

#51

COMPLETE

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Page 1: Local Health Department/District Information

Q1

Department Name

Redding Health Department

Q2

No

Do you have a Board of Health?

Page 2: Board of Health

Q3

Respondent skipped this question

Complete the Board of Health information below. Please provide direct contact information for the Chairperson.

Q4

Respondent skipped this question

Board Function

Q5

Respondent skipped this question

Number of Board Members

Page 3: Director of Health and Local Health Department Information

Q6

Director of Health

Name	Lawrence Leibowitz MD
Degree(s)	MD
Active CT License(s)	037542
Number of hours in Director of Health's average work week	1-3

Q7 Minimum Annual Salary **0**
 Maximum Annual Salary **0**
 Actual Annual Salary **0**
 Please list salary figures as whole dollars per year.

Q8 **No**
 An Acting Director of Health is defined as an approved individual covering for a Director of Health when he or she is absent, for example, due to a vacation, medical leave, conference, or position vacancy. See Connecticut General Statute Section 19a-200 or 19a-244. Do you have a staff person(s) who is the Acting Director of Health in your absence?

Q9 **A Director of Health in a neighboring municipality/health district through a formal MOU/MOA.**
 If no, how do you assure coverage when the Director of Health is absent?

Q10 **No**
 Does your department include a Housing Department?

Q11 **No**
 Does your department include a Social Services Department?

Q12 **Yes,**
 Does your department include additional non-public health programs?
 If yes, what other types of programs?:
 Deputy Emergency Management Director and administrator for CERT

Q13 **No**
 Are there any collective bargaining units in your department?

Q14 **My department has not decided whether to apply for accreditation**
 Which of the following best describes your department with respect to participation in the Public Health Accreditation Board's national accreditation program?

Q15 **Have not decided on a target year**
 In what calendar year does your department anticipate registering in e-PHAB in order to pursue accreditation?

Page 4: Local Health Personnel

Q16

Administrative

	Full Time	Part Time	Contracted	Min. Salary-Hourly	Max. Salary-Hourly
Assistant or Deputy Director of Health					
Environmental Health Supervisor	1			\$30	\$30
Nursing Supervisor					
Office Manager		1		\$26	\$26
Bookkeeper					
Secretary					

Q17

Respondent skipped this question

Medical

Q18

Public Health

	Full Time	Part Time	Contracted	Min. Salary-Hourly	Max. Salary-Hourly
Emergency Preparedness Coordinator					
Environmental Health Inspector (e.g., food, lead, housing)		1		\$30	\$30
Epidemiologist					
Health Educator					
Outreach Worker					
Other Paid Worker (Please describe below)					

Q19

How many of your staff have the following licenses and/or certifications?

	#
Dental Hygienist (RHD)	
Dentist (DMD/DDS)	
Food Inspector	2
Health Educator (CHES)	
Lead Assessor	
Lead Inspector	1
Nurse (RN/APRN)	
Pharmacist (RPh)	
Phase I SSDS	3
Phase II SSDS	2
Physician (MD/DO)	
Registered Dietitian (RD)	
Registered Sanitarian (RS)	3
Social Worker (LSW)	
Veterinarian (DVM/VMD)	
Other (Please describe below)	

Page 5: Public Health Department Revenue

Q20	Amount \$	14659
DPH funds - all regardless of source		
Q21	Amount \$	0
State funds - other than DPH		
Q22	Amount \$	0
Federal sources - direct		

Q23	Amount \$	16535
Licensure/Permit fees		

Q24	Amount \$	118645
Local funds - city/town sources		

Q25	Amount \$	0
Medicaid		

Q26	Amount \$	0
Medicare		

Q27	Amount \$	0
Other revenue		

Q28	Amount \$	0
Patient personal fees		

Q29	Amount \$	0
Private foundations		

Q30	Amount \$	0
Private health insurance		

Q31
 What is your total operating budget?
 118645

Page 7: 10 ES - #1 Monitor health status to identify and solve community health problems

Q32	Yes
Requirement 1: My department has participated in or conducted a local community health assessment (CHA) within the last five years.	

Q33

If yes, does the CHA include? (Select all that apply)

Data and information from various sources and how the data were obtained

,

Demographics of the population,

Description of health issues and specific descriptions of population groups with particular health inequities

,

Description of factors that contribute to specific populations' health challenges

,

Description of existing community assets or resources to address health issues

Q34

If yes, please upload the CHA or provide web link.

