

Notes for reviewers

This questionnaire lays out the text that survey participants will see, including study information, survey instructions, questions, and answer choices.

A few tips and notes to keep in mind while reviewing this document:

- Each slide represents one page in the survey. Typically there is one question per page, though in some cases a few shorter questions may be asked of respondents on a single page.
- In the comments section below each slide, each question or page name is shown between [] square brackets (e.g., [intro]). Reviewers should use these page names to help provide feedback for the survey.
- Text between < > angle brackets indicate information displayed dynamically for each respondent (e.g., a household's travel date or the nickname of the person answering a survey)
- Slides with a gray background (such as this one) include notes, instructions for programming the survey, or longer lists of answer choices, but are not shown to survey respondents. We try to “over provide” this information for reviewer convenience.
 - Other notes for programming the survey such as survey logic (e.g., who should see or skip certain questions) are written in **red**. These notes will not be shown to respondents.
- Other colored text indicates items that are highlighted for respondents – these items will be displayed to respondents in these colors
 - Text written in **orange** indicates words that are highlighted onscreen to emphasize different questions or instructions
 - Text written in **blue** indicates words or phrases that are hyperlinks (pop-up descriptions, survey information pages, contact links, etc.)

Please contact Chloe (chloe.ritter@rsginc.com) with any questions or comments about this survey.

Environment & Administration

Live/Main

Website – <https://cttransportationstudy.org>

Survey url - <https://cttransportationstudy.org/start>

Internal Database name

- Pilot db: ctstatewidepilot
- Main db: ctstatewidemain
- These databases are internal to RSG; copies of the final datasets will be exported after the survey

Pilot survey unique ID passwords

- Unique passwords will be created with different prefixes reflecting the sampling segments
 - There are 6 cross-sectional segments for the pilot survey
 - One “extra” segment is created for reviewers (e.g. staff “test” passwords for RSG, UConn, CT DOT, COG representatives, etc.)
- Typical password format = A12345xy
 - Different password prefixes (A, B, C, etc.) help monitor responses from each sample segment

Pilot sample segments

4 pilot sample segments with pre-assigned travel dates in early December:

1. “Hard-to-reach”, gift card incentive
2. “Regular”, gift card incentive
3. “Hard-to-reach”, raffle incentive
4. “Regular”, raffle incentive

2 pilot sample segments with pre-assigned travel dates in early January – they will still recruit in December, then UConn will mail these respondents a paper diary (though they will still have the option to go online or call):

5. “Hard-to-reach” paper sample
6. “Regular” paper sample

Environment & Administration

Contact information:

Website: <https://cttransportationstudy.org>

Email: help@cttransportationstudy.org

Phone (toll-free): 1-844-872-2562

- Phone hours (when operators are available): Mon-Fri 9AM-8PM ET, Sat 10AM-4PM ET

Study Sponsor information:

Connecticut Department of Transportation: <http://www.ct.gov/dot/site/default.asp>

Connecticut Transportation Institute at UCONN: <https://www.cti.uconn.edu/>

Environment & Administration

Survey activity	NON-PAPER and Reviewer Sample (segs 1-4, 99)	PAPER Sample (segs 5-6)
Recruit survey opens	12:01AM 30 November, 2015	
Recruit survey expires	11:59PM December 18, 2015	
Diary travel dates	Tue-Thu, Dec 8-10, 2015	Tue-Thu Jan 12-14, 2016
Diary opens	Dynamic: Diary available the day AFTER assigned travel date	
Diary expires (all pilot TDs expire the same day)	11:59PM Dec 18, 2015	11:59PM Jan 22, 2015

1. Handling Expired/ Closed Surveys:
 - a. If respondent has **not started the recruit survey and the recruit and/or diary has expired**, the intro page will detect that the survey has expired, display an expiration message, and hide the 'Next' button.
 - b. If respondent is **in-progress in the recruit survey and the diary has expired**, the respondent will see the expired message upon reaching the dashboard.
 - c. If respondent has **completed the recruit survey and the diary has expired**, the respondent will see expiration message upon reaching the dashboard.
 - d. Travel date re-assignment will not occur for the pilot survey. If a respondent misses the pilot deadline, they can be re-invited to volunteer for the full survey

2. PAPER sample participants may choose to complete the survey online (in which case they are subject to the above travel dates). UConn may set different expectations for the deadline to mail back paper diaries (if that option is chosen) – no impact on primary online survey, as mailed-back paper diaries will be entered into a separate form

Environment & Administration

Metadata

Background data collected (not explicitly asked) in the survey. The majority of this data is not included in the dataset (to protect participant privacy), but it can be used to help troubleshoot if a participant has a problem

- Web Browser / browser version
- Mobile device manufacturer
- Mobile device model
- Is mobile device
- Platform
- IP address
- Screen Resolution
- Browser default language

Response value coding

The majority of categorical question responses are recorded with a numeric code matching the order that they are displayed, unless a different value or display order is specified. The values are not shown to respondents.

Additionally, value codes for a few common responses are used for consistency, including:

- 96. "Not applicable"
- 97. "Other"
- 98. "Don't know"
- 99. "Prefer not to answer"

Entry page

Entry page will display the entry page image and include the 'Privacy' and 'Contact us' links in the footer.

Entry page image will be 800x600px

Until 12:01 AM November 30, 2015, the password box and 'begin' button will be hidden and a message will be displayed informing people that the study will start soon and inviting them to check back or email with questions. After the survey is open, the message will be removed and the password box and "begin" button will be visible.

Survey Entry Page to be designed after photo or image is selected. Will incorporate the final study logo:



Previous

Next

Footer

(content shown at the bottom of every page in the survey)

Privacy Contact us Travel Log Study Sponsor Study FAQs

- Privacy – clicking ‘Privacy’ will open a new tab. See following slides for text.
- Contact us – clicking ‘Contact us’ will open an email to the help address with subject “User:” + <password>
- Travel Log – clicking ‘Travel Log’ will open a new tab displaying the travel log pdf.
- Study Team – clicking ‘Study Team’ will link to the page on the study website, which will list and link to sponsors/ partners including Connecticut DOT (<http://www.ct.gov/dot/site/default.asp>) and Connecticut Transportation Institute at UCONN (<https://www.cti.uconn.edu/>)
- Study FAQs – clicking ‘Study FAQs’ will link to the FAQs page on the study website

Copyright in footer:

- © 2015, RSG, Inc. for CTDOT and the Connecticut Transportation Institute at UCONN

Resource Systems Group, Inc. Privacy Statement

SUMMARY

© Resource Systems Group, Inc. 2015 is conducting this study for CTDOT and the Connecticut Transportation Institute at UCONN.

Resource Systems Group (RSG) will never sell, trade or otherwise share any personal information collected in its surveys with any third party.

RSG will never spam you, advertise to you or otherwise contact you outside of this survey without your explicit and direct permission.

Any and all information collected during this survey will only be presented to RSG's clients as part of an aggregate sample. At no time will individual responses be connected to survey takers' personal information.

During the study, we need your name and contact information in order to reach you, but at the conclusion of the study, this information will be destroyed. Your survey responses will never be sold or shared.

PRIVACY STATEMENT IN DEPTH

We are committed to your privacy and we take it very seriously. This statement is intended to provide you with information and understanding about how Resource Systems Group (RSG) collects and safeguards personal information that is used as part of the firm's market research studies.

ABOUT RSG'S MARKET RESEARCH WORK

RSG conducts market research on behalf of both public and private sector clients using Internet, stand-alone computer, and other data collection means. Ultimately, this research allows our clients to provide you with better products and services that you use on a daily basis. These products and services range from large infrastructure, like rail service and highways, to consumer products, like magazines and cell phones.

THE INFORMATION WE COLLECT AND WHAT WE DO WITH IT

Through independently commissioned surveys, RSG may collect information such as your email address, home or work location, and a variety of demographic information (e.g., gender, age, household income) that will allow us to qualify you for a current survey, tailor survey questions, or ensure we have collected a sample that provides representation across a variety of characteristics. Once you are qualified to participate in a survey, you may be asked to provide additional demographic data, express opinions, and register preferences. The information gathered is aggregated, analyzed, and summarized on behalf of RSG's clients. This information is always presented to clients in summary fashion and never contains any personally identifiable information. Participation in these surveys is completely voluntary, and you therefore have a choice whether or not to disclose this information requested.

INFORMATION COLLECTED TO MAKE YOUR SURVEY EXPERIENCE MORE PLEASANT

During the course of our surveys, we may passively collect information about your Internet browser and computer settings that makes your survey experience more pleasant. In addition to making your survey experience better, we use this information, which does not identify individual users, to analyze trends, to administer the site, and to track users' movements around the site. However, unlike many large companies, RSG does not use “cookie” technology for its Web surveys.

CHANGING OR DELETING PERSONAL INFORMATION

If your personal information changes, if you no longer desire to participate in this study, or if you have inquiries or complaints, please contact us via email at help@cttransportationstudy.org.

SECURITY

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

If segnum in (3,4,5,6): PARTICIPATING IN THE PRIZE DRAWING

As thanks for participation, households that complete this study will automatically be entered into a prize drawing for an Apple iPad Air (valued at approximately \$500). No purchase is necessary to enter or win. Odds of winning are estimated to be approximately 1 in 100. Winners will be notified after the study closes. RSG and the Connecticut Transportation Institute at UCONN will pay for shipping and handling, but winners will be responsible for any other applicable fees or taxes.

CHANGES IN THIS PRIVACY STATEMENT

RSG reserves the right to change its privacy policy. These changes will be posted clearly on the firm's websites and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

LEGAL DISCLAIMER

We reserve the right to disclose your personally identifiable information as required by law, and when we believe that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, or legal process served on our website.

CONTACT US

If you have any questions or suggestions regarding our privacy policy, please contact us at:

RSG

55 Railroad Row

White River Junction, VT 05001

Email: help@cttransportationstudy.org

Thank you for your participation!

The purpose of the Connecticut Statewide Transportation Study is to understand the travel patterns and travel needs of residents like you. Your participation is very important and your responses *will* have a significant impact on future transportation planning decisions throughout the region.

