

# Connecticut State Innovation Model

## Work Stream Update



- The Healthcare Innovation Steering Committee was presented with progress for the PCMH+ program as well as the launch Wave 2 of both PCMH+ and CCIP. The May Presentation containing the above items [here](#)
- The Consumer Advisory Board's media vendor completed 3 patient centered care videos with input from 2 consumer groups. The videos are be customized for the specific consumer group. The Co-chairs of the CAB participated in and provided integral feedback to the Practice Transformation Task Force's Primary Care Modernization report.
- The Practice Transformation Task Force held two meetings to discuss the Response to Comments on the Primary Care Modernization (PCM) Report. They then issued approval on the [Response to comments](#), the updated [Report](#), and the [proposed advisory process](#) for PCM planning, which will include multiple engagements with a wide range of stakeholders.
- The Health IT Team reported that the submission of the updated IAPD-U to CMS was sent on May 18, 2018 by DSS Commissioner Bremby. The charter for on the eQCM/OSC Pilot was approved and work is quickly moving forward on this effort. UConn AIMS has identified and is in procurement/contracting process for all software for HIE efforts.
- The Health Enhancement Communities planning continued with the finalization of a stakeholder plan and approach, and a draft menu of interventions and analytic plan approach were reviewed.
- Reference community informational meetings, coaching calls, and three pre-work webinars were completed.
- The first PSI Learning Session was held on May 17 in New Haven and brought together teams from each of the 14 participating organizations, the Health Management Associates Technical Assistance team and the state management team. In addition to level-setting on key components of the initiative, organization teams had facilitated sector-specific discussions.
- The Wave 2 PCMH+ awardees were announced, and the first community information sessions and technical assistance webinars were held.
- Two technical assistance webinars were held for VBID employer participants in the targeted technical assistance program. The two webinars focused on "Prevention: What works, what doesn't, and how to communicate to employees through education and design benefit" and "Managing chronic conditions, drug spend, and choosing incentives".
- The Community Health Worker team facilitated meetings for three design groups around Certification Requirements, Training Requirements and, Methods and Administration of a Certification Program.
- The UConn Evaluation team in partnership with the Quality Council continued with website development for the Public Scorecard. They also continued with commercial claims data analysis, and began analysis of Medicare claims to support the quality measures for the scorecard. The strategies for benchmarks, risk adjustment and entity rating strategy were finalized with the [Quality Council](#) and documents outlining those strategies were drafted for public comment

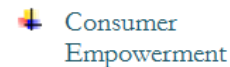
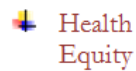
| Council/<br>Work Stream  | Major<br>Topics<br>Covered   | Progress/<br>Outputs   | Next Steps   | Upcoming<br>Meetings |
|--|--|--|--|----------------------|
| <b>Healthcare<br/>Innovation<br/>Steering<br/>Committee<br/>(HISC)</b> |  | <ul style="list-style-type: none"> <li>Discussed PCMH+ Progress and Wave 2 Launch</li> <li>Discussed CCIP Strategy for Wave 2</li> <li>Approved Steering Committee Pediatric Primary Care Provider representative, Dr. Elsa Stone</li> <li>Find May Presentation containing the above items <a href="#">here</a></li> </ul>  | <ul style="list-style-type: none"> <li>Discuss Health Enhancement Community Strategy</li> <li>Discuss Primary Care Modernization Planning Process</li> </ul>   | 6/14/18              |
| <b>Consumer<br/>Advisory Board<br/>(CAB)</b>                           | <p><i>Consumer input on barriers to appropriate healthcare</i></p> <p><i>Healthcare Reform</i></p> | <ul style="list-style-type: none"> <li>Consumer Engagement Coordinator will conduct outreach to those who assisted in coordinating past CAB outreach events for new CAB members.</li> <li>Deadline for CAB solicitation applications extended to June 1<sup>st</sup>.</li> <li>CAB media vendor completed 3 patient centered care videos with 2 consumer groups</li> <li>CAB approved Muslim event summary, key findings, action steps</li> <li>CAB Co-chairs participated in PTFF webinar regarding PCM questions and comments</li> </ul> | <ul style="list-style-type: none"> <li>Continue new member outreach strategy</li> <li>CAB will review and vote on new member applications</li> <li>Conduct focus group meeting and schedule video shoot date(s) for third consumer group</li> <li>Muslim event summary posted on CAB resources webpage</li> <li>CAB's role in PCM stakeholder engagement to be on June meeting agenda</li> </ul> | CAB Meeting<br>6/12  |
| <b>Practice<br/>Transformation<br/>Task Force<br/>(PTTF)</b>           |  | <ul style="list-style-type: none"> <li>Held two meetings to discuss the Response to Comments on the Primary Care Modernization (PCM) Report</li> <li>Issued approval on the <a href="#">Response to comments</a>, the updated <a href="#">Report</a>, and the <a href="#">proposed advisory process</a> for PCM planning, which will include multiple engagements with a wide range of stakeholders</li> </ul>   | <ul style="list-style-type: none"> <li>Launch the design process for Primary Care Modernization</li> </ul>   | 6/26/18              |