1.1.2 CHA - Redding HD.pdf (12.4MB)

Q35

Web link/URL

Respondent skipped this question

Q36

Requirement 2: My department shared the findings from the community health assessment with the residents in my jurisdiction and asked for their input.

Yes

Q37

If yes, what methods did you use to seek input from residents? (Select all that apply)

Publication on the health department's website

Q38

Requirement 3: My department routinely gathers information, collects data and/or conducts community dialogues specific to populations or geographic areas in the community where health inequities and poorer health indicators were identified in the community health assessment.

No

Q39

If yes, how is the data provided? (Select all that apply)

Respondent skipped this question

Q40

Yes

Requirement 1: My department shared the results of the community health assessment with the partners/stakeholders and the public.

Q41

Emails to partners and stakeholders,
Website

If yes, how did your department share the results of the CHA? (Select all that apply)

Page 9: 10 ES - #1 Monitor health status to identify and solve community health problems

Q42

Yes

Requirement 1: My department has written processes and/or protocols used to collect surveillance data from multiple sources and to review and analyze the data.

Q43

Emails,
Phone calls

If yes, how are the data collected? (Select all that apply)

Q44

Yes

Requirement 2: My department has written processes and/or protocols that (1) specify which surveillance data are confidential and (2) assure the confidential data are maintained and handled in a secure confidential manner.

Q45

If yes, please upload the protocol.

[1.2.1 24.7 Surveillance Systems - Redding HD.pdf \(927.7KB\)](#)

Q46

Respondent skipped this question

If no, is the protocol in development?

Q47

Yes

Requirement 3: My department has a 24/7 contact system or protocol to collect data from those who report data to my department.

Q48

If yes, how does your department collect the data 24/7?
(Select all that apply)

Email address,

Health department's website,

Other (please describe):

911 COM CTR

Q49

Requirement 4: My department regularly uses the state DPH surveillance systems.

Yes

Q50

If yes, which surveillance systems do your department use? (Select all that apply)

CTSITE (childhood lead),

CTEDSS (reportable diseases),

CTWiz (immunizations)

Q51

How many staff have been trained to use any of the state surveillance systems?

1

Page 10: 10 ES - #1 Monitor health status to identify and solve community health problems

Q52

Requirement 1: My department has been involved in the collection of primary quantitative data in addition to surveillance data.

Yes

Q53

If yes, how has your department collected primary quantitative data? (Select all that apply)

Vital records,

Inspection data

Q54

Requirement 2: My department has been involved in the collection of primary qualitative data.

No

Q55

If yes, how your department has been involved in the collection of primary qualitative data? (Select all that apply)

Respondent skipped this question

Q56

Yes

Requirement 3: My department uses standardized data collection instruments to collect quantitative or qualitative data.

Page 11: 10 ES - #1 Monitor health status to identify and solve community health problems

Q57

Yes

Requirement 1: My department analyses various types of data and draws conclusions.

Q58

Defined timelines,

If yes, do the analyses of the data include the following? (Select all that apply)

Comparison of the data to other local agencies, the state or nation

Q59

Yes

Requirement 2: My department shares data and data analyses.

Q60

Internal staff,

If yes, with whom does you department share the data and data analyses? (Select all that apply)

**Public Health Partners,
Elected officials,
Residents**

Page 12: 10 ES - #1 Monitor health status to identify and solve community health problems

Q61

Yes

Requirement 1: My department has used data to develop policies, processes, programs or interventions or to revise or expand existing policies, processes, programs or interventions.

Q62

Local ordinances

If yes, how has the department used data? (Select all that apply)

Page 13: 10 ES - #1 Monitor health status to identify and solve community health problems

Q63

Yes

Requirement 1: My department provides summaries or fact sheets of community health data.

Q64

Residents,

If yes, who are the summaries/fact sheets shared with? (Select all that apply)

Public health partners,

Elected officials,

Media

Page 14: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q65

No

Requirement 1: My department has a written protocol that includes a procedure for conducting investigations of suspected or identified health problems and environmental and occupational public health hazards.

Q66

Respondent skipped this question

If yes, for which of the following entities does the protocol delineate the assignment of responsibilities? (Select all that apply)

Page 15: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q67

Yes

Requirement 1: My department conducts reviews or programmatic evaluations (e.g., After Action Report) of investigations to ensure capacity to respond to outbreaks of infectious disease.

Q68

Yes

Requirement 2: My department has a written report or other documentation of a completed investigation of a non-infectious health problem or hazard.

