

QUALIFIED FOOD OPERATOR

Connecticut Public Health Code Sections 19-13B-42(S)(4), B48(j)(3), B49(t)(3)

Each person owning, operating or managing any food service establishment, itinerant food vending establishment, or food catering establishment designated either as a class III or class IV shall be a qualified food operator or shall employ on-site at least one (1) qualified food operator who is in a supervisory position at said establishment. Qualified Food Operator (QFO) is a food operator employed in a full-time position who has demonstrated knowledge of safe food handling techniques. The demonstration of knowledge requirement can be met by passing one of the approved exams listed below. Note: A ‘qualified food operator’ is also known as a ‘certified food protection manager.’ [Full-time position means 30 hours per week or the number of hours per week the food establishment is open for business, whichever is less. Supervisory position means that position of a person who directs and inspects the performance of food service workers.]

The following offerings are intended for food workers seeking to fulfill the Qualified Food Operator requirement for Class III & IV food service establishments. Currently there are four exams that have been approved by the Department of Public Health to meet the QFO requirement, but these exams are offered by a number of consultants/ organizations. The schedule of exam offerings is not intended to be all-inclusive, as there may be other exam schedules that we have not received. Individuals interested in a QFO exam should inquire as to which exam is used to ensure it is one of the 3 approved exams. It may be helpful to call your local health department as many offer the approved exams and training themselves. If you would like to have information about your exam offering posted, contact the Food Protection Program at 860-509-7297.

CONNECTICUT APPROVED EXAMS

- **Prometric exam** (formerly Thomson Prometric, Exporior, National Assessment Institute, Chauncey, & Educational Testing Service) exam is available as bilingual in English, Spanish, Korean, Chinese (Traditional), Vietnamese. <http://www.prometric.com/foodsafety/default.htm> Approved exam is “Certified Professional Food Manager”
- **National Registry of Food Safety Professionals/Environmental Health Testing** (exams are bilingual English, Spanish, modern Chinese, traditional Chinese, Vietnamese, Korean, Arabic, Japanese) (textbook: English, Spanish) 1-800-446-0257 www.nrfsp.com Approved exam is “Food Manager Certification”
- **ServSafe exam** (Educational Foundation of National Restaurant Association) 800-765-2122, ext. 6703 <http://www.servsafe.com> On-line training is available. Exam is available as bilingual in English, Spanish, Chinese, Korean, French Canadian, Japanese, and Large Print. Approved exam is “Food Protection Manager Certification”
- **360training- Learn2Serve** 877-881-2235, visit at: www.360training.com, email: support@360training.com Approved exam is “Certified Food Manager”

Sponsored Classes and Exams 2019

Sponsor	Phone	Location	Dates	Exam Information
American Food Safety Institute www.americanfoodsafety.com	800-723-3873	Please visit website for more information.	Please visit website for more information.	National Registry of Food Safety Professionals (ServSafe available)
Middlesex Chamber of Commerce	860-347-6924	Middlesex Chamber of Commerce	1/28/19	ServSafe Exam, Questions contact Danielle Smith at dsmith@middlesexchamber.com
CT Restaurant Association www.ctrestaurant.org	860-278-8008	Hamden- Eli’s on Whitney	2/11/19, 3/11/19*, 4/29/19 6/10/19, 8/26/19, 9/30/19 10/21/19*, 11/18/19, 12/9/19	ServSafe Exam (Tests may be taken in English, Spanish, Chinese or Korean upon request.) * Class in Spanish