| Council/<br>Work Stream  | Major<br>Topics<br>Covered  | Progress/<br>Outputs  | Next Steps  | Upcoming<br>Meetings  |
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| <b>Health<br/>Information<br/>Technology<br/>(HIT)</b>                                 | <i>Contracts<br/>IAPD-U,<br/>Appendix D<br/>CDAS/eCQM<br/>Governance<br/>Design Group</i> | <ul style="list-style-type: none"> <li>Awarded RFQ Contract for Service Area 1 (Project Management, Meeting Facilitation, HIT Council Support and Strategic Planning) to CedarBridge Group, LLC, and 2-4 (eCQM development, HIE service procurement, and sustainability model development) to Velatura LLC.</li> <li>Service Area 1-4 Program Kickoff held on May 31 including vendor onboarding initiatives and introductory meetings.</li> <li>Hired HIE PM contractor resource to HIT PMO Team.</li> <li>Submission of the updated IAPD-U to CMS was sent on May 18, 2018 by DSS Commissioner Bremby.</li> <li>UConn AIMS has identified and is in procurement/contracting process for all software. This includes receipt of licensing, bids, and quotes and are currently in review for installation.</li> <li>Received approval/signoff on the eCQM/OSC Pilot Charter.</li> <li>Received legal representation from AG's office and kicked off the Governance Design Group on May 23.</li> </ul> | <ul style="list-style-type: none"> <li>Perform additional vendor onboarding and planning activities across HIT Program, including project task planning, issues and risk tracking.</li> <li>Hire resources as needed to support IAPD Service Area work – in process</li> <li>Finish software purchase and agreements prior to implementation, configuring and testing.</li> </ul> | APCD<br>Advisory<br>Council<br>Meeting<br>6/14<br><br>HIT<br>Advisory<br>Council<br>Meeting<br>6/21 |
| <b>Quality Council<br/>(QC)</b>  |   | <ul style="list-style-type: none"> <li><a href="#">See UConn Evaluation Section</a></li> </ul>  | <ul style="list-style-type: none"> <li></li> </ul>  |   |
| <b>Care<br/>Management<br/>Committee<br/>(CMC) -A sub-<br/>committee of<br/>MAPOC)</b> |   | <ul style="list-style-type: none"> <li>CMC meetings are now held bi-monthly</li> </ul>  | <ul style="list-style-type: none"> <li>Share update at July MAPOC Meeting</li> </ul>  | 7/11/2018   |

**Population Health Planning (DPH)**

- HEC planning continues- a stakeholder plan and approach was finalized, reviewed draft menu of interventions and analytic plan approach.
- Reference community informational meetings, coaching calls, and three pre-work webinars completed.
- The first PSI Learning Session was held on May 17 in New Haven and brought together teams from each of the 14 participating organizations, the HMA TA team and the state management team. In addition to level-setting on key components of the initiative, organization teams had facilitated sector-specific discussions.
- The Population Health Council meeting was held on May 31<sup>st</sup> where members reviewed a menu of interventions, discussed components of the HEC analytic plan, and a PHC design team approach was introduced and volunteers solicited.
- A BRFSS report is in development for 31 selected health indicators that will highlight local health districts/ departments of the state with significantly better or worse prevalence values for indicators such as depression, asthma, and diabetes. Multiple stakeholders expressed an interest in this report, and consider the report will provide valuable data for their community needs assessments. Also, a [summary table of 2016 CT BRFSS](#) was posted on the CT DPH BRFSS webpage, prevalence estimates for selected risk factors and health indicators were provided.
- Continued engagement; review social financing options, priority health conditions, interventions, and root causes based on stakeholder feedback.
- Reference community in-person “Deep Dive” meetings scheduled for June.
- Review and implement TA plans customized for each organization, sector-specific webinars for CBOs and health care organizations, mixed sector calls by geographic area, and continued use of the PSI SharePoint.
- Next council meeting on June 21, 2018.
- The local health report will be finalized and distributed to local health departments.

