Commission of Pharmacy Meeting Minutes WEDNESDAY, October 29, 2008

Commissioners and staff present:

Steve Beaudin deLinda Brown-Jagne, Board Administrator

Edith Goodmaster Steve Schwane, DCP Legal Counsel

Mary Inguanti Jean Mulvihill

William Summa, Chair

Fred Vegliante

Others present:

Adelina Allen Denis Austin

Puja Bhalodi Crystal Bissonnette Robert Braley Cheri Brisbois Melissa Butanowicz Melissa Cochran Melissa Evanosky Thomas Garceau Marghie Giuliano Karen Hoang Jennifer Jamaitis Robert Kademian Steven Kaye Derrek Krasnicki Angela Nelson Christina Orlyn Mary Petruzzi Indira Pulliadath

Karen Ragonese Troy Ruff

Adekemi Shoyinka Deborah Stanton Sunil Tickoo Peter Tyczkowski UConn School of Pharmacy Blessen Varghese

Kirstin Watson

Interview for Reciprocity Candidates

Prior to being individually sworn in by Commissioner Summa, he provided a brief overview of the reasons why the following questions are asked during the interview process. The reasons for the interview includes to ensure proper communication skills since the pharmacist will need to interact with patients and consumers, as well as give the pharmacist an opportunity to explain and past disciplinary action.

The questions asked by the Commission are as follows:

- 1. Have you ever been before a Board for anything other than routine matters?
- 2. Have you ever had a problem with drugs or alcohol?
- 3. Do you know the CE requirements for Connecticut?
- 4. Why are you seeking licensure in Connecticut?
- 5. What are the pharmacy technician ratios in Connecticut?

Denis Austin From Missouri Stamford, CT

Melissa Cochran From Alabama

Stamford, CT Pending MPJE results

Thomas Garceau From Rhode Island

Westerly, RI

Robert Kademian From Massachusetts
Milford, CT Pending MPJE results

Adekemi Shoyinka From New Jersey

Voorhees, NJ

Blessen Varghese From New Jersey

Cliffside Park, NJ

Commission action: Commissioner Inguanti motioned, seconded by Commissioner Beaudini and passed a vote of 6-0 approving the above applications for reciprocity.

First Time Managers

Commissioner Summa provided an overview of the responsibilities of the first-time pharmacy manager. A handout was provided to the pharmacists which has answers to questions first-time managers may have. Commissioner Summa also stressed the importance of the pharmacy manager's role as opposed to the front-store manager (in many retail settings).

Commissioner Inguanti also provided an overview of the FDA's MedWatch program.

Adelina Allen CVS/Pharmacy #2896 PCT.6085 Middletown, CT

Puja Bhalodi Walgreens #9746 PCT.10839 Windsor Locks, CT

Cheri Brisbois CVS/Pharmacy #2839

PCT.10579 Montville, CT

Melissa Cochran Walgreens #3359 PCT.11209 (pending) Stratford, CT

Deborah Gomez Stanton CVS/Pharmacy #629

PCT.6355 Danbury, CT

Jennifer Jamaitis Rite Aid #10373 PCT.10591 Portland, CT

Derrek Krasnicki CVS/Pharmacy #1941

PCT.10746 Monroe, CT

Application for Pharmacy Internship

Ofelia Pinoliar Indira Pulliadath Sunil Tickoo

Commission action: The above applicants were approved for internships as Foreign Pharmacy Graduates.

