



STATE OF CONNECTICUT
DEPARTMENT OF TRANSPORTATION



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NEWINGTON, CONNECTICUT 06131-7546

Phone:

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DOCKET NO. 1901-N-9-L

RE: APPLICATION OF TRUSTED SERVICES, LLC TO OPERATE TWO (2)
GENERAL LIVERY VEHICLES, WITH A SEATING CAPACITY OF
LESS THAN ELEVEN PASSENGERS, FROM A HEADQUARTERS IN
WEST HARTFORD.

DECISION

APRIL 5, 2019

I. INTRODUCTION

A. APPLICATION

By application filed on January 16, 2019, with the Department of Transportation (hereinafter "department"), pursuant to Section 13b-103 of the Connecticut General Statutes, as amended, Trusted Services, LLC (hereinafter "applicant") with a mailing address of 94 Northbrook Drive, West Hartford, CT 06117 seeks authorization to operate two (2) motor vehicles, having a seating capacity of less than eleven (11) adults, in general livery service from a headquarters in West Hartford.

B. HEARING

Pursuant to Connecticut General Statutes Section 13b-103, as amended, a public hearing on this application was held on April 2, 2019.

Notice of the application and of the hearing to be held thereon was given to the applicant and to such other parties as required pursuant to Connecticut General Statutes Section 13b-103, as amended. Legal notice to the public was given by publication on the department's website.

A hearing officer designated by the Commissioner pursuant to Connecticut General Statutes Section 13b-17 conducted the hearing on this matter.

C. APPEARANCES

Haitham Taha appeared on behalf pro se of the applicant. His mailing address is 94 Northbrook Drive, West Hartford, CT 06117.

II. FINDINGS OF FACT

1. The applicant seeks to operate two (2) motor vehicles in general livery service from a headquarters in West Hartford.
2. The applicant works as an Industrial Manager for Pratt and Whitney. He also has some limited experience as an UBER driver.
3. The applicant will operate a 2011 Honda Pilot and a 2008 Suzuki SX4, which are both fully paid for.
4. The applicant has \$15,802 in one bank account.
5. The applicant's first six months of expenses includes insurance of \$6,565, maintenance of \$500 and property tax of \$448.

6. The applicant has two individuals lined up to drive the vehicles.
7. Tarik Ali owns a livery company called Relax Ride. He will be able to refer livery trips to the applicant, which he is currently unable to perform. Mr. Ali is also acting as an advisor to the applicant on how to operate a livery service.
8. The applicant's wife and children will also help in the business.
9. This application was is not opposed.

III. DISCUSSION

The department has jurisdiction over each person, association, limited liability company or corporation owning or operating a motor vehicle in livery service, pursuant to Connecticut General Statutes Section 13b-102, as amended.

In determining whether a livery permit should be granted, the department shall take into consideration the present or future public convenience and necessity. The applicant must prove that the public's convenience and necessity will be improved by the proposed service. Additionally, the applicant must show the suitability of the applicant or the suitability of the management if the applicant is a limited liability company or corporation, the financial responsibility of the applicant, the ability of the applicant efficiently and properly to perform the service for which authority is requested and the fitness, willingness and ability of the applicant to conform to the provisions of the statutes and the requirements and regulations of the department thereunder, in accordance with Connecticut General Statutes Section 13b-103.

Regarding the applicant's suitability, the applicant submitted a criminal record check for Mr. Taha which shows no criminal record. Mr. Taha has some experience driving for UBER and he is being guided by another livery company owner, Mr. Ali. Based on the evidence presented the applicant has the necessary suitability to have this application granted.

As far as the applicant's financial ability is concerned the applicant presented evidence that the first six months of expenses includes insurance of \$6,565, maintenance of \$500 and property tax of \$448 for a total expense of \$7,513. The applicant has \$15,802 in the bank, which is sufficient to cover these costs.

On the issue of public convenience and necessity, the applicant presented several witnesses to vouch for his good character. In addition, Mr. Ali who owns another livery company will use the applicant as a backup when he has too many requests for service. Based on all of the evidence presented, the applicant has shown public convenience will be improved by a grant of this application.

IV. ORDER

Based upon the above and pursuant to Connecticut General Statute Section 13b-103, as amended, the application of Trusted Services, LLC is hereby granted and Livery Permit Number 3660 is hereby issued as follows:

LIVERY PERMIT NUMBER 3660

Trusted Services, LLC is hereby permitted to operate two (2) motor vehicles, having a seating capacity of less than eleven passengers, in general livery service from a headquarters in West Hartford.

RESTRICTIONS:

The applicant must register and insure the two (2) vehicles granted in this permit within ninety (90) days. Failure to do so may result in revocation of the authority.

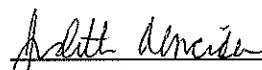
The authority granted under this permit may not be sold or transferred until it has been operational, i.e. a vehicle registered with livery plates thereunder for not less than twenty-four (24) months.

This permit shall remain in effect until it is amended, suspended or revoked by the department. Failure of the permit holder to maintain proper insurance and/or comply with all pertinent motor vehicle laws and other state statutes and/or rules, regulations and orders of the department shall be considered sufficient cause to amend, suspend or revoke said permit.

A memorandum of this permit, bearing the seal of the department, shall be conspicuously posted in each motor vehicle operated under this permit.

Dated at Newington, Connecticut on the 5th day of April 2019.

CONNECTICUT DEPARTMENT OF TRANSPORTATION



Judith Almeida
Staff Attorney III
Administrative Law Unit
Bureau of Finance and Administration