BIG DREAMS START HERE.

TRANSPORTATION SERVICES
2018–2019
Our goal is to provide transportation services that are safe, efficient, and a comfortable experience for all students. In the 2017–18 school year, RSCO will transport more than 14,000 students via 800 daily scheduled routes, with reputable bus companies.

The CREC Transportation Office’s friendly staff is available to assist parents with concerns and to help acclimate students and their families to the transportation process. The regional transportation customer service center operates from 5 a.m.–8 p.m.

FOR ADDITIONAL INFORMATION:

E-MAIL: transportation@crec.org
WEB: http://www.choiceeducation.org/transportation
TEL: 860-524-4077
FAX: 860-524-4005
Transportation: Frequently Asked Questions

The Connecticut State Department of Education’s Regional School Choice Office (RSCO) partners with the Capitol Region Education Council (CREC) to operate a regional transportation system that serves the Greater Hartford school choice programs listed in this catalog. The regional transportation system offers various transportation options, including traditional school bus transport, vans, public bus passes, and parent stipends, where appropriate. Every year, RSCO/CREC Transportation may alter bus schedules and/or bus stops. When making such transportation changes, notice will be provided to parents and school personnel.

What is the RSCO Transportation Zone?
The RSCO Transportation Zone was adopted by RSCO. The zone identifies established borders for student transportation for Greater Hartford school choice programming.

Do I have to pay for transportation services?
There is no charge to families.

Which students are eligible to receive transportation services?
Generally, interdistrict transportation is available during regular school hours for K–12 students in Greater Hartford who:

- reside in towns included in the RSCO Transportation Zone; and
- attend out-of-district programs offered through RSCO (the Hartford Region Open Choice Program, interdistrict magnet schools, Connecticut Technical High Schools, and the Suffield Regional Agriscience Center).

For students in grades PK3 and PK4, transportation is available to Hartford resident students attending an out-of-district program only. For non-Hartford resident PK3 and PK4 students, the parent/guardian shall arrange transportation. Non-Hartford resident PK3 and PK4 students whose parents/guardians transport them to school are eligible for a stipend for providing such transportation. The stipend is paid at the end of the school year based on the child’s school attendance.

What options are available for students who do not live within RSCO’s Transportation Zone?
If a student lives outside RSCO’s transportation zone, two options are available. Families may either:

- transport the student themselves to and from school, and then request a stipend from the CREC Transportation Office (http://www.crec.org/transportation). The stipend will be paid at the end of the school year based on the child’s school attendance; or
- transport the student to the closest available bus stop located within RSCO’s Transportation Zone (there is no stipend offered for this option).

If my student attends a magnet school program located in the district where he or she resides, who provides transportation?
Except for Grades PK3 and PK4, the district in which your child lives will provide in-district transportation. You should contact your local board of education for specific information on the school district’s transportation policies.

If my student is eligible for transportation through RSCO, how will I know what the transportation arrangement will be?
If your student is accepted, enrolls in one of the RSCO’s programs, and is eligible for transportation, you will receive notification from the CREC Transportation Office before the start of school. Such notification will include information about bus times and stop locations. Please note that to reduce the length of student bus ride times, stops may be at central locations. If you have questions concerning bus times, stop locations, changes of address or any other transportation issues, please contact the CREC Transportation Office at 860-524-4077. Please do not direct transportation questions to your student’s school.

Are transportation services provided for extracurricular activities or events after school hours?
When a late bus is not provided, parents and guardians are responsible for transporting students to and from extracurricular activities and after-school events.

If I have more detailed questions about my child’s transportation, whom should I contact?
RSCO has contracted with CREC to operate the regional transportation system. Please direct all questions concerning transportation services to the CREC Transportation Office. The CREC Transportation Office operates a customer service center from 5 a.m. to 8 p.m., which provides information and answers questions about your child’s transportation. You can reach a customer service representative by calling 860-524-4077. CREC transportation staff will be present at RSCO fairs to answer parents’ and guardians’ questions about transportation services.

- RSCO has also established transportation guidelines that outline services provided. These are available on the RSCO Web site, http://www.choiceeducation.org/transportation or at http://www.crec.org/transportation.

What if my child receives a RSCO lottery placement offer between July 1, 2018 and October 1, 2018?
After August 1, 2018, transportation service will likely be delayed. You will receive information that outlines dates when you can reasonably expect transportation to begin for your child. In this case, and until transportation to school is provided, transportation is the family’s responsibility and there is no stipend available.
The transportation zone adopted by the Regional School Choice Office identifies the established borders for towns eligible to receive transportation for RSCO programs and schools.
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CREC Transportation
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