



Transportation Information

FREQUENTLY ASKED QUESTIONS (FAQ)

We know transportation is a big issue for families and it can be confusing. To help you through it, we put together answers to frequently asked questions about transportation to a school choice program. We hope families find this information helpful when considering placement offers and school selections. These are just a few of the questions you may have. Please visit our website at www.ChoiceEducation.org for additional information about transportation.

1. What is RSCO Transportation?

The Regional School Choice Office (RSCO) has partnered with a transportation vendor (RSCO Transportation) to make sure students are able to attend the schools they have chosen.

2. Which towns does RSCO Transportation provide transportation for students to and from a choice school or program?

RSCO Transportation provides transportation for students who live in Hartford County, Andover, Bolton, Coventry, Cromwell, East Hampton, Ellington, Harwinton, Hebron, Middletown, New Hartford, Portland, Somers, Tolland, and Vernon. Students are generally picked up and dropped off at a centralized bus stop. If a student lives in the same town as the choice school he or she is attending, the local district is responsible for transportation services to and from school and families should contact the local district for their child's transportation information.

3. What if we live in a town that is not listed as one of the towns covered by RSCO Transportation?

Students that do not live in one of the towns listed in question Number 2 above for RSCO Transportation should contact RSCO Transportation at [860-524-4077](tel:860-524-4077) or RSCOtransportation@crec.org for transportation options.

4. What is a Centralized Bus Stop?

These are bus stops that are in or near the student's town, often in a public place, and most likely, not within walking distance from the student's home. Parents/guardians should plan to transport their child to and from their assigned centralized bus stops. In some cases, bus stops may be 20-30 minutes away from your home. Although families may prefer bus stops at their home location, centralized bus stops are used to ensure that RSCO Transportation can provide transportation for thousands of students per day through the Greater Hartford Region.

5. I have accepted my placement offer, how do I find out about transportation?

After you accept your placement offer for your child, you must register your child with the school. Once you complete the registration process, the school or a bus vendor will contact you with your child's transportation information if your child is eligible. You may also contact RSCO Transportation at [860-524-4077](tel:860-524-4077) or RSCOtransportation@crec.org.

6. When does my transportation start?

Families that have completed the registration process with their school **before July 1st** usually have transportation for the first day of school. If you complete registration **after July 1st**, your child may not have transportation for the first day of school. Parents/guardians should plan to transport their child to and from school until transportation starts. We will continue to update this information as we get closer to the new school year and reopening plans are in place.

7. How long will my child be on the bus?

Bus routes are scheduled with the goal of keeping ride time as short as possible. With that goal in mind, we strive to keep the average ride time at 60 minutes or less and for students to be on a bus less than 90 minutes per day.

8. Who should I contact if I have other questions about transportation?

Contact RSCO Transportation at [860-524-4077](tel:860-524-4077) or RSCOtransportation@crec.org.