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|------------------------|--|--|-----------|
| <b>Person Centered</b> | <ul style="list-style-type: none"> <li>• Announced Wave 2 awardees</li> <li>• Sent member welcome letters</li> </ul> | <ul style="list-style-type: none"> <li>• Execute contracts with PEs</li> </ul> | 6/18/2018 |
|------------------------|--|--|-----------|



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| <b>Medical Home Plus (PCMH+, formerly MQISSP)</b> |                            | <ul style="list-style-type: none"> <li>• Held first community information session and technical assistance webinar</li> <li>• Finalized last PE monthly report from Wave 1</li> <li>• Planning for information sessions and technical assistance webinars</li> <li>• Went live with Wave 2</li> </ul>  | <ul style="list-style-type: none"> <li>• Hold community information sessions and technical assistance webinars</li> <li>• Administer baseline CAHPS survey</li> </ul>   |                      |
| <b>Value-based Insurance Design</b>               |                            | <ul style="list-style-type: none"> <li>• Hosted two technical assistance webinars for employer participants in targeted technical assistance program. The two webinars focused on “Prevention: What works, what doesn’t, and how to communicate to employees through education and design benefit” and “Managing chronic conditions, drug spend, and choosing incentives”</li> <li>• Continued working one-on-one with 10 employers to collect data, discuss options, and develop initial recommendations for development of VBID plans. Five employers have completed initial recommendations.</li> </ul> | <ul style="list-style-type: none"> <li>• Continue working with employers to finalize recommendations.</li> <li>• Hold third webinar for participating employers.</li> <li>• Launch an accelerated VBID technical assistance option for up to five employers over the summer.</li> <li>• Host June VBID Consortium meeting to discuss proposed updates to the VBID templates.</li> </ul> | 6/18/18              |

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| <b>UCONN<br/>Community<br/>Health Worker<br/>(CHW)<br/>Initiative</b> | <ul style="list-style-type: none"> <li>Completed a conference call regarding the CHW website phase 2 design, and identified areas for further development</li> <li>Created a Survey Monkey tool to share with CHWs in an effort to get their feedback for identifying the keywords a CHW use on a website such as Indeed or Monster when they are looking for job opportunities.</li> <li>Participated/Facilitated meetings for Design Group 1, Certification Requirements on May 1<sup>st</sup> and May 29<sup>th</sup>, Design Group 3, Training Requirements on May 4<sup>th</sup>, and Design Group 2, Methods and Administration of a Certification Program on May 9<sup>th</sup>.</li> <li>Facilitated a CHW Advisory Committee meeting on April 15<sup>th</sup> to discuss the Design Group recommendations that have been made for CHW Certification.</li> <li>Spoke with Todd Berch, DOL Apprenticeship Manager, to learn more about status of CT's proposed Apprenticeship Program.</li> <li>Consulted with Carl Rush regarding research for Certification Design Groups regarding registry, age and residency requirements for Texas, and researched information for other states for the design groups.</li> </ul> | <ul style="list-style-type: none"> <li>Meeting regarding Apprenticeship with Community Colleges and Other Community Based Education entities.</li> <li>Attending Eastern Seaboard Apprenticeship Conference June 6<sup>th</sup> at request of DOL.</li> <li>Meeting Daniel Bustillo on June 6<sup>th</sup> regarding H-CAP initiatives that he oversees.</li> <li>Finish up working with Design groups on Certification.</li> <li>Goal is complete to certification recommendations at the next CHW Advisory meeting.</li> </ul> | <p>Design group meeting, June 4<sup>th</sup></p> <p>Design Group Meeting June 6<sup>th</sup></p> <p>Other meetings are being scheduled.</p> |                      |