Sponsored Classes and Exams 2019

Sponsor	Phone	Location	Dates	Exam Information
CT Restaurant Association	860-278-8008	Rocky Hill- Sysco Center	1/7/19, 2/4/19, 3/4/19 4/1/19, 5/6/19, 6/3/19 7/1/19, 8/5/19, 9/9/19 10/7/19, 11/4/19, 12/2/19	ServSafe Exam (Tests may be taken in English, Spanish, Chinese or Korean upon request.) * Class in Spanish
CT Restaurant Association	860-278-8008	New Haven- So. Central CT Regional Water Authority	7/29/19, 8/12/19	
CT Restaurant Association	860-278-8008	Vernon- Wood n' Tap	4/15/19, 8/19/19*, 10/28/19 11/25/19	
CT Restaurant Association	860-278-8008	Hartford- Wood n' Tap	1/21/19, 2/25/19*, 5/20/19 9/23/19	
CT Restaurant Association	860-278-8008	Newington- Wood n' Tap	3/18/19, 6/17/19, 7/22/19	
CT Restaurant Association	860-278-8008	Wallingford- Wood n' Tap	3/25/19, 6/24/19	
CT Restaurant Association	860-278-8008	Southington- Wood n' Tap	1/14/19	
CT Restaurant Association	860-278-8008	Branford- Eli's on Whitney	4/22/19, 7/8/19, 12/16/19	
CT Restaurant Association	860-278-8008	Fairfield County	10/15/19, 11/12/19	
CT Restaurant Association	860-278-8008	Stratford- CDI	1/28/19, 3/11/19, 4/8/19 5/13/19, 7/15/19, 9/16/19	
CT Restaurant Association	860-278-8008	Groton- Ella T Grasso Tech	1/28/19, 5/28/19, 10/21/19	
QFO Consulting Center QFOconsultingcenter@outlook.com	203-592-9263	Southington, Plainville, Bristol, Newington, Meriden, Middletown. Will also travel to client location to provide personal classes between the scheduled dates.	1/21/19, 2/18/19, 3/24/19 4/14/19, 5/19/19, 6/23/19 7/21/19, 8/18/19, 9/15/19 10/14/19, 11/11/19, 12/8/19	National Registry of Food Safety Professionals. Exams can be taken in English, Spanish, Chinese or Korean upon request.
Mark Bakos and Associates, Inc. www.mbakosassociates.com	866-826-2682	Best Western Hotel 11 Stony Hill Road Bethel, CT	1/31/19, 3/28/19, 6/12/19 8/14/19, 10/24/19	ServSafe Exam, Email foodsafety@pa@gmail.com with any questions
Mark Bakos and Associates, Inc. www.mbakosassociates.com	866-826-2682	Comfort Inn East Hartford 333 Roberts Street East Hartford, CT	1/14/19, 3/11/19, 4/29/19 7/15/19, 8/19/19, 10/14/19 12/16/19	ServSafe Exam, Email foodsafety@pa@gmail.com with any questions
Mark Bakos and Associates, Inc. www.mbakosassociates.com	866-826-2682	Red Roof Inn 10 Bee Street Meriden, CT	1/17/19, 3/14/19, 5/2/19 7/18/19, 8/22/19, 10/17/19 12/19/19	ServSafe Exam, Email foodsafety@pa@gmail.com with any questions
Mark Bakos and Associates, Inc. www.mbakosassociates.com	866-826-2682	Hilton Garden Inn 224 Gold Star Highway Groton, CT	1/29/19, 3/26/19, 8/12/19 10/22/19	ServSafe Exam, Email foodsafety@pa@gmail.com with any questions
Mark Bakos and Associates, Inc. www.mbakosassociates.com	866-826-2682	Quality Inn 1500 South Avenue Stratford, CT	1/30/19, 3/27/19, 6/11/19 8/13/19, 10/23/19	ServSafe Exam, Email foodsafety@pa@gmail.com with any questions
Mark Bakos and Associates, Inc. www.mbakosassociates.com	866-826-2682	Best Western 490 Saw Mill Road West Haven, CT	1/16/19, 3/13/19, 5/1/19 7/17/19, 10/16/19, 12/18/19	ServSafe Exam, Email foodsafety@pa@gmail.com with any questions

