



STATE OF CONNECTICUT  
DEPARTMENT OF TRANSPORTATION



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NEWINGTON, CONNECTICUT 06131-7546

Phone:

**CORRECTED DECISION AS TO TITLE PAGE**

(860) 594-2875

DOCKET NO. 2102-N-8-L

RE: APPLICATION OF DECENT HOMCARE SERVICES LLC TO  
OPERATE ONE (1) GENERAL LIVERY VEHICLE, WITH A SEATING  
CAPACITY OF FOURTEEN PASSENGERS OR LESS, FROM A  
HEADQUARTERS IN EAST HARTFORD.

DECISION

JUNE 10, 2021

## I. INTRODUCTION

### A. APPLICATION

By application filed on March 10, 2021, with the Department of Transportation (hereinafter "department"), pursuant to Section 13b-103 of the Connecticut General Statutes, as amended, Decent Homecare Services LLC located at 527 Burnside Avenue, Suite 1, East Hartford, Connecticut 06108 seeks authorization to operate one (1) motor vehicle, having a seating capacity of fourteen (14) passengers or less, in general livery service from a headquarters in East Hartford.

### B. HEARING

Pursuant to Connecticut General Statutes Section 13b-103, as amended, a public hearing by telephone was held on this application on May 27, 2021.

Notice of the application and of the hearing to be held thereon was given to the applicant and to such other parties as required pursuant to Connecticut General Statutes Section 13b-103, as amended. Legal notice to the public was given by publication on the department's website.

A hearing officer designated by the Commissioner pursuant to Connecticut General Statutes Section 13b-17 conducted the hearing on this matter.

### C. APPEARANCES

Mr. Stephen Agbo appeared pro se on behalf of the applicant. The applicant's mailing address is 527 Burnside Avenue, Suite 1, East Hartford, Connecticut 06108.

## II. FINDINGS OF FACT

1. The applicant seeks to operate one (1) motor vehicle in general livery service from a headquarters in East Hartford.
2. The applicant will operate a 2016 Ford E450 van which is handicapped accessible in the livery business.
3. The applicant's first six months of expenses includes rent of \$3,000, insurance of \$2,390, maintenance costs of \$510, equipment costs of \$3,200, property tax of \$178, communication costs of \$900 and advertising costs of \$900.
4. The applicant has \$12,158 in a business bank account.

5. Mr. Agbo along with his wife and their secretary will operate the business.
6. The applicant operates a home care service to help elderly and disabled clients. The livery service will transport these clients as well as the general public to doctor's appointments and other errands.
7. The applicant will operate out of the home care office.
8. Mr. Agbo will be the initial driver in the business.
9. The applicant will seek to partner with Veyo and the Department of Social Services to perform medical livery trips.
10. This application was not opposed.

### III. DISCUSSION

The department has jurisdiction over each person, association, limited liability company or corporation owning or operating a motor vehicle in livery service, pursuant to Connecticut General Statutes Section 13b-102, as amended.

In determining whether a livery permit should be granted, the department shall take into consideration the present or future public convenience and necessity. The applicant must prove that the public's convenience and necessity will be improved by the proposed service. Additionally, the applicant must show the suitability of the applicant or the suitability of the management if the applicant is a limited liability company or corporation, the financial responsibility of the applicant, the ability of the applicant efficiently and properly to perform the service for which authority is requested and the fitness, willingness and ability of the applicant to conform to the provisions of the statutes and the requirements and regulations of the department thereunder, in accordance with Connecticut General Statutes Section 13b-103.

Regarding the applicant's suitability, the applicant submitted a criminal record check for Ernestina and Stephen Agbo, which disclosed no criminal record. The applicant already has business experience through operating a homecare company and will provide transportation to these clients as well as the public. Based on the evidence presented, the applicant is suitable to conduct the proposed intrastate livery business.

As far as the applicant's financial ability is concerned, the applicant presented evidence that the first six months of expenses includes: rent of \$3,000, insurance of \$2,390, maintenance of \$510, equipment costs of \$3,200, property tax of \$178, communication cost of \$900 and advertising costs of \$900 for a total expense of \$11,078. The applicant has \$12,158 in a bank account to cover these startup expenses and is therefore financially suitable.

On the issue of public convenience and necessity, the applicant has a ready-made client base having operated as a homecare provider. In addition, the applicant has contacted Veyo and the Department of Social Services to perform medical livery work. Based on the evidence presented, the applicant will receive authorization for intrastate livery transportation.

#### IV. ORDER

Based upon the above and pursuant to Connecticut General Statute Section 13b-103, as amended, the application in the name of Decent Homecare Services LLC is hereby granted, and Livery Permit Number 3707 is hereby issued as follows:

#### **LIVERY PERMIT NUMBER 3707**

Decent Homecare Services LLC is authorized to operate one (1) motor vehicle in general livery service, with a seating capacity of fourteen (14) passengers or less, from a headquarters in East Hartford.

#### **RESTRICTIONS:**

**The applicant must register and insure the one (1) general livery vehicle granted in this decision within ninety (90) days. Failure to do so may result in revocation of this authority.**

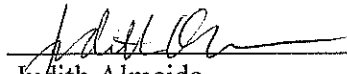
The authority granted under this permit may not be sold or transferred until it has been operational, i.e. a vehicle registered with livery plates thereunder for not less than twenty-four (24) months.

This permit shall remain in effect until it is amended, suspended or revoked by the department. Failure of the permit holder to maintain proper insurance and/or comply with all pertinent motor vehicle laws and other state statutes and/or rules, regulations and orders of the department shall be considered sufficient cause to amend, suspend or revoke said permit.

A memorandum of this permit, bearing the seal of the department, shall be conspicuously posted in each motor vehicle operated under this permit.

Dated at Newington, Connecticut on the 10th day of June 2021.

CONNECTICUT DEPARTMENT OF TRANSPORTATION



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Judith Almeida  
Staff Attorney III  
Administrative Law Unit  
Bureau of Finance and Administration