

# Connecticut State Innovation Model Work Stream Update




- Continued CAB Planning Efforts for Arab-American Listening Forum
- Population Health team will begin recruiting for three positions- Epidemiologist 3, Health Program Associate, and Assistant 2
- An implementation work plan was developed to define roles and timelines between DSS and CHN with regard to PCMH+
- The final version of the VBID self-funded employer manual, was shared for public comment, due September 13
- The CHW Advisory Committee discussed CHW certification during their August meeting a list of potential care experience vendors
- The UConn Evaluation team finalized a list of potential Care Experience Survey vendors
- 39 practices received NCQA recognition through the pilot AMH program
- An RFP was released (deadline September 26) to identify a vendor who will provide transformation services to the first cohort of primary care practices in our AMH Program
- Planning began for an AMH practice recruitment event, in collaboration with DSS and the CSMS
- Planning continued for the first VBID Learning Collaborative event, to be held in October in Fairfield county

Council/ Work Stream	Major Topics Covered	Progress/ Outputs	Next Steps	Upcoming Meetings
Healthcare Innovation Steering Committee (HISC)		<ul style="list-style-type: none"> <li>No August Meeting</li> </ul>	<ul style="list-style-type: none"> <li>No September Meeting</li> </ul>	10/13/16
Consumer Advisory Board (CAB)	<i>Consumer Engagement</i>	<ul style="list-style-type: none"> <li>Continued planning efforts, in conjunction with the Consumer Engagement Coordinator, to develop the Consumer Engagement Strategy</li> <li>Continued planning efforts for Arab-American Listening Forum and considered a proposal process to review future community forums</li> </ul>	<ul style="list-style-type: none"> <li>Continue planning efforts with the Consumer Engagement Coordinator</li> <li>Continue planning for Arab-American Listening Forum and implement proposal review process for selecting community forums and events</li> <li>Work with Consumer Engagement Coordinator to develop Communication Strategy</li> <li>Work with Planning Committee on Consumer/Advocate application process</li> </ul>	9/6/16 9/13/16


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<b>Practice Transformation Task Force (PTTF)</b>		<ul style="list-style-type: none"> <li>No August meeting</li> </ul>	<ul style="list-style-type: none"> <li>Engage in focus group assessing barriers to integrated behavioral healthcare through Maine Medical Center</li> <li>Review workstream alignment strategy</li> <li></li> </ul>	9/13/16
<b>Health Information Technology (HIT)</b>		<ul style="list-style-type: none"> <li>LG's Office continued recruitment process for the Health Information Technology Officer</li> <li>PMO continued working with CMMI/ONC/DSS to refine HIT section of the Operational Plan</li> <li>PMO finalized SIM HIT Council Summary</li> </ul>	<ul style="list-style-type: none"> <li>Continue recruitment process for Health Information Technology Officer</li> <li>Finalize edits to the HIT section of the Operational Plan</li> </ul>	State HIT Advisory Council: 9/15/16
<b>Quality Council (QC)</b>		<ul style="list-style-type: none"> <li>No August Meeting</li> </ul>	<ul style="list-style-type: none"> <li>Work with the UConn Evaluation team to identify a desired scorecard design and process for implementation</li> <li>Review and prepare response to public comment on Quality Measure Alignment Report</li> <li>Review workstream alignment strategy</li> </ul>	9/14/16

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<b>Care Management Committee (CMC)</b>  (A sub-committee of <u>MAPOC</u> )	<i>PCMH+</i>	<ul style="list-style-type: none"> <li>Held several different touchpoint meetings with CHN to further the PCMH+ design.</li> </ul>	<ul style="list-style-type: none"> <li>Continue to hold work sessions and education sessions to further the PCMH+ design and implementation.</li> </ul>	9/14/16