Page 16: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q69

Yes

Requirement 1: My department has a tracking log or audit on investigations that includes reporting lab test results and investigation results.

Q70

State surveillance systems (CTEDSS, CTSITE, CTEPHT-also known as MAVEN)

If yes, how does your department track investigations?
(Select all that apply)

Page 17: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q71

No

Requirement 1: My department has written protocols for the containment/mitigation of health problems and hazards.

Q72

Respondent skipped this question

If yes, does the protocol(s) include? (Select all that apply)

Page 18: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q73

Yes

Requirement 1: My department has an infectious disease outbreak protocols that describe the process for determining when the EOP will be implemented.

Q74

If yes, please upload the protocol.

2.2.2 Implementation of All Hazards EOP - Redding HD.pdf (1.8MB)

Q75

Respondent skipped this question

If no, is the protocol in development?

Q76

Yes

Requirement 2: My department has protocols that specifically address environmental public health hazards and that describe the process of determining when the EOP will be implemented.

Q77

If yes, please upload one protocol.

2.2.2 Implementation of All Hazards EOP - Redding HD.pdf (1.8MB)

Q78 Respondent skipped this question

If no, is the protocol in development?

Q79 No

Requirement 3: My department has cluster evaluation protocols describing the process for determining when the EOP will be implemented.

Q80 Respondent skipped this question

If yes, please upload the protocol.

Q81 No

If no, is the protocol in development?

Page 19: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q82 No

Requirement 1: My department has a written description of how it determines if an event has risen to the level of significance requiring an AAR.

Q83 No

If no, is the documentation in development?

Q84
How many drills and exercises did your department conduct or participate in the last fiscal year?

Many (20+) COVID clinics were set up along with communication drills

Q85
How many real world public health events did your department respond to in the last fiscal year?

20+ COVID clinics and 2 flu clinics and high school water contamination

Q86
How many were significant that required the development of an AAR?

1 comprehensive AAR for COVID

Page 20: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q87 **Yes**

Requirement 1: My department has policies and procedures outlining how the department maintains 24/7 access to support services in emergencies.

Q88 **Respondent skipped this question**

If no, are the policies and procedures in development?

Q89 **Yes**

Requirement 2: My department has a call down list that is used to contact epidemiological and environmental local public health resources.

Q90

If yes,

When was the call down list last tested? **11.3.21**

What was the response time? **20-30min**

Q91 **Yes**

Requirement 3: My department has a written policy or procedure to assure 24/7 access to laboratory services.

Q92

If yes, please upload the protocol.

2.3.2 Lab Services - Redding HD.pdf (642.8KB)

Q93 **Respondent skipped this question**

If no, is the policy/procedure in development?

Q94 **Yes**

Requirement 4: My department has protocols for handling and submitting of specimens.

Q95

If yes, please upload the protocol.

2.3.2 Lab Services - Redding HD.pdf (642.8KB)

Q96 Respondent skipped this question

If no, is the policy/procedure in development?

Page 21: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q97 Yes

Requirement 1: My department has a protocol, procedure or policy that identifies support personnel (within or outside the department) who will be called on to provide surge capacity.

Q98 Respondent skipped this question

If no, is the protocol/procedure/policy in development?

Q99 Yes

Requirement 2: My department has staffing lists for surge capacity which includes both the staffing needed for a surge response and how staff will fill those needs.

Q100 Email,
Call down,
Text

If yes, how are staff notified if they are needed for surge capacity? (Select all that apply)

Q101 No

Requirement 3: My department has a document detailing the availability of equipment (transportation, field communications, personal protective equipment (PPE), etc.) to support a surge.

Q102 No

If no, is the document in development?

Q103 No

Requirement 4: My department has a schedule for training or exercises to prepare personnel who will serve in surge capacity (e.g., ICS or PPE).

Q104 No

If no, is the schedule in development?

Q105 **No**
 Requirement 5: My department has a list and description of contracts, MOAs/MOUs, and/or mutual assistance agreements providing addition staff and services, including laboratory services, for surge capacity.

Page 22: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q106 **Yes**
 Requirement 1: My department has a communication protocol to contact staff, health care providers, response partners, the media and others, 24/7.

Q107
 If yes, please upload the protocol.
2.4.1 Communications - Redding HD.pdf (382.4KB)

Q108 **Respondent skipped this question**
 If no, is the protocol in development?

Q109 **Yes**
 Requirement 2: My department provides information to partners and the public about how to contact the health department to report a public health emergency, risk, problem, or environmental or occupational public health hazard.

