



The Commission on Human Rights and Opportunities

Reasonable Accommodations in Housing for People with Disabilities

The CHRO investigates complaints of housing, employment, and public accommodation complaints.



What is a Reasonable Accommodation?

A request to change a landlord's rules, policies, practices, or the way a service is provided. For example, a reasonable accommodation might be a request to allow an emotional support animal in a building with a no-pet policy.

How do I Request a Reasonable Accommodation?

You just need to ask, but if possible it is best to put the request in writing. Be aware, the landlord is allowed to ask you for medical documentation to show you need the accommodation.

Does my Landlord Required to Grant my Reasonable Accommodation request?

As long as the request is reasonable, it should be granted. If it is an undue hardship or material alteration to the way the landlord does business, the landlord may offer you an alternative or may deny the request.

What do I do if my Reasonable Accommodation Request if Denied?

You can try to negotiate an alternative with your landlord. You can also file a complaint with the CHRO within 180 days of the denial. (Also, you can file a complaint with HUD within one year or file a court complaint within 2 years, you may want to contact a lawyer to file a court complaint.)

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For more information call
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