This study is conducted by © RSG 2015. The study is sponsored by the Connecticut Department of Transportation in partnership with the Connecticut Transportation Institute at UCONN.

Your privacy will be protected. Please click [here](#) to view our privacy policy. If you have questions, please email us at help@cttransportationstudy.org or call toll-free: 1-844-872-2562.

Here are some tips to help you complete the Connecticut Statewide Transportation Study.

How do I go from question to question?

Want to go forward? Use the “Next” button at the bottom of the screen to advance.

Want to back up? If you need to back up, click the “Previous” button. Please do not use your web browser’s “Back” button.

What if I need to stop taking the survey before I finish?

No problem. You can always return later and pick up from where you left off. All of your answers will automatically be saved for you.

Now, let’s get started!

Different versions of this graphic will be shown for gift card segment (segnums 1, 2), raffle segment (segnums 3, 4) and paper sample segment (segnums 5, 6)

Remember, your household's travel date is <traveldate>!

STUDY OVERVIEW

This study has 2 parts

	1	2
When do I take the survey?	As soon as convenient	After the day of your assigned travel
Who takes the survey?	You	All adults (an adult should also report trips for children under 18)
How long will the survey take?	About 15 minutes	About 5 minutes per person
What is the survey about?	We ask about your household and household members' typical travel behavior	Return to the website (or call) to report the trips you made on your assigned travel date (use your Travel Log to keep track!)

After completing both parts, your household will receive your choice of a Walmart or Amazon.com gift card

STUDY OVERVIEW

This study has 2 parts

	1	2
When do I take the survey?	As soon as convenient	After the day of your assigned travel
Who takes the survey?	You	All adults (an adult should also report trips for children under 18)
How long will the survey take?	About 15 minutes	About 5 minutes per person
What is the survey about?	We ask about your household and household members' typical travel behavior	Return to the website (or call) to report the trips you made on your assigned travel date (use your Travel Log to keep track!)

After completing both parts, your household will be entered into a drawing for an Apple iPad.

STUDY OVERVIEW

This study has 2 parts

	1	2
When do I take the survey?	As soon as convenient	After the day of your assigned travel
Who takes the survey?	You	All adults (an adult should also report trips for children under 18)
How long will the survey take?	About 15 minutes	About 5 minutes per person
What is the survey about?	We ask about your household and household members' typical travel behavior	Return to the website, call us, or mail back your survey(s) to report the trips you made on your assigned travel date

After completing both parts, your household will be

How many motor vehicles (in working order) are there in your household?

Please include all motor vehicles that your household regularly uses such as cars, trucks, SUVs, vans, RVs, & motorcycles (whether owned, leased, or a company vehicle).

Please do NOT include uninspected/unregistered motor vehicles or vehicles such as ATVs, snowmobiles, trailers, golf carts, or watercraft.

- 0 (no vehicles)
- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10 or more vehicles

“household?” pop-up text:

Your household includes yourself, all other adults, all children, and all roommates who normally reside with you in your home. It does not include people who are currently living away at school or college.

*This page is shown for each vehicle in the household.
This page is only shown if the household has 1 or more vehicle(s).*

Please tell us about the vehicles in your household.

Viewing **<x>** of **<n>** vehicle(s)

Year

Make

Model

Does this vehicle have a toll transponder
(e.g. EZPass)?

Vehicle details answer options

[vehicle_year]

*Lists every year between 1980-2016, in reverse chronology.
"1980 or older" is listed as the last/bottom choice.*

[vehicle_make]

*Dynamic list of vehicle makes (e.g. Honda, Ford), including
"Other" and "Motorcycle"
Dynamically populated based on selected vehicle year*

[vehicle_model]

*Dynamic list of vehicle models
Dynamically populated based on selected vehicle make*

[vehicle_tollpass]

- No
- Yes

How many bicycles (in working order) are there in your household?

Please include all types of bicycles (adult and child, road, mountain, commuter, etc.)

- 0 (no bicycles)
- 1
- 2
- 3
- 4
- 5 or more bicycles

“household?” pop-up text:

Your household includes yourself, all other adults, all children, and all roommates who normally reside with you in your home. It does not include people who are currently living away at school or college.

How many total people (including yourself) currently live in your household?

Please include yourself, all other adults, all children, and all roommates who normally reside with you in your home. Please do not include people who are currently living away at school or college.

- 1 (I am the only person)
- 2 people
- 3 people
- 4 people
- 5 people
- 6 people
- 7 people
- 8 people
- 9 people
- 10 people
- 11 people
- 12 or more people

First hh member

Please tell us about yourself.

Viewing <1> of <n> member(s)

Initials or nickname

Text, unique for each person

Gender

Age

[if prefers not to answer exact age] Age range

[if 16+] Primary type of employment

[if employed full/part/self] Number of jobs

[if employed full/part/self; add dynamic text if 2+ jobs] Hours usually worked per week <at all jobs>

[if 18+] Currently a student?

[if <18 or (age 18+ and student)] Primary type of school

[if 18+] Highest level of education completed

[if 16+] Has a valid driver's license?

[if 16+] How often traveled on a toll road in the past month?

[if 16+] How often traveled in [HOV](#) lane in the past month?

[if 16+] How often paid for parking in the past month?

“HOV” pop-up text:

A HOV or high-occupancy vehicle lane is a restricted traffic lane reserved for the exclusive use of vehicles with a driver and one or more passengers.

Previous

Next

Other hh members

Please tell about the other people in your household.

Viewing <x> of <n> member(s)

Initials or nickname

Text, unique for each person

Relationship to you

Gender

Age

[if prefers not to answer exact age] Age range

[if 16+] **Primary** type of employment

[if employed full/part/self] Number of jobs

[if employed full/part/self ; add dynamic text if 2+ jobs] Hours usually worked per week **<at all jobs>**

[if 18+] Currently a student?

[if <18 or (age 18+ and student)] **Primary** type of school

[if 18+] Highest level of education completed

[if 16+] Has a valid driver's license?

[if 16+] How often traveled on a toll road in the past month?

[if 16+] How often traveled in [HOV](#) lane in the past month?

[if 16+] How often paid for parking in the past month?

Previous

Next

member_details answer options

[relationship]

- Husband/Wife/Partner
- Son/Daughter/In-law
- Mother/Father/In-law
- Brother/Sister/In-law
- Grandchild
- Other relative
- Roommate/Friend
- Household help
- 97 Other

[gender]

- Male
- Female

[employment]

- Employed (full or part time)
- Self-employed
- Unpaid volunteer or intern
- Homemaker
- Retired
- Not currently employed

[jobs_count]

- 1 job
- 2 jobs
- 3 jobs
- 4 jobs
- 5 or more jobs

[hours_work]

- 50 or more hours
- 40–49 hours
- 30–39 hours
- 20–29 hours
- 10–19 hours
- Fewer than 10 hours
- Hours vary greatly from week to week

[student]

- No, not a student
- Yes, full-time student
- Yes, part-time student

School type:

See following slide

[education]

- Less than high school
- High school graduate/GED
- Some college
- Vocational/technical training
- Associates degree
- Bachelor degree
- Graduate/post-graduate degree

[license]

- Yes
- No

[toll_freq]

- 6-7 days a week
- 5 days a week
- 4 days a week
- 2-3 days a week
- 1 day a week
- A few times per month
- Less than monthly
- Never

[HOV_freq]

- 6-7 days a week
- 5 days a week
- 4 days a week
- 2-3 days a week
- 1 day a week
- A few times per month
- Less than monthly
- Never

[park_pay_freq]

- 6-7 days a week
- 5 days a week
- 4 days a week
- 2-3 days a week
- 1 day a week
- A few times per month
- Less than monthly
- Never

[age]

- Less than 1
- 1
- 2
- ...
- 99 or older
- 999 Prefer not to answer

[age_cat] if no answer to 1-year increments
only show these ranges to hh members 2-n:

- Under 5 years old
- 5-11 years
- 12-15 years
- 16-17 years
- 18-24 years
- 25-34 years
- 35-44 years
- 45-54 years
- 55-64 years
- 65-74 years
- 75-84 years
- 85 or years older

show to all (including hh member 1):

School status/ type – Logic and response options

Person age	Student status	School type
Under 5 years old	Question not shown	Show Question: Answer choices are: <ul style="list-style-type: none"> - Daycare - In-house nanny/babysitter - House of friend/relative/babysitter - Preschool — K-12 public or private school — K-12 home school (full-time or part-time) — College, graduate, or professional school — Vocational/technical school - 97 Other - 95 None
5-11 years	Question not shown	Show Question: Answer choices are: <ul style="list-style-type: none"> — Daycare — In-house nanny/babysitter — House of friend/relative/babysitter - Preschool - K-12 public or private school - K-12 home school (full-time or part-time) — College, graduate, or professional school — Vocational/technical school - Other - None
12-15 years	Question not shown	Show Question: Answer choices are: <ul style="list-style-type: none"> — Daycare — In-house nanny/babysitter — House of friend/relative/babysitter — Preschool - K-12 public or private school - K-12 home school (full-time or part-time) — College, graduate, or professional school — Vocational/technical school - Other - None

Person age	Student status	School type
16-17 years	Question not shown	Show Question: Answer choices are: <ul style="list-style-type: none"> — Daycare — In-house nanny/babysitter — House of friend/relative/babysitter — Preschool - K-12 public or private school - K-12 home school (full-time or part-time) - College, graduate, or professional school - Vocational/technical school - Other - None
18-24 years	Show Question	Show Question IF answer is YES am a full or part-time student: Answer choices are: <ul style="list-style-type: none"> — Daycare — In-house nanny/babysitter — House of friend/relative/babysitter — Preschool - K-12 public or private school - K-12 home school (full-time or part-time) - College, graduate, or professional school - Vocational/technical school - Other — None
25+	Show Question	Show Question: IF answer is YES am a full or part-time student: Answer choices are: <ul style="list-style-type: none"> — Daycare — In-house nanny/babysitter — House of friend/relative/babysitter — Preschool — K-12 public or private school — K-12 home school (full-time or part-time) - College, graduate, or professional school - Vocational/technical school - Other — None

How often did **<you / your household>** use public transit in the past month?

