

STATE OF CONNECTICUT
DEPARTMENT OF TRANSPORTATION



2800 BERLIN TURNPIKE, P.O. BOX 317546
NEWINGTON, CONNECTICUT 06131-7546

Phone:

(860) 594-2875

DOCKET NO. 2211-N-108-L

RE: APPLICATION OF TRUSTED ANGELS HOMECARE LLC TO
OPERATE THREE (3) MOTOR VEHICLES IN GENERAL LIVERY
SERVICE, WITH A SEATING CAPACITY OF LESS THAN ELEVEN
PASSENGERS, FROM A HEADQUARTERS IN MANCHESTER

DECISION

JUNE 27, 2023

I. INTRODUCTION

A. APPLICATION

By application filed on November 8, 2022, with the Department of Transportation (hereinafter "department"), pursuant to Section 13b-103 of the Connecticut General Statutes, as amended, Trusted Angels Homecare LLC (hereinafter "applicant") with a mailing address of 378 Main Street, Manchester, Connecticut 06042 seeks authorization to operate three (3) motor vehicles, having a seating capacity of less than eleven (11) passengers, in general livery service from a headquarters in Manchester.

B. HEARING

Pursuant to Connecticut General Statutes Section 13b-103, as amended, a public hearing by telephone was held on this application on June 20, 2023.

Notice of the application and of the hearing to be held thereon was given to the applicant and to such other parties as required pursuant to Connecticut General Statutes Section 13b-103, as amended. Legal notice to the public was given by publication on the department's website.

A hearing officer designated by the Commissioner pursuant to Connecticut General Statutes Section 13b-17 conducted the hearing on this matter.

C. APPEARANCES

Odelia Brew appeared pro se on behalf of the applicant. The applicant's mailing address is 378 Main Street, Manchester, Connecticut 06042.

II. FINDINGS OF FACT

1. The applicant seeks to operate three (3) motor vehicles in general livery service from a headquarters in Manchester.
2. The applicant proposes to operate a 2021 Toyota Rav4, a 2022 Toyota Sienna and a 2019 Dodge Caravan.
3. The applicant has been operating a home health care business for the past four (4) years.
4. The applicant's expenses include vehicle financing of \$ 4,594, insurance of \$18,698, equipment costs of \$1,290, property tax of \$1,656, maintenance costs of \$4,500, advertising of

\$3,000 and office expenses of \$1,800.

5. The applicant has \$452,572 in a business bank account.
6. Ms. Brew has a clean criminal history.
7. Ms. Brew will drive occasionally, and she will also hire additional livery drivers.
8. The applicant will get customers through her home care business.
9. The applicant is providing free transportation due to a lack of services.
10. This application was not opposed.

III. DISCUSSION

The department has jurisdiction over each person, association, limited liability company or corporation owning or operating a motor vehicle in livery service, pursuant to Connecticut General Statutes Section 13b-102, as amended.

In determining whether a livery permit should be granted, the department shall take into consideration the present or future public convenience and necessity. The applicant must prove that the public's convenience and necessity will be improved by the proposed service. Additionally, the applicant must show the suitability of the applicant or the suitability of the management if the applicant is a limited liability company or corporation, the financial responsibility of the applicant, the ability of the applicant efficiently and properly to perform the service for which authority is requested and the fitness, willingness and ability of the applicant to conform to the provisions of the statutes and the requirements and regulations of the department thereunder, in accordance with Connecticut General Statutes Section 13b-103.

Regarding the applicant's suitability, the applicant submitted a criminal record check for Odelia Brew that disclosed no criminal record. The applicant has operated a home health care business for the past four years. Based on the evidence presented, the applicant is suitable to conduct the proposed intrastate livery business.

As far as the applicant's financial ability is concerned, the applicant presented evidence that the first six months of expenses includes vehicle financing of \$ 4,594, insurance of \$18,698, equipment of \$1,290, property tax of \$1,656, maintenance of \$4,500, advertising of \$3,000 and office expenses of \$1,800 for a total expense of \$35,538. The applicant has \$452,572 in a bank account to cover these startup expenses and is financially suitable.

On the issue of public convenience and necessity, the applicant is seeking to provide

transportation to her home health care clients and members of the public. Because of a lack of services, the applicant has needed to provide free transportation. Based on the evidence presented, the applicant has shown that public convenience and necessity will be improved by a grant of this application.

IV. ORDER

Based upon the above and pursuant to Connecticut General Statute Section 13b-103, as amended, the application in the name of Trusted Angels Homecare LLC is hereby granted, and Livery Permit Number 3788 is hereby issued as follows:

LIVERY PERMIT NUMBER 3788

Trusted Angels Homecare LLC is authorized to operate three (3) motor vehicles in general livery service, with a seating capacity of less than eleven passengers, from a headquarters in Manchester.

RESTRICTIONS:

The applicant must register and insure the three (3) general livery vehicles granted in this decision within ninety (90) days. Failure to do so may result in revocation of the general livery authority.

The authority granted under this permit may not be sold or transferred until it has been operational, i.e. a vehicle registered with livery plates thereunder for not less than twenty-four (24) months.

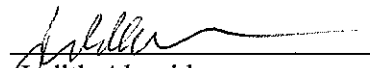
This permit shall remain in effect until it is amended, suspended or revoked by the department. Failure of the permit holder to maintain proper insurance and/or comply with all pertinent motor vehicle laws and other state statutes and/or rules, regulations and orders of the department shall be considered sufficient cause to amend, suspend or revoke said permit.

A memorandum of this permit, bearing the seal of the department, shall be

conspicuously posted in each motor vehicle operated under this permit.

Dated at Newington, Connecticut on the 27th day of June 2023.

CONNECTICUT DEPARTMENT OF TRANSPORTATION



Judith Almeida
Staff Attorney III
Administrative Law Unit
Bureau of Finance and Administration