Sponsored Classes and Exams 2019

Sponsor	Phone	Location	Dates	Exam Information
HRFoodSafe www.HRFoodSafe.com email: info@HRFoodSafe.com	855-478-7246	Holiday Inn 100 East River Road East Hartford, CT 06108	2/4/19, 3/4/19	ServSafe, Prometric, National Registry of Food Safety Professionals (Exams available in Spanish, Chinese, Korean, Japanese, French Canadian) 8 am-2 pm; groups 5+ will travel to you will no additional charge.
HRFoodSafe www.HRFoodSafe.com email: info@HRFoodSafe.com	855-478-7246	Courtyard by Marriott 63 Grand Street Waterbury, CT 06702	1/22/19, 2/19/19, 3/20/19	
HRFoodSafe www.HRFoodSafe.com email: info@HRFoodSafe.com	855-478-7246	Crowne Plaza 2701 Summer Street Stamford, CT 06905	1/30/19, 3/27/19	
HRFoodSafe www.HRFoodSafe.com email: info@HRFoodSafe.com	855-478-7246	Courtyard by Marriott 30 Whalley Avenue New Haven, CT 06511	1/7/19, 2/13/19, 3/12/19	
HRFoodSafe www.HRFoodSafe.com email: info@HRFoodSafe.com	855-478-7246	Holiday Inn Express 89 Mill Plain Road Danbury, CT 06811 203-205-0800	2/5/19	
HRFoodSafe www.HRFoodSafe.com email: info@HRFoodSafe.com	855-478-7246	Courtyard by Marriott 181 W. Town Street Norwich, CT 06360 860-886-2600	1/15/19, 2/18/19, 3/19/19	
Integrated Food Service Consulting Corp. www.fnasafety.com Instructor: Michael Pozit	888-510-0404	Danbury Public Library	Courses/Exam every Monday and Thursday	ServSafe Exam, Pre-registration suggested Visit website for more information
Integrated Food Service Consulting Corp. www.fnasafety.com Instructor: Michael Pozit	888-510-0404	Danbury Marriott Courtyard	Course/Exam every Tuesday, Thursday and Saturday	ServSafe Exam, Pre-registration suggested Visit website for more information
Integrated Food Service Consulting Corp. www.fnasafety.com Instructor: Michael Pozit	888-510-0404	Stamford, CT	Course/Exam every Monday	ServSafe Exam, Pre-registration suggested Visit website for more information
Integrated Food Service Consulting Corp. www.fnasafety.com Instructor: Michael Pozit	888-510-0404	Hartford, CT	Course/Exam every Monday and Tuesday	ServSafe Exam, Pre-registration suggested Visit website for more information
Integrated Food Service Consulting Corp. www.fnasafety.com Instructor: Michael Pozit	888-510-0404	Waterbury, CT	Course/Exam every Monday, Friday and Saturday	ServSafe Exam, Pre-registration suggested Visit website for more information
KLR Environmental Consultants, LLC klrenvironmental@gmail.com	203-823-8861			National Registry of Food Safety Professionals
The Petersen Group LLC Instructor: Rick Petersen	203-595-6590 203-570-3735	Will travel to client's location – teach class/administer exam		ServSafe
FRESH Training Instructor: Judy Wrenn	203-881-9304	Will teach throughout CT		ServSafe, Prometric, National Registry of Food Safety Professionals
Health Education & Consulting Instructor: Ed Briggs	203-775-2924 203-858-7847			National Registry of Food Safety Professionals
StateFoodSafety.com www.statefoodsafety.com	801-494-1416	Online prep course (ANSI accredited)		Exam at local testing facility- National Registry of Food Safety Professionals or Prometric

Testing Centers, if course is not taken in person

Prometric Testing Center www.prometric.com	There are Prometric Test Centers in Glastonbury, Hamden, Norwalk, East Longmeadow MA, and Warwick RI		Exam type: Prometric Environmental Health & Safety Testing. Exam is Certified Professional Food Manager. Exam date must be scheduled in advance.
Professional Server Certification Corporation www.onlinefoodsafetyclass.com	866-378-0203 605-427-2911	Online training	Food safety training for food managers is on line. Student may take exam at any Prometric center www.prometric.com
TAP Series Food Safety Mgr. Cert. Training www.tapseries.com	888-826-5222	Online Training	Exams are scheduled with the provider by appointment.
National Environmental Health Assoc. (NEHA) www.nehatraining.org www.learn2serve.com	800-442-1149	Online self-study course	Preparation for approved exams Take exam at Prometric Testing Center

RESPONSIBILITIES OF QUALIFIED FOOD OPERATORS

Connecticut Public Health Code Sections 19-13B-42(S)(4), B48(j)(3), B49(t)(3)

The qualified food operator is responsible for operating the food service establishment, itinerant food vending establishment, and catering establishment in compliance with all the provisions of section 19-13-B42, B48, and B49 of the Regulations of Connecticut State Agencies. The qualified food operator of each foodservice establishment, itinerant food vending establishment, and catering establishment is responsible for ensuring training of food preparation personnel. All such personnel shall receive training that shall include but not necessarily be limited to: instruction in proper food temperature control; food protection; personal health and cleanliness; and sanitation of the facility, equipment, supplies and utensils. The qualified food operator shall maintain written documentation of a training program and training records of individual employees, and shall make these records available to the local health department upon request.

QUALIFIED FOOD OPERATOR NOT PRESENT

Connecticut Public Health Code Sections 19-13B-42(S)(8)(B), B48(j)(7)(B), AND B49(t)(7)(B)

The owner/operator of the food service establishment, itinerant food vending establishment, and catering establishment shall designate an alternate person who has complied with Section 19-13-B42(s)(6) to be in charge at all times when the qualified food operator cannot be present. This alternate person in charge shall be responsible for: ensuring that all employees comply with the requirements of this section, and that foods are safely prepared; handling emergencies; admitting the inspector; and receiving and signing their inspection report.

REPLACEMENT OF QUALIFIED FOOD OPERATOR

Connecticut Public Health Code Sections 19-13B-42(s)(7), B48(j)(6), B49(t)(6)

Whenever the qualified food operator terminates employment, is terminated or is transferred, the person owning, operating or managing the food service establishment, itinerant food vending establishment, and catering establishment shall notify the local health department in writing. A replacement qualified food operator shall be employed within sixty (60) days from the date of termination or transfer of the qualified food operator.