Public transit may include any public bus, commuter rail, paratransit, or subway routes in Connecticut and the surrounding region.

If hhsiz>1: Please answer for each person in the household.

Show for each HH member

<HH member 1 Name>:

How often used transit in the past month?

Select... ▼

[if uses transit 1+ days/week] How typically paid for transit fare?

Select... ▼

[if pays with pass] What type of transit pass was used most often?

Select... ▼

[if fare is not free] Eligible for discounted transit fares?

Select... ▼

Repeat sequence for each person on the same page

Transit details answer options

[transit_freq]

- 6-7 days a week
- 5 days a week
- 4 days a week
- 2-3 days a week
- 1 day a week
- A few times per month
- Less than monthly
- Never

[transit_fare]

- Free (no cost)
- Cash or ticket(s)
- Stored value card
- Used pass (any type)
- 97 Other
- 98 Don't know

[transit_pass]

- 1 day pass(es)
- 3 day pass(es)
- 5 day pass(es)
- 7 day pass
- Monthly pass
- 97 Other transit pass
- 98 Don't know

[transit_discount]

- No, pays regular fare
- Yes, youth/student discount
- Yes, senior/disability discount
- Yes, other type of discount
- 98 Don't know

Page/question only shown if HH member has student status.

Skip individuals if student status = "none" (adults) or if school type = in-home babysitter, homeschool, or none

Travel to/from school impacts many families' transportation decisions.

If HH size = 1: **How often do you travel to school to attend class or other events such as study group?**

If HH size = 2+ **How often does each person travel to their own daycare/school/college to attend class or other events such as study group?**

If HH size = 2+ Please answer for each person in your household who attends school.

<HH student 1 Name>:

[if student (not homeschool)] How often travels to school?

Select... ▼

[if travels to school (not online only)] How usually travels to school?

Select... ▼

Repeat sequence for each student in the household who is not homeschooled

School details answer options

Numbers in red indicate db values when different from display order – do not show numbers on screen

[school_freq]

- 6-7 days a week
- 5 days a week
- 4 days a week
- 2-3 days a week
- 1 day a week
- A few times per month
- Less than monthly
- <if age 5+> Never, only takes online classes

[school_mode]

- 1 Walk/jog/wheelchair
- 2 Bicycle
- 3 Drive alone <show if person has a drivers license>
- 4 Carpool with ONLY family/ household member(s)
- 5 Carpool with at least one person NOT in household
- 6 Motorcycle/moped/scooter
- 7 Vanpool
- 8 School bus <show if person is under age 25>
- 9 Bus (public transit)
- 10 Train (any rail, subway, monorail)
- 11 Private shuttle bus
- 12 Paratransit
- 13 Taxi or other hired car service (e.g. Lyft, Uber)
- 97 Other

Use same mode list for school/work commute (same values/options, but may be displayed in a different order or different display logic)

Mode list for travel diary is slightly different because more details are collected (e.g. vehicle used, driver/passenger, etc.)

Cycle this page/question for each HH member who travels to school. People who only take online classes, are home-schooled, or are not students do not see this question.

Please share where **<name>**'s usual daycare/school/college is located.

If attends school/classes/daycare in more than one place, please locate the primary school location (where goes most often).

Locate by address

Locate on the map

< if locate by address >

To search by address or business name:

1. Enter a street address, nearest intersection, or business name in the box below
2. Click on the blue search button to the right of the box
3. Click on the correct address from the list of search results that appear
4. Click "Next" to continue

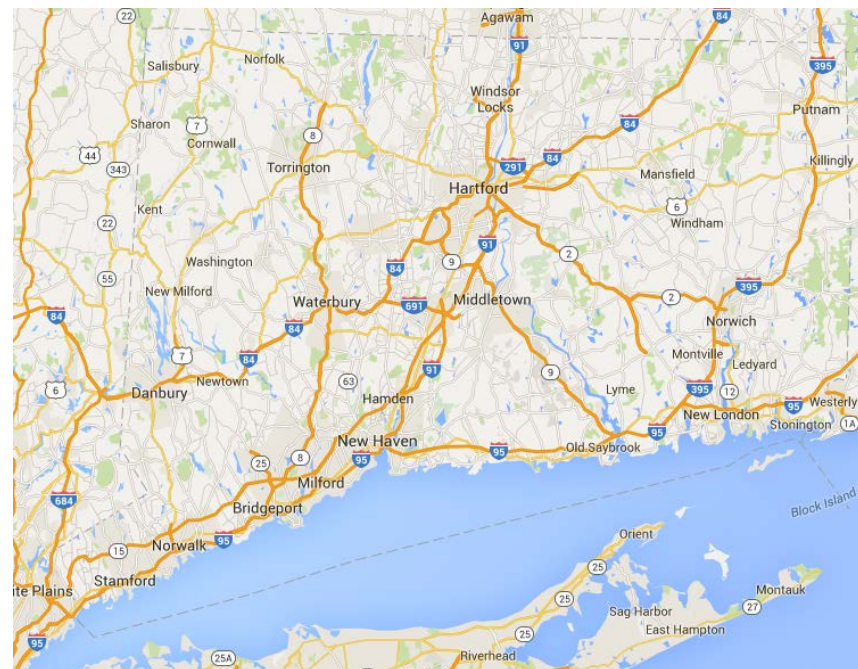


- Example: 100 Main Street, New Milford, CT
- Example: W Cedar St and Richards Ave, Norwalk, CT
- Example: Connecticut Science Center, Hartford, CT

< if locate by map >

Map instructions

1. Click on the map to zoom in.
2. When zoomed in close enough, clicking the map will place a 'marker.'
3. Continue clicking until you have located the correct place.



Previous

Next

For many people, going to/from their job is a major part of their travel each week. Next, we will ask a few questions in order to better understand commuting across the region.

If HH size = 1: Please describe your job.

If HH size = 2+ Please describe each person’s job.

*If HH size = 2+ Please answer for each person who is employed or is a volunteer. For anyone with more than one job, please answer for the **primary** job (where works most hours per week).*

<HH worker/volunteer 1 Name>:

[employed full/part/self or volunteer] Primary type of workplace? ▼

[employed full/part/self or volunteer] Primary occupation? ▼

[employed full/part/self or volunteer] Primary employment industry? ▼

Repeat sequence for each employed/volunteer member in the household

“Occupation” pop-up text:

Occupation describes the type of work performed by a person for his or her job (e.g., primary activities or duties)

“Industry” pop-up text:

Industry describes what kind of business is conducted by a person’s employer or company

Job_type answer options

[workplace]

- Usually the same location (outside home)
- Workplace regularly varies (different offices or jobsites)
- At home (telecommute or self-employed)
- Drives for a living (e.g. bus driver, salesman)

[occupation]

- Computer, Engineering, & Science
- Construction & Extraction
- Education, Legal, Community Service, Arts, & Media
- Farming, Fishing, & Forestry
- Healthcare Practitioners & Technical
- Installation, Maintenance, & Repair
- Management, Business, & Financial
- Military
- Office & Administrative Support
- Production
- Sales/ Sales-related
- Service
- Transportation & Material Moving
- 97 Other
- 98 Don't Know

[industry]

- Accommodation & Food Services
- Administrative, Support, & Waste Management Services
- Agriculture, Forestry, Fishing, & Hunting
- Arts, Entertainment, & Recreation
- Construction
- Education Services
- Finance & Insurance
- Health Care & Social Assistance
- Information
- Management of Companies & Enterprises
- Manufacturing
- Military
- Mining, Quarrying, & Oil/Gas Extraction
- Other Services
- Professional, Scientific, & Technical Services
- Public Administration
- Real Estate, Rental, & Leasing
- Retail Trade
- Transportation & Warehousing
- Utilities
- Wholesale Trade
- 97 Other
- 98 Don't Know

If HH size = 1: In a typical week, how do you commute to work?

If HH size = 2+: In a typical week, how does each person commute to work?

If HH size = 2+: Please answer for each person who is employed or is a volunteer. For anyone who with more than one job or workplace, please describe travel to the **primary** job or workplace (i.e. place where works most hours per week).

<HH worker/volunteer Name>:

[workplace type = fixed or varied (not telecommute / driver)] How often (in total) commutes to work each week? ▼

[workplace type = fixed or varied (not telecommute or driver)] How usually commutes to primary workplace? ▼

[employed full/part/self or volunteer] Amount of flexibility in primary work schedule? ▼

Repeat sequence for each employed/volunteer member in the household

Work_details answer options

Numbers in red indicate db values when different from display order – do not show numbers on screen

[days_work]

- 6-7 days a week
- 5 days a week
- 4 days a week
- 3 days a week
- 2 days a week
- 1 day a week
- Less than weekly

[work_flex]

- No flexibility (always have to arrive at a fixed time)
- Some flexibility (e.g. can start 15-30 minutes earlier/later)
- Complete flexibility (e.g. can set own schedule)

[work_mode]

- 1 Walk/jog/wheelchair
- 2 Bicycle
- 3 Drive alone *<show if person has a drivers license>*
- 4 Carpool with only family/ household member(s)
- 5 Carpool with at least one person not in household
- 6 Motorcycle/moped/scooter
- 7 Vanpool
- ~~○ 8 School bus~~ *<don't show school bus for work_mode>*
- 9 Bus (public transit)
- 10 Train (any rail, subway, monorail)
- 11 Private shuttle bus
- 12 Paratransit
- 13 Taxi or other hired car service (e.g. Lyft, Uber)
- 97 Other

Use same mode list for school/work commute (same values/options, but may be displayed in a different order)

Mode list for travel diary is slightly different because more details are collected (e.g. vehicle used, driver/passenger, etc.)

*Cycle this page/question for each HH member who commutes to a **fixed** workplace. People who work at home, drive for a living, or have varied workplaces skip this question.*

Please share where <name>'s primary workplace is located.

