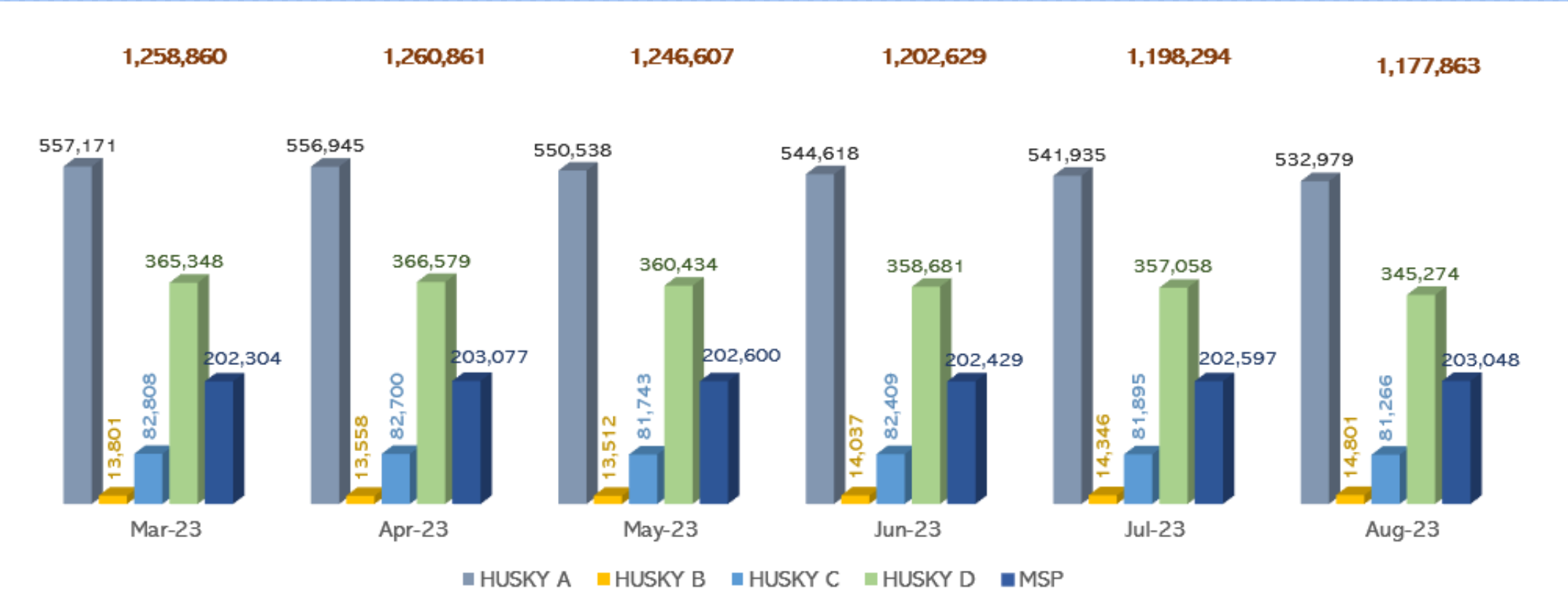


# PUBLIC HEALTH EMERGENCY (PHE) UNWINDING – HUSKY HEALTH PROGRAM PERFORMANCE DASHBOARD

APRIL – AUGUST 2023



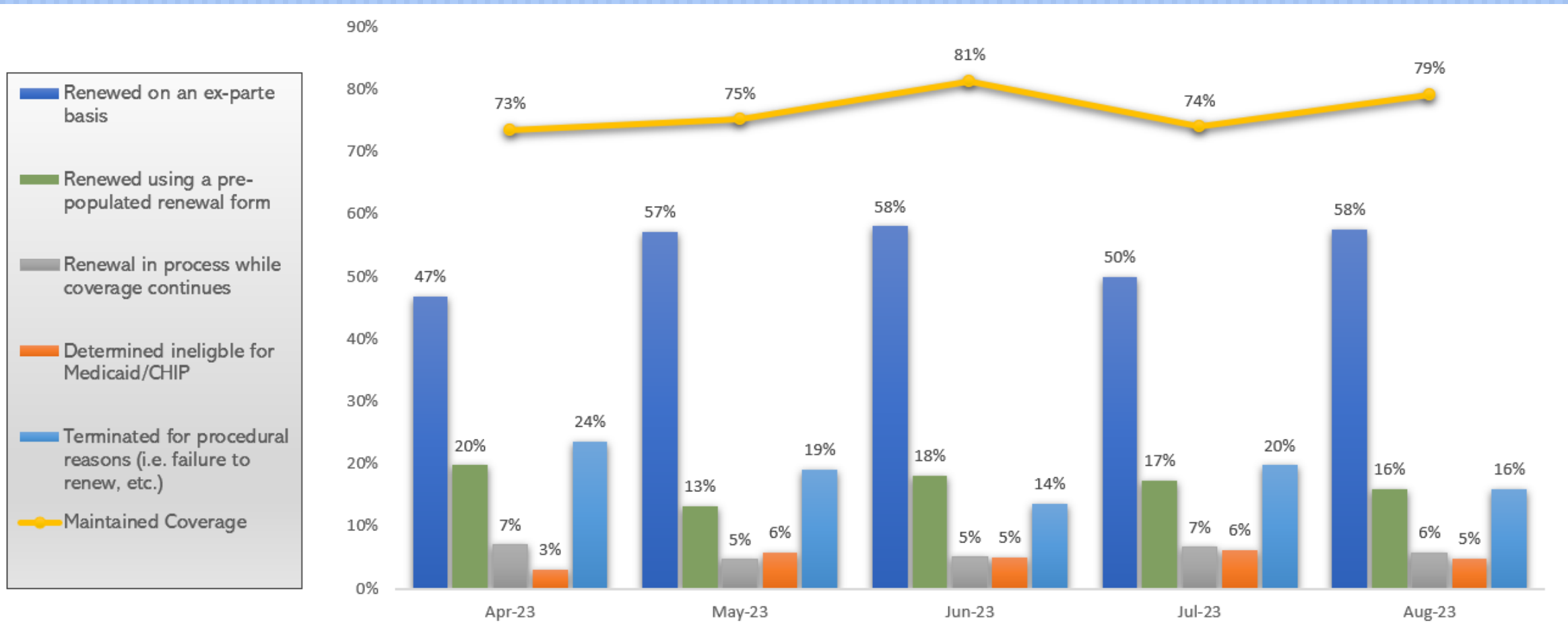
# HUSKY ENROLLMENT DURING UNWINDING



# HUSKY RENEWAL ACTIVITY AND OUTCOMES

# HUSKY Health Renewal Outcomes – April to August 2023

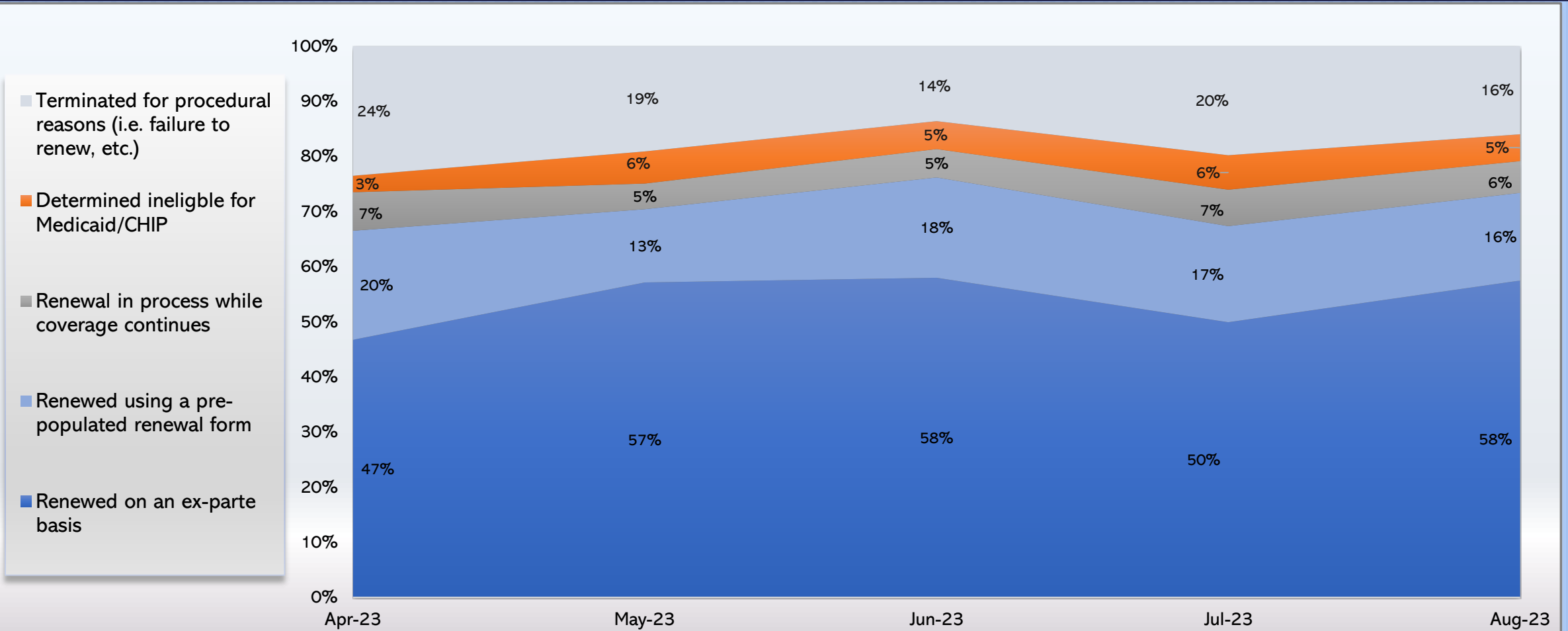
*As reported by DSS to CMS at end of each month*