Q110 **Web page,
Press release/media,
Social media,
Automated call systems**
 If yes, how does your department inform partners and the public? (Select all that apply)

Q111 **Yes**
 Requirement 3: My department's partners and the public can contact the health department 24/7.

Q112 **Police dispatch**
 If yes, how does the public and partners contact your department 24/7? (Select all that apply)

Q113 **Yes**

Requirement 4: My department has established or participates in a Health Alert Network (HAN) or similar system that receives and issues alerts 24/7.

Q114
If yes, how often does your department test the system?

2x + per year

Q115 **Yes**

Requirement 5: My department provides information to the public and uses the media to communicate information to the public during a public health emergency.

Q116 **Web page,
Social media,
Automated call systems,
Email listservs,
Press release**

If yes, how does your department provide information and use the media to communicate information to the public? (Select all that apply)

Page 23: 10 ES - #3 Inform, educate, and empower people about health issues

Q117 **Yes**

Requirement 1: My department has provided information to the public on health risks, health behaviors, disease prevention, or wellness.

Q118 **Press release,
Social media,
Other, please describe:
Web site**

If yes, how has your department provided information to the public? (Select all that apply)

Q119 **Yes**

Requirement 2: My department has developed and implemented or sustained population based health promotion strategies.

Q120

Immunizations,

If yes, what types of health promotion strategies were developed and implemented or sustained? (Select all that apply)

Radon test kits

Page 24: 10 ES - #3 Inform, educate, and empower people about health issues

Q121

No

Requirement 1: My department has assessed health inequity across the jurisdiction within the last five years.

Q122

Respondent skipped this question

If yes, does the assessment include? (Select all that apply)

Page 25: 10 ES - #3 Inform, educate, and empower people about health issues

Q123

No

Requirement 1: My department has a policy, plan or strategy for branding.

Q124

Respondent skipped this question

If yes, does the branding policy, plan or strategy? (Select all that apply)

Q125

No

If no, is the policy, plan or strategy in development?

Page 26: 10 ES - #3 Inform, educate, and empower people about health issues

Q126

Yes

Requirement 1: My department has external communication procedures or protocols.

Q127

If yes, does the external communication procedures or protocols include? (Select all that apply)

The process for dissemination of accurate, timely, and appropriate information for different audiences

,

Coordination with community partners for the communication of targeted and unified public health messages

,

A contact list of media and key stakeholders,

The responsibilities and expectations for positions interacting with the news media

,

A designated staff position as the public information officer – please provide the staff person's name below.:

Julia Pemberton - First Selectman and Doug Hartline RS as back-up

Q128

If yes, please upload the procedure or protocol.

3.2.3 External Communications - Redding HD.pdf (407.5KB)

Q129

Respondent skipped this question

If no, is the protocol in development?

Page 27: 10 ES - #3 Inform, educate, and empower people about health issues

Q130

Yes

Requirement 1: My department has a risk communication plan, protocol or procedure.

Q131

If yes, does the risk communication plan, protocol or procedures? (Select all that apply)

Address how information is provided 24/7,

Delineate roles, responsibilities and chain of command,

Describe on the health department will work with media

,

Address preventing public alarm by addressing with misconceptions or misinformation

Q132

If yes, please upload the plan, protocol or procedure.

3.2.4 Risk Communications Plan - Redding HD 1.pdf (1016KB)

Q133

Respondent skipped this question

If no, is the plan, protocol or procedure in development?

Page 28: 10 ES - #3 Inform, educate, and empower people about health issues

Q134

Yes

Requirement 1: My department maintains a website or web page to inform the public about public health issues.

Q135

If yes, my department's website or web page has the following information: (Select all that apply)

Health data,
Links to public health-related news,
Links to CDC and other public health-related federal, state, or local agencies, as appropriate
,
The names of the Director of Health and leadership team

Page 29: 10 ES - #3 Inform, educate, and empower people about health issues

Q136

Yes

Requirement 1: My department has demographic data defining ethnic distribution and languages in the jurisdiction.

Q137

Yes

Requirement 2: My department has access to staff or contractors who provide interpretation, translation or specific communication services.

Q138

If yes, how does your department provide interpretation, translation or specific communication services? (Select all that apply)

Bi-lingual or multi-lingual staff,
Other (please describe):
cell phone app

Page 30: 10 ES - #4 Mobilize community partnerships and action to identify and solve health problems

Q139

Yes

Requirement 1: My department has been an active member of a community partnership(s) or coalition(s) to improve the health of the community.