Locate by address

Locate on the map

<if locate by address>

To search by address or business name:

1. Enter a street address, nearest intersection, or business name in the box below
2. Click on the blue search button to the right of the box
3. Click on the correct address from the list of search results that appear
4. Click "Next" to continue

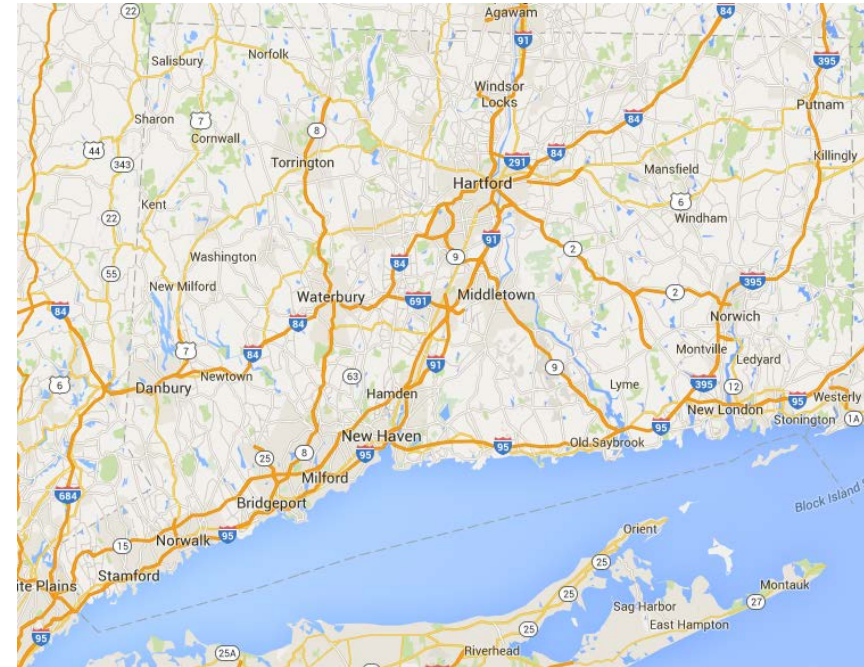


- Example: 100 Main Street, New Milford, CT
- Example: W Cedar St and Richards Ave, Norwalk, CT
- Example: Connecticut Science Center, Hartford, CT

<if locate by map>

Map instructions

1. Click on the map to zoom in.
2. When zoomed in close enough, clicking the map will place a 'marker.'
3. Continue clicking until you have located the correct place.



Previous

Next

For the next few questions, please think about your current residence (the place where you received the invitation for this study). If you received the study invitation in a PO Box, please answer for your primary residence closest to the Post Office where you collect your mail.

Do you rent or own your current residence?

- Own/buying (paying mortgage)
- Rent
- Provided by job or military
- 97 Other
- 99 Prefer not to answer

What type of place is your current residence?

- Single-family house (detached house)
- Duplex or Townhouse (attached house)
- Multi-family house (3 or fewer apartments)
- Building with 3 or fewer apartments/condos
- Building with 4 or more apartments/condos
- Mobile home/trailer
- Dorm or institutional housing
- 97 Other (including boat, RV, van, etc.)

Please share where your current residence is located.

This information is *only* used to make sure a representative sample participates in the study.

Please click [here](#) to view our privacy policy.

Locate by address

Locate on the map

<if locate by address>

To search by address or business name:

1. Enter a street address, nearest intersection, or business name in the box below
2. Click on the blue search button to the right of the box
3. Click on the correct address from the list of search results that appear
4. Click “Next” to continue

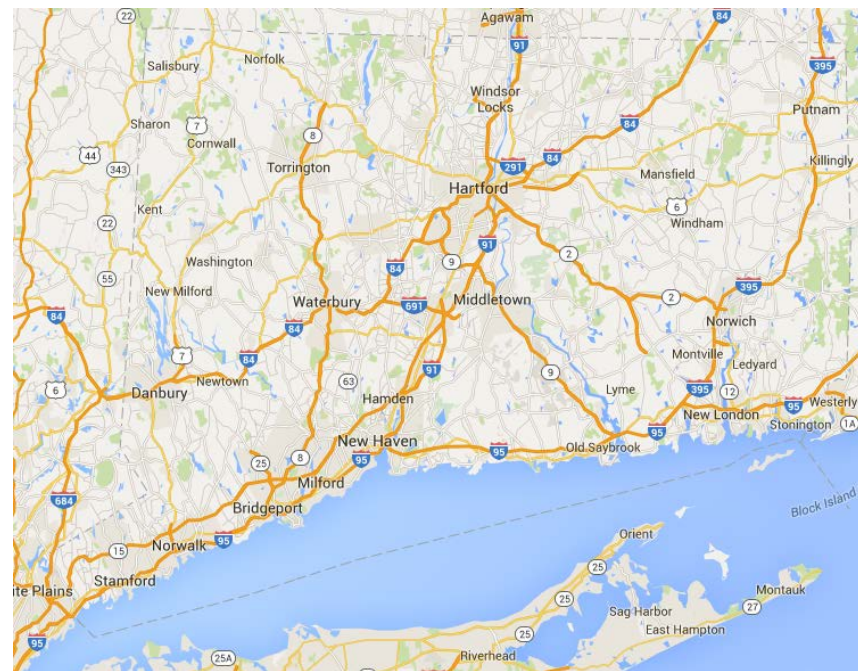


- Example: 100 Main Street, New Milford, CT
- Example: W Cedar St and Richards Ave, Norwalk, CT
- Example: Connecticut Science Center, Hartford, CT

<if locate by map>

Map instructions

1. Click on the map to zoom in.
2. When zoomed in close enough, clicking the map will place a ‘marker.’
3. Continue clicking until you have located the correct place.



Previous

Next

In 2014, what was your household's total annual income (from all sources) before taxes or other deductions from pay?

This information is only used to make sure a representative sample participates in this study. Please click [here](#) to view our privacy policy.

- Less than \$10,000
- \$10,000–\$14,999
- \$15,000–\$24,999
- \$25,000–\$34,999
- \$35,000–\$49,999
- \$50,000–\$59,999
- \$60,000–\$74,999
- \$75,000–\$99,999
- \$100,000–\$149,999
- \$150,000–\$199,999
- \$200,000–\$249,999
- \$250,000 or more
- 99** Prefer not to answer

If prefers not to answer detailed income.

Would you be willing to tell us more generally about your household's 2014 income?

We ask to help understand how closely the people who participate in this study represent the region's true population. It also helps understand how residents are impacted by different transportation projects, policies, and costs.

Your answers will be kept strictly anonymous and will be grouped with answers from all other participating households. Please see our [privacy policy](#) for more information.

- Under \$25,000
- \$25,000–\$49,999
- \$50,000–\$74,999
- \$75,000–\$99,999
- \$100,000 or more
- 99 Prefer not to answer

Show page to everyone. Don't show any incentive info to volunteers (seg 99), and only show relevant incentive info to the specified sample segments.

Show this incentive type QUESTION if HH is in gift card incentive segments (segnums 1, 2)

If hhsiz <5 AND hhincome >= \$25,000 or no answer: After your household completes Part #2 of the study, we will send a \$10 gift card as thanks.

If hhsiz >=5 OR hhincome < \$25,000: Congratulations! Approximately 1 in 10 participating households are being chosen to receive a \$20 gift card. Your household has been selected! This means you will receive a \$20 gift card after completing the survey instead of a \$10 gift card.

What type of gift card would your household like to receive after participating in Part #2 of the study?

- Amazon.com e-gift card
- Walmart e-gift card
- Walmart mailed gift card
- None – prefer not to get a gift card

Show this raffle incentive SENTENCE if HH is in raffle or paper segments (segnums 3, 4, 5, 6)

After your household completes Part #2 of the study, you will automatically be entered into a drawing for an Apple iPad (valued at approximately \$500). Participating households are expected to have a 1 in 100 chance of winning. Winners will be notified by email or telephone.

Email is required if chose e-gift card. Email is optional if chose mailed or no gift card, if in raffle segment (segnums 3, 4), or if paper sample/volunteer/reviewer (segnum 5, 6, 99). Show relevant incentive text

Please provide an email address where we can <send your gift card and / notify you about the prize drawing and> send you reminders about the study.

You will only be contacted for this study and your information will never be shared or linked to your responses. Please see our [privacy policy](#) for more information.

Email text box entry: 200 characters; validate format

Show to all; only require one phone number if no email was provided

We offer user support and assistance during Part #2 of the study.

Please provide one phone number that, if needed, we could use to reach you during Part #2 of the study.

As part of our [privacy policy](#), you will only be contacted for this study and your information will NEVER be shared.

Landline:

Cell:

Only show if provided both an email address and a phone number

How would you prefer to be contacted for the remainder of this study?

We will send you reminders to keep track of your travel on **<traveldate>**. You will be contacted for this study only and your personal information will NEVER be shared. Please click [here](#) to view our privacy policy.

Please select all that apply.

- By email
- By telephone

Would your household be interested in participating in future transportation studies in your region?

The [study team](#) may conduct additional surveys or studies about other transportation or regional planning issues in the future. If you are interested, you may be contacted with more information. This would not affect your participation in this study.

- Yes
- No

Study team pop-up text:

This study is sponsored by the Connecticut Department of Transportation in partnership with the Connecticut Transportation Institute at UCONN. .

Next steps and thank you again for your participation!

We will remind you: We will [<mail you a travel diary form with questions / remind you to tell us>](#) about the trips each person makes on [<traveldate>](#).

Keep track of your trips: Please remember to ask EACH adult in your household to keep track of all the trips they make on [<traveldate>](#). In addition, adults should log trips for children. Please use the [<Travel Log / travel diary form>](#) to keep track of your trip details.

Segnums 1-4, 99: Return to the website to report your trips: Starting on [<traveldate + 1>](#), each adult in your household should return to this website to record the trips made on [<traveldate>](#). Your household’s survey will be available for one week after your travel date.

Segnums 1-4, 99: OR call in to report your trips: You may also call toll-free 1-844-872-2562 to complete the survey over the telephone.