From April to August, an average of 77% of individuals maintained coverage at month end. Those who disenroll often re-enroll after the month end.

# HUSKY Health Renewal Outcomes – April to August 2023

*As reported by DSS to CMS at end of each month*



From April to August, an average of 77% of individuals maintained coverage at month end. Those who disenroll often re-enroll after the month end.

# NATIONAL RENEWAL OUTCOMES BY STATE

FEDERAL DATA FROM CMS

# Medicaid and CHIP Renewal Outcomes, by State (June 2023)

State	Total Due for Renewal in June	Among the Total Number of Medicaid/CHIP Beneficiaries Due for Renewal in June 2023:							
		Number Renewed in Medicaid/CHIP	Percent Renewed in Medicaid/CHIP*	Percent Renewed on an <i>Ex Parte</i> Basis* (i.e., based on available information)	Number Terminated from Medicaid/CHIP	Percent Terminated from Medicaid/CHIP*	Percent Terminated for a Procedural Reason*	Number of Renewals Pending at the End of the Month	Percent Pending at the End of the Month
AK	7,530	2,659	35.3%	24.8%	3,380	44.9%	28.0%	1,491	19.8%
AL	127,533	88,306	69.2%	36.2%	36,359	28.5%	23.5%	2,868	2.3%
AR	128,604	50,366	39.2%	26.3%	60,589	47.1%	35.3%	17,649	13.7%
AZ	230,082	154,324	67.1%	60.0%	66,657	29.0%	22.6%	9,101	4.0%
CA	1,052,030	499,447	47.5%	26.7%	225,417	21.4%	19.0%	327,166	31.1%
CO	127,475	61,273	48.1%	23.5%	62,539	49.1%	34.5%	3,663	2.9%
CT	85,764	65,327	76.2%	58.0%	15,895	18.5%	13.6%	4,542	5.3%
DC	21,620	13,937	64.5%	53.9%	5,264	24.4%	22.8%	2,419	11.2%
DE	23,759	7,287	30.7%	17.1%	4,615	19.4%	6.3%	11,857	49.9%
FL	404,036	249,189	61.7%	16.7%	75,327	18.6%	10.9%	79,520	19.7%
GA	219,359	64,423	29.4%	23.1%	95,578	43.6%	40.7%	59,358	27.1%
HI	39,818	21,649	54.4%	40.6%	10,612	26.7%	23.3%	7,557	19.0%
IA	84,961	32,271	38.0%	21.4%	8,064	9.5%	3.5%	44,626	52.5%
ID	37,946	10,085	26.6%	11.8%	27,861	73.4%	66.8%	0	0.0%
IL	199,040	128,370	64.5%	42.3%	15,149	7.6%	2.0%	55,521	27.9%
IN	160,155	76,862	48.0%	37.0%	35,595	22.2%	19.2%	47,698	29.8%
KS	68,374	6,515	9.5%	4.3%	1,780	2.6%	0.0%	60,079	87.9%
KY	89,275	39,774	44.6%	33.4%	37,494	42.0%	32.6%	12,007	13.5%
LA	146,892	91,096	62.0%	47.3%	50,681	34.5%	25.7%	5,115	3.5%
MA	82,084	57,176	69.7%	60.1%	30,970	37.7%	7.4%	Unable to report	Unable to report
MD	134,593	98,630	73.3%	52.8%	28,331	21.1%	12.7%	7,632	5.7%
ME	31,957	7,889	24.7%	0.0%	1,747	5.5%	1.3%	22,321	69.9%
MI	215,712	103,540	48.0%	33.9%	12,011	5.6%	1.0%	100,161	46.4%
MN	97,220	47,175	48.5%	12.3%	6,867	7.1%	0.0%	43,178	44.4%
MO	116,617	49,963	42.8%	32.3%	32,530	27.9%	20.0%	34,124	29.3%
MS	67,695	32,977	48.7%	17.3%	29,460	43.5%	34.8%	5,258	7.8%

\*Percentages calculated as a share of the total number of beneficiaries due for renewal in the reporting month.

AR, DC, DE, IA, IL, KS, KY, ME, MI, MN, MO, NJ, NY, OK, SC, WV, and WY held some procedural terminations for renewals due in June. MA reports the dispositions of renewals completed in the reporting period. Therefore, the state is unable to report the number of pending renewals to CMS, and MA's data is excluded from the national totals. OR and TX did not complete renewals for a cohort due in June.

# Medicaid and CHIP Renewal Outcomes, by State (June 2023)

State	Total Due for Renewal in June	Among the Total Number of Medicaid/CHIP Beneficiaries Due for Renewal in June 2023:							
		Number Renewed in Medicaid/CHIP	Percent Renewed in Medicaid/CHIP*	Percent Renewed on an <i>Ex Parte</i> Basis* (i.e., based on available information)	Number Terminated from Medicaid/CHIP	Percent Terminated from Medicaid and CHIP*	Percent Terminated for a Procedural Reason*	Number of Renewals Pending at the end of the Month	Percent Pending at the End of the Month
MT	42,712	14,559	34.1%	11.0%	17,335	40.6%	30.0%	10,818	25.3%
NC	185,093	137,896	74.5%	73.9%	35,099	19.0%	16.2%	12,098	6.5%
ND	12,900	5,283	41.0%	24.4%	6,874	53.3%	39.9%	743	5.8%
NE	29,598	15,524	52.5%	34.0%	4,386	14.8%	6.5%	9,688	32.7%
NH	16,154	7,586	47.0%	30.2%	8,355	51.7%	44.8%	213	1.3%
NJ	162,483	54,458	33.5%	11.6%	10,675	6.6%	2.3%	97,350	59.9%
NM	91,920	42,420	46.2%	38.1%	22,794	24.8%	22.8%	26,706	29.1%
NV	78,038	30,514	39.1%	33.6%	47,524	60.9%	57.2%	0	0.0%
NY	488,480	318,420	65.2%	24.1%	158,937	32.5%	17.2%	11,123	2.3%
OH	318,313	216,083	67.9%	36.4%	74,656	23.5%	17.5%	27,574	8.7%
OK	66,768	25,924	38.8%	11.0%	7,710	11.6%	0.0%	33,134	49.6%
PA	229,182	86,634	37.8%	4.6%	40,715	17.8%	7.5%	101,833	44.4%
RI	10,119	7,095	70.1%	64.3%	1,835	18.1%	12.8%	1,189	11.8%
SC	211,538	34,255	16.2%	10.2%	4,512	2.1%	0.0%	172,771	81.7%
SD	14,688	5,450	37.1%	9.0%	7,789	53.0%	28.4%	1,449	9.9%
TN	80,084	43,666	54.5%	31.0%	31,128	38.9%	29.7%	5,290	6.6%
UT	29,186	11,410	39.1%	24.0%	16,405	56.2%	54.4%	1,371	4.7%
VA	167,232	76,475	45.7%	28.4%	26,531	15.9%	13.3%	64,226	38.4%
VT	13,359	6,308	47.2%	29.0%	5,479	41.0%	28.7%	1,572	11.8%
WA	199,496	103,592	51.9%	45.2%	94,780	47.5%	42.9%	1,124	0.6%
WI	86,475	29,326	33.9%	6.9%	43,464	50.3%	24.2%	13,685	15.8%
WV	50,551	30,454	60.2%	11.3%	19,187	38.0%	28.3%	910	1.8%
WY	5,618	1,236	22.0%	0.4%	139	2.5%	0.0%	4,243	75.5%
<b>Total</b>	<b>6,508,034</b>	<b>3,307,902</b>	<b>50.8%</b>	<b>29.4%</b>	<b>1,636,111</b>	<b>25.1%</b>	<b>18.5%</b>	<b>1,564,021</b>	<b>24.0%</b>

\*Percentages calculated as a share of the total number of beneficiaries due for renewal in the reporting month.

