

STATE OF CONNECTICUT
DEPARTMENT OF TRANSPORTATION

TITLE II – AMERICANS WITH DISABILITIES ACT
ADA/504 COMPLAINT PROCEDURE

Members of the public having complaints or concerns alleging violations of Title II of the Americans with Disabilities Act (ADA) or Section 504 of the Rehabilitation Act in reference to any service or program funded through the Connecticut Department of Transportation (CTDOT) should contact the Department's ADA Coordinator, Eric Smith. Mr. Smith can be reached by phone at 860-594-2211, by email at: eric.d.smith@ct.gov, or by postal mail at the following address:

Eric D. Smith
EEO Director
Office of Equal Opportunity & Diversity
Connecticut Department of Transportation
P.O. Box 317546
Newington, CT 06131-7545

The Complaint Form may be found on the preceding page and its usage is encouraged. However, anyone requiring alternative format for filing a complaint should contact the Office of Equal Opportunity & Diversity at (860) 594-2211 or Fax: (860) 594-3060.

Mr. Smith will assure that the matter is addressed, investigated, or referred to an appropriate investigatory authority. The complaint evaluation process will begin within 15 days of receipt of the complaint and the Complainant will be notified at that time. An evaluation will be completed within 90 days, whereby the Complainant will receive written notification of the results of the review.

EDS
2/22/19