Segnums 5-6: Return to this website, call, or mail your travel diary forms back to us: Starting on [<traveldate + 1>](#), please report your household’s travel back to us. You can return to this website, call toll-free 1-844-872-2562, or mail your completed travel diary forms back using the pre-paid return envelope.

And you’re done! [\[Do not show this sentence to volunteers/reviewers \(segnum = 99\)\]](#) Once each person in your household has answered their survey, we will [<send your gift card within 10 business days / automatically enter you in the prize drawing for an Apple iPad>](#).

Members	Status
Adult 1	Available after travel day
Adult 2	Let’s get started!
Teen	In progress
Child	Completed

- LOGIC:**
1. ALL HH members are listed and required (including children under age 5)
 2. Surveys become available at midnight AFTER the travel date is over. E.g. If travel date = January 1st then survey is available at 12:01AM on January 2nd
 3. Surveys expire (“Closed”) 8 full days AFTER travel date. E.g. if travel date = January 1st then survey expires at 11:59PM on January 9th

*If Hhsize >= 2: Show to everyone who is age 18 or older
(Assume proxy=3 for children, assume proxy=1 where hhsiz=1)*

To better understand how households are completing the study, we would like to know if someone other than **<NAME>** is filling out this portion of the survey.

Are you **<NAME> or are you filling out this survey on **<NAME's>** behalf?**

- I am **<Name>** and I am answering this survey
- I am answering this survey for **<Name>** and **<Name>** IS here with me to provide answers
- I am answering this survey for **<Name>** and **<Name>** is *NOT* here with me to provide answers

Where was <Name> at 3AM on <traveldate> (when the travel day **BEGAN)?**

If traveling between places (in a car, on a bus/plane, etc.), please provide the **last place stopped BEFORE 3AM** (even if it was a short stop such as to get gas).

- Home
- *<Show if reported fixed workplace>* Work

○ Another place, please specify:

e.g. at friend's house

Where was <Name> at 3AM on <traveldate + 1> (when the travel day **ENDED)?**

If traveling between places (in a car, on a bus/plane, etc.), please answer with the **first place stopped AFTER 3AM** (even if it was a short stop such as to get gas).

- Home
- *<Show if reported fixed workplace >* Work

○ Another place, please specify:

e.g. at friend's house

This question is asked if the respondent started and ended their assigned travel date at the same location (e.g. home). This is to confirm they traveled.

<Name>'s day began at <startloc> and ended at <endloc>.

Did <Name> go anywhere on <traveldate>, even if it was just a short trip such as a walk or bike ride?

- Yes
- No

What is a trip?

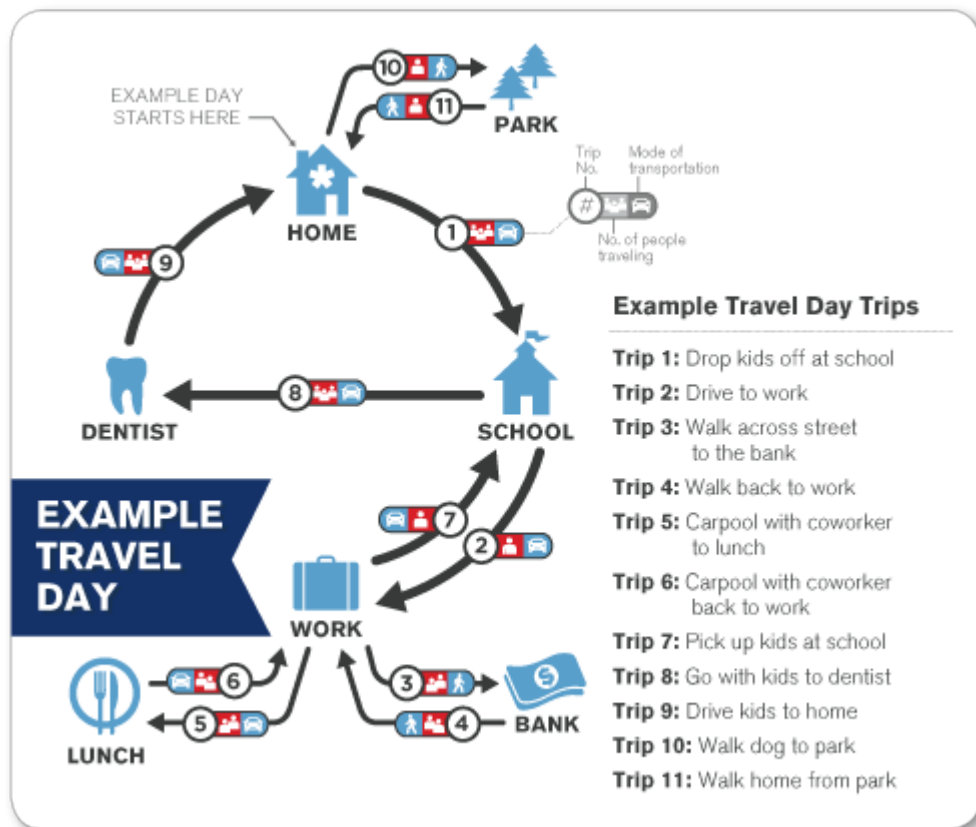
A trip is anytime you travel from one location and stop at a new location. Even if you briefly stop for gas, at an ATM, or to drop a child off at school, travel to each stop counts as 1 trip.

What are some example trips?

- Drive to work
- Drop your child off at school
- Walk the dog
- Walk your child to a neighbor's
- Bike to the grocery store
- Ride the bus to the bank
- Carpool to a meeting in New York

What if I go out, but return to the same place without stopping (e.g. a jog, bike ride, or leisurely drive)?

If you go out and return to the same place without stopping, this counts as **2 trips**: from the starting location to the furthest point you reach, and the trip back to your starting point. Please report the furthest point you reach as your "destination".



Only show this screen if the respondent started and ended their assigned travel date in different places or if copied 1+ trips from previous hh member (b/c we know they traveled over the course of the day)

Thank you. Now, we will ask to provide details about the trips <Name> made on <traveldate>.

Please review the definition of a “trip” below, then click “Next” to continue.

What is a trip?

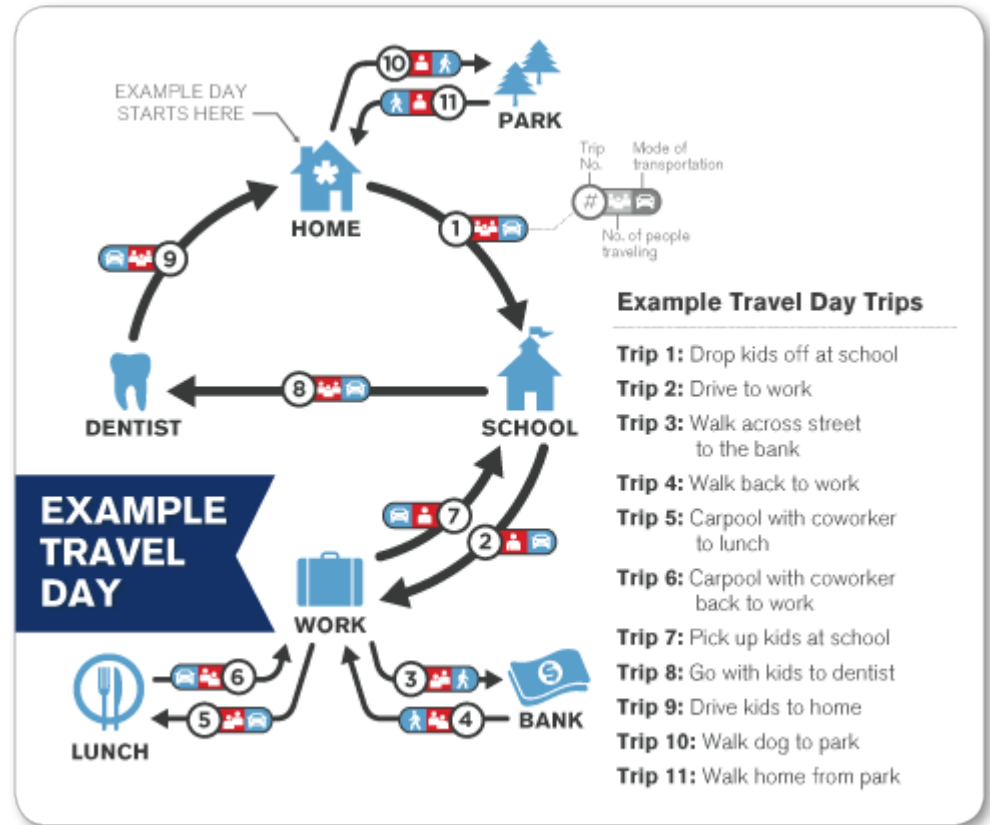
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- Drive to work
- Drop your child off at school
- Walk the dog
- Walk your child to a neighbor’s
- Bike to the grocery store
- Ride the bus to the bank
- Carpool to a meeting in New York

What If I go out, but return to the same place without stopping (e.g. a jog, bike ride, or leisurely drive)?

If you go out and return to the same place without stopping, this counts as **2 trips**: from the starting location to the furthest point you reach, and the trip back to your starting point. Please report the furthest point you reach as your “destination”.



If the respondent said they made NO trips on travel day

What is the reason **<Name>** did not make any trips on **<traveldate>**?



Please select all that apply.

- <if employed>* Was not scheduled to work or took a vacation/personal day
- <if employed>* Worked from home for pay (e.g. telecommuted or home-based job)
- Worked around the home (not for pay)
- The kids were on school vacation/break
- Did not have available transportation (no car, no way to get to bus, etc.)
- Was sick or caring another person (child or family member) at home
- Was waiting for a delivery or visitor (e.g. cable installation)
- Other

Prepopulate text boxes and geocoder with previously typed locations and locations geocoded in recruit survey: Home, Work, School – List/prepopulate ALL locations geocoded in recruit with person nickname attached to each person-place (e.g. “Person 1’s work”, “Person 2’s work”)


Please list, in order, all the places **<Name>** went between 3AM on **<traveldate>** and 3AM on **<traveldate +1>**.



