



STATE OF CONNECTICUT  
DEPARTMENT OF TRANSPORTATION



Mailing Address: Administration Building  
Post Office Box 317546  
Newington, CT 06131-7546

2800 Berlin Turnpike  
Newington, CT 06111

**NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT**

In accordance with the requirements of title II of the Americans with Disabilities Act of 1990 ("ADA"), the ADA Amendments Act of 2008, Section 504 of the Rehabilitation Act of 1973, and Connecticut General Statutes Sec. 46a-60, the Connecticut Department of Transportation (CTDOT) will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

**Employment:** CTDOT does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under title I of the ADA. For information on employment accommodations under ADA, please contact the CTDOT human resources department at 860-594-3100. For complaints of failure to provide accommodations under ADA Title I, please contact Eric Smith, EEO Director, Office of Equal Opportunity and Diversity, 2800 Berlin Turnpike, Newington, CT 06111, 860-594-2211 or [eric.d.smith@ct.gov](mailto:eric.d.smith@ct.gov).

**Effective Communication:** CTDOT will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in CTDOT's programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

**Modifications to Policies and Procedures:** CTDOT will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in CTDOT's offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of CTDOT, should contact Eric Smith, EEO Director, Office of Equal Opportunity and Diversity, 2800 Berlin Turnpike, Newington, CT 06111, 860-594-2211 or [eric.d.smith@ct.gov](mailto:eric.d.smith@ct.gov), at least 5 (five) days prior to the event. CTDOT will try to accommodate all requests when possible. The ADA does not require the CTDOT to take any action that would fundamentally alter the nature of its programs or services or impose an undue financial or administrative burden.

The Department ensures that its programs, services, or activities are accessible to persons with disabilities. CTDOT will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

Any complaints regarding ADA or lack of accessibility can be directed to the Customer Care Center via the electronic [Contact Us form](#) (click link), or by email at [DOT.CustomerCare@ct.gov](mailto:DOT.CustomerCare@ct.gov) or by phone to (860) 594-2560 and then the appropriate person at CTDOT will respond.

In addition, ADA Public Transit Service complaints can be made directly to the ADA Coordinator for Public Transit Services, Office of Transit and Ridesharing, 2800 Berlin Turnpike, Newington, CT 06111, 860-594-3135. Complaints about accessibility issues of CTDOT-owned buildings, or barriers in the Public Right of Way can be made directly to the ADA Coordinating Engineer, Office of Engineering, 2800 Berlin Turnpike, Newington, CT 06111, 860-594-2775.

**For language assistance please contact, (860) 594-2109**

如需更多信息或免费语言协助, 请致电 (860) 594-2109

Per informazioni aggiuntive o assistenza linguistica gratuita, chiamare il numero (860) 594-2109.

Para obter mais informações, ou para auxílio gratuito em outro idioma, ligue para (860) 594-2109

Aby uzyskać dodatkowe informacje lub bezpłatną pomoc tłumacza, proszę dzwonić pod numer (860) 594-2109.

Для получения подробной информации или бесплатных услуг перевода звоните по телефону (860) 594-2109

Pou jwenn plis enfòmasyon, Oswa asistans ak lang gratis, ranpri rele (860)594-2109.

لمزيد من المعلومات أو للحصول على مساعدة لغوية مجانية، يرجى الاتصال بالرقم (860) 594-2109.

Si vous souhaitez en savoir plus ou bénéficier d'une assistance linguistique gratuite, merci de composer le numéro suivant (860) 594-2109.

अधिक जानकारी या निःशुल्क भाषा संबंधी सहायता के लिए कृपया (860) 594-2109 पर कॉल करें।

추가 정보가 필요하거나 무료 언어 지원이 필요하시면 (860) 594-2109 로 전화하십시오.

Để có thêm thông tin hoặc hỗ trợ ngôn ngữ miễn phí, vui lòng gọi (860) 594-2109

Revised 5/2/2023 EDS

Approved by:

Garrett T. Eucalitto, Commissioner