AR, DC, DE, IA, IL, KS, KY, ME, MI, MN, MO, NJ, NY, OK, SC, WV, and WY held some procedural terminations for renewals due in June. MA reports the dispositions of renewals completed in the reporting period. Therefore, the state is unable to report the number of pending renewals to CMS, and MA's data is excluded from the national totals. OR and TX did not complete renewals for a cohort due in June.



# Medicaid and CHIP Coverage Renewed, by State (March-June 2023)

State	Among the Total Number of Medicaid/CHIP Beneficiaries Due for Renewal in the Reporting Month, Number and Percent Renewed in Medicaid/CHIP										
	Total Due for Renewal in March	Percent Renewed in March	Total Due for Renewal in April	Percent Renewed in April	Total Due for Renewal in May	Percent Renewed in May	Total Due for Renewal in June	Percent Renewed in June	Total Due for Renewal March-June	Total Renewed March-June	Percent Renewed March-June*
AK					6,539	30.4%	7,530	35.3%	14,069	4,647	33.0%
AL							127,533	69.2%	127,533	88,306	69.2%
AR			137,679	44.5%	99,266	40.1%	128,604	39.2%	365,549	151,450	41.4%
AZ			230,526	70.6%	207,473	61.3%	230,082	67.1%	668,081	444,127	66.5%
CA							1,052,030	47.5%	1,052,030	499,447	47.5%
CO					119,563	56.1%	127,475	48.1%	247,038	128,301	51.9%
CT			83,246	68.2%	104,755	70.4%	85,764	76.2%	273,765	195,870	71.5%
DC					14,504	73.4%	21,620	64.5%	36,124	24,579	68.0%
DE					6,392	48.9%	23,759	30.7%	30,151	10,411	34.5%
FL			606,702	34.9%	408,438	56.3%	404,036	61.7%	1,419,176	691,104	48.7%
GA					12,526	51.1%	219,359	29.4%	231,885	70,820	30.5%
HI					40,725	50.8%	39,818	54.4%	80,543	42,329	52.6%
IA			94,290	45.9%	78,271	38.1%	84,961	38.0%	257,522	105,402	40.9%
ID	25,081	67.4%	51,553	33.6%	51,008	32.9%	37,946	26.6%	165,588	61,084	36.9%
IL							199,040	64.5%	199,040	128,370	64.5%
IN			157,688	41.3%	165,431	39.8%	160,155	48.0%	483,274	207,836	43.0%
KS			69,699	20.1%	69,200	12.2%	68,374	9.5%	207,273	28,980	14.0%
KY					80,673	46.1%	89,275	44.6%	169,948	76,956	45.3%
LA							146,892	62.0%	146,892	91,096	62.0%
MA					29,953	72.8%	82,084	69.7%	112,037	78,975	70.5%
MD					119,803	63.5%	134,593	73.3%	254,396	174,734	68.7%
ME					28,773	32.4%	31,957	24.7%	60,730	17,213	28.3%
MI							215,712	48.0%	215,712	103,540	48.0%
MN							97,220	48.5%	97,220	47,175	48.5%
MO							116,617	42.8%	116,617	49,963	42.8%
MS							67,695	48.7%	67,695	32,977	48.7%

\*Percentages calculated as a share of the total number of beneficiaries due for renewal from March through June 2023. MA reports the dispositions of renewals completed in the reporting period. Therefore, the state is unable to report the number of pending renewals to CMS, and MA's data is excluded from the national totals for May and June. Blank values indicate that the state did not have renewal outcomes due for that month and therefore did not report outcomes.

## Medicaid and CHIP Coverage Renewed, by State (March-June 2023)

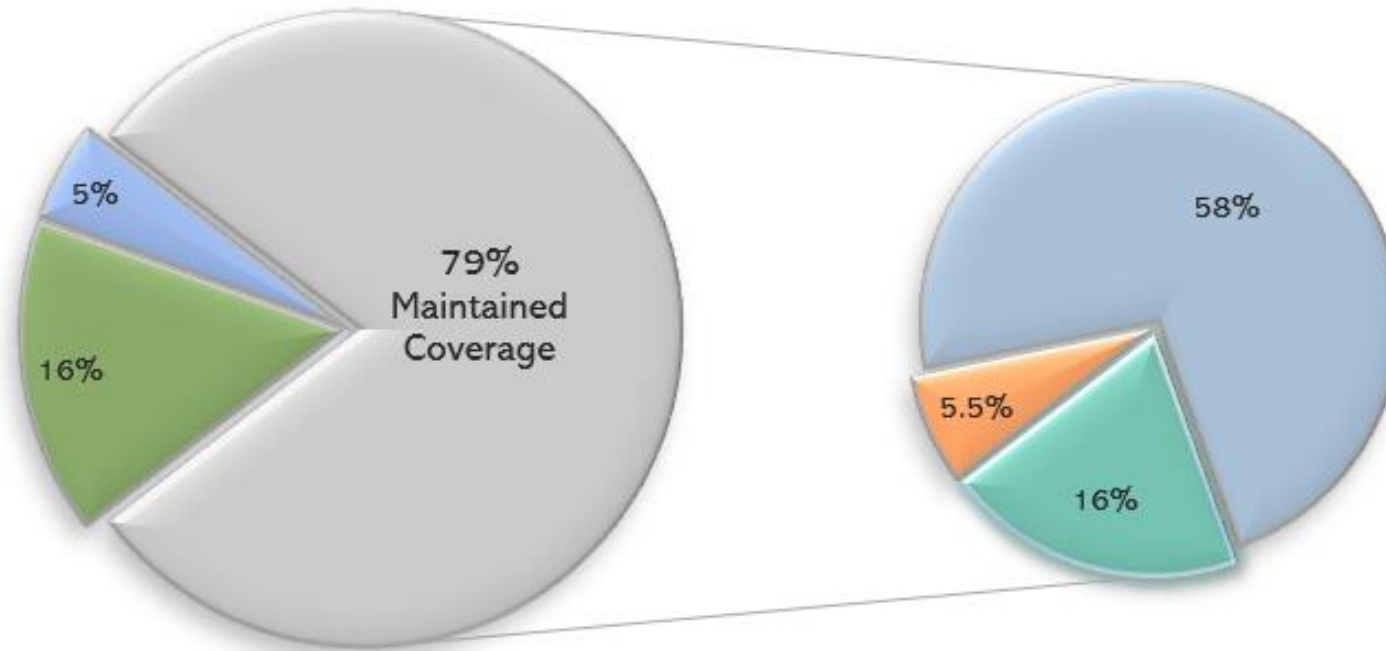
State	Among the Total Number of Medicaid/CHIP Beneficiaries Due for Renewal in the Reporting Month, Number and Percent Renewed in Medicaid/CHIP										
	Total Due for Renewal in March	Percent Renewed in March	Total Due for Renewal in April	Percent Renewed in April	Total Due for Renewal in May	Percent Renewed in May	Total Due for Renewal in June	Percent Renewed in June	Total Due for Renewal March-June	Total Renewed March-June	Percent Renewed March-June*
MT					32,698	21.3%	42,712	34.1%	75,410	21,534	28.6%
NC							185,093	74.5%	185,093	137,896	74.5%
ND					12,048	35.5%	12,900	41.0%	24,948	9,554	38.3%
NE			8,105	61.3%	24,619	54.4%	29,598	52.5%	62,322	33,889	54.4%
NH	16,599	63.1%	23,352	47.5%	23,236	35.9%	16,154	47.0%	79,341	37,483	47.2%
NJ							162,483	33.5%	162,483	54,458	33.5%
NM			103,107	42.2%	109,800	32.6%	91,920	46.2%	304,827	121,678	39.9%
NV					53,932	41.0%	78,038	39.1%	131,970	52,602	39.9%
NY							488,480	65.2%	488,480	318,420	65.2%
OH			220,961	69.0%	241,475	68.7%	318,313	67.9%	780,749	534,393	68.4%
OK	17,408	62.8%	55,309	30.4%	64,487	47.2%	66,768	38.8%	203,972	84,090	41.2%
OR											
PA			262,561	35.8%	254,287	39.7%	229,182	37.8%	746,030	281,580	37.7%
RI					10,062	68.6%	10,119	70.1%	20,181	13,994	69.3%
SC					228,464	11.9%	211,538	16.2%	440,002	61,443	14.0%
SD	14,649	42.6%	17,904	34.4%	17,536	33.7%	14,688	37.1%	64,777	23,765	36.7%
TN							80,084	54.5%	80,084	43,666	54.5%
TX					785,287	14.2%			785,287	111,543	14.2%
UT			40,411	42.3%	44,238	41.8%	29,186	39.1%	113,835	46,979	41.3%
VA					205,701	79.7%	167,232	45.7%	372,933	240,489	64.5%
VT					13,157	48.4%	13,359	47.2%	26,516	12,675	47.8%
WA					192,611	52.0%	199,496	51.9%	392,107	203,655	51.9%
WI							86,475	33.9%	86,475	29,326	33.9%
WV			48,057	62.3%	47,329	45.5%	50,551	60.2%	145,937	81,949	56.2%
WY			5,137	15.2%	5,904	18.0%	5,618	22.0%	16,659	3,080	18.5%