Please give a short description for each unique/different place. If you drive, get a ride, or ride a bike to/from a transit stop, include the transit stop as a place below. The places where **<Name>** started and ended the day are already filled in. When all places are listed, click “Next” to continue.

Click and drag a place to re-order the list. Click the  icon next to a place to add a new one below. Click the  icon to remove a place.

<Name> started the day at:

Then went to:

Then went to: 

Then went to:  

<Name> ended the day at:

Example Travel Day	
Started day at:	Home
Then went to:	Kids’ school
Then went to:	Work
Then went to:	Lunch
Then went to:	Work
Then went to:	Off-site meeting
Then went to:	Work
Then went to:	Kids’ school
Then went to:	Dentist
Then went to:	Home
Then went to:	Park
Ended day at:	Home

Listed to the right are all the places <Name> reported going on <traveldate>.

Are there any places to add for <Name>'s travel on <traveldate> that aren't already listed?

Please select all that apply.


<Name>'s Travel Day	
Started day at:	<3AM start loc>
Then went to:	<first location>
Then went to:	<second location>
Then went to:	Etc.
Ended day at:	<3AM end loc>

- Yes, went out but didn't stop anywhere (e.g. for jog/bike ride, to walk dog, go for Sunday drive, etc.)
<pop-up example graphic on blue text – see next slide>
- Yes, made 1+ short trips in middle of other activities (e.g. quick trip for lunch)
- Yes, stopped briefly on way to somewhere else (e.g. for gas, at ATM, at drive-thru)
- Yes, dropped someone off on way to somewhere else (e.g. spouse at a park & ride lot, child at friend's house)
- Yes, walked to/from a parking garage or transit stop
- Yes, forgot to include another type of trip
- No, listed all of <Name>'s trips on <traveldate>

It is important to share all trips, including short stops. This will help better understand transportation needs in the region. Some trips (e.g. walks, bike rides, or short stops on way somewhere else) are easy to forget!

If the respondent selected any "Yes" answers, branch back to locs; the 2nd time they see this page, the "No" box will automatically be checked but their original answers will be saved in the DB

How do I record a trip if I didn't stop anywhere?



If you went on 1 trip but didn't stop anywhere, please report this as **2 trips**. The first trip starts at **POINT A** and ends at the farthest point from where you started (**POINT B**). The second trip starts at the farthest point (**POINT B**) and returns to **POINT A**.

Examples of trips with NO destination include:

- A walk, jog or bike ride where you don't stop anywhere
- A drive to see sites but you don't stop anywhere

These types of trips are very important to transportation planners to understand how, where, and when people make recreational trips.



If respondent added trips on previous page, they return to the roster to add them.

Please list, in order, all the places <Name> went between 3AM on <traveldate> and 3AM on <traveldate +1>.

Please give a short description for each unique/different place. If you drive, get a ride, or ride a bike to/from a transit stop, include the transit stop as a place below. The places where <Name> started and ended the day are already filled in. When all places are listed, click “Next” to continue.

Add this sentence if person loops back to roster after locs_confirm:

Please insert any places you want to add. Remember you can drag the places to reorder the list.

Click and drag a place to re-order the list. Click the  icon next to a place to add a new one below. Click the  icon to remove a place.

<Name> started the day at:

<loc_start>

Then went to:

<place 1>

Then went to:

<place 2>



Then went to:

Enter a name for this place



<Name> ended the day at:

<loc_end>

Example Travel Day	
Started day at:	Home
Then went to:	Kids' school
Then went to:	Work
Then went to:	Lunch
Then went to:	Work
Then went to:	Off-site meeting
Then went to:	Work
Then went to:	Kids' school
Then went to:	Dentist
Then went to:	Home
Then went to:	Park
Ended day at:	Home

Locate by Address

- Example: 500 Main St
- Example: Market St
- Example: Connecticut Ave

We'll now ask you to locate each place you went. Click a place below to begin locating it on the map. Once you've located a place, its button will turn green.

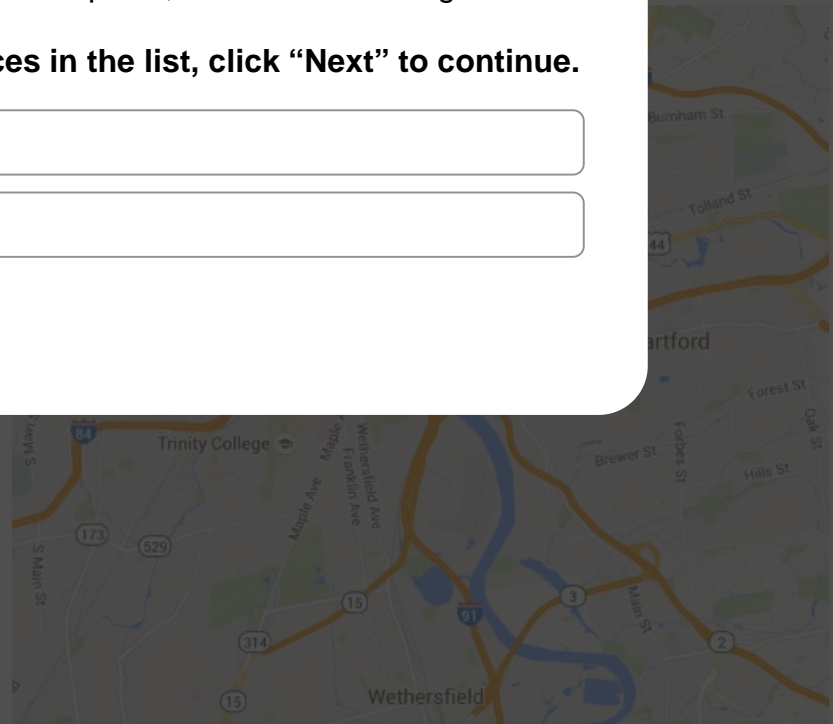
Once you have located all of the places in the list, click "Next" to continue.

Place 1:

Place 2:

< Previous

Next >



Locations are cycled through in sequential order from the roster; places visited more than once (with the same name) only have to be geocoded once. Locations that were geocoded in the recruit survey (home, work, school) will be shown with a prepopulated location that respondents can confirm or change.

Please locate: **<place name>**

<two buttons/ options>

Locate by address

Locate on the map

<if locate by address>

To locate by address, please enter a *street number* or the *nearest intersection* – or you can enter a business name.

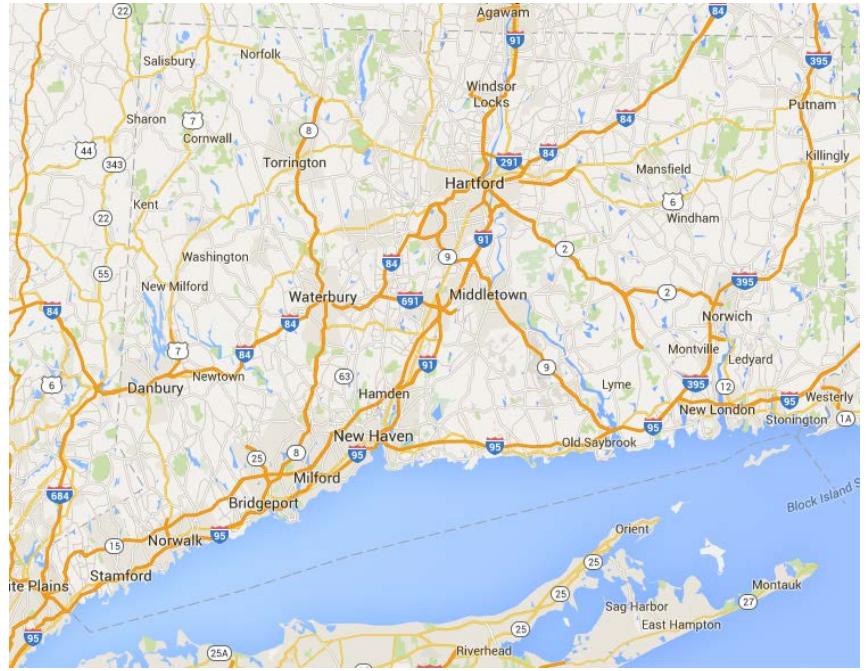
Q

- Example: 100 Main Street, New Milford, CT
- Example: W Cedar St and Richards Ave, Norwalk, CT
- Example: Connecticut Science Center, Hartford, CT

<if locate by map>

Map instructions

1. Click on the map to zoom in.
2. When zoomed in close enough, clicking the map will place a 'marker.'
3. Continue clicking until you have located the correct place.



Previous

Next

Locate by Address

- Example: 500 Main St
- Example: Market St
- Example: Connecticut Ave

We'll now ask you to locate each place you went. Click a place below to begin locating it on the map. Once you've located a place, its button will turn green.

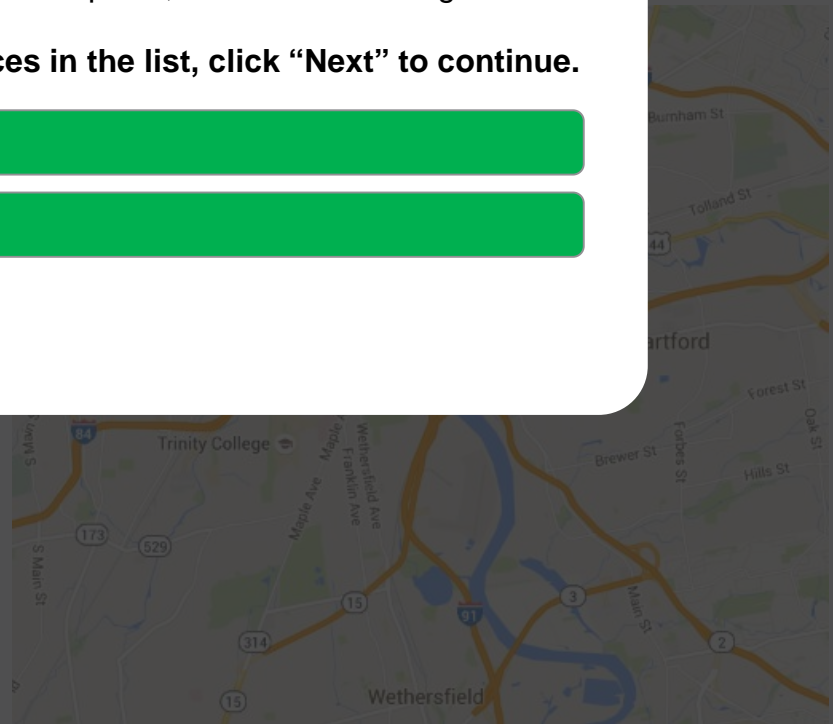
Once you have located all of the places in the list, click "Next" to continue.

