**Information Sheet – New Household Goods Carrier Certificate**

**Important Facts**

* A Certificate of Public Convenience and Necessity authorizes a company to operate a motor vehicle in the transportation of household goods for hire as a household goods carrier.
* In order to obtain a Certificate from the Connecticut Department of Transportation (ConnDOT) the applicant must demonstrate that, among other things, public convenience and necessity require the requested authority.

**Steps to Obtaining a Household Goods Carrier Authority**

1. Obtain a New Household Goods Carrier Application and Criminal History Record Request Form from the Department’s website: To access the Department’s website go to: [www.ct.gov/dot](http://www.ct.gov/dot). Click on Doing Business with CONNDOT, Click on Permits and License Info., Scroll to Regulatory and Compliance Unit at the bottom of the page and, Go to Household Goods Carrier Applications and print an application and the other attachments.
2. Submit the Criminal History Record Request Form pursuant to the directions on the form.
3. Complete the ConnDOT application in its entirety and enclose the requested documentation such as, Tariff information, Insurance information, Financial information and documentation of your company’s Organizational Structure.
4. Regulatory and Compliance Unit staff will review the application and attachments for completeness before accepting payment.
5. If all is in order, a notice of the application will be sent to interested parties, including local governmental officials and other companies who hold a certificate to provide service as household goods carriers.
6. A hearing, is not mandatory on this application , but may be required in the event of legitimate objections received after notice given.. You will have an opportunity to document the need for new household goods carrier service in the affected area and to counter any opposition raised to the application at the hearing.
7. The Regulatory and Compliance unit, or the Administrative Law Unit (if a hearing took place) will send you a Final Decision within ninety (90) days advising you of the Department’s decision approving or denying the application. They will also include a reminder of some basic requirements holders of a Household Goods Carriers Certificate need to comply with.
8. The newly authorized company must comply with all Department of Motor Vehicles (DMV) requirements for insurance and inspection and should contact DMV with any questions about those topics.
9. If the Final Decision denies your application, you can appeal the Final Decision to Superior Court within 45 days after the date of the mailing or personal delivery of the Final Decision.

**Department of Transportation, Regulatory and Compliance Unit, Public Hours**

**Tuesdays Wednesdays and Thursdays**

**9:00 am to 11:15 am**

**1:00 pm to 3:15 pm**

**Things to bring with you when applying to DOT for a New Household Goods Carrier Certificate:**

* a completed application and the $177.00 fee. Make your check or money order payable to the Treasurer, State of Connecticut.
* a copy of your insurance policy listing coverage for your vehicle(s) or proposed vehicle(s), effective dates of that coverage and cost or, if you do not yet own the vehicle(s), a letter on the insurance company’s letterhead detailing the proposed limits of coverage and proposed cost of insurance.
* a photo ID.
* if you are not an owner, partner, officer or member, bring a Limited Power of Attorney giving you authorization to complete transactions in the name of the company.
* a copy of your organizational documents and, if using a d/b/a, a copy of your trade name registration.

**For questions about HHG applications go to:**

**https://portal.ct.gov/DOT/Publictrans/Bureau-of-Public-Transportation/Regulatory--Compliance-Unit**