 Population Health

 Health Equity

 Healthcare Quality

 Consumer Empowerment

 Affordability

Council/ Work Stream	Major Topics Covered	Progress/ Outputs	Next Steps	Upcoming Meetings
<b>Population Health Planning (DPH)</b>		<ul style="list-style-type: none"> <li>• Position recruitment: Epidemiologist-3 position will be posted on 8/31/16 with a closing date of September 8, 2016. This person will work to update a diverse series of local-area health indicators by using and updating the detailed town population estimates developed in collaboration with the University of Connecticut. Health Program Associate and Assistant 2 applications are under review. These positions will support the development of the population health plan and population health council activities.</li> <li>• Key informant interviews for both national and Connecticut contacts will be conducted in September to identify prevention services and networks in Connecticut as well as innovations and challenges for integrated community health models. This work is in preparation for development of Prevention Service Centers with the Population Health Council.</li> <li>• A draft preliminary state health profile has been prepared and will be presented to the population health council in September as part of health status assessment activities.</li> <li>• DPH staff prepared responses to questions from CMMI on the population health plan portion of the operational plan.</li> </ul>	<ul style="list-style-type: none"> <li>• Applications will be reviewed by DPH HR, and interviews will be scheduled in mid-September.</li> </ul>	9/22/16

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<b>Person Centered Medical Home Plus (PCMH+, formerly MQISSP)</b>		<ul style="list-style-type: none"> <li>Continued meeting with CMS/CHN to discuss the PCMH+ design, utilizing the Concept Paper and other historical stakeholder materials.</li> <li>Created an implementation work plan to define roles and timelines between DSS and CHN.</li> </ul>	<ul style="list-style-type: none"> <li>Continue working through and developing membership communication materials and the oversight and monitoring plan.</li> </ul>	N/A
<b>Value-based Insurance Design</b>		<ul style="list-style-type: none"> <li>The final version of the <a href="#">self-funded employer manual</a>, was shared for <a href="#">public comment</a>, due September 13.</li> <li>The fully-insured employer manual was developed and will be shared with the Steering Committee for review.</li> <li>The PMO and OSC contined to work with CBIA to plan the first learning collaborative event which will take place in Fairfield county, partnering with Pitney Bowes. The event will take place on October 20 and will highlight the work of the VBID Consortium as well as local employer/employee stories on their successful implementation fo VBID plans.</li> </ul>	<ul style="list-style-type: none"> <li>Continue planning for first Learning Collaborative event.</li> <li>Assess communication and marketing pieces to promote VBID among employers.</li> <li>Review and revise the fully-insured employer manual, as needed.</li> <li>Meet with health plans to discuss the development of VBID insurance templates for the fully-insured market</li> </ul>	No meetings currently scheduled

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<b>UCONN Community Health Worker (CHW) Initiative</b>	<ul style="list-style-type: none"> <li>• Polled CHW Advisory Committee members to discern their views on certification.</li> <li>• Held 5<sup>th</sup> meeting of the CHW Advisory Committee on 8/31 to discuss certification. Details of meeting available here.</li> <li>• Continued to develop content for CHW website.</li> <li>• Explored ways to further align CHW Initiative with CCIP.</li> <li>• Conferenced with UMass (Joanne Calista) and Milwaukee AHEC (Brenda Gray, Executive Director, and Lynn Weathers, Program Coordinator) regarding the apprenticeship process.</li> <li>• Awarded CT Public Health Association presentation slot on November 10, 2016, to discuss CHWs in Connecticut.</li> <li>• Met with DPH stakeholders from the Office of Injury and Violence Prevention (Dr. Chinedu Okeke) and the HIV Prevention Program (Marianne Buchelli) to discuss SIM updates and opportunities for CHW core competency training.</li> <li>• CHW Initiative member Meredith Ferraro invited to join the Community Health Worker Evaluation Common Indicator Committee, which is working nationally on determining metrics for CHWs.</li> </ul> <p><b>Non-SIM-Funded Related Activities</b></p> <ul style="list-style-type: none"> <li>• Met with Waterbury Health Access Program to discuss CHW integration following the completed core competency training of two of their staff.</li> <li>• SW AHEC is preparing for a fall CHW core competency training series: 80 total hours, which includes 72 hours of classroom instruction and 8 of job shadowing. The training also includes updated C3 roles and skills, as well as content from the 2nd edition of the textbook Foundations for Community Health Workers.</li> </ul>	<ul style="list-style-type: none"> <li>• September meeting cancelled.</li> <li>• Meet with evaluators on 9/1.</li> <li>• Schedule a design group to revise/refine the CHW definition.</li> </ul>	10/20/16	