Place 1: address details displayed

Place 2: address details displayed

< Previous

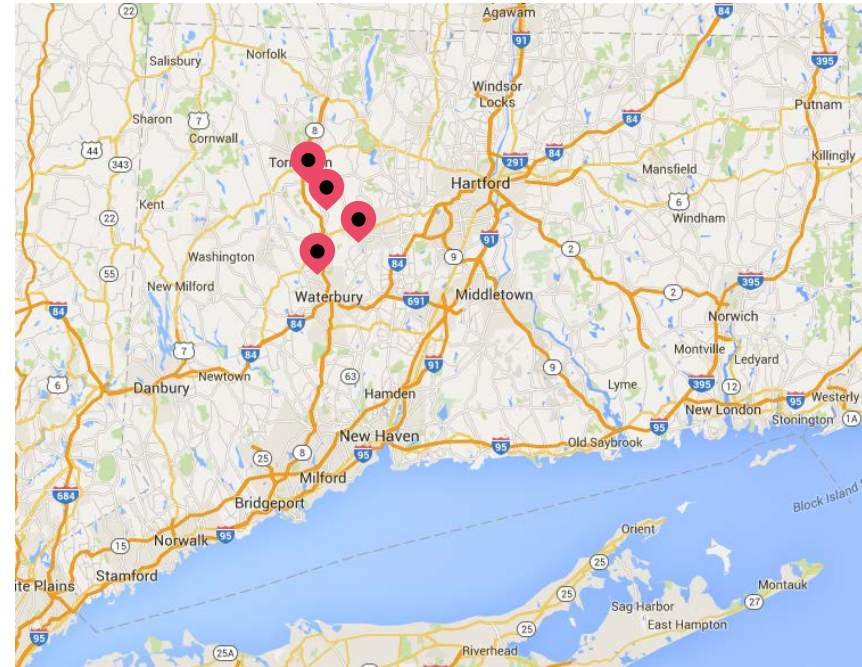
Next >



The list below should include all the trips **<Name>** made on **<traveldate>**.

If you need to add or remove trips, please click "Previous" to go back and edit your places.
 If all trips from **<day of week><traveldate>** are shown, please click "Next" to continue.

Trip #	Start	End	Approx. Distance
1	<3am start loc>	<first location>	<miles>
2	<first location>	<second location>	
3	<second location>	Etc.	
4	Etc.	<3am end loc>	



If Google returns trip distances, show Appx distance. If Google fails to return driving distances due to flight or ferry trip , hide that column

Previous Next

Please tell us about **<Name>**'s trip from **<trip origin>** to **<trip destination>**.

Viewing trip **<x>** of **<n>** total trip(s).

Time departed from **<origin>**

 ▼

Time arrived at **<destination>**

 ▼

If hysize > 1: Other household members who traveled on trip (select all that apply)

- <Member 1>**
- <Member 2>**
- Just **<Name>** (no other household members)

Number of other people (e.g. friends or co-workers) who specifically traveled with **<Name>** on trip

 ▼

Main way traveled on trip

 ▼

Main purpose of trip to **<destination>**

 ▼

If purpose= Other: Can you tell us more about the purpose of this trip?

<Name> 's Travel Day
Trip #1: <3am start loc> to <place 2>
Trip #2: <place 2> to <place 3>
Trip #3: <Etc.>
Trip #n: <last location> to <3am end loc>

“Time” pop-up text:

Please round trip times to the nearest 5 minutes

List of Answer Options: Trip Detail Questions: ALL TRIPS

Numbers in red indicate response codes (particularly when in a different display order) but will not be shown to respondents

[departure_time]

5 minute increments

Range from “Before 3am” to “2:55 am (next day)”

Never show “3am or later (next day)” for trip start time

Trip start must be the same as or later than the end time of the previous trip

[arrival_time]

5 minute increments

Range from “3:00 am” to “3am or later (next day)”

Never show “Before 3am” for trip end time

Trip end time must be later than trip start time

[hhmember1– hhmember(max)]:

All HH members are listed.

[nonhh]

0. Nobody (0 people)

1. 1 person

2. 2 people

3. 3 people

4. 4 people

5. 5 or more people

[mode]

3 Vehicle in household

4 Other vehicle (e.g. rental, friend’s car)

1 Walk/jog/wheelchair

2 Bicycle

9 Public (city) bus

13 Commuter Rail (e.g. Metro North)

14 Subway

5 Regular taxi or hired car service

6 Ride-share taxi/car service (e.g. Uber, Lyft)

7 Vanpool

11 Shuttle (e.g. a hotel’s, an airport’s)

8 School bus

12 Paratransit

15 Intercity bus (e.g. Greyhound)

10 Train (e.g. Amtrak)

16 Ferry/water taxi/boat

17 Airplane/helicopter

97 Other

[purpose]

1 Go home

2 Go to primary workplace

3 Go to other work-related place

4 Attend school/class

5 Other school-related activity

6 Grocery shopping

7 Do other shopping (e.g. mall, hardware store)

8 Run errands (e.g. bank, haircut)

9 Go to restaurant/bar/get take-out

10 Drop off/pick up/accompany other person

11 Exercise (e.g. gym, walk, jog/run)

12 Family activity (e.g. child’s game)

13 Medical visit (e.g. doctor, dentist)

14 Social (e.g. visit friends/relatives)

15 Leisure/entertainment (e.g. movies)

16 Religious/civic/volunteer

17 Vacation/holiday/traveling (e.g. hotel)

18 Change travel mode (e.g. wait for bus, change planes)

97 Other

AUTO follow-up questions: Shown if mode = hh vehicle, other vehicle, regular/ride-share taxi, vanpool

Please tell us about <Name>'s trip from <origin> to <destination>.

Viewing trip <x> of <n> total trip(s).

Time, travel party, purpose & mode questions asked of everyone (see previous slides)

Select... ▼

If hhvehicle or othvehicle: What vehicle was used?

Select... ▼

If age 16+ AND travel party = 2+ AND mode <> taxi (regular or shared)

Was <Name> the driver or passenger?

Select... ▼

If travel party = 2+ AND used HOV at least 1x in past month

Was an HOV lane used for any part of this trip?

Select... ▼

If used toll road at least 1x in past month : Did <Name> travel on a toll road for any part of this trip?

Select... ▼

If used toll road for this trip: How much was the toll?

\$ Numeric entry: 1-99

Not sure/don't remember

If age 16+ Where was the vehicle parked at/near <destination>?

Select... ▼

If paid for parking at least 1x in past month AND park_loc= lot/garage, on-street, park/ride Did <Name> pay for parking?

Select... ▼

If paid for parking with cash/tickets How much did parking cost?

\$ Numeric entry: 1-99

Not sure/don't remember

If taxi (reg/ rideshare): How much (total) was paid to the taxi driver for this trip?

\$ Numeric entry: 1-99

Not sure/don't remember

List of Answer Options: Trip Detail Questions: AUTO FOLLOW-UPS

[vehicle_used]

List of household vehicles by name (year make model)

Rental car
Car from work
Friend/relative's car
Carshare vehicle (e.g. Car2Go)
Motorcycle/moped/scooter

[driver]

Driver
Passenger
Both (switched drivers during trip)

[HOV_lane]

Yes
No

[toll_road]

Yes
No

[toll_cost]

Participant entry

[park_loc]

Own driveway/garage
Someone else's driveway
Parking lot/garage at destination (within 2 blocks)
Parking lot/garage 2+ blocks away from destination
On street parking at destination (within 2 blocks)
On street parking 2+ blocks away from destination
Park & ride lot
Didn't park (waited, drop-off, drive-thru)
Other

[park_pay]

No, parking was free
Yes, with cash/tickets
Yes, with parking pass
No, another person paid or was reimbursed
Not sure/don't remember

[park_cost]

Participant entry

[taxi_cost]

Participant entry

Please tell us about <Name>'s trip from <origin> to <destination>.

Viewing trip <x> of <n> total trip(s).

Time, travel party, purpose & mode questions asked of everyone (see previous slides)

How did <Name> travel from <origin> to the first transit stop/station?

 ▼

How did <Name> travel from the last transit stop/station to <destination>?

 ▼

How did <Name> pay the fare?

 ▼

If paid with cash/tickets or stored value card: How much did the fare cost?

 ▼

\$

Not sure/don't remember

List of Answer Options: Trip Detail Questions: TRANSIT FOLLOW-UPS

[transit_access]

Walked or jogged
Rode a bike
Drove and parked a car
Got dropped off
Took a taxi/ride-share (e.g. Uber, Lyft)
Transferred from other transit
Was already at the stop
Other

[transit_egress]

Walked or jogged
Rode a bike
Drove a parked car
Got picked up
Took a taxi /ride-share (e.g. Uber, Lyft)
Transferred to other transit
Was already at the stop
Other

[transit_pay]

Free (no cost)
Cash or ticket(s)
Stored value card
Used pass (any type)
Not sure/don't remember
Other

[transit_cost]

Participant entry

If Travel Mode on Trip = Public Bus, Commuter Rail, Subway

Travel Day Table shown on the right of the screen

<Name>'s Travel Day
Trip #1: <3am start loc> to <place 2>
Trip #2: <place 2> to <place 3>
Trip #3: <Etc.>
Trip #n: <last location> to <3am end loc>

Please list, IN ORDER, the different types of transit that you used on your trip from <origin> to <destination>.