\*Percentages calculated as a share of the total number of beneficiaries due for renewal from March through June 2023. MA reports the dispositions of renewals completed in the reporting period. Therefore, the state is unable to report the number of pending renewals to CMS, and MA's data is excluded from the national totals for May and June. Blank values indicate that the state did not have renewal outcomes due for that month and therefore did not report outcomes.

# HUSKY RENEWAL OUTCOMES – LATEST STATUS

# HUSKY Health Renewal Outcomes – August 2023

*As reported by DSS to CMS at end of each month*



- Terminated for procedural reasons (i.e. failure to renew, etc.)
- Determined ineligible for Medicaid/CHIP
- Renewal in process while coverage continues
- Renewed on an ex-parte basis
- Renewed using a pre-populated renewal form

## Notes:

- Data captures renewal outcomes at individual level (not household). In August, 106,875 individuals went through the renewal process.
- 58% of individuals had coverage renewed without further information being requested from them. This is called an *ex-parte* or passive renewal.
- 16% of individuals could not be renewed passively (i.e., data sources show income over the program limit) and were sent a pre-filled form to complete their renewal.
- 5.5% of individuals were conditionally enrolled/renewal in process, but a final eligibility determination has not yet been made (pending receipt of outstanding verifications).
- Data is point-in-time at end of reporting month and does not include subsequent reenrollments.

# HUSKY Health Renewal Outcomes – August 2023

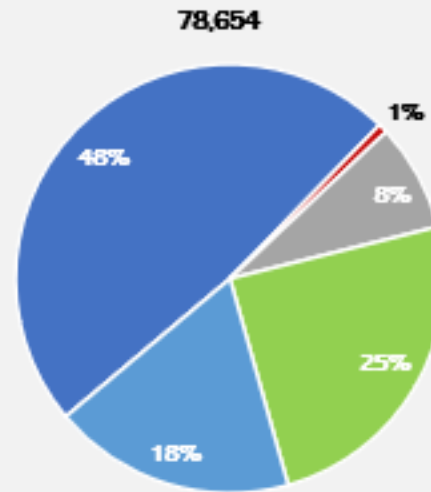
## By Medical Benefit Plan

### Notes:

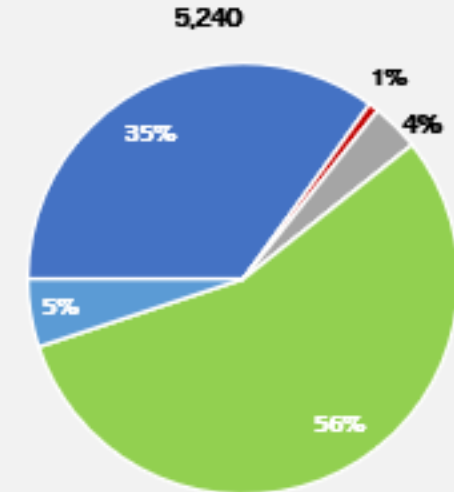
Medical Benefit Plans refer to the HUSKY Programs (A, B, C, and D) and the Medicare Savings Program (MSP)

- HUSKY A - Medicaid for children, parents, relative caregivers, and pregnant individuals, etc.
- HUSKY B - Children's Health Insurance Program (CHIP)
- HUSKY C - Medicaid for older adults and individuals with disabilities
- HUSKY D - Medicaid for adults without dependent children
- MSP provides premium and/or copayment assistance to Medicare beneficiaries