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UCONN Evaluation	<i>Dashboard</i>	<ul style="list-style-type: none"> <li>Continued data acquisition and work towards October 1 dashboard publication</li> </ul>	<ul style="list-style-type: none"> <li>Finalize October 1 dashboard publication</li> </ul>	N/A
	<i>Care Experience Survey</i>	<ul style="list-style-type: none"> <li>Continued communications with payers about agreements to participate in Care Experience Survey.</li> <li>Compiled responses from vendors about Care Experience Survey and finalized draft RFP</li> </ul>	<ul style="list-style-type: none"> <li>Continue data acquisition for 1/1/17 dashboard publication</li> <li>Attend monthly call with National Evaluators</li> </ul>	
	<i>Public Scorecard</i>	<ul style="list-style-type: none"> <li>Finalized list of potential Care Experience Survey vendors</li> <li>Continued discussions with other SIM States about their online health care quality scorecards</li> </ul>	<ul style="list-style-type: none"> <li>Finalize agreements with payers for care experience survey</li> <li>Issue RFP for Care Experience Survey Vendor</li> <li>Continue discussions with other SIM States about their online healthcare quality scorecards</li> <li>Present scorecard progress at September Quality Council Meeting</li> </ul>	
Advanced Medical Home Vanguard Program		<ul style="list-style-type: none"> <li>39 practices received NCQA recognition through the pilot AMH program</li> <li>An <a href="#">RFP was released</a> (deadline September 26) to identify a vendor who will provide transformation services to the first cohort of primary care practices in our AMH Program</li> <li>The PMO extended the deadline for submission of applications to the <a href="#">AMH Vanguard Program</a> from August 15<sup>th</sup> to September 9<sup>th</sup>.</li> <li>Planning began for an AMH practice recruitment event, in collaboration with DSS and the CSMS</li> </ul>	<ul style="list-style-type: none"> <li>Finalize recruitment for AMH Vanguard Program</li> <li>Review proposals and select a vendor to provide AMH transformation services</li> <li>Continue planning for AMH practice recruitment event, date to be determined</li> </ul>	N/A



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<b>Program Management Office (PMO)</b>	<ul style="list-style-type: none"> <li>Worked through CMMI feedback on Operational Plan, including the development of more specific metrics and accountability targets</li> <li>Worked with DSS to plan AMH recruitment event</li> <li>Continued work on alignment strategy</li> </ul>	<ul style="list-style-type: none"> <li>Oversee CCIP Vendor Selection process</li> <li>Oversee CCIP Transformation Award Selection Process</li> <li>Oversee AMH Vendor Award Selection Process</li> <li>Finalize Operational Plan response</li> <li>Work with evaluation team to finalize annual and quarterly metrics reporting template</li> </ul>	N/A	

## ACRONYMS

**APCD** – All-Payers Claims Database

**AHCT** – Access Health Connecticut

**BRFSS** – Behavioral Risk Factor Surveillance System

**CAB** – Consumer Advisory Board

**CCIP** – Clinical & Community Integration Program

**CHW** – Community Health Worker

**CMC** – Care Management Committee

**CMMI** – Center for Medicare & Medicaid Innovations

**DPH** – Department of Public Health

**DSS** – Department of Social Services

**EAC** – Equity and Access Council

**EHR** – Electronic Health Record

**HISC** – Healthcare Innovation Steering Committee

**HIT** – Health Information Technology

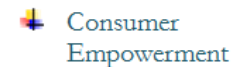
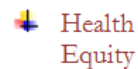
**MAPOC** – Medical Assistance Program Oversight Council

**MOA** – Memorandum of Agreement

**MQISSP** – Medicaid Quality Improvement and Shared Savings Program

**PCMH** – Patient Centered Medical Home

**PMO** – Program Management Office



**PTTF** – Practice Transformation Task Force

**QC** – Quality Council

**SIM** – State Innovation Model

**FQHC** – Federally Qualified Health Center


**RFP** – Request for Proposals

**OSC** – Office of the State Comptroller


**VBID** – Value-based Insurance Design

**The purpose of this document is to raise awareness among members of SIM Governance and SIM-funded work stream leads so that they can stay up-to-date about SIM progress, understand their work in context, and spot inter-dependencies where collaboration or coordination may be beneficial**

 Population  
Health

 Health  
Equity

 Healthcare  
Quality

 Consumer  
Empowerment

 Affordability