Please list all transfers separately. To add a transfer, click "Add Transit" and select the correct transit system from the dropdown. Select the transit route from the second dropdown menu. To remove a system, click the "X" next to that row.

Add Transit ▼

1st transit system

1st transit route ▼

X

2nd transit system

2nd transit route ▼

X

Can add up to 5 transit legs, but only one is required

"transfer" pop-up text:

Example transfers:

1 transfer = you switch from 1 bus to another bus

1 transfer = you get off a bus and board a train

Previous

Next

List of TRANSIT systems for transit route builder

1	CT Transit: Hartford area
2	CT Transit: Stamford area
3	CT Transit: New Britain area
4	CT Transit: New Haven area
5	CT Transit: Waterbury area
6	CT Transit: Bristol area
7	CT Transit: Meriden area
8	CT Transit: Wallingford area
9	CT Transit: CTFastrak
10	CT Transit: Hartford Express
11	Norwalk Transit District
12	Greater Bridgeport Transit
13	Housatonic Area Regional Transit
14	Northwestern CT Transit District
15	Valley Transit District
16	Milford Transit District
17	Middletown Area Transit
18	Estuary Transit District
19	Southeast Area Transit (SEAT)
20	Windham Region Transit District
21	Northeastern Connecticut Transit District
22	iBUS Express
23	Post Road Stages (Operated by Collins Bus Services)
24	Greyhound
25	Peter Pan
26	Dattco
27	Kelley Transit
28	CT Rides
29	Dial -A –Ride
30	Amtrak
31	Metro North
32	Shore Line East
33	Long Island Rail Road
34	MTA Subway
35	NJ Transit Rail
97	Other

[transit_route]

See Excel spreadsheet in project folder

“Copy Trips” Feature

The following slides show the alternate questions that ask/allow household members to copy trips described by members who have already completed their diary

First page shown after “proxy” if person was reported on a previous HH member’s trips

Below is a list of trips that other household members reported making with <name>. To make things easier, we can use the information they already provided if <name> made these trips together.

Please confirm the trips that you made.

Trip 1st Reported by	Start location	End location	Start time	End time	Traveled on Trip	Confirm
Mom	Home	School	7:40 AM	7:55 AM	Adult 1, Child 2	<input type="checkbox"/>
Mom	School	Piano Lesson	2:55 PM	3:25 PM	Child 2	<input type="checkbox"/>
Mom	Piano Lesson	Gas Station	4:35 PM	4:50 PM	Adult 1	<input type="checkbox"/>
Mom	Gas Station	Home	5:00 PM	5:45 PM	Adult 1	<input type="checkbox"/>
None of the above						<input type="checkbox"/>

Page shown if person was reported on and confirms a previous HH member's trips. If person was not reported on previous trips or chose not to confirm any of the trips, they will continue as normal from the "location start" question and enter a new roster

The "travel day" began at 3AM on <assigned travel date> and ended at 3AM on <assigned travel date + 1 day>.

Was the following trip the first trip <name> made on <assigned travel date>?

Home to School, from <time> to <time>

- 1. Yes
- 2. No

Was the following trip the last trip <name> made on <assigned travel date>?

Gas Station to Home, from <time> to <time>

- 1. Yes
- 2. No

If person confirms previous trips, but says they started or ended at a different location (i.e. they say "no" to one or both of the above questions), they will answer the location start and/or end questions before proceeding to the next page.

Show “trips_yesno2” if person confirmed 1+ copied trips

Thank you for your answers so far. Now, we’ll ask you to provide **details about the trips** you made on your travel day.

Please review the definition of a “trip” below, then click “Next” to continue.

What is a trip?

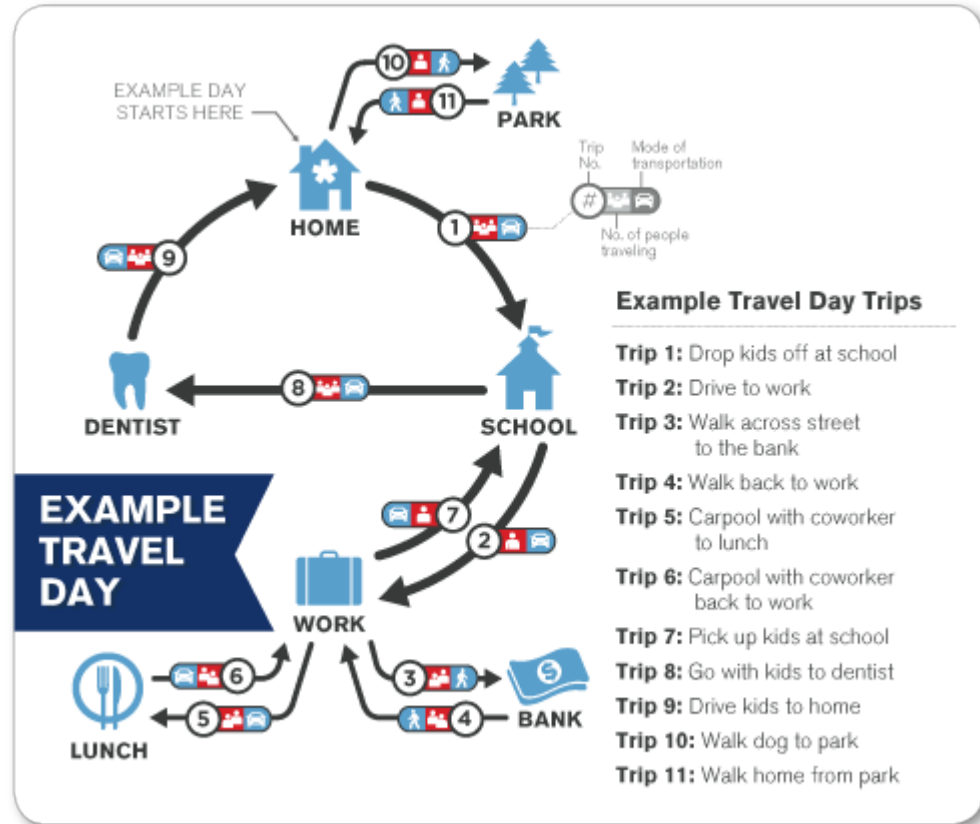
A trip is anytime you travel from one location and stop at a new location. Even if you briefly stop for gas, at an ATM, or to drop a child off at school, travel to each stop counts as 1 trip.

What are some example trips?

- Drive to work
- Drop your child off at school
- Walk the dog
- Walk your child to a neighbor’s
- Bike to the grocery store
- Ride the bus to the bank
- Carpool to a meeting in New York

What if I go out, but return to the same place without stopping (e.g. a jog, bike ride, or leisurely drive)?

If you go out and return to the same place without stopping, this counts as **2 trips**: from the starting location to the furthest point you reach, and the trip back to your starting point. Please report the furthest point you reach as your “destination”.





Previous

Next

Page shown after person confirms start and end location of the travel day for people who were reported on and confirmed being on previous HH members' trips.

Please list, in order, all the places <Name> went between 3AM on <assigned travel date> and 3AM on <assigned travel date +1>.

Please provide a unique name or short description for each unique/different place. If you drive, get a ride, or ride a bike to/from a transit stop, include this stop as a place below. When all your places are listed below, click "Next" to continue.

Click and drag a place to re-order the list. Click the  icon next to a place to add a new one below. Click the  icon to remove a place.

<Name> started the day at:

HOME

Then went to:

SCHOOL

Then went to:

PIANO LESSON



Then went to:

Enter a name for this place



<Name> ended the day at:

HOME

Example Travel Day	
Started day at:	Home
Then went to:	Kids' school
Then went to:	Work
Then went to:	Lunch
Then went to:	Work
Then went to:	Off-site meeting
Then went to:	Work
Then went to:	Kids' school
Then went to:	Dentist
Then went to:	Home
Then went to:	Park
Ended day at:	Home

*Copied trips are shown, new trip destinations can be inserted between
Multi-location geocoder will ask person to locate any NEW places, but
not copied trips*

Previous

Next

Page shown for any previously reported trips that the person confirmed. (Respondent will report the **trip purpose** for all copied trips; all other trip details are automatically copied behind the scenes)

Here are the details for <name's> trip from Home to School that were reported by another member of your household:

- Departed: <origin>at <time>
- Arrived: <destination> at <time>

Main purpose of trip to <destination>

 ▼

For all NEW trips each person adds, they will go through the normal trip details pages

End of the “Copy Trips” Section

The rest of the survey is the same for all participants, whether they copied trips or not

Only shown to Pilot respondents age 18+

Thank you for your participation – you are almost finished!

You are one of the first people to complete this study before we invite many other households throughout the state. We would like to hear your thoughts on how we could improve the survey and study materials.

Your feedback will remain anonymous and will only be used to help improve the study. Please see our [privacy policy](#) for more information.

Were there any instructions or questions that were confusing or unclear?

If so, please tell us which instructions were confusing and why.

Optional text box

Do you have any general recommendations for how we can further improve this study?

If so, please tell us your ideas and suggestions.

Optional text box

All respondents, all segments:

Thank you for your participation.

If you have any general comments that you would like to share with the study team, please enter them below and then click “Finish.”

Any feedback you wish to share will remain anonymous. Please see our [privacy policy](#) for more information.

Otherwise, please click the “Finish” button to submit your survey.

<If HHsize = 2+> If any household members still need to complete this survey, you will return to your household’s dashboard where you can start the next person’s survey.

Answering the text box is optional.

Show this page when all HH members have completed the diary

Congratulations, your household has completed the Connecticut Statewide Transportation Study!

Thank you very much for your participation in this important research.

If gift card sample segment (seg 1, 2): Your household's gift certificate will be sent to you within the next 10 business days.

If raffle sample segment (seg 3, 4, 5, 6): Your household has been automatically entered into the study prize drawing. The drawing will be held after the study closes (no later than January 31), and winners will be notified via email or telephone.

Do not show any incentive text to volunteer/review HHs (segnum = 99) as they do not get an incentive

You may now close your browser.