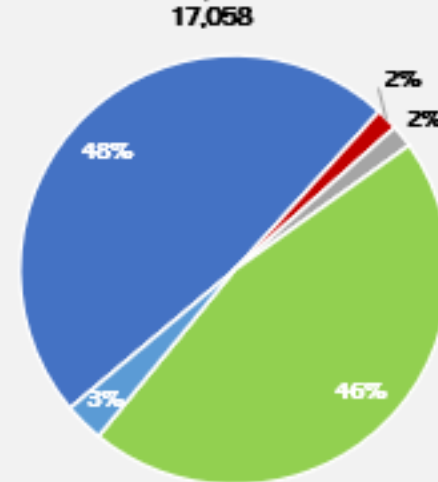
Renewed and retained in Medicaid/CHIP



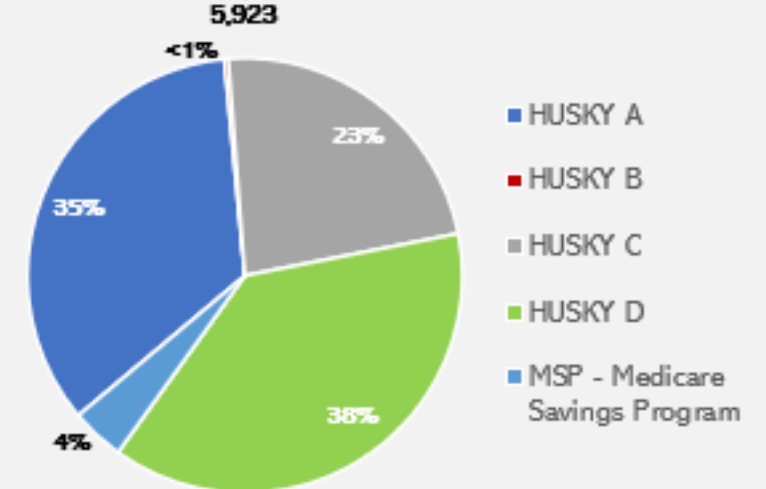
Determined ineligible for Medicaid/CHIP



Terminated for procedural reasons



Renewal in process

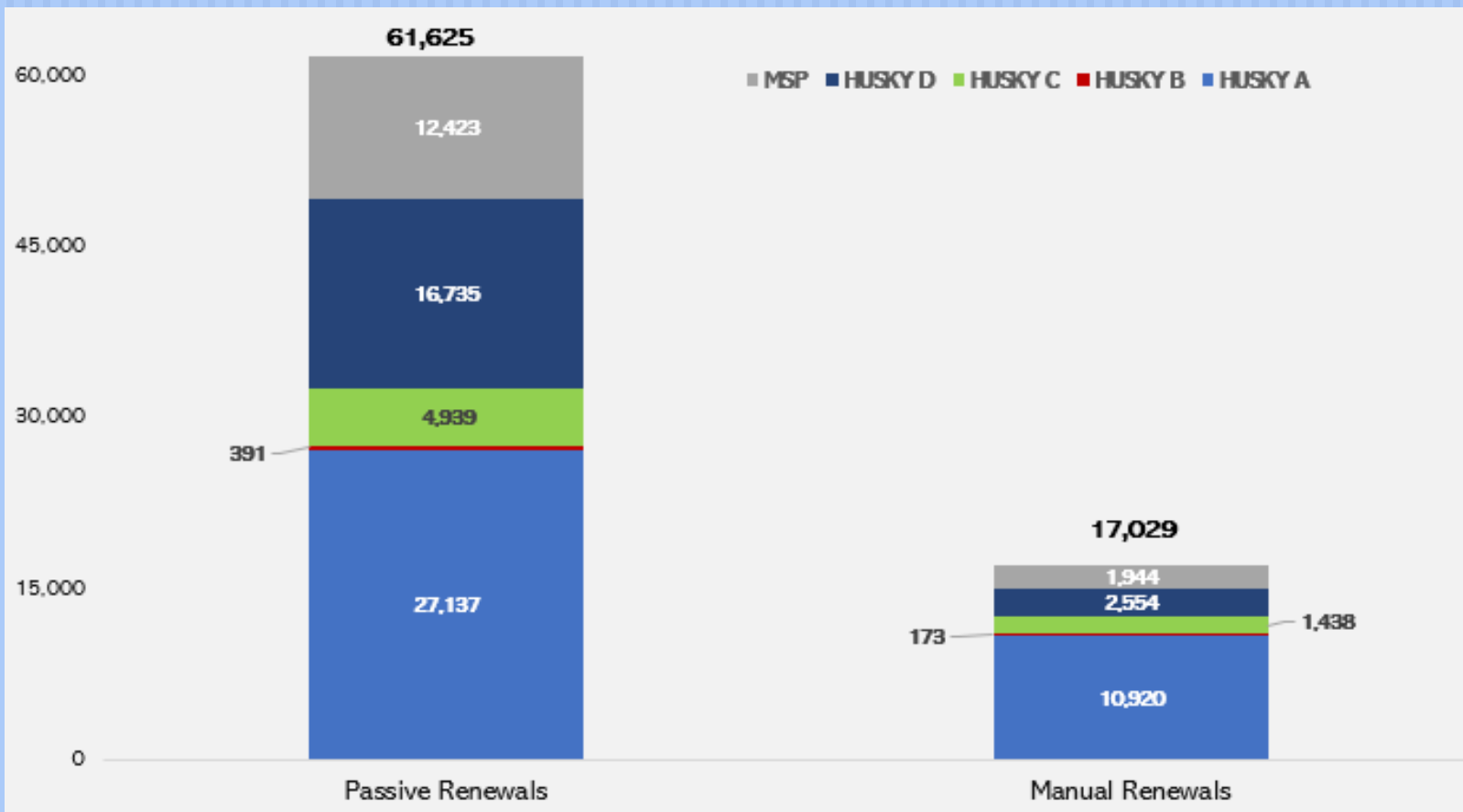


- HUSKY A
- HUSKY B
- HUSKY C
- HUSKY D
- MSP - Medicare Savings Program

# HUSKY HEALTH RENEWAL OUTCOMES – AUGUST 2023

## PASSIVE VS. MANUAL RENEWALS BY MEDICAL BENEFIT PLAN

*Nearly 80,000 individuals renewed during August, with 58% renewing “passively”*

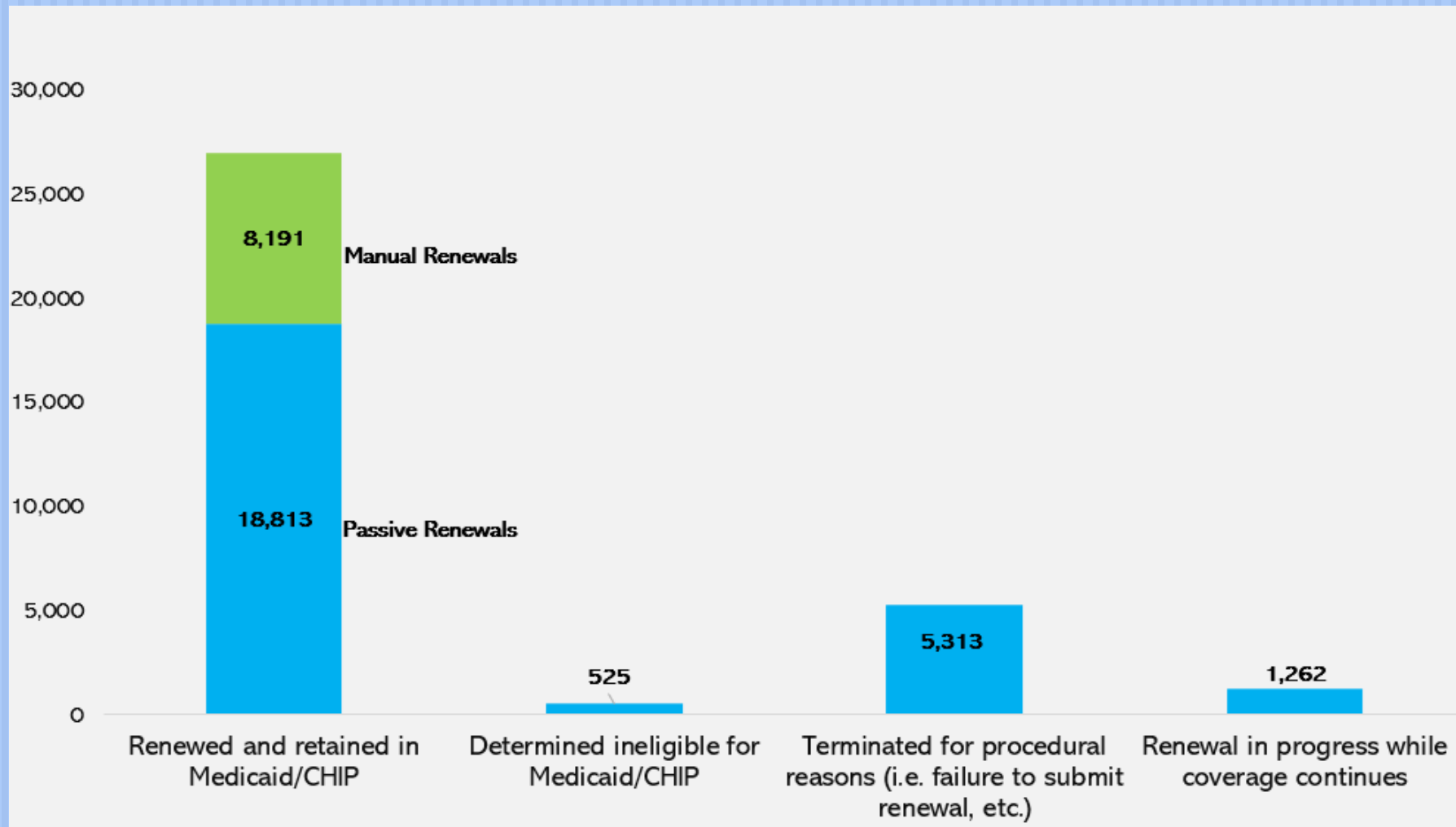


### Notes:

Medical Benefit Plans refer to the HUSKY Programs (A, B, C, and D) and the Medicare Savings Program (MSP)

