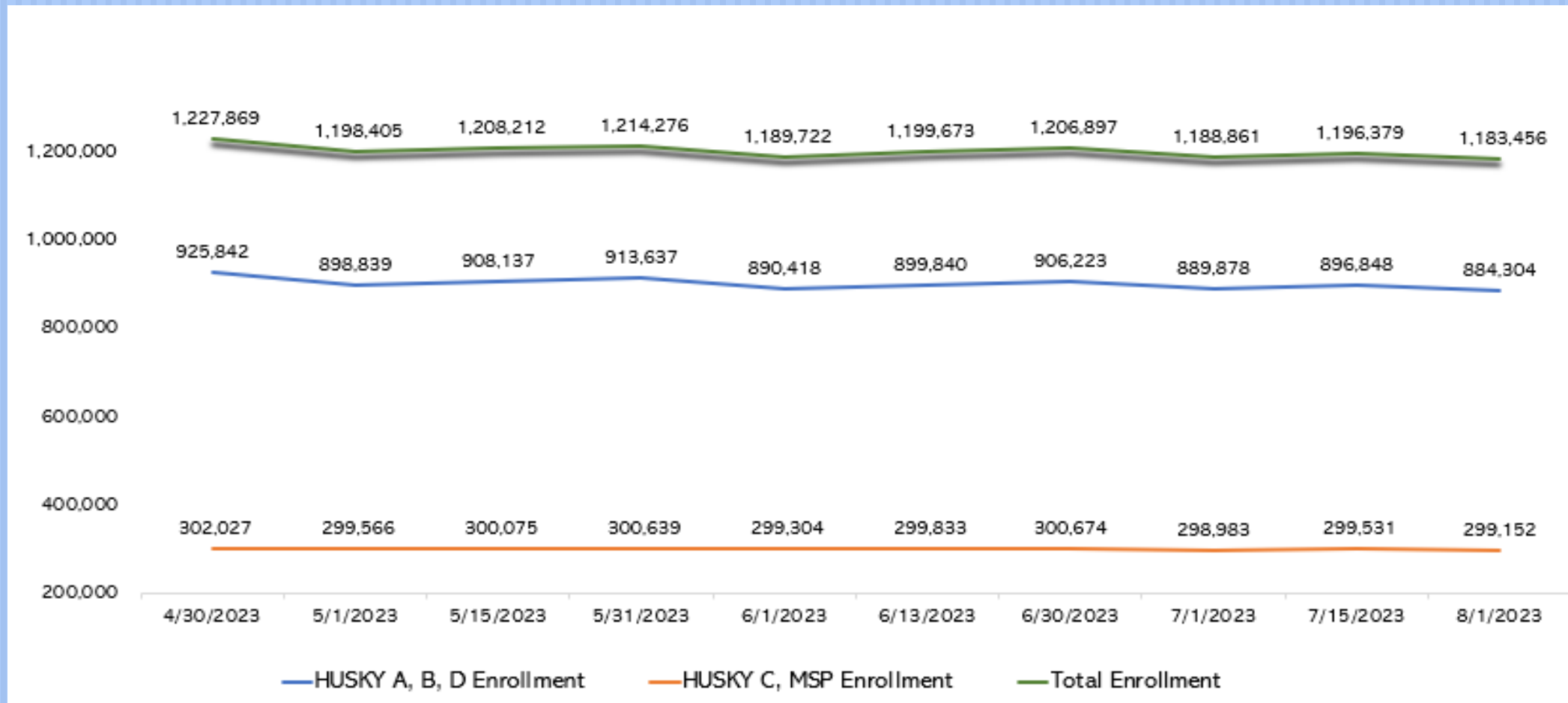


PUBLIC HEALTH EMERGENCY (PHE) UNWINDING – HUSKY HEALTH PROGRAM PERFORMANCE DASHBOARD

APRIL – JULY 2023



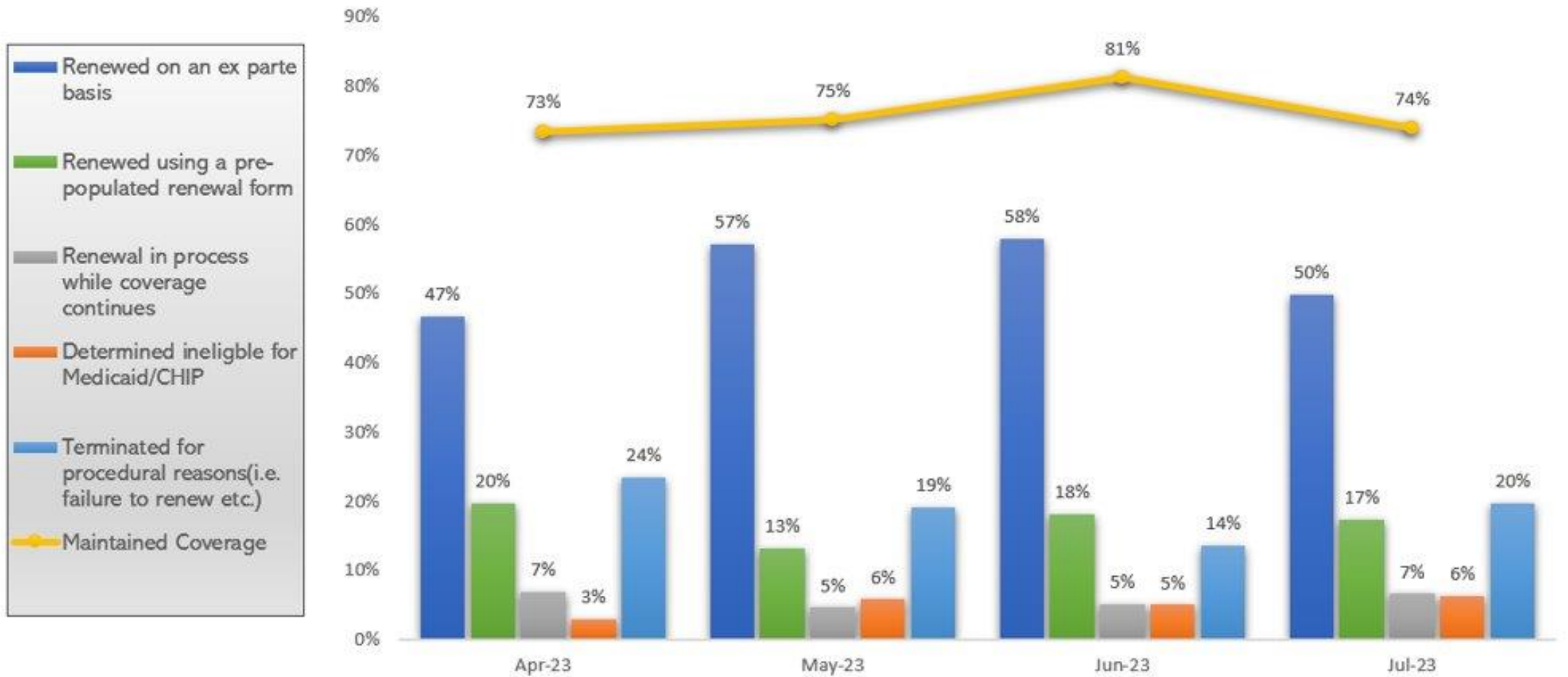
HUSKY ENROLLMENT DURING UNWINDING



HUSKY RENEWAL ACTIVITY AND OUTCOMES

HUSKY Health Renewal Outcomes – April to July 2023

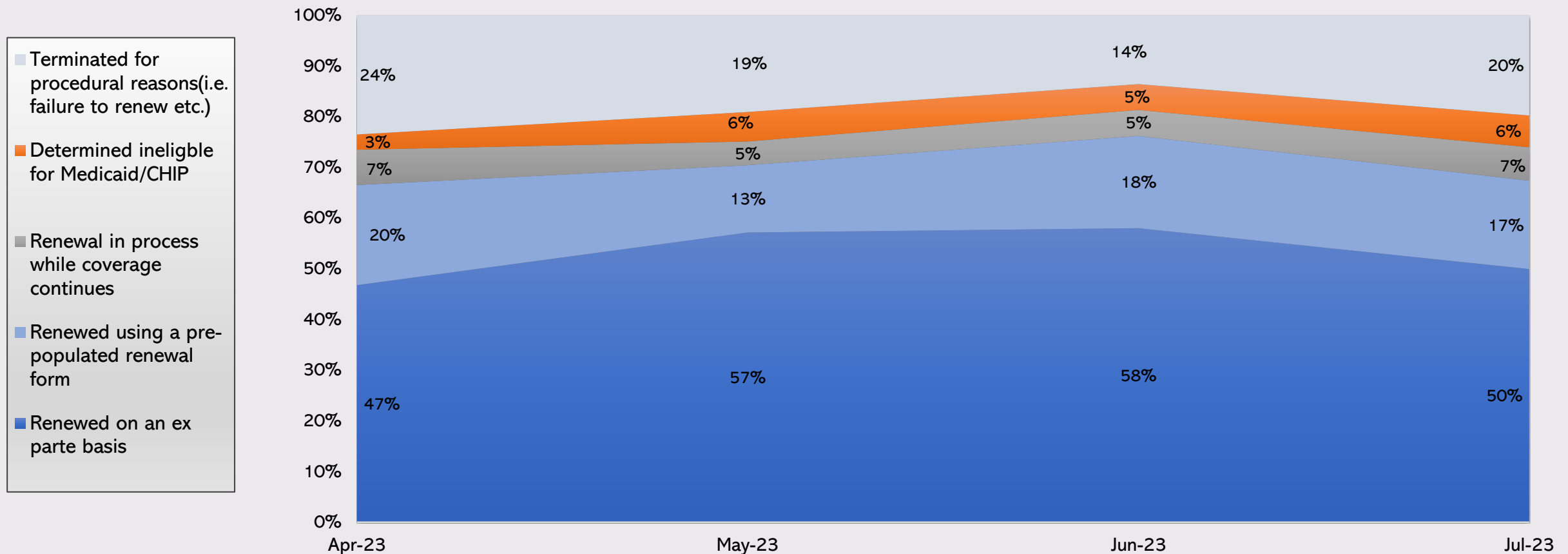
As reported by DSS to CMS at end of each month



From April to July, an average of 76% of individuals maintained coverage at month end. Those who disenroll often re-enroll after the month end.

HUSKY Health Renewal Outcomes – April to July 2023

As reported by DSS to CMS at end of each month



From April to July, an average of 76% of individuals maintained coverage at month end. Those who disenroll often re-enroll after the month end.

NATIONAL RENEWAL OUTCOMES BY STATE

FEDERAL DATA FROM CMS

Medicaid and CHIP Renewal Outcomes, by State (April 2023)

State	Total Due for Renewal in April	Among the Total Number of Medicaid/CHIP Beneficiaries Due for Renewal in April 2023:							
		Number Renewed in Medicaid/CHIP	Percent Renewed in Medicaid/CHIP*	Percent Renewed on an <i>Ex Parte</i> Basis* (i.e., based on available information)	Number of Coverage Terminations from Medicaid/CHIP	Percent of Coverage Terminations from Medicaid/CHIP*	Percent of Coverage Terminations for a Procedural Reason*	Number of Renewals Pending at the end of the Month	Percent Pending at the End of the Month
AR	137,679	61,236	44.5%	33.4%	62,711	45.6%	40.3%	13,732	10.0%
AZ	230,526	162,693	70.6%	64.7%	19,635	8.5%	2.4%	48,198	20.9%
CT	83,246	56,763	68.2%	47.9%	20,533	24.7%	24.1%	5,950	7.2%
FL	606,702	211,895	34.9%	13.4%	249,427	41.1%	33.8%	145,380	24.0%
IA	94,290	43,315	45.9%	18.4%	44,604	47.3%	36.2%	6,371	6.8%
ID	51,553	17,345	33.6%	9.1%	10,798	21.0%	0.0%	23,410	45.4%
IN	157,688	65,092	41.3%	25.8%	52,985	33.6%	29.7%	39,611	25.1%
KS	69,699	13,994	20.1%	4.3%	49,508	71.0%	65.7%	6,197	8.9%
NE	8,105	4,970	61.3%	18.6%	659	8.1%	3.1%	2,476	30.6%
NH	23,352	11,093	47.5%	31.6%	11,258	48.2%	37.4%	1,001	4.3%
NM	103,107	43,497	42.2%	31.0%	27,217	26.4%	26.1%	32,393	31.4%
OH	220,961	152,416	69.0%	50.3%	46,030	20.8%	16.4%	22,515	10.2%
OK	55,309	16,787	30.4%	12.2%	26,915	48.7%	41.1%	11,607	21.0%
PA	262,561	94,065	35.8%	4.2%	43,546	16.6%	7.1%	124,950	47.6%