New Pharmacy Applications

CVS/Pharmacy #2839 Cheri Brisbois

2005 Norwich/New London Tpke

Montville, CT 06353

CVS/Pharmacy #2896 Adelina Allen

675 Washington Street Middletown, CT 06457

Walgreens #09746 Puja Bhalodi

1 Elm Street

Windsor Locks, CT 06096

(w/ partial closing)

Pharmacy Remodel

Towne Pharmacy Karen Ragonese

1012 Main Street Branford, CT 06405

Pharmacy Relocations

CVS/Pharmacy #1148 Melissa Evanosky

959 South Main Street Cheshire, Ct 06410

Commission action: Commissioner Goodmaster motioned, seconded by Commissioner Beaudin and passed a vote of 5-0 approving the above new pharmacies and pharmacy relocations. *Commissioner Mulvihill recused herself.*

Legal Matters

DN 08-638 This pharmacist was the manager of a pharmacy that had been inspected by Drug Control. The Drug Control agent found multiple violations, mostly recordkeeping. The violations were not completely corrected after a second inspection. The pharmacy was issued a civil penalty in an earlier agreement. The department is recommending a Letter of Reprimand to Andrew Fazekas, the pharmacy manager. *Commissioner Beaudin motioned, seconded by Commissioner Inguanti and passed a vote of 5-0 accepting the proposed agreement.*

Misc. Legal

DN 2008-218 Sam Kranc appeared before the Commission to discuss possible changes to his agreement and reiterate his pleas from the August meeting. *Commissioners will not be making any additional changes to Mr. Kranc's agreement.*

Hearing

DN 08-1224 Heather Gulyas, Pharmacy Technician (PTN.694) has requested a hearing before the Commission regarding her alleged diversion of a controlled substance.

DISMISSALS:

2007-4703

Commission action: Commissioner Beaudin motioned, seconded by Commissioner Mulvihill and passed a vote of 6-0 accepting above prescription error cases for dismissal.

Request for CE Waiver, etc

Mark Cox is living and Japan and is requesting a waiver of live credit requirements for 2008. Request for waiver has been denied. However, the Commission suggests Mr. Cox look for webinars, if not, he may substitute his live with written credits.

Request for CE Program Approval

Stamford Hospital and CT Chapter ASPMN (American Pain Management Nursing) requesting approval for program to be held on 11/13/08 and will satisfy .75 CEUs. *Program is approved for 7.5 contact hours*

Miscellaneous

Collaborative Drug Therapy Management program in a Community Pharmacy pilot – update:

Karen Hoang (Walgreens), Ben Davis (Walgreens), Crystal Bissonnette provided individual updates to the Commission. However, Commissioner Inguanti felt it necessary to request an extension for the pilot in order to obtain additional information and experience from the program's participants.

Approval of Minutes

Approval of September 2008 minutes

Commission action: Commissioner Goodmaster motioned, seconded by Commissioner Beaudin and passed a vote of 6-0 accepting the September 2008 minutes.

Non-Resident Pharmacy Applications

Coram Alternate Site Services, Inc. d/b/a Coram Specialty Infusion Services, an Apria Healthcare Company 1471 Business Center Drive, Ste. 500 Mt. Prospect, IL 60056

Kmart Pharmacy #7071 500 Atlantic Blvd Neptune Beach, FL 32266

Orchard Pharmaceutical Services 7835 Freedom Ave. NW North Canton, OH 44720

Commission action: Commission Beaudin motioned, seconded by Commissioner Mulvihill and passed a vote of 6-0 accepting above non-resident pharmacy applications.

Adjournment

A motion for adjournment was given by Commissioner Inguanti and seconded by Commissioner Beaudin. A 6-0 vote was passed for the meeting's adjournment.

Hearing

DN: 08-1224 Heather Gulyas

Dan Shapiro, Esq. Asst. Attorney General, AAG

11:25 a.m. Heather Gulyas, not represented by counsel

MI, SB, DS, WS, EG, JM, FV, DBJ, SS, HG

Normal practice to send administrative complaint and notice of summary suspension and notice of hearing.

HG was sworn in.

HG did receive notice of the administrative complaint and did receive notice of hearing.

HG refused counsel and is representing herself.

HG is prepared to begin the hearing.

