

Ability Beyond

Industry Specific Training and
Placement Programs (ISTPPs)

What is an ISTPP?



- ISTPP = Industry Specific Training and Placement Program
- Paid training at a job site teaching crucial employment skills
- Includes classroom sessions to review soft skills and job skills
- A job coach is present at all times on the job site
- Program graduates receive assistance with job placement

More Details

- Trainings are in the fields of retail and hospitality
- Trainees do similar tasks to employees
- The training combines work days and class days
 - Work days are paid; class days are unpaid
 - Trainees earn \$15 an hour
- Trainings run on weekdays, from 9am – 3pm or 9am – 1pm, depending on the type
- Job placement may be at the training site or in a comparable position elsewhere
- Each training group has a maximum of four participants
- We have four dedicated Employment Specialists to run the trainings
 - Our ESs cover the following regions: Norwalk/Stamford, Danbury, Waterbury/Bristol, and New Haven

Skills Covered

- In addition to skills taught on site, topics we cover during the training include...
 - Communication
 - Teamwork
 - Customer Service
 - Soft Skills
 - Workplace Readiness
 - Job Searching and Applications
 - Resumes and Interviews
 - Cash Register Practice





What makes a successful graduate?

- Adheres to attendance policy, dress code, and program guidelines
- Demonstrates competency in skills covered
- Professionally and politely assists customers and coworkers as needed
- Shows excellent teamwork and productive response to feedback
- Maintains a flexible work schedule and is open to job different opportunities after the training is complete

Job Placement

- Once the training is finished, we work with graduates on job placement
- Sometimes, graduates are hired by the host site
 - If not, we work with the graduate to find a similar position that uses the skills taught in the program
- We assist with employer outreach, resume development, job applications, and job interviews
- In some cases, we provide additional coaching after job placement to assist the new hire in adjusting to the position



Our ISTPP Partners

- Walgreens
- CVS
- Wyndham
(Southbury) and
La Quinta
(Danbury)
Hotels





Walgreens REDI Training

- Four weeks, 9am – 3pm
- 16 Work Days and 4 Class Days
- Skills Taught:
 - Customer Service
 - Unloading Truck Shipments
 - Stocking
 - Facing
 - Out Dates
 - Cash Register
- Graduates receive a recommendation for hire and a fast-track application link to streamline hiring process with Walgreens.

CVS

- Three weeks, 9am – 3pm
- 12 Work Days and 3 Class Days
- Skills Taught:
 - Customer Service
 - Unloading Truck Shipments
 - Stocking
 - Facing
 - Out Dates
 - Cash Register
- Graduates receive recommendation and interested graduates may qualify for referral to Pharm-Tech training with CVS.



Wyndham and La Quinta

- Seven weeks, 9am – 1pm
- 25 Work Days and 10 Class Days
- Skills Taught:
 - Housekeeping
 - General Cleaning
 - Laundry
 - Dishwashing
- Graduates receive recommendation for hire from Wyndham or La Quinta.

Maplewood Senior Living



- Four weeks, 9am – 3pm
- 12 Work Days and 8 Class Days
 - Class days are 9am – 1pm
- Skills Taught:
 - Dining Service
 - Food Prep
 - Feeding
 - Laundry
- Graduates are given the opportunity to interview for positions at Maplewood, including CNA (Certified Nursing Assistant).
 - Maplewood will provide additional training for anyone hired as a CNA.



Interested?

- The first step to enrolling is to speak with your BRS counselor about your program of interest.
- If you have questions, you can contact us at Ability Beyond:
 - Sarah Kingston, Program Manager
 - (203)501-3252 or sarah.kingston@abilitybeyond.org
 - John Schiller, Services Manager
 - (203)885-8864 or john.schiller@abilitybeyond.org



Any Questions?

Thanks for listening!