

## Consumer Advisory Board Meeting Minutes January 8, 2019

Meeting Date	Meeting Time	Location
January 8, 2019	1:00 – 3:00 p.m.	CT Behavioral Health Partnership, 500 Enterprise Drive, Suite 3D, Hartford Room, Rocky Hill

### Participant Name and Attendance

Consumer Advisory Board Members					
Jeffrey G. Beadle	X	Robert Krzys	X	Christiane Pimentel	X
Alan Coker via phone	X	Theanvy Kuoch		Jason Prignoli	X
Alice Ferguson	X	Nanfi Lubogo		Kelly Ray	
Kevin Galvin	X	Velandy Manohar, MD via phone	X	Ann R. Smith via phone	X
Rev. Bonita Grubbs via phone	X	Arlene Murphy	X	Denise O. Smith via phone	X
Linda Guzzo		Terry Nowakowski	X	Stephen Wanczyk-Karp	X
Others Present					
Laura Morris (OHS)		SB Chatterjee via phone		Stephanie Burnham (OHS)	
Leslie Greer (OHS)		Mary Jo Condon (FHC) via phone		Nadine Repinecz (OHS)	
Marcia DuFore (NCRMHB)		Eve Berry (FHC)		Mark Schaefer (OHS)	

Meeting Information is located at: <https://portal.ct.gov/OHS/SIM-Work-Groups/Consumer-Advisory-Board>

	Agenda	Responsible Person(s)
1.	<b>Welcome</b>	<b>Arlene Murphy/Kevin Galvin</b>
	<p><b>Call to Order</b> The regularly scheduled meeting of the Consumer Advisory Board (CAB) was held on Tuesday, January 8, 2019 at The CT Behavioral Health Partnership, 500 Enterprise Drive, Suite 3D, Hartford Room, Rocky Hill. The meeting convened at 1:03 p.m. Arlene Murphy and Kevin Galvin chaired the meeting. Members and other participants introduced themselves.</p>	
2.	<b>Public Comment</b>	<b>Arlene Murphy/Kevin Galvin</b>
	There was no public comment.	
3.	<b>Approve December 11, 2018 Meeting Summary</b>	<b>Arlene Murphy/Kevin Galvin</b>
	<ul style="list-style-type: none"> <li>• The motion was made by Alice Ferguson and seconded by Robert Krzys to approve the minutes of the Consumer Advisory Board meeting of December 11, 2018. <b>Motion carried.</b></li> </ul>	
4.	<b>View, Discuss, and Approve CAB Consumer Engagement Videos</b>	<b>Arlene Murphy/Kevin Galvin</b>
	<ul style="list-style-type: none"> <li>• Kevin Galvin provided an update regarding the CAB consumer engagement videos. Three community groups were chosen to work with CAB on the videos.</li> <li>• Mr. Galvin said they are looking for feedback from CAB today regarding the videos.               <ul style="list-style-type: none"> <li>○ It was mentioned that the main purpose of the consumer engagement videos is to show where people have empowered themselves and others to create a change for themselves in the healthcare system.</li> </ul> </li> <li>• The Board viewed and discussed some of the videos.               <ul style="list-style-type: none"> <li>○ There was a question about what success would look like and the message that should be conveyed in the videos. It was mentioned that a goal is to use the videos as an educational tool and bring the videos back to the communities where various issues have been raised and show various ways people have had successes in the office.</li> </ul> </li> </ul>	

## Consumer Advisory Board Meeting Minutes January 8, 2019

	<ul style="list-style-type: none"> <li>○ There were suggestions for other uses of the videos such as for policymakers and for people to understand what others may be experiencing.</li> <li>○ It was noted that distribution of the videos is important and to work with OHS to ensure that distribution to groups such as Practice Transformation Taskforce takes place.</li> <li>○ There was a suggestion to ask the videographer to title and segregate the videos by major categories.</li> <li>○ It was mentioned that naming specific providers in the videos may look like CAB is endorsing them. There was discussion about not identifying specific providers where possible.</li> <li>○ There was a suggestion to list the name of the organization at the end of the video and add a disclaimer to say that we are not endorsing a particular agency.</li> <li>○ It was mentioned that it would be helpful to have something at the end that directs people to the Office of Healthcare Advocate (OHA) to get help if needed.</li> <li>● The Board decided to hold off on approving the videos and to keep as an open item.</li> </ul>	
<b>5.</b>	<b>Discussion of Primary Care Modernization Payment Reform Council Questions</b>	<b>Arlene Murphy/Kevin Galvin</b>
	<ul style="list-style-type: none"> <li>● The Board discussed the Primary Care Modernization (PCM) Payment Reform Council (PRC) questions. <ul style="list-style-type: none"> <li>○ There was a discussion regarding consumer feedback being folded into the final plan.</li> <li>○ Dr. Schaefer offered a fact sheet regarding bundle and supplemental bundle services.</li> <li>○ There was a question regarding the difference, if any, between capitated and bundled payments. <ul style="list-style-type: none"> <li>▪ It was mentioned that capitated payments cover total cost of care for a patient for a period and bundled payments covers a subset of services, grouped and paid together. It was noted that they are both similar when applied to primary care and the decision to use the term “bundled” was made at CMS federal level.</li> </ul> </li> <li>○ There was a discussion regarding downside risk.</li> <li>○ The Board decided to continue the PCM PRC questions at the next CAB meeting.</li> </ul> </li> </ul>	
<b>6.</b>	<b>Consumer Engagement Update</b>	<b>Arlene Murphy/ Kevin Galvin</b>
	<ul style="list-style-type: none"> <li>● Kevin Galvin provided an update on consumer engagement. <ul style="list-style-type: none"> <li>○ Planning for upcoming events include: <ul style="list-style-type: none"> <li>▪ Caregiver Event</li> <li>▪ Young Adult Event</li> <li>▪ West Indian Event</li> <li>▪ Spanish-speaking /Bilingual Event</li> </ul> </li> </ul> </li> <li>● Details regarding the upcoming Young Adult event will be sent to CAB members.</li> </ul>	
<b>7.</b>	<b>Next Steps</b>	<b>Arlene Murphy/Kevin Galvin</b>
	<ul style="list-style-type: none"> <li>● An upcoming CAB special meeting/webinar regarding CAB’s future relationship with OHS is scheduled for January 22, 2019 at 2 p.m.</li> <li>● The next CAB meeting is scheduled for February 5, 2019.</li> </ul>	
<b>8.</b>	<b>Adjourn</b>	Meeting adjourned at 3:03 p.m.
Robert Krzys motioned to adjourn and Velandy Manohar seconded. <b>Motion carried.</b>		