



CTDOL Scheduling Employment Services Appointments at American Job Centers

The CT Department of Labor is pleased to provide a full complement of services. We now offer **remote/virtual, phone** and **in-person employment services** at the Regional American Job Centers (AJCs) to individuals with scheduled appointments.

Due to the continuing pandemic, the number of people in each AJC will be limited to allow for required social distancing protocols. Masks must always be worn inside the facility.

All services require an appointment.

Online scheduling:

Go to portal.ct.gov/ajc where you will find the link to appointment scheduling (or use this direct electronic access to the [appointment form](#)). After the form is submitted, our staff will call to set up your appointment. *New Haven residents online link below

Schedule appointment by phone:

- Bridgeport (203) 455-2700
 - Hamden (203) 859-3200
 - Hartford (860) 256-3700
 - Montville (860) 848-5200
 - Waterbury (203) 437-3380
 - New Haven (203) 624-1493
- *<https://www.workforcealliance.biz>

Appointments for assistance with:

- Job search
- Résumé and cover letter writing
- interviewing skills
- Career counseling
- CTHires registration
- Workshop registration
- Training program(s) information
- Recruitment (Employers only)
- Career Center equipment usage

Unemployment Insurance (UI) benefits and claims assistance

only available through CTDOL [Consumer Contact Center](#)

Online information and access to claim support: www.FileCTUI.com

Phone assistance:

HOURS: Monday - Friday: 8:00am - 5:00pm
Saturday: 8:00am - 3:00pm
Closed Sunday & holidays

PHONE: 203-941-6868
860-967-0493
800-956-3294
TTY - 711 or 800-842-9710