SD	17,904	6,167	34.4%	2.1%	9,715	54.3%	31.2%	2,022	11.3%
UT	40,411	17,101	42.3%	15.5%	21,695	53.7%	48.5%	1,615	4.0%
WV	48,057	29,956	62.3%	9.7%	17,588	36.6%	32.4%	513	1.1%
WY	5,137	779	15.2%	0.6%	70	1.4%	0.0%	4,288	83.5%
Total	2,216,287	1,009,164	45.5%	25.4%	714,894	32.3%	25.6%	492,229	22.2%

*Percentages calculated as a share of the total number of beneficiaries due for renewal in the reporting month.

Idaho, Oklahoma, and Wyoming held some procedural terminations for renewals due in April.

Medicaid and CHIP Renewal Outcomes, by State (May 2023)

State	Total Due for Renewal in May	Among the Total Number of Medicaid/CHIP Beneficiaries Due for Renewal in May 2023:							
		Number Renewed in Medicaid/CHIP	Percent Renewed in Medicaid/CHIP*	Percent Renewed on an <i>Ex Parte</i> Basis* (i.e., based on available information)	Number Terminated from Medicaid/CHIP	Percent Terminated from Medicaid and CHIP*	Percent Terminated for a Procedural Reason*	Number of Renewals Pending at the end of the Month	Percent Pending at the End of the Month
AK	6,539	1,988	30.4%	18.2%	2,806	42.9%	6.5%	1,745	26.7%
AR	99,266	39,848	40.1%	29.7%	47,725	48.1%	35.1%	11,693	11.8%
AZ	207,473	127,110	61.3%	52.0%	73,595	35.5%	27.4%	6,768	3.3%
CO	119,563	67,028	56.1%	23.9%	50,253	42.0%	26.1%	2,282	1.9%
CT	104,755	73,780	70.4%	57.1%	26,090	24.9%	19.1%	4,885	4.7%
DC	14,504	10,642	73.4%	65.7%	3,354	23.1%	22.7%	508	3.5%
DE	6,392	3,124	48.9%	22.0%	1,194	18.7%	4.0%	2,074	32.5%
FL	408,438	230,020	56.3%	26.9%	79,637	19.5%	13.8%	98,781	24.2%
GA	12,526	6,397	51.1%	48.6%	1,659	13.2%	12.6%	4,470	35.7%
HI	40,725	20,680	50.8%	39.8%	12,705	31.2%	26.9%	7,340	18.0%
IA	78,271	29,816	38.1%	20.9%	6,172	7.9%	1.6%	42,283	54.0%
ID	51,008	16,754	32.9%	7.4%	34,254	67.2%	51.1%	0	0.0%
IN	165,431	65,882	39.8%	25.0%	53,684	32.5%	26.7%	45,865	27.7%
KS	69,200	8,471	12.2%	5.0%	1,979	2.9%	0.0%	58,750	84.9%
KY	80,673	37,182	46.1%	33.3%	34,124	42.3%	30.6%	9,367	11.6%
MA	29,953	21,799	72.8%	62.9%	8,154	27.2%	0.0%	Unable to report	Unable to report
MD	119,803	76,104	63.5%	46.9%	34,675	28.9%	20.6%	9,024	7.5%
ME	28,773	9,324	32.4%	0.0%	1,362	4.7%	1.4%	18,087	62.9%
MT	32,698	6,975	21.3%	12.1%	15,444	47.2%	36.2%	10,279	31.4%
ND	12,048	4,271	35.5%	17.2%	5,144	42.7%	34.6%	2,633	21.9%