Q140 **School systems,**
Social service organizations,
Faith institutions

If yes, what sectors of the community do the members of the partnership(s) or coalitions(s) represent? (Select all that apply)

Q141 Other, please describe:
 Blood pressure screening, Nutrition

If yes, which health issue(s) are being addressed in the community partnership(s) or coalition(s)? (Select all that apply)

Q142 **Yes**

Requirement 2: My department has made a change in a policy or created or revised a program that was implemented through the work of the partnership(s) or coalitions(s).

Q143 **Improve health literacy**

If yes, what policy change or revision was implemented? (Select all that apply)

Page 31: 10 ES - #4 Mobilize community partnerships and action to identify and solve health problems

Q144 **Yes**

Requirement 1: My department engages with the community as a whole or with specific populations that will be affected by a policy or strategy.

Q145 **Senior Citizens,**
Service providers, i.e., tattoo artists, salon owners, nail technicians, massage therapists, food establishment owners and workers

If yes, which sectors of the community has your department engaged? (Select all that apply)

Q146 **Yes**

Requirement 2: My department communicates and collaborates with the governing entity, advisory board and/or elected officials concerning public health policy or strategy at least quarterly.

Q147 **Meetings,**
Emails

If yes, how does your department communicate and collaborate? (Select all that apply)

Page 32: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q148

Yes

Requirement 1: My department monitors and tracks the public issues being discussed by my department's governing entity, elected officials, individuals and/or other entities that set policies and practices that impact the health department or public health.

Q149

If yes, how is your department monitoring and tracking issues? (Select all that apply)

**Meeting agendas and minutes,
Newsletters,
Professional organizations (CADH, CEHA)**

Page 33: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q150

Yes

Requirement 1: My department has contributed to the formal discussions concerning public policy and practice and its impact on public health.

Q151

If yes, how has your department contributed to the discussions? (Select all that apply)

**Talking points,
Fact sheets,
Participation in an advisory or work group**

Page 34: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q152

Yes

Requirement 1: My department has informed policy makers and/or the public about potential health impacts of policies that are being considered or in place.

Q153

If yes, how has your department informed policy makers and/or the public? (Select all that apply)

Impact statements (science based) or fact sheets that address current or proposed policies
,
Distribution of emails, briefing statements or reports on policy impacts
,
Meetings/discussions of policy issues and impacts

Page 35: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q154

Yes

Requirement 1: My department has a community health improvement plan (CHIP) dated within the last five years.

Q155

If yes, does the CHIP include the following? (Select all that apply)

Community health priorities,
 Measurable objectives,
 Improvement strategies,
 Activities with time-framed targets,
 Policy changes,
 Designation of individuals or organizations responsible for implementing strategies

Q156

If yes, please attach the CHIP or provide the web link.

5.2.2 CHIP - Redding HD.pdf (12.4MB)

Q157

Respondent skipped this question

Web link/URL

Q158

Respondent skipped this question

If no, where is your department in the process? (Select one)

Page 36: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q159

No

Requirement 1: My department has a tracking process to document actions taken toward the implementation of the CHIP.

Q160

No

Requirement 2: My department and/or my partners have implemented some areas of the CHIP.

Q161

Respondent skipped this question

If yes, what area has been implemented and by whom? (Provide one example)

Page 37: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q162 **No**

Requirement 1: My department has a strategic plan dated within the last five years.

Q163 **Respondent skipped this question**

If yes, does the plan include? (Select all that apply)

Q164 **My department has not begun a strategic plan**

If no, where is your department in the process? (Select one)

Page 38: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q165 **Respondent skipped this question**

Requirement 1: Since the strategic plan's adoption, my department has reviewed the plan and has monitored and assessed progress towards reaching the goals and objectives.

Page 39: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q166 **Yes**

Requirement 1: My department participates in preparedness meetings with other government agencies, local health departments and health care providers.

Q167 **Yes**

Requirement 2: My department has conducted drills or exercises or responded to real events that tested components of the All Hazards EOP within the last five years.

Q168 **Yes**

If yes, did your department develop an AAR after the emergency or drill/exercise?

Q169 **No**

Requirement 3: As a result of an exercise, drill or real event, my department has revised the All Hazards EOP.