Witness: Barry Cerretto and Kathleen

Exhibit I – Administrative Complaint Exhibit II – Notice of Summary Suspension

Exhibit III - Notice of Hearing

Exhibit IV - Credential View Screen (CAVU) DCP

No written answer filed on behalf of HG; HG

Para 1: Yes Para 2: Yes

Para 3: No/Deny

1st Witness Called: Barry R. Cerretto, sworn in

Employed by DCP, Drug Control Division; Drug Control Agent; regulatory position – description given. Also investigate drug diversions. Investigation initiated 9/3/2008 and completed 9/31/2008. Met with Director Stump and review systems including PIXIS which documents incoming and outgoing information.

Director Stump investigated a shortage of Percocet tablets. Respondent accessed several machines and tablets were unaccounted for. Hospital completed printouts of machine inventory and a number of removals were done by R and were not placed in other machines nor returned to the hospital pharmacy. All documentation is included in Agent Cerretto's report. Sr. Agent Milton-Wilhelm and Agent Marriott were with Agent Cerretto during interview with R. Meeting was in confidence, however, when

asked about going to the pharmacy, R replied it would've taken too long. It was verified that it would've been longer to travel to various units to obtain the Percocet tablets.

Agent Cerretto's written report with some redacted information (redacted info references various person's medical information).

Off the record 11:54a.m.

It's not stated that she suggested Agent Cerretto provide her a drug test or check her personal finances.

Exhibit V – Agent Cerreto's report Attachments – PIXIS System reports regarding outpatient withdrawls under R signature, Percocet removals for the year, all stations report for various units and dates

FV asked if R was authorized to access machine. Yes, fingerprint ID/bio ID is necessary to access; tablets were never located;

EG asked how many machines there were. Dozens.

HG asked why it was not noted in the report that a drug test was not provided and why a check of the finances were not done. It was not necessary to do a drug test in this case nor to check finances, thought to be futile for this number of tablets.

MI felt this is standard hospital practice.

Kathleen Ferencz was sworn in.

KF is a licensed pharmacist in Connecticut and is currently manager of Pharmacy Operations. Technicians are her direct report. R was employed at YNHH and is no longer employed since this incident.

PIXIS system throughout the hospital, 106 machines, users access by username and bio ID/fingerprint. Various reports show that the R was accessing machines using the outdate function and removing the tablets. Thorough investigation was done and tablets were not located. R did not have access to the vault where CS are kept and would have needed to ask someone to assist her with access to the vault. Same reports were done for different dates.

KF provided all reviewed documents to Agent Cerretto. Policy is not to confront R, policy is to monitor the situation. 2 weeks later it happened again, Drug Control was notified. When questioned, the R was asked what happened to the tablets, R stated that an RN told her that a refill was needed. R did not follow procedure

and get the tablets from the pharmacy. Pharmacy was stocked with more than adequate amount of Percocet at that time.

SB asked KF re: transferring the tablets between machines. Reports for this function are generated daily.

EG asked KF if the PIXIS machines are used by RN for patients. Reports were run for quantities used on the unit by others other than the the R.

DS asked about R admittance to taking the tablets. R admitted to taking the tablets but the tablets were not in the

HG asked about taking narcotics to the vault.

SB asked KF if people have utilized another individual's access.

DCP concludes its case.

HG has been a technician for 11 ½ years. KG has taken never taken anything without permission. KG

SS asked R stated that she has taken the tablets from the PIXIS machines but had brought them to unit 11WP.

SS asked if R has ever been prescribed Percocet. She had been during during wisdom teeth removal and bruised ribs at least 2 years ago. R was prescribed a non-controlled pain med this year.

FV asked if R thinks there is any logical reason how this could've happened.

SB asked what shift she works. Normally 3-11pm. SB asked if the tablets could've been given to a family member and R denies it.

MI asked that after 11 ½ years R still fails to log out of the PIXIS system. R states that she has and has seen many disciplines do it as well.

Closing remarks.

SS stated information shows that R took tablets from PIXIS machine, however, it is not known where the tablets went. A diversion is believed to have been made. Request is that registration be revoked.

Hearing is closed.