*Percentages calculated as a share of the total number of beneficiaries due for renewal in the reporting month.

DE, KS, KY, ME, WV, and WY held some procedural terminations for renewals due in May. MA reports the dispositions of renewals completed in the reporting period. Therefore, the state is unable to report the number of pending renewals to CMS, and MA's data is excluded from the national totals.

Medicaid and CHIP Renewal Outcomes, by State (May 2023), cont.

State	Total Due for Renewal in May	Among the Total Number of Medicaid/CHIP Beneficiaries Due for Renewal in May 2023:							
		Number Renewed in Medicaid/CHIP	Percent Renewed in Medicaid/CHIP*	Percent Renewed on an <i>Ex Parte</i> Basis* (i.e., based on available information)	Number Terminated from Medicaid/CHIP	Percent Terminated from Medicaid and CHIP*	Percent Terminated for a Procedural Reason*	Number of Renewals Pending at the end of the Month	Percent Pending at the End of the Month
NE	24,619	13,395	54.4%	8.6%	4,280	17.4%	9.1%	6,944	28.2%
NH	23,236	8,331	35.9%	17.8%	14,231	61.3%	45.0%	674	2.9%
NM	109,800	35,761	32.6%	23.2%	31,605	28.8%	28.4%	42,434	38.7%
NV	53,932	22,088	41.0%	31.4%	31,176	57.8%	40.5%	668	1.2%
OH	241,475	165,894	68.7%	50.5%	48,338	20.0%	14.4%	27,243	11.3%
OK	64,487	30,445	47.2%	9.1%	29,805	46.2%	34.8%	4,237	6.6%
PA	254,287	100,881	39.7%	4.2%	53,264	21.0%	9.5%	100,142	39.4%
RI	10,062	6,899	68.6%	62.9%	2,215	22.0%	10.7%	948	9.4%
SC	228,464	27,188	11.9%	8.8%	118,313	51.8%	49.0%	82,963	36.3%
SD	17,536	5,913	33.7%	6.0%	9,719	55.4%	31.9%	1,904	10.9%
TX	785,287	111,543	14.2%	0.5%	500,784	63.8%	51.6%	172,960	22.0%
UT	44,238	18,468	41.8%	22.6%	23,388	52.9%	47.8%	2,382	5.4%
VA	205,701	164,014	79.7%	65.2%	21,809	10.6%	5.8%	19,878	9.7%
VT	13,157	6,367	48.4%	29.1%	5,852	44.5%	29.9%	938	7.1%
WA	192,611	100,063	52.0%	45.6%	91,516	47.5%	43.4%	1,032	0.5%
WV	47,329	21,539	45.5%	9.7%	25,038	52.9%	24.4%	752	1.6%
WY	5,904	1,065	18.0%	0.5%	248	4.2%	0.0%	4,591	77.8%
Total	3,980,211	1,675,250	42.1%	24.7%	1,497,437	37.6%	29.0%	807,524	20.3%

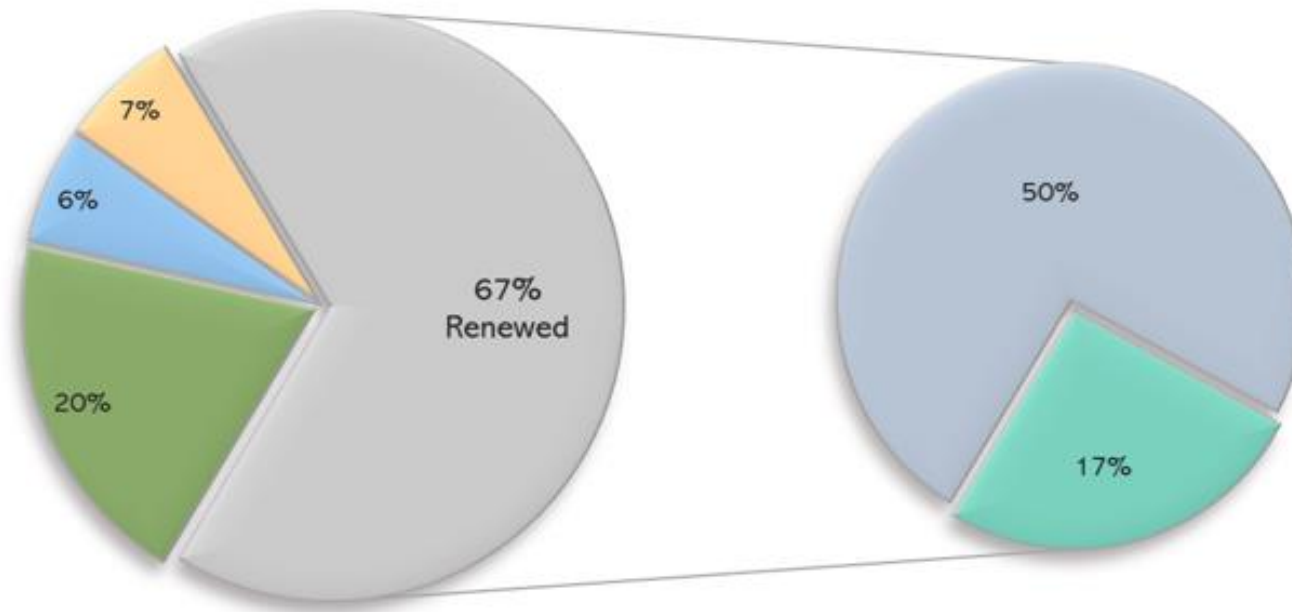
*Percentages calculated as a share of the total number of beneficiaries due for renewal in the reporting month.

DE, KS, KY, ME, WV, and WY held some procedural terminations for renewals due in May. MA reports the dispositions of renewals completed in the reporting period. Therefore, the state is unable to report the number of pending renewals to CMS, and MA's data is excluded from the national totals.

HUSKY RENEWAL OUTCOMES – LATEST STATUS

HUSKY Health Renewal Outcomes – July 2023

As reported by DSS to CMS at end of each month



- Terminated for procedural reasons (i.e. failure to renew etc.)
- Determined ineligible for Medicaid/CHIP
- Renewal in process while coverage continues
- Renewed on an ex parte basis
- Renewed using a pre-populated renewal form

Notes:

- Data captures renewal outcomes at individual level (not household). In July, 125,381 individuals went through the renewal process.
- 50% of individuals had their coverage renewed without further information being requested from them. This is called an *ex-parte* or passive renewal.
- 17% of individuals could not be renewed passively (i.e., data sources show income over the program limit) and were sent a pre-filled form to complete their renewal.
- 7% of individuals were conditionally enrolled/renewal in process, but a final eligibility determination has not yet been made (pending receipt of outstanding verifications).
- Data is point-in-time at end of reporting month and does not include subsequent reenrollments.