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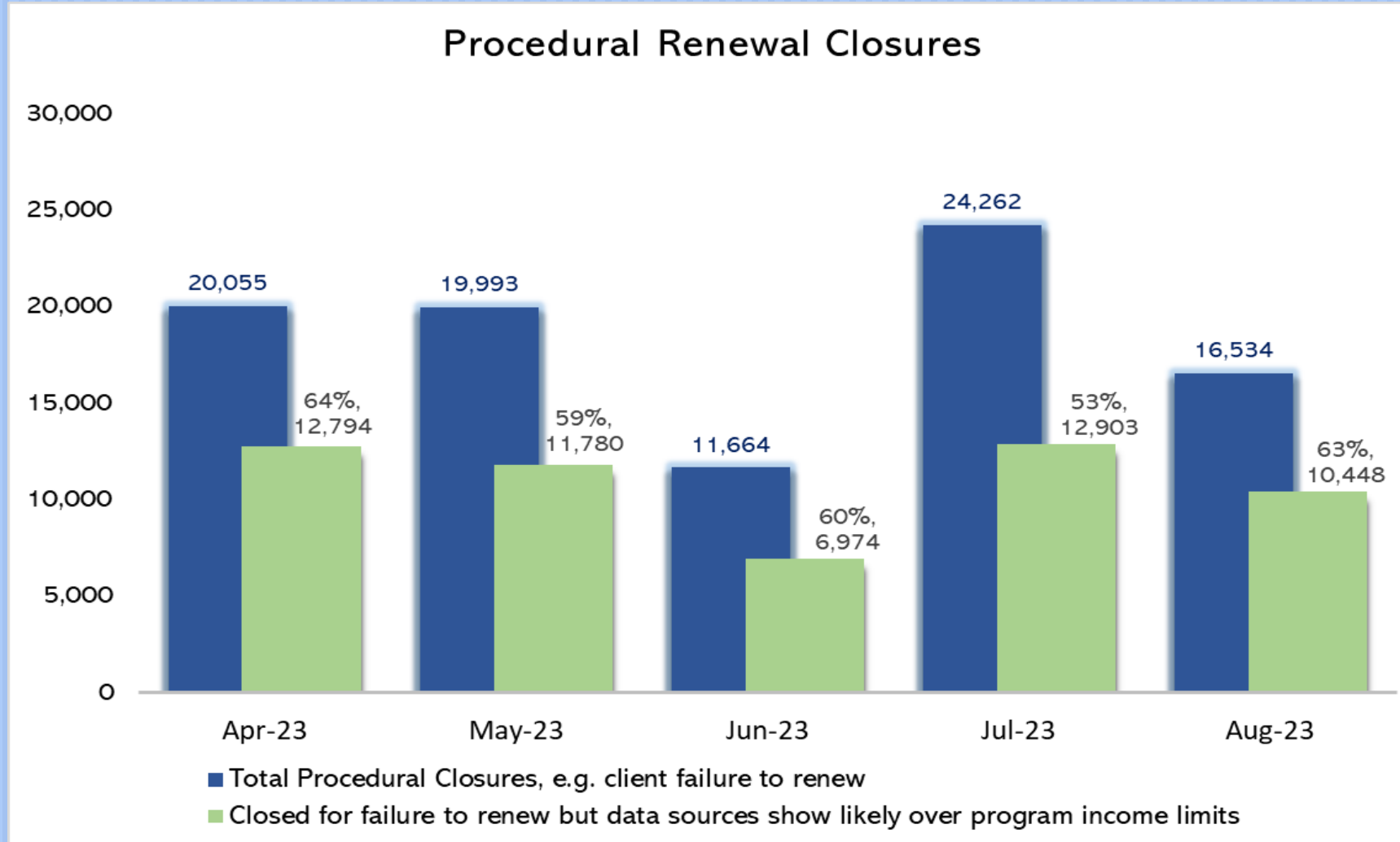
# HUSKY HEALTH RENEWAL OUTCOMES FOR CHILDREN – August 2023



## Notes:

- ☐ Includes data for children on HUSKY A and HUSKY B (CHIP)
- ☐ The "Renewal in process" metric also includes children in HUSKY A and B who are in a reasonable opportunity period and have a VCL (verification check-list) for outstanding verifications. Coverage is maintained during this process.

# HUSKY HEALTH RENEWAL OUTCOMES





# RENEWAL POST-DISENROLLMENT STATUS

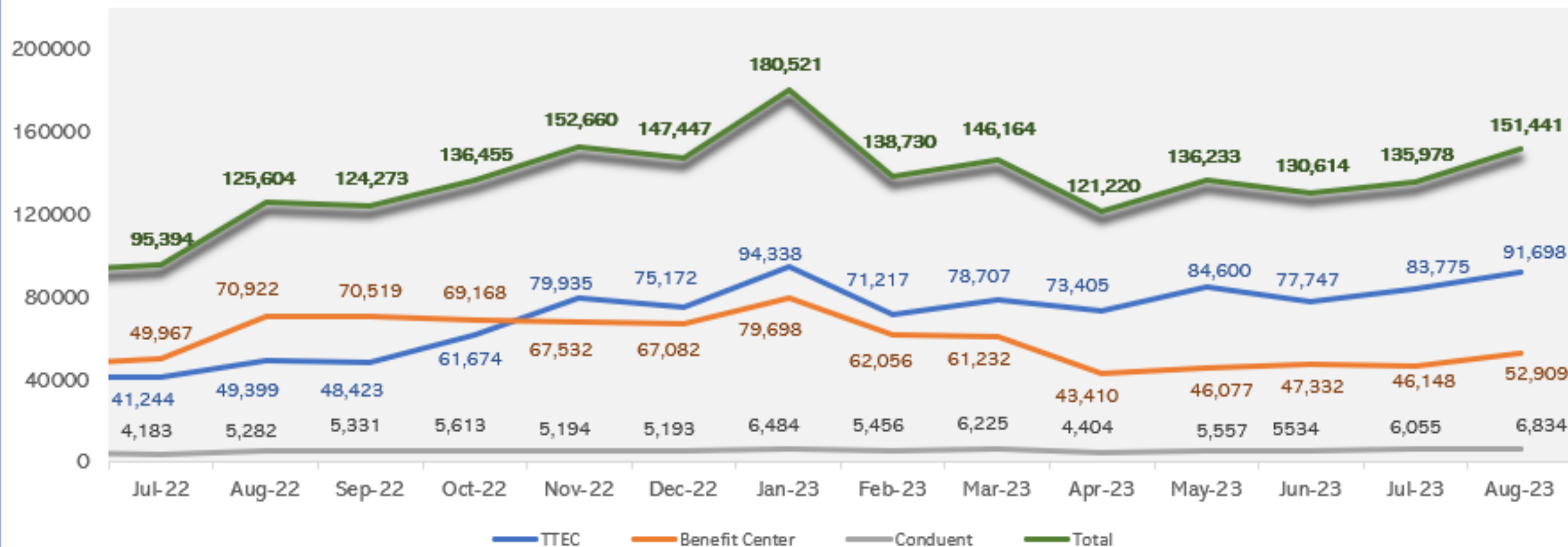
*Tracking Individuals after Disenrollment for 90 days*

Renewal Disenrollment Tracking – 30/60/90 Days Later	April	May	June	July	August
	90-day mark	90-day mark	90-day mark	60-day mark	30-day mark
Total individuals disenrolled at renewal	24,508	25,342	15,569	32,643	22,298
Total individuals active currently in HUSKY	9,639	7,707	4,212	7,832	3,939
Total individuals active currently in QHP/APTC	851	1,493	1,145	2,372	1,278
Total individuals active currently in Covered CT	453	672	513	911	606
Total Individuals who transitioned to non-MAGI HUSKY	149	217	57	103	84
Total individuals who closed and are now active	11,092	10,089	5,927	11,218	5,907
Total individuals not enrolled in any state programs	13,416	14,835	9,642	21,425	16,391

41% of individuals who were disenrolled at renewal during the first 3 months of unwinding have regained coverage 30 to 90 days later, mostly by requalifying for HUSKY coverage. Most of the remaining households have stayed closed because they did not come in to renew coverage or be evaluated for other coverage options.

