

CONNECTICUT PARK AND RIDE FAQ's

Q: What are [Connecticut Park and Ride lots](#)?

A: The state of Connecticut, in order to ease highway congestion and improve air quality, encourages all commuters to use carpools, vanpools or transit whenever possible. As a service to commuters, the state operates a network of approximately 180 Park & Ride lots. All are available to the public normal commuting to and from work including carpooling and vanpooling. In addition, some Park & Ride lots offer either local or express bus service. For a listing of CTTransit Express Bus routes and the Park & Ride locations they serve, visit www.CTTransit.com and point to "Routes and Schedules" then select "Hartford" and click on "Hartford Express".

Q: Is there a fee for parking in a [Connecticut Park and Ride lot](#)?

A: All parking spaces within Park & Ride lots, excluding those lots which are located at rail stations, are available to commuters free of charge, on a first come, first served basis.

Q: Are Connecticut Park and Ride lots open at night?

A: State Park and Ride lots are open 24 hours a day, 7 days a week. [Overnight parking](#) is allowed unless a sign indicating otherwise is posted.

Q: What is the time limit for parking in a Connecticut Park and Ride lot?

A: Department of Transportation regulations allow continuous parking for 48 hours at Connecticut Park & Ride facilities as long as the owner is using the facility for normal commuting.

Q: How do I know if there will be space available for my car?

A: The Department tries hard, within the limits of available resources, to maintain adequate capacity at each Park & Ride location. Congestion is not an issue at most Park & Ride facilities, although a few lots do experience high demand some or most of the time. If this is the case, the best solution is to arrive at the location as early as possible.

Q: What kind of vehicles are allowed at a Connecticut Park & Ride lot?

A: Park and Ride lots are intended for normal daily commuting by the traveling public. Passenger cars, vans and pickup trucks with either individual or combination license plates are allowed. Semi trucks and semi trailers, commercial vehicles, and/or vehicles with commercial plates are excluded. Campers are not allowed, nor are trailers, including those for hauling boats, landscaping equipment, etc.

Q: What kind of activities are allowed in Connecticut Park & Ride lots?

A: Park and Ride lots are intended for normal daily commuting by the traveling public. The following activities are expressly prohibited by law:

- Parking of semi-trucks, semi-trailers, or other commercial vehicles
- Sale or distribution of goods or services, including food
- Cooking, overnight camping or establishment of temporary or permanent residence in any designated commuter parking facility.

Security at commuter lots is provided either by state or local police, and in the end, the patrolling officer makes the decision whether or not your use of the lot is proper and in conformity with the law.

Q: How do I know that my car will be safe?

A: Security at commuter lots is provided by state and/or local police. However, If other police activities require immediate attention, routine security patrols at the lot may be suspended temporarily. For this reason, it is each commuter's responsibility to park in a visible location and properly secure the contents of their vehicle. This means removing personal items from the passenger compartment, including laptops, navigation aids, cell phones, and other electronic devices, briefcases, handbags and items of clothing. These should be secured in the trunk or

cargo area of the vehicle, and the cargo security shade, if present, should be closed. Lock the vehicle and take the keys with you.

Q: Can I park in a Connecticut Park and Ride lot when it snows?

A: Park & Ride lots are normally open during snow events. Snow is removed from Park & Ride driveways and aisles by maintenance personnel as quickly as possible after a snowstorm, but it is not possible to remove snow from individual vehicles. In addition, it may be necessary to move snow to a location where it interferes with movement of a commuter's vehicle. For this reason, it is best to temporarily remove vehicles from Park & Ride lots during a snowstorm, if it is possible to do so, until snow removal operations are completed.

Q: Where can I find a listing of Connecticut Park & Ride lots?

A: You can see a statewide map of Park and Ride locations by visiting the Department of Transportation website (www.ct.gov/dot) and then accessing the CT Travel Info Map. Turn on the Park & Ride map layer by clicking on the checkbox labeled "Park & Ride." Or, you may locate Park & Ride lots by town name by selecting "Travel Resources" from the main menu, then clicking on "Connecticut Park & Ride Locations".

Q: If I notice an issue at a Park and Ride lot, who can I contact?

A: For routine issues such as pavement, litter, snow removal, and/or mowing, contact the CTDOT Office of Transit Planning at 860 594-2141.

Q: A red sticker was placed on the window of my car while it was parked. What does that mean?

A: A red "abandoned vehicle" sticker may be placed on your vehicle if police suspect that it has been abandoned, or if they wish you to remove the vehicle from the lot for some other reason. When this occurs, the owner normally has 24 hours to remove the vehicle from the lot before it is subject to being towed away. If this happens to you, remove your vehicle as soon as it is possible to do so. If you require more information, contact the appropriate state police barracks from the list below.

Q: My car was damaged while it was parked. What do I do now?

A: Unfortunately, incidents do happen. If your vehicle is damaged or broken into, you should report the incident immediately to the state police in your area. Refer to the listing of state police troops and districts below.

LISTING OF STATE POLICE TROOPS AND DISTRICTS

TROOP	LOCATION	TELEPHONE
TROOP A –Southbury	90 Lakeside Road Southbury, CT 06488	(800) 376-1554 (203) 267-2200
TROOP B – Canaan	Canaan Road North Canaan, CT 06018	(800) 497-0403 (860) 824-2500
TROOP C -Tolland	1320 Tolland Stage Tolland, CT 06084	(800) 318-7633 (860) 896-3200
TROOP D - Danielson	Westcott Road	(800) 954-8828

	Danielson, CT 06239	(860)779-4900
TROOP E –Montville	P.O. Box 306 Uncasville, CT 06382	(800) 953-7747 (860) 848-6500
TROOP F – Westbrook	Connecticut Tpke. West P.O. Box 675 Westbrook, CT 06498	(800) 256-5761 (860) 399-2100
TROOP G – Bridgeport	149 Prospect Street Bridgeport, CT 06604	(800) 575-6330 (203) 696-2500
TROOP H –Hartford	100 Washington Street Rear Hartford, CT 06106	(800) 968-0664 (860) 534-1000 *5
TROOP I – Bethany	631 Amity Road Bethany, CT 06525	(800) 956-8818 (203) 393-4200
TROOP K – Colchester	Old Hartford Road Colchester, CT 06415	(800) 546-5005 (860) 537-7500
TROOP L – Litchfield	452A Bantam Road Litchfield, CT 06759	(800) 953-9949 (860) 567-6800
TROOP W –BIA	Bradley Airport Windsor Locks, CT 06096	(888) 495-8213 (860) 292-7400

For more information, contact the CTDOT at 860 594-2141 or on line at www.ct.gov/dot.

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