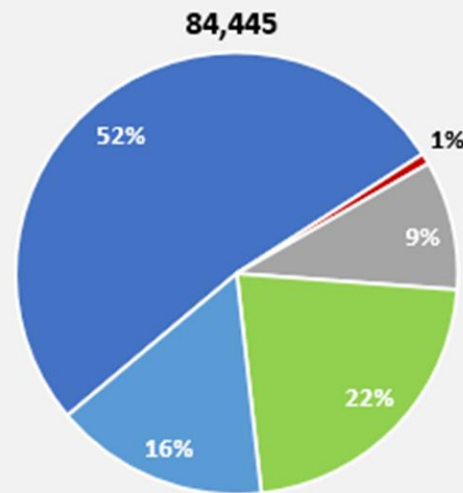
HUSKY Health Renewal Outcomes – July 2023

By Medical Benefit Plan

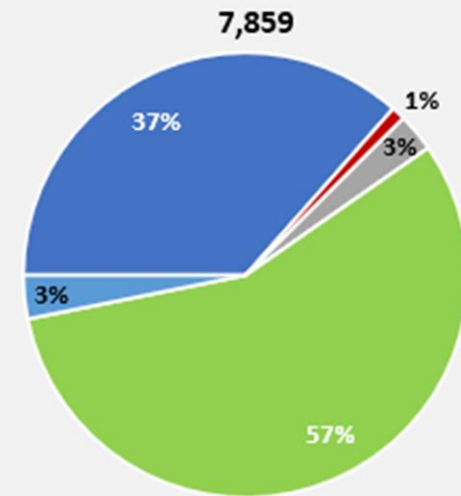
Notes:

- Medical Benefit Plans refer to the HUSKY Programs (A, B, C, and D) and the Medicare Savings Program (MSP).
- HUSKY A - Medicaid for children, parents, pregnant individuals, etc.
- HUSKY B - Children's Health Insurance Program (CHIP)
- HUSKY C - Medicaid for the aged, blind, and the disabled
- HUSKY D - Medicaid for low-income adults
- MSP provides premium and/or copayment assistance to Medicare beneficiaries

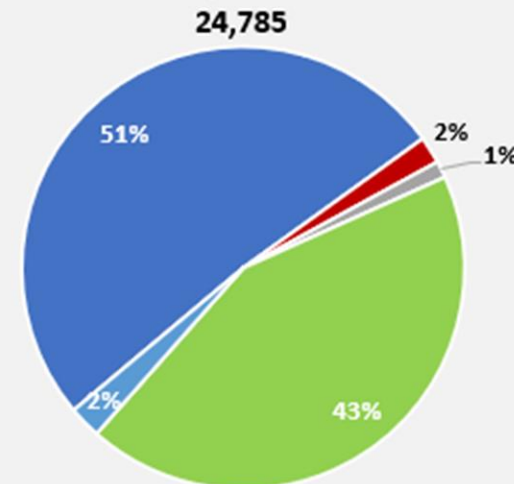
Renewed and retained in Medicaid/CHIP



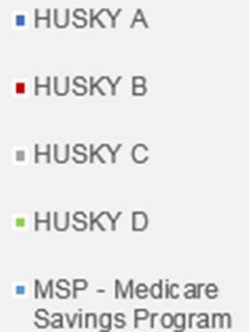
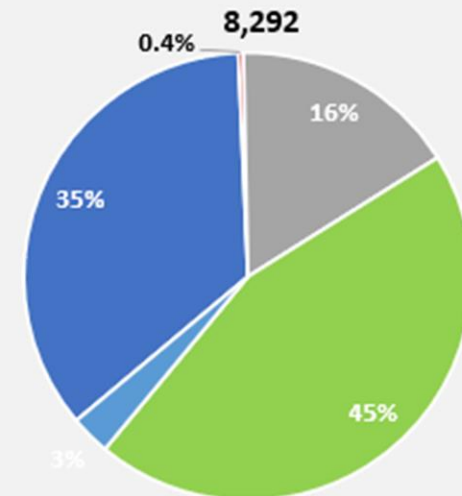
Determined ineligible for Medicaid/CHIP