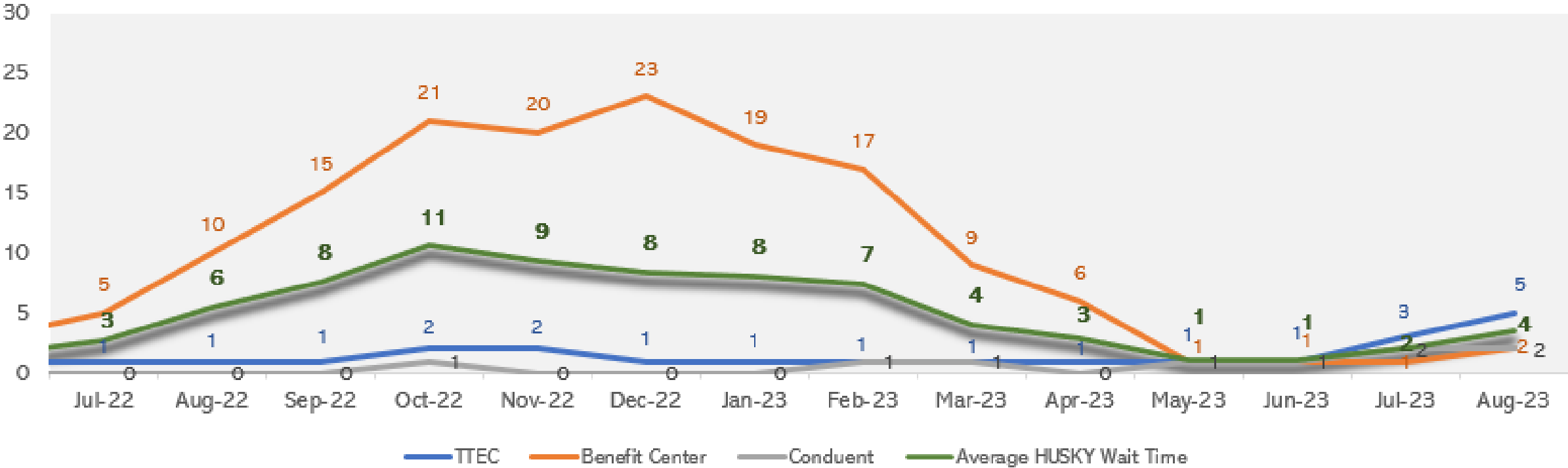
# CALL CENTER DATA ACROSS ALL HUSKY CONTACT CENTERS

## Call Volume by Call Center



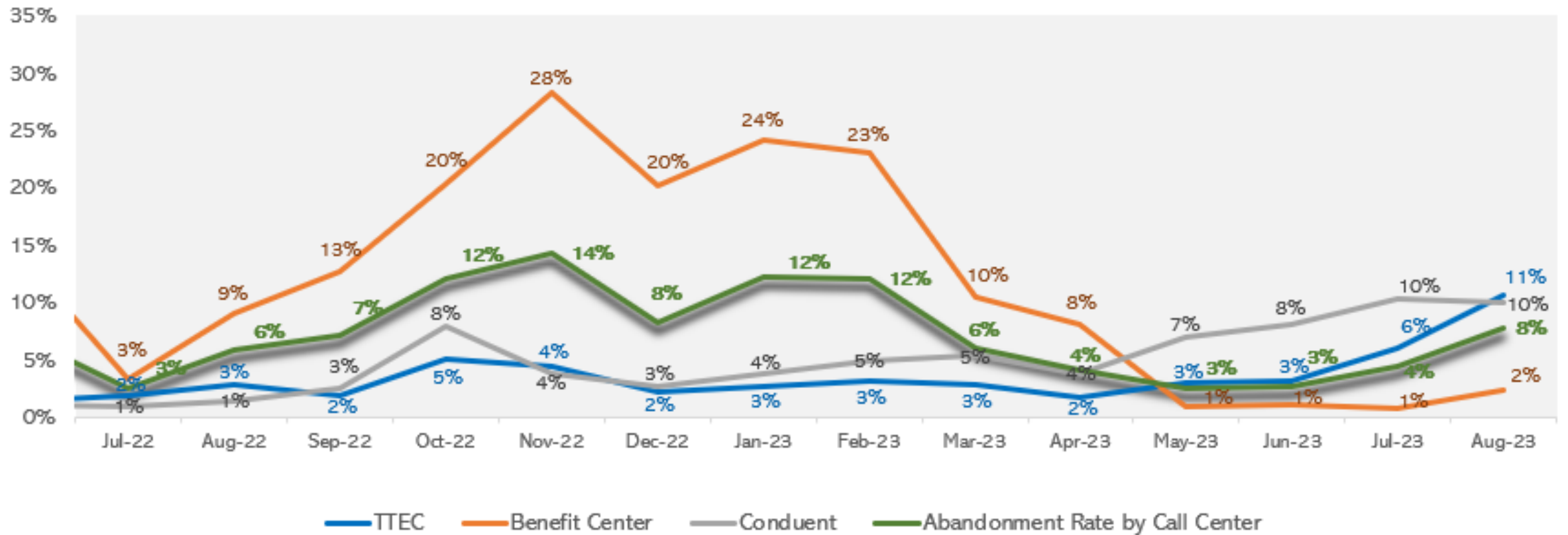
Per CMS requirements, data represents only Medicaid/CHIP calls. Calls for other programs are excluded. The DSS Benefit Center handles 30% of Medicaid/CHIP calls. Total call volume for the Benefit Center in August was 188,961.

### HUSKY Wait Time by Call Center



Per CMS requirements, data represents only Medicaid/CHIP calls. Calls for other programs are excluded.

## Abandonment Rate by Call Center

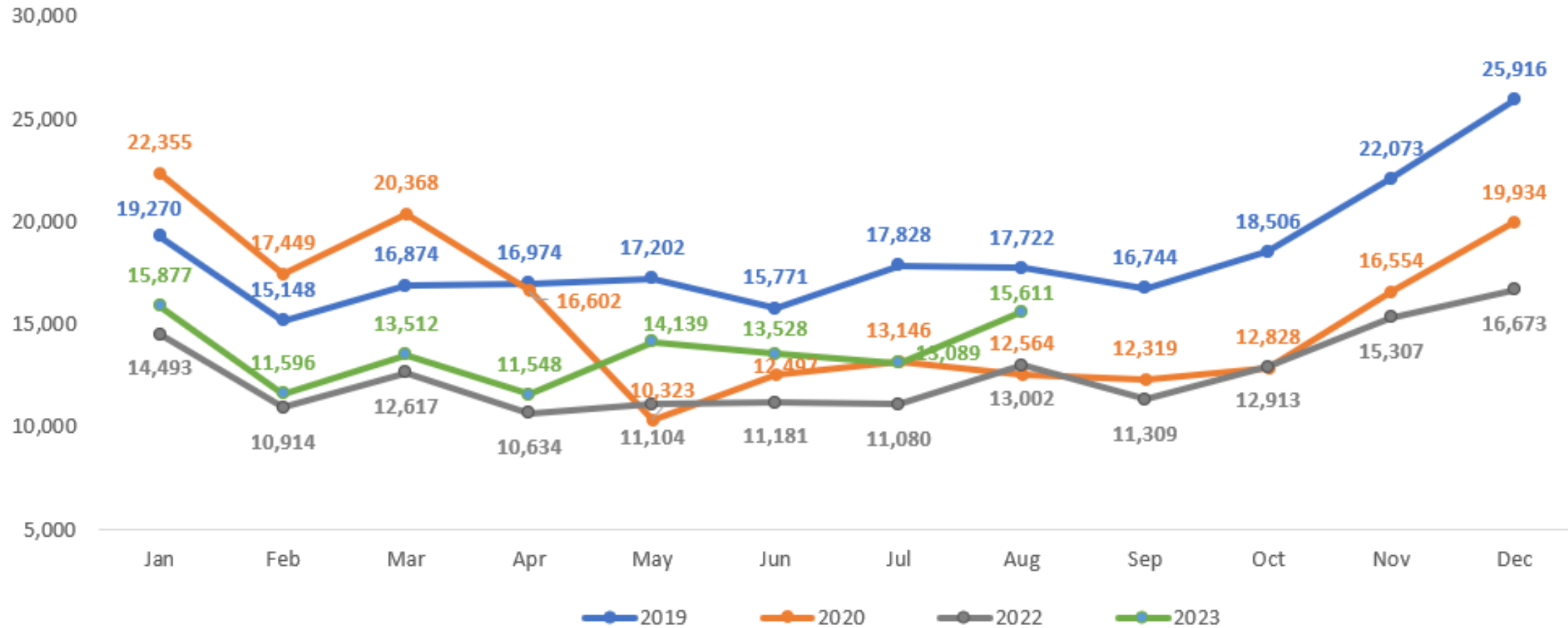


Per CMS requirements, data represents only Medicaid/CHIP calls. Calls for other programs are excluded.