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|---|------------------------------------|---|---|----------------------|
| UCONN<br>Evaluation                                 | <i>Dashboard</i>                   | <ul style="list-style-type: none"> <li>Continued data acquisition and analysis for July 1 <a href="#">dashboard</a> including receipt of 2017 commercial and all Medicare claims data</li> <li>Continued planning for next CAHPS administration, obtained agreement to participate from third payer</li> <li>2017 VBID and APM data collection underway</li> </ul>  | <ul style="list-style-type: none"> <li>Continue analysis of APCD data for dashboard to set baselines and targets for healthcare delivery methods</li> <li>Continue planning for next CAHPS administration</li> </ul>  |                      |
|   | <i>Scorecard</i>                   | <ul style="list-style-type: none"> <li>Continued with website development, scheduled Quality Council subgroup meetings on presentation</li> <li>Continued with commercial claims data analysis, began analysis of Medicare claims</li> <li>Completed benchmark, risk adjustment and rating strategy with the <a href="#">Quality Council</a></li> <li>Drafted methodology documents for public comment</li> </ul> | <ul style="list-style-type: none"> <li>Continue scorecard user interface and methods development</li> <li>Convene Quality Council subgroup on presentation</li> <li>Present measure results to Quality Council to finalize rating categories</li> <li>Begin engagement with healthcare organizations</li> </ul> |                      |
| Community<br>and Clinical<br>Integration<br>Program |                                    | <ul style="list-style-type: none"> <li>Reviewed Supplemental Award Applications for Wave 1 participants.</li> <li>Held 3 Learning Collaborative Webinars for CCIP Wave 1 Participants on topics including: Behavioral Health Integration, Health Equity Data Analysis, and Comprehensive Care Management</li> <li>Conducted Reassessments with each of the Wave 1 Participating Entities</li> </ul>               | <ul style="list-style-type: none"> <li>Award Wave 1 Supplemental Awards</li> <li>Review Wave 2 Transformation Award Applications</li> </ul>   |                      |
| Advanced<br>Medical Home                            | <i>Practice<br/>Transformation</i> | <ul style="list-style-type: none"> <li>To date, 125 practices have received NCQA Level 2 or 3 PCMH recognition</li> </ul>   | <ul style="list-style-type: none"> <li>Continue providing technical assistance to the enrolled practices.</li> </ul>  |                      |

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| <b>Grant<br/>Administration</b> |                            | <ul style="list-style-type: none"> <li>Submitted quarterly reports to CMMI for the period covering 2/1/18-4/30/18</li> <li>Received approval and the Notice of Award from CMMI for new grant completing the transfer from the Office of the Healthcare Advocate to the Office of Health Strategy</li> </ul> | <ul style="list-style-type: none"> <li>New grant award begins June 1, 2018</li> <li>Work with project leads on financial projections to ensure tracking</li> </ul> |                      |

## ACRONYMS

**APCD** – All-Payers Claims Database

**AHCT** – Access Health Connecticut

**BRFSS** – Behavioral Risk Factor Surveillance System

**CAB** – Consumer Advisory Board

**CCIP** – Clinical & Community Integration Program

**CHW** – Community Health Worker

**CMC** – Care Management Committee

**CMMI** – Center for Medicare & Medicaid Innovations

**DPH** – Department of Public Health

**DSS** – Department of Social Services

**EAC** – Equity and Access Council

**EHR** – Electronic Health Record

**HISC** – Healthcare Innovation Steering Committee

**HIT** – Health Information Technology

**MAPOC** – Medical Assistance Program Oversight Council

**MOA** – Memorandum of Agreement

**MQISSP** – Medicaid Quality Improvement and Shared Savings Program

**PCMH** – Patient Centered Medical Home

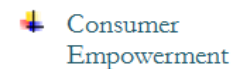
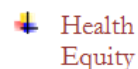
**PMO** – Program Management Office

**PTTF** – Practice Transformation Task Force

**QC** – Quality Council

**SIM** – State Innovation Model

**FQHC** – Federally Qualified Health Center






**RFP** – Request for Proposals

**VBID** – Value-based Insurance Design


**OSC** – Office of the State Comptroller

**The purpose of this document is to raise awareness among members of SIM Governance and SIM-funded work stream leads so that they can stay up-to-date about SIM progress, understand their work in context, and spot inter-dependencies where collaboration or coordination may be beneficial**

 Population Health

 Health Equity

 Healthcare Quality

 Consumer Empowerment

 Affordability