Terminated for procedural reasons



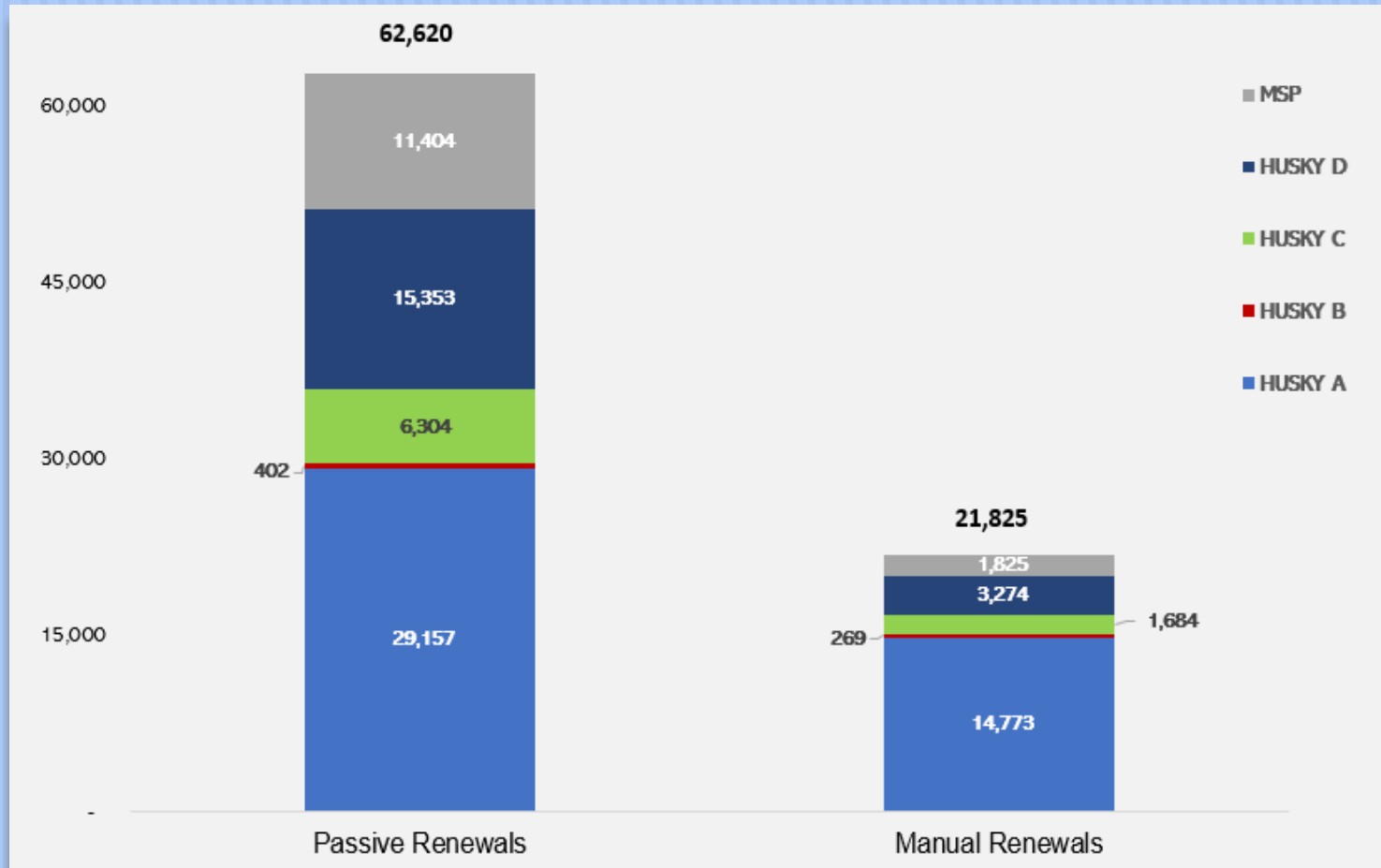
Renewal in process



HUSKY HEALTH RENEWAL OUTCOMES – JULY 2023

PASSIVE VS. MANUAL RENEWALS BY MEDICAL BENEFIT PLAN

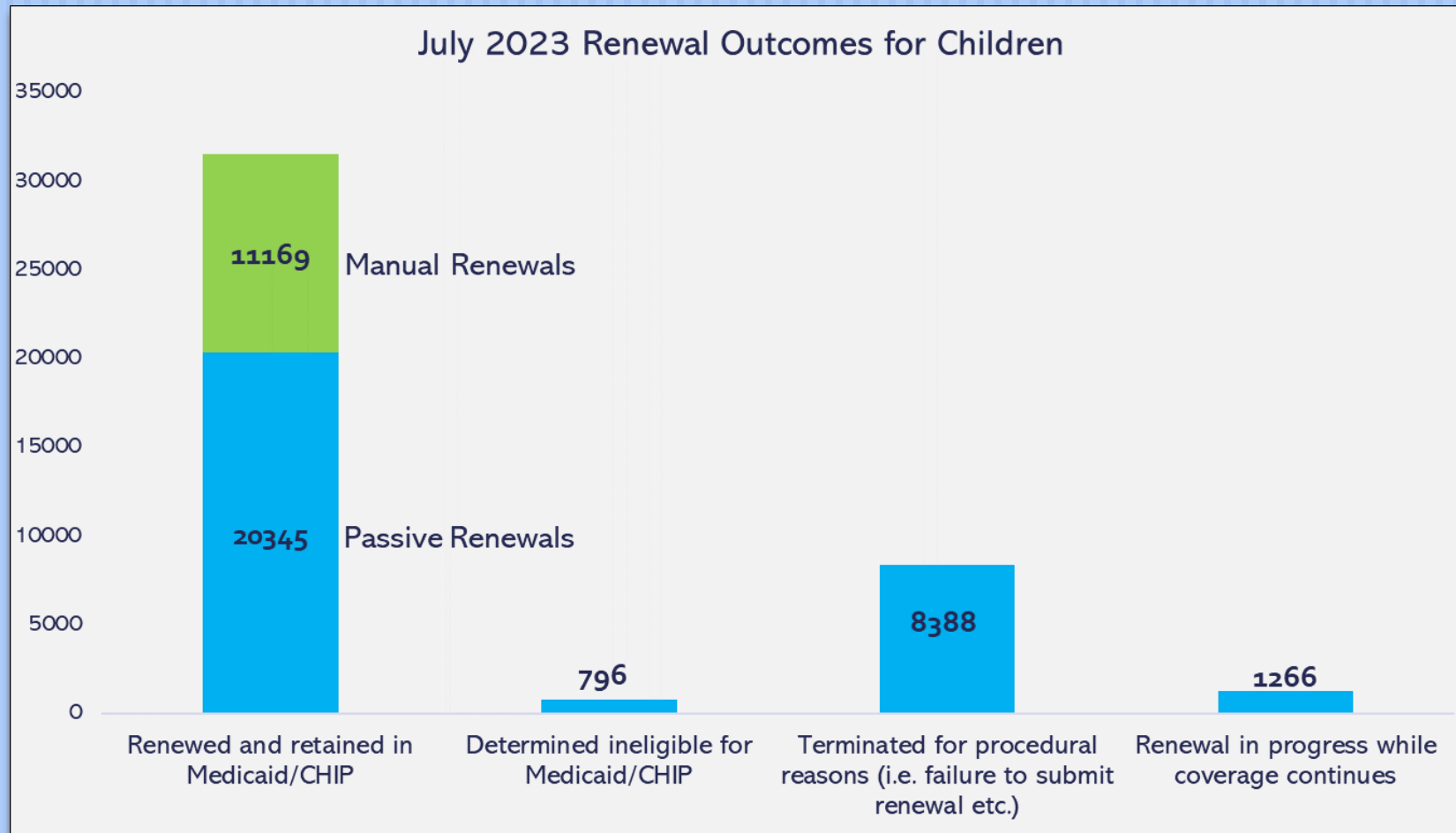
Over 80,000 individuals renewed during July, with about 75% renewing "passively"



Notes:

- Medical Benefit Plans refer to the HUSKY Programs (A, B, C, and D) and the Medicare Savings Program (MSP)
- HUSKY A – Medicaid for children, parents, pregnant individuals, etc.
- HUSKY B – Children’s Health Insurance Program (CHIP)
- HUSKY C – Medicaid for the aged, blind, and the disabled
- HUSKY D – Medicaid for low-income adults
- MSP provides premium and/or copayment assistance to Medicare beneficiaries

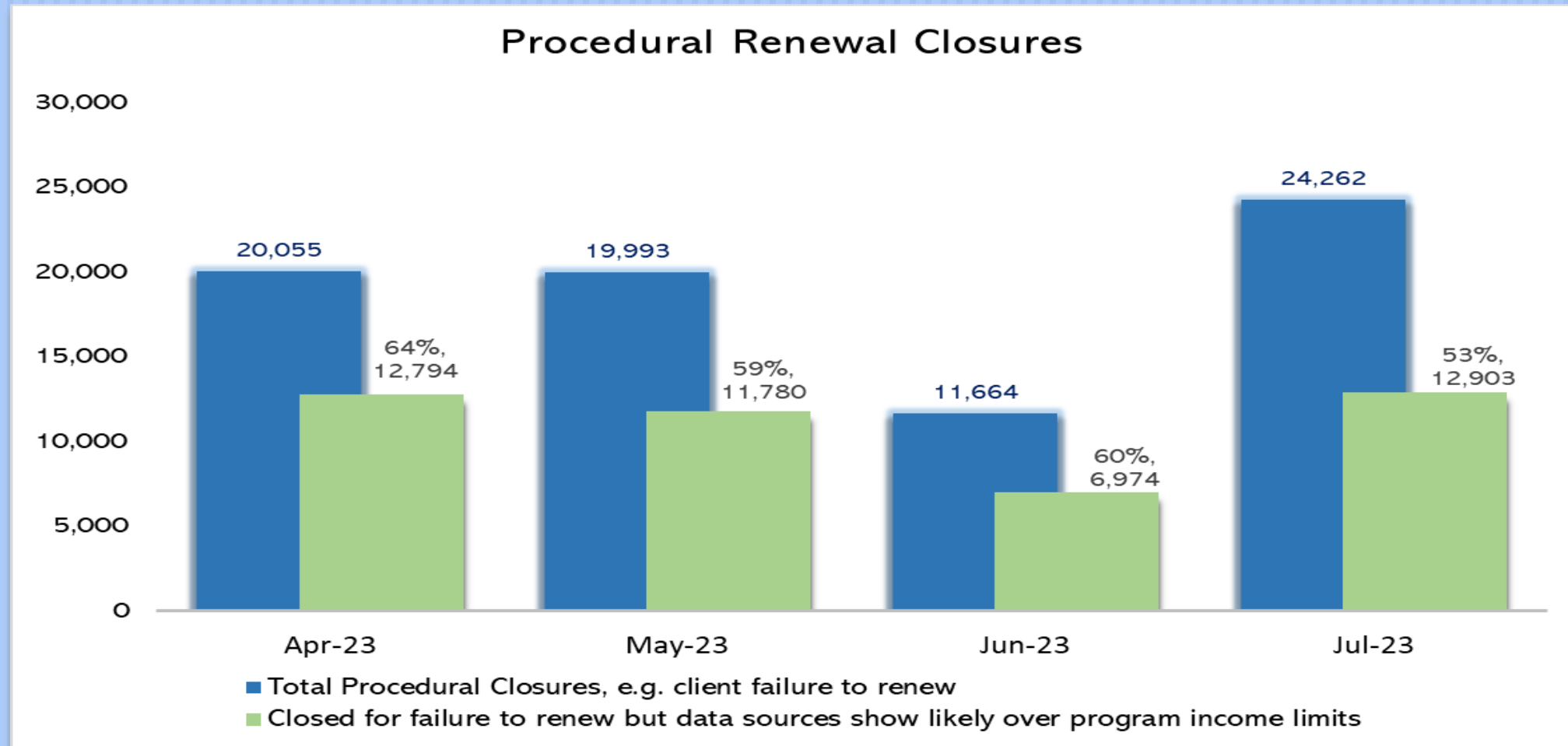
HUSKY HEALTH RENEWAL OUTCOMES FOR CHILDREN – July 2023