# NEW HUSKY APPLICATION ACTIVITY AND TIMELINESS

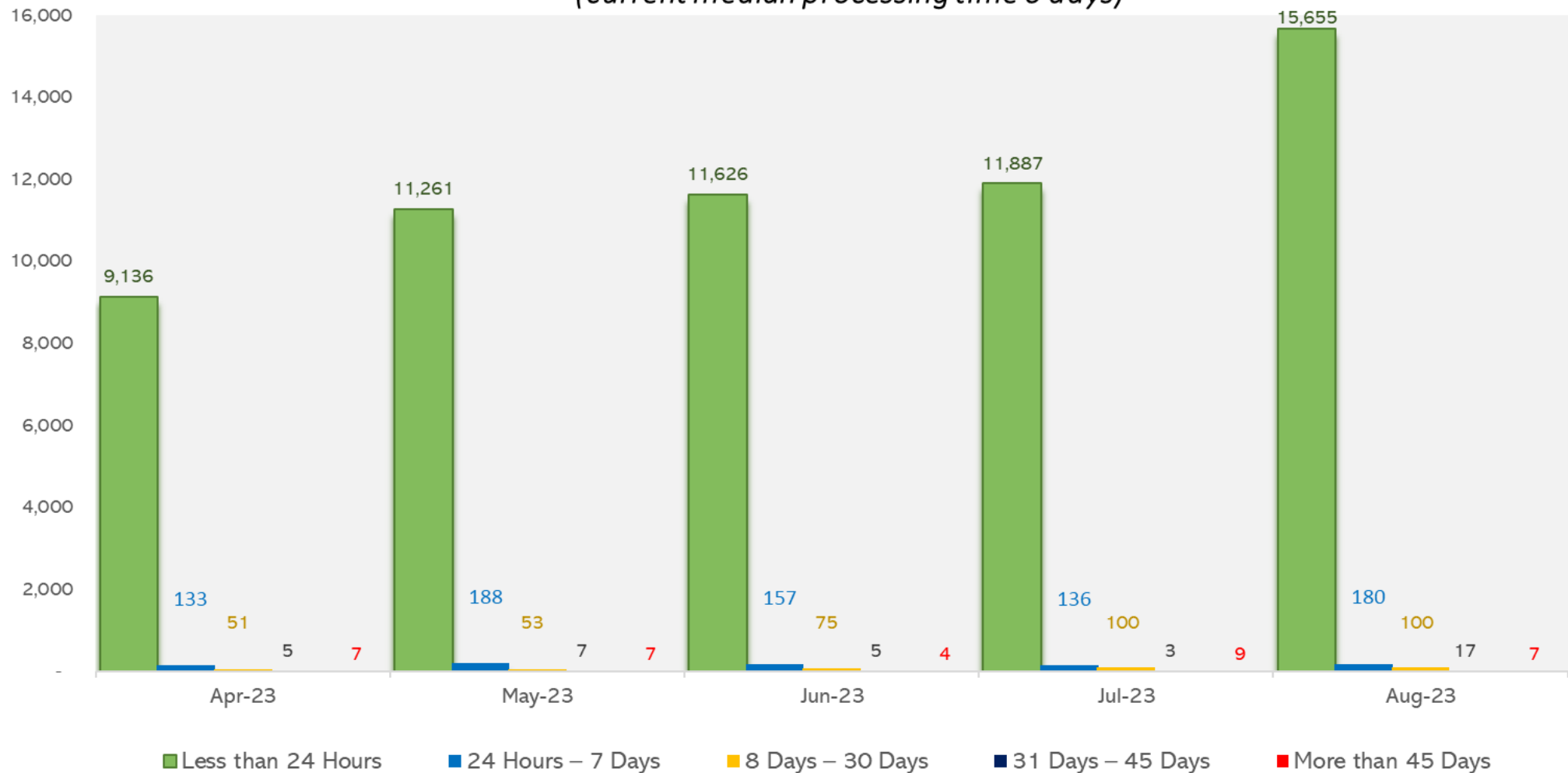
## Year-Over-Year New Medical Applications

DSS consistently maintains an average of 98% processing timeliness



Calendar year 2021 was omitted to ease crowding in the chart allowing better comparison of pre-pandemic data in 2019 and early 2020 with current trends. 2021 looks very much like 2022.

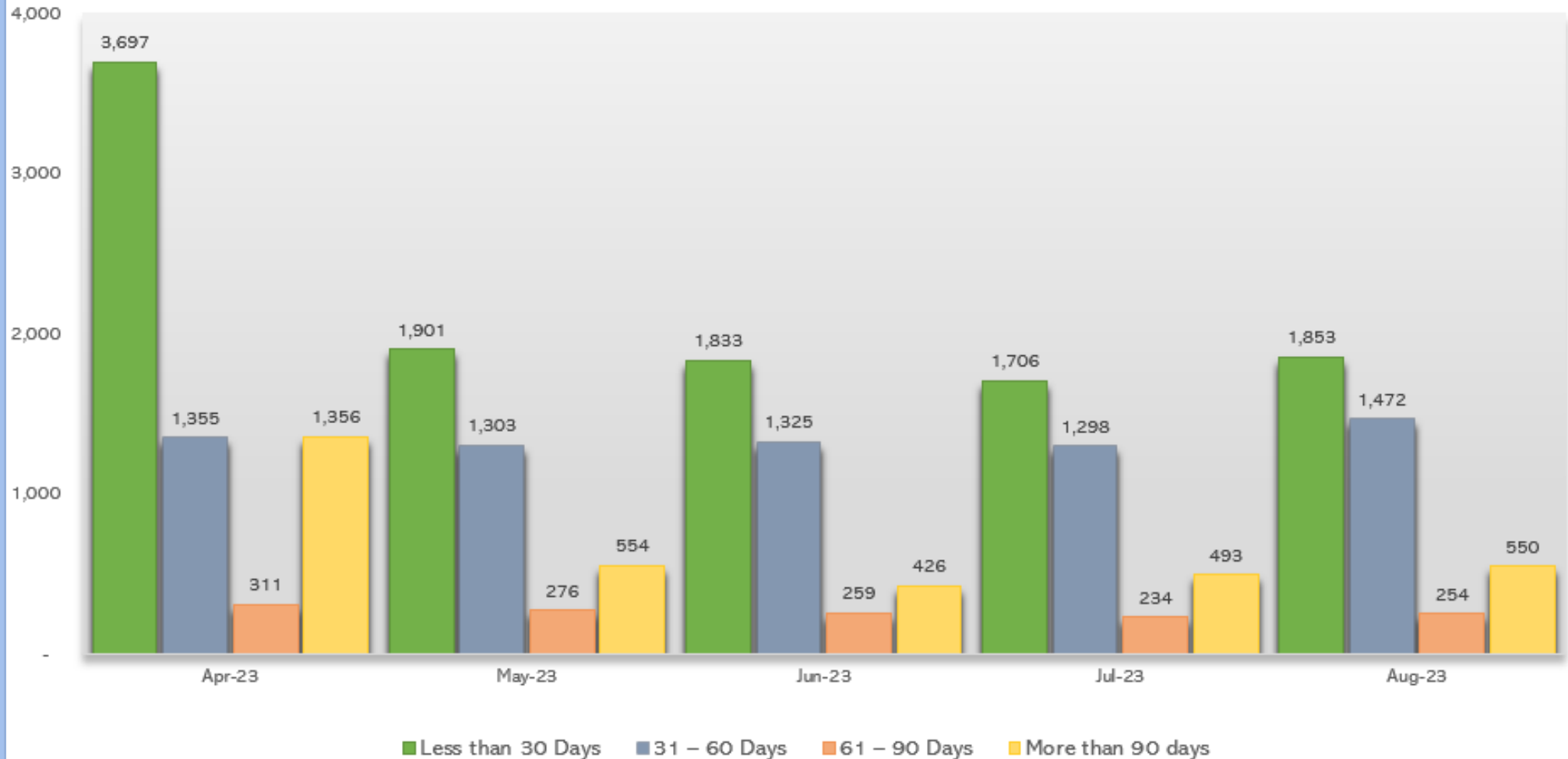
## MAGI Medicaid New Applications by Processing Time (current median processing time 0 days)



The standard of promptness for MAGI-based Medicaid applications is 45 days from receipt.



## Non-MAGI Medicaid New Applications by Processing Time (current median processing time 31 days)



The standard of promptness for most Medicaid applications is 45 days from receipt. A longer period of up to 90 days is allowed for people with disabilities and applications for long term services and supports.