Page 40: 10 ES - #5 Develop policies and plans that support individual and community health efforts

<p>Q170</p> <p>Requirement 1: My department has a public health emergency response plan that is dated within the last five years.</p>	<p>Yes</p>
<p>Q171</p> <p>If yes, does your department's public health EOP include? (Select all that apply)</p>	<p>The health department staff responsible for coordinating a response</p> <p>,</p> <p>The roles and responsibilities of the health department and its partners</p> <p>,</p> <p>A health department communication network that addresses communication with other members of emergency networks or organizations that are also responders; or an emergency communication plan.</p> <p>,</p> <p>How the health department will manage continuity of operations during an emergency</p>

<p>Q172</p> <p>Requirement 2: Within the last five years, my department has tested the public health EOP through drills and exercises.</p>	<p>Yes</p>
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<p>Q173</p> <p>If yes, did your department complete an AAR the drills or exercises?</p>	<p>No</p>
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<p>Q174</p> <p>Requirement 3: My department has revised the public health EOP based on AARs.</p>	<p>No</p>
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Page 41: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

<p>Q175</p> <p>Requirement 1: My department reviews regulations, statutes, and ordinances for their public health implications.</p>	<p>Yes</p>
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Q176 **Consider evidence-based practices, promising practices**
 If yes, when reviewing laws, does your department?
 (Select all that apply) **Consider the impact on health equity,**
Solicit input from key partners and stake holders,
Collaborate with other municipal departments, Tribes,
state health department

Q177 **Yes**
 Requirement 2: My department has access to legal
 counsel as needed.

Page 42: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q178 **Yes**
 Requirement 1: My department provides advice and
 recommendations to the governing entity and/or elected
 officials on the public health impact of new laws and
 changes to current laws.

Q179 **Meetings**
 If yes, how does your department provide advice and
 recommendations? (Select all that apply)

Page 43: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q180 **Yes**
 Requirement 1: My department's staff have been trained in
 laws related to their job responsibilities within the past two
 years.

Q181 **Housing, hoarding, blight,**
Disaster response/emergency preparedness
 If yes, on which laws have staff received training? (Select
 all that apply)

Q182 **Yes**
 Requirement 2: My department ensures consistent
 application of public health laws.

Q183

If yes, how does your department ensure the consistent application of public health laws? (Select all that apply)

**Enforcement documents or logs,
Communications with other agencies**

Page 44: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q184

Requirement 1: My department has information concerning public health related laws available to the public.

Yes

Q185

If yes, how is your department providing information concerning public health related laws? (Select all that apply)

**Website,
Regular mail,
Phone conversations**

Q186

Requirement 2: My department has information about permit/license applications available to the public.

Yes

Q187

If yes, how is your department providing information about permit/license applications? (Select all that apply)

**Website,
Email or fax,
Regular mail,
Phone conversations**

Page 45: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q188

Requirement 1: My department provides information or education to regulated individuals or entities about their responsibilities related to public health laws.

Yes

Q189

If yes, how is your department providing information or education to regulated individuals or entities? (Select all that apply)

**Email or fax,
Phone conversations**

Page 46: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q190 **Yes**

Requirement 1: My department has local ordinances/regulations for conducting enforcement actions.

Q191 **Food,**
Private wells,
Septic systems

If yes, what types of ordinances/regulations? (Select all that apply)

Q192

Please provide a link to where these ordinances can be found:

z821fean8r-wpengine.netdna-ssl.com/wp-content/uploads/2015/02/Health-Department-Ordinance-Sanitary-Code.pdf

Q193 **No**

Requirement 2: My department has a written procedure or protocol (e.g. decision tree) for enforcement program areas.

Q194 **Respondent skipped this question**

If yes, please upload the protocol.

Q195 **Yes**

If no, is the protocol in development?

Page 47: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q196 **Yes**

Requirement 1: My department maintains a database or log of inspection reports with action taken, current status, follow-up, return inspections, and final results/closure.

Q197 **Infectious disease (CTEDSS - MAVEN),**
Childhood Lead (CTSITe - MAVEN),
Other (please describe):
Dated descriptions of inspections and action taken/needed (if any), on file in Health Dept.

If yes, what is/are the database(s) or log(s)? (Select all that apply)

Page 48: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q198

Yes

Requirement 1: My department has a database or log of actions related to investigations and complaints.

Q199

If yes, does the database or log document? (Select all that apply)

**An analysis of the situation,
 Actions taken,
 Meetings,
 Hearings,
 Official communications,
 Notice of violations,
 Compliance plans**

Page 49: Copy of page: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q200

No

Requirement 1: My department analyzes the information in the database or log of investigations and complaints.