Notes:

- Includes data for children on HUSKY A and HUSKY B (CHIP)
- The "Renewal in process" metric also includes children in HUSKY A and B who are in a reasonable opportunity period and have a VCL (verification check-list) for outstanding verifications. Coverage is maintained during this process.

HUSKY HEALTH RENEWAL OUTCOMES



RENEWAL POST-DISENROLLMENT STATUS

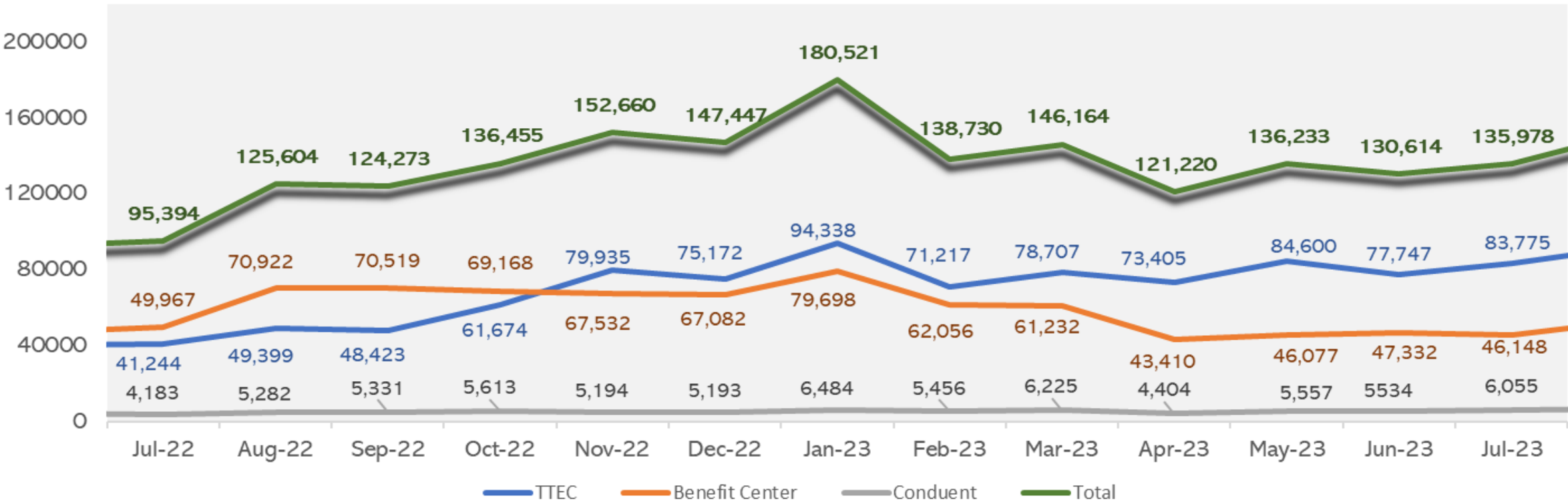
Tracking Individuals after Disenrollment for 90 days

Renewal Disenrollment Tracking – 30/60/90 Days Later	April	May	June	July
	90-day mark	90-day mark	60-day mark	30-day mark
Total individuals disenrolled at renewal	24,508	25,342	15,569	32,643
Total individuals active currently in HUSKY	9,639	7,707	2,472	6,189
Total individuals active currently in a Qualified Health Plan	851	1,493	1,151	2,269
Total individuals active currently in Covered CT	453	672	516	851
Total individuals who transitioned to HUSKY C/MSP	149	217	81	191
Total individuals who closed and are now active	11,092	10,507	4,684	9,500
Total individuals not enrolled in any state programs	13,416	14,835	10,885	23,143

Over 1/3 of individuals who were disenrolled at renewal during the first 4 months of unwinding have regained coverage 30 to 90 days later, mostly by requalifying for HUSKY coverage. Most of the remaining households have stayed closed because they did not come in to renew coverage or be evaluated for other coverage options.

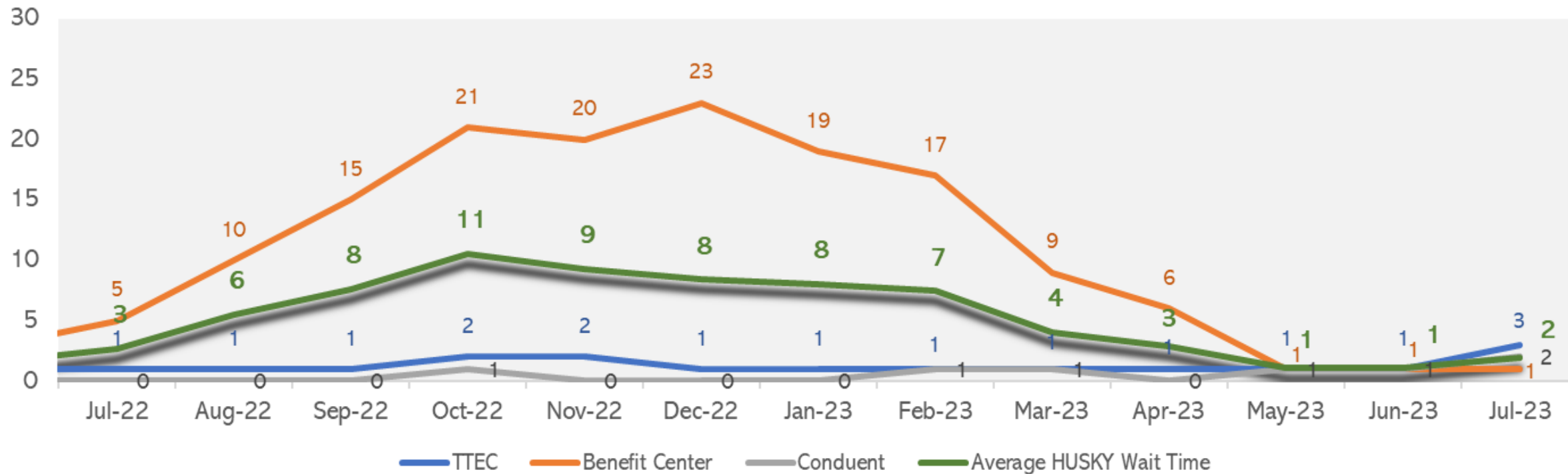
CALL CENTER DATA ACROSS ALL HUSKY CONTACT CENTERS

Call Volume by Call Center



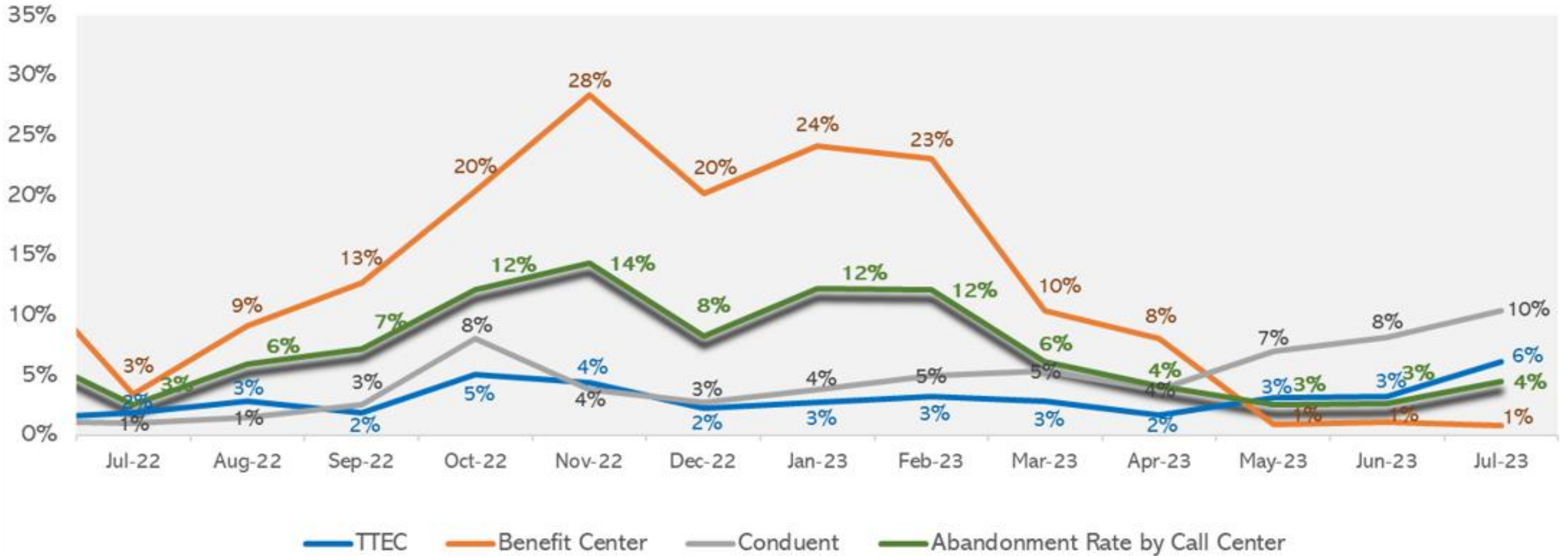
Per CMS requirements, data represents only Medicaid/CHIP calls. Calls for other programs are excluded. The DSS Benefit Center handles 30% of Medicaid/CHIP calls. Total call volume for the Benefit Center in July was 164,815.

HUSKY Wait Time by Call Center



Per CMS requirements, data represents only Medicaid/CHIP calls. Calls for other programs are excluded.

Abandonment Rate by Call Center

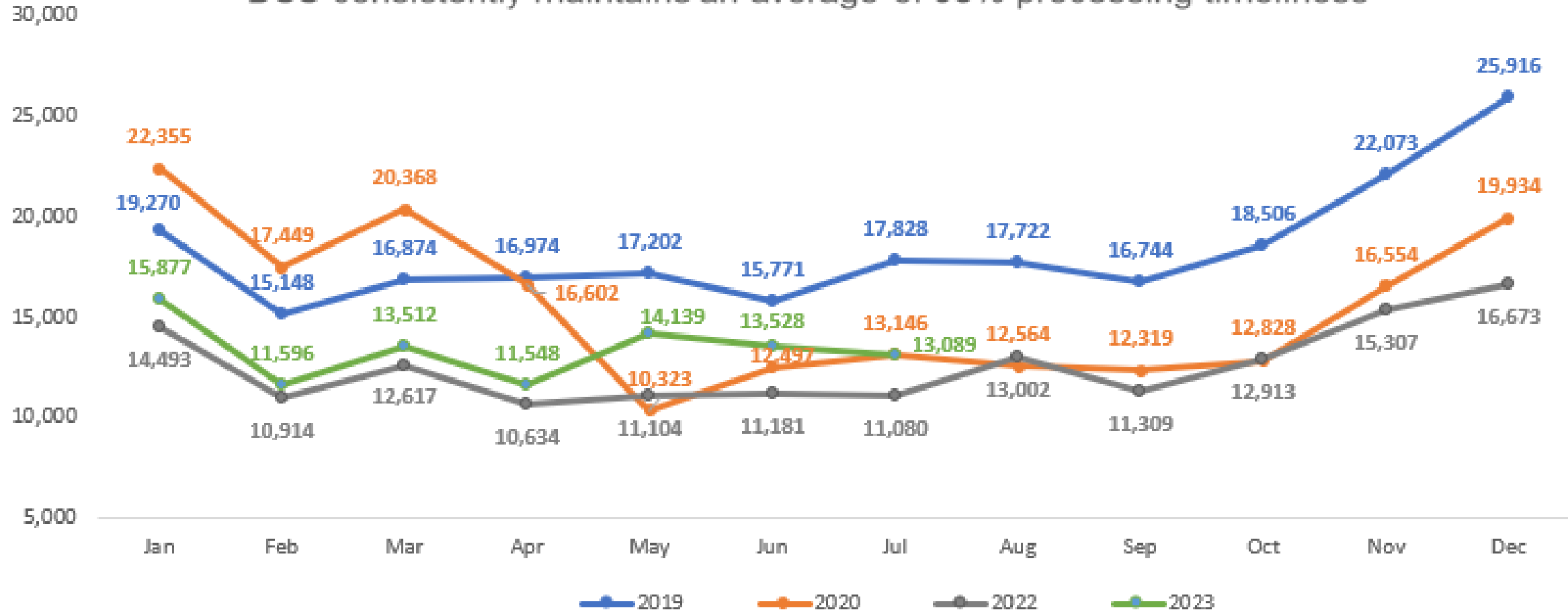


Per CMS requirements, data represents only Medicaid/CHIP calls. Calls for other programs are excluded.