Q201

Respondent skipped this question

If yes, does your department analyze the data for? (Select all that apply)

Q202

Yes

Requirement 2: My department conducts debriefings or other methods to evaluate what worked well, to identify problems and recommends changes in the investigation/response procedure to the enforcement protocols or procedures.

Page 50: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q203

Yes

Requirement 1: My department has a protocol for notifying other agencies and the public of enforcement activities.

Q204

If yes, how does your department notify other agencies and the public of enforcement activities? (Select all that apply)

**Posting on a website,
 Emails,
 Press release**

Q205

Respondent skipped this question

If no, is the protocol in development?

Page 51: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

Q206

No

Requirement 1: My department participates in a collaborative process to assess the availability of health care services to the population.

Q207

Respondent skipped this question

If yes, with whom does your department collaborate to assess the availability of health care services? (Select all that apply)

Q208

Respondent skipped this question

If yes, do you maintain documentation (agendas, minutes, rosters) of the collaborative process/meetings?

Q209

Yes

Requirement 2: My department shares public health data for assessment and planning purposes.

Q210

Emails

If yes, how does your department share the data? (Select all that apply)

Q211

No

Requirement 3: My department assesses emerging issues that may impact access to care.

Q212

Respondent skipped this question

If yes, please provide an example of an emerging issue.

Page 52: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

Q213

No

Requirement 1: My department has a process for identifying populations who lack access to health care.

Q214 **Respondent skipped this question**
 If yes, how are the populations identified? (Select all that apply)

Q215 **Yes**
 Requirement 2: My department has a report or has developed a report that identifies populations who experience barriers to health care services.

Q216 **Age,**
 If yes, in the report, are the populations who experience barriers identified by the following? (Select all that apply) Other (please describe):
Economic status

Page 53: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

Q217 **No**
 Requirement 1: My department has a process used to identify gaps in health care services and barriers to health care services.

Q218 **Respondent skipped this question**
 If yes, how are the gaps in health care services and barriers to care identified? (Select all that apply)

Q219 **Yes**
 Requirement 2: My department has a report or developed a report of analysis of data from various sources that identify and describe gaps in access to health care services and barriers to health care services in my jurisdiction.

Q220 **Assessment of the availability of health care services, for example, clinical preventive services, EMS, emergency departments, urgent care, occupational medicine, ambulatory care (primary and specialty), inpatient care, chronic disease care (e.g., diabetic care, HIV health services), dental, and other health care services.**
 If yes, does the report include? (Select all that apply)

Page 54: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

Q221 **No**

Requirement 1: My department participates in a collaborative process for developing strategies to improve access to health care.

Q222 **Respondent skipped this question**

If yes, what strategies has the coalition developed to improve access to health care services and reduce barriers to care? (Select all that apply)

Page 55: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

Q223 **No**

Requirement 1: My department has collaboratively implemented strategies to improve access to health care services for those who experience barriers.

Q224 **Respondent skipped this question**

If yes, what strategies have been implemented to improve access to health care services? (Select all that apply)

Page 56: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

Q225 **Yes**

Requirement 1: My department has initiatives to ensure that access and barriers are addressed in a culturally competent manner and take into account cultural, language and low literacy barriers.

Q226 **Collaboration with other municipal departments (e.g., schools, social services)**

If yes, what are some of the initiatives? (Select all that apply)

Page 57: 10 ES - #8 Assure competent public and personal health care workforce

Q227 **Yes**

Requirement 1: My department actively promotes public health as a career choice.

Q228 Other (please describe):
If yes, how? (Select all that apply) Upper elementary school and middle school students yearly shadow a health inspector for half a day.

Page 58: 10 ES - #8 Assure competent public and personal health care workforce

Q229 Yes
Requirement 1: My department has a workforce development plan.

Q230 Acknowledge the changing environment and include consideration of areas where the technology advances quickly, such as information management and (digital) communication science
If yes, does the workforce development plan? (Select all that apply) ,
Acknowledge the changing environment and include considerations of areas where the field is advancing; for example, emergency preparedness training, health equity, and cultural competence

Q231 Respondent skipped this question
If no, is the plan in development?

Q232 No
Requirement 2: My department has implemented its workforce development strategies.

Q233 Respondent skipped this question
If yes, what workforce development strategies have been implemented? (Select all that apply)

Page 59: 10 ES - #8 Assure competent public and personal health care workforce

Q234 Yes
Requirement 1: My department ensures a competent workforce.