NEW HUSKY APPLICATION ACTIVITY AND TIMELINESS

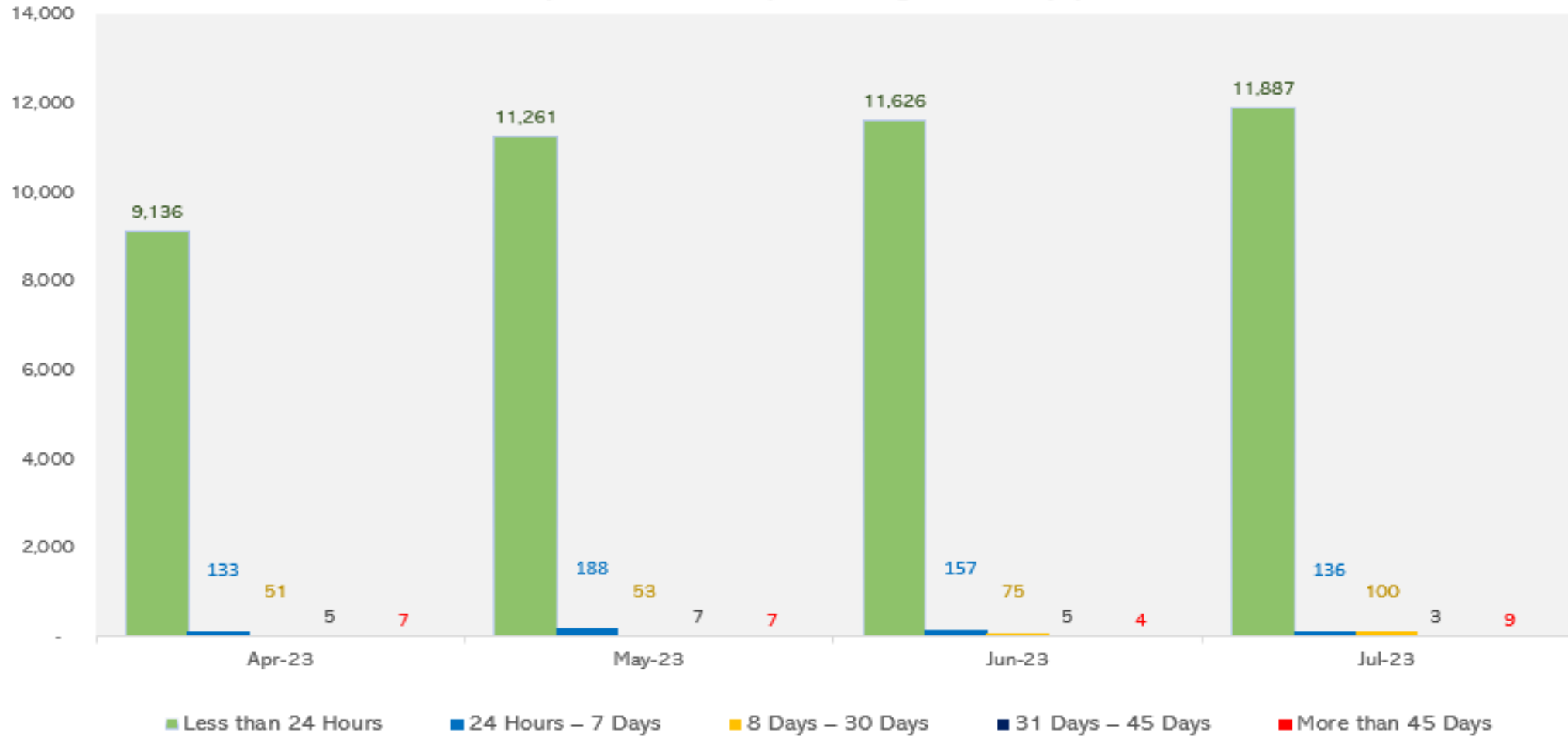
Year-Over-Year New Medical Applications

DSS consistently maintains an average of 98% processing timeliness



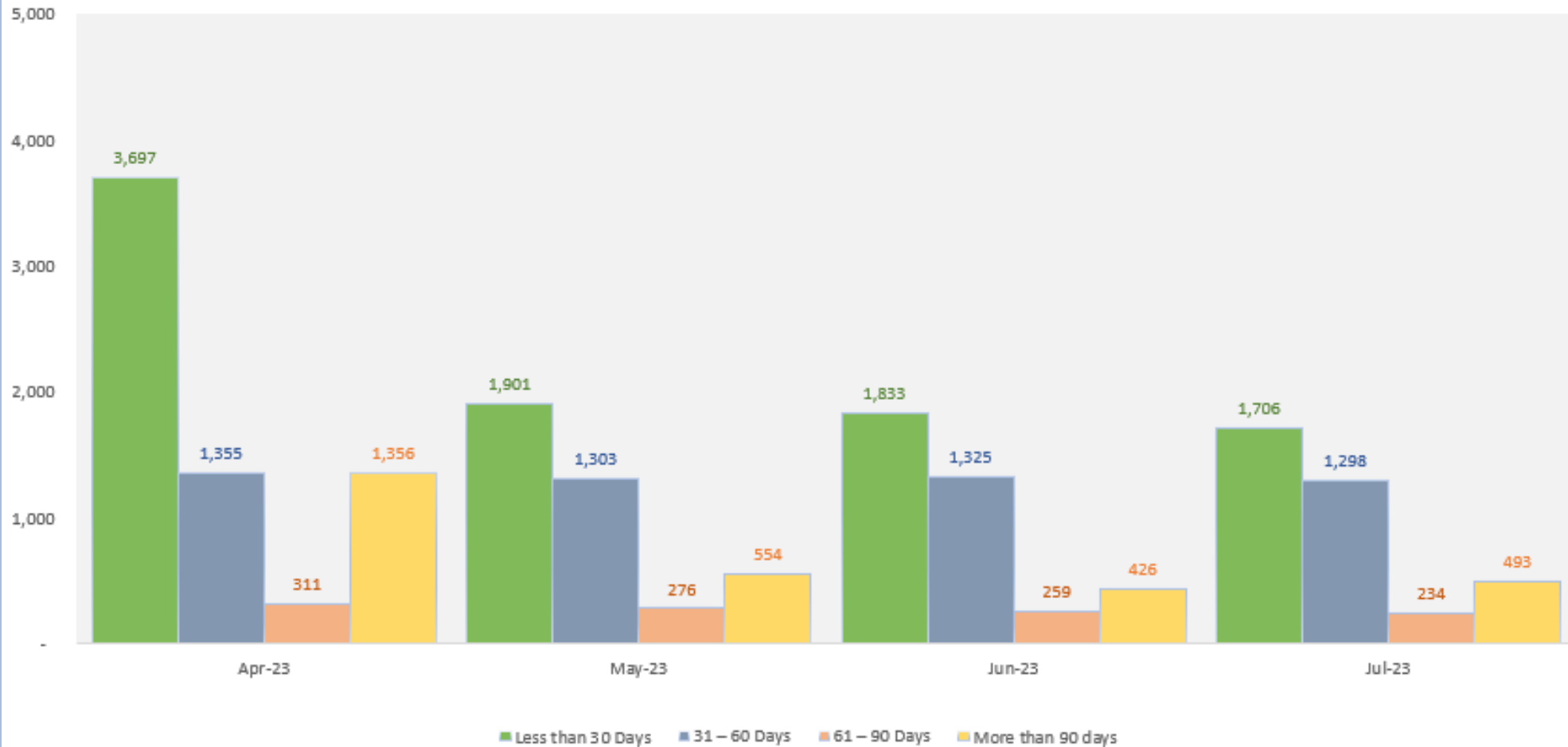
Calendar year 2021 was omitted to ease crowding in the chart allowing better comparison of pre-pandemic data in 2019 and early 2020 with current trends. 2021 looks very much like 2022.

MAGI Medicaid Applications Determinations by Processing Time (current median processing time 0 days)



The standard of promptness for MAGI-based Medicaid applications is 45 days from receipt.

Non-MAGI Medicaid Applications Determinations by Processing Time (current median processing time 31 days)



The standard of promptness for most Medicaid applications is 45 days from receipt. A longer period of up to 90 days is allowed for people with disabilities and applications for long term services and supports.