Q235 Protocol/process to verify staff qualifications,
Annual performance reviews
If yes, how does your department ensure a competent workforce? (Select all that apply)

Page 60: 10 ES - #8 Assure competent public and personal health care workforce

<p>Q236</p> <p>Requirement 1: My department documents staff's completion of their professional development activities.</p>	<p>Yes</p>
<p>Q237</p> <p>If yes, what types of professional development activities? (Select all that apply)</p>	<p>Continuing education for certifications/licenses, Training opportunities (e.g., HIPAA, emergency response, methods for the presentation of data, health equity, and communications)</p>
<p>Q238</p> <p>Requirement 2: My department provides leadership and/or management development training programs.</p>	<p>Yes</p>
<p>Q239</p> <p>If yes, what type of leadership and/or management development training programs? (Select all that apply)</p>	<p>Meetings and conferences</p>
<p>Q240</p> <p>Requirement 3: My department provides an environment in which employees are supported in their jobs.</p>	<p>Yes</p>
<p>Q241</p> <p>If yes, how does your department provide a supportive environment? (Select all that apply)</p>	<p>Supporting staff's regulatory work, which can be met with resistance</p> <p>,</p> <p>Providing professional development opportunities</p>

Page 61: Copy of page: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and

<p>Q242</p> <p>Requirement 1: My department has adopted a performance management system with input from staff and leadership.</p>	<p>No</p>
<p>Q243</p> <p>If yes, does the performance management system include? (Select all that apply)</p>	<p>Respondent skipped this question</p>

Q244 **Yes**

If no, is the department in the process of adopting a system?

Page 62: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

Q245 **Respondent skipped this question**

Requirement 1: My department has a committee or team that is responsible for implementing the performance management system.

Q246 **Respondent skipped this question**

If yes, does the committee or team? (Select all that apply)

Q247 **Respondent skipped this question**

If yes, for which area(s) has the performance management system been implemented? (Select all that apply)

Page 63: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

Q248 **Yes**

Requirement 1: My department collects, analyzes, and draws conclusions from feedback from different customer groups.

Q249 **Governing entities,
Food establishment owners,
Tradespeople,
General public,
Volunteers**

If yes, what groups have you surveyed? (Select all that apply)

Q250 **Yes**

Requirement 2: My department has implemented changes/improvements based on the customer feedback.

Q251

If yes, what is one (1) change that your department has implemented?

Started following up tick test results with a follow-up call, in addition to the resident receiving results by email from CAES

Page 64: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

Q252 **Yes**

Requirement 1: My department provides staff development in performance management.

Q253 **Webinars**

If yes, how does your department provide staff development in performance management? (Select all that apply)

Page 65: 10 ES - #9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

Q254 **No**

Requirement 1: My department has a written quality improvement (QI) plan that is dated within five years.

Q255 **Respondent skipped this question**

If yes, does the QI plan address the following? (Select all that apply)

Q256 **My department is in process of developing a QI plan**

If no, where is your department in the process? (Select one)

Page 66: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

Q257 **Respondent skipped this question**

Requirement 1: My department has documentation of implemented quality improvement activities based on the QI plan.

Q258 **Respondent skipped this question**

If yes, did the documented QI activities include the following? (Select all that apply)

Page 67: 10 ES - #10 Research for new insights and innovative solutions to health problems

Q259

Yes

Requirement 1: My department has incorporated an evidence based or promising practice in a process, program or intervention.

Q260

Local agencies/departments,

If yes, what is/are the source(s) of the evidence-based or promising practice? (Select all that apply)

State agencies/departments

Q261

If yes, please upload or describe one promising practice implemented.

10.1.1 Use of Evidence-based or Promising Practices - Redding HD.pdf (278.3KB)

Q262

Promising practice description

Requiring Uranium and Arsenic water testing for new homes per DPH.

Page 68: 10 ES - #10 Research for new insights and innovative solutions to health problems

Q263

Yes

Requirement 1: My department has communicated research findings and their public health implications to stakeholders, other health departments, other organizations, and/or the public.

Q264

If yes, describe the research.

Study with CAES on integrated tick management measure effectiveness

Q265

Elected/appointed officials,

If yes, with whom did your department communicate the research findings? (Select all that apply)

Local agencies/departments,

State agencies/departments,

Community organizations,

General public

Page 69: 10 Essential Services Certification

Q266

Yes

The Director of Health ensures that the provisions of a basic health program, as per CGS Section 19a-207a, are being provided to the community and that the information included in this report is accurate and true to the best of his/her knowledge.
