

STATE OF CONNECTICUT
State Innovation Model
Consumer Advisory Board

Meeting Summary
September 12, 2017

Meeting Location: Office of the Healthcare Advocate, 450 Capitol Avenue, Hartford

Members Present: Jeffrey Beadle; Alice Ferguson; Kevin Galvin; Stephen Karp; Robert Krzys; Theanvy Kuoch; Nanfi Lubogo; Arlene Murphy; Ann Smith; Denise Smith

Members Absent: Patricia Checko; Alan Coker; Michaela Fissel; Bonita Grubbs; Linda Guzzo; Velandy Manohar; Alicia Woodsby

1. Call to Order

The meeting was called to order at 1:07 p.m.

2. Public Comment

There was no public comment.

3. Approve August 8th Meeting Minutes

Approval of the August 8th meeting minutes was tabled due to lack of quorum.

4. Executive Session to discuss recommendations to Healthcare Cabinet Prescription Drug Workgroups

Lesley Bennett, a rare disease advocate and member of the Practice Transformation Taskforce, spoke about the need to add additional consumer voices to the Healthcare Cabinet's Prescription Drug Workgroups. At the HCC meeting earlier in the day, an announcement was made that the Cabinet is seeking additional consumer representatives for the workgroups. The groups meet weekly. The workgroups are:

- Pricing,
- Cost Determination and Cost Containment,
- Consumer Healthcare Education,
- Legislative and Administrative Initiatives Review.

Motion: to enter into executive session to discuss recommendations for consumer representation to the Healthcare Cabinet Prescription Drug Workgroups – Kevin Galvin; seconded by Steve Karp.

Discussion: none.

Vote: all in favor; Alice Ferguson abstained.

The Board entered into executive session at 1:25 p.m.

Motion: to exit executive session – Kevin Galvin; seconded by Nanfi Lubogo.

Discussion: none.

Vote: all in favor; Alice Ferguson abstained.

The Board entered regular session at 1:37 p.m.

5. Recommendation of Consumer Representatives to Healthcare Cabinet Prescription Drug Workgroups

Motion: to approve the recommendation of consumer representatives to the Healthcare Cabinet Prescription Drug Workgroups – Kevin Galvin; seconded by Jeff Beadle.

Discussion: none.

Vote: all in favor; Alice Ferguson abstained.

Arlene Murphy asked Ms. Ferguson and Ms. Bennett to report back on the work of the group.

Motion: to approve the recommendation of an alternate consumer representative to the Healthcare Cabinet Prescription Drug Workgroups – Kevin Galvin; seconded by Jeff Beadle.

Discussion: none.

Vote: all in favor; Alice Ferguson abstained.

As there was a quorum present, the Board voted to approve the August meeting minutes.

Motion: to approve the minutes of the August 8th Consumer Advisory Board Meeting – Kevin Galvin; seconded by Alice Ferguson.

Discussion: None.

Vote: all in favor; Ann Smith, Jeff Beadle, and Steve Karp abstained.

6. Review Summary of Manchester Community College Outreach Event to determine key findings, key messages, action items and next steps

Quyen Truong reviewed the summary of the Manchester Community College Outreach event. In response to questions asked, she said that audio was not necessary as long as notes are taken and she can work from pre and post event surveys, Twitter and Facebook responses to complete the reports going forward. Mr. Karp asked whether participants are asked how they learn about the sessions. Ms. Truong said they may be asked that in the pre event surveys but she said she will verify that and add the question if necessary. The Board discussed which CAB focus areas the event fell under: Focus #1 Influence Systems Change and Focus #3 Engage and Empower Consumers.

Ms. Truong asked the Board what they wanted to do with this information. There were suggestions to share the findings with Access Health CT and the Council on Medical Assistance Program Oversight (which oversees Medicaid). Mr. Galvin noted that the students wanted information but didn't know where to get and they care about health care but they don't know how to use it. Mark Schaefer noted that transportation, which frequently came up in discussions, is an access issue. Other states use telehealth to resolve this issue; however existing payment models do not support its use in Connecticut. One of their key messages to policy makers could include the use of telehealth.

The Board discussed how to share the information and with who. It was noted that may be different for each event. One suggestion was to go back to this group and potentially recruit a young person to serve on the Board. It was suggested that for past events, the event lead could complete the template and then Ms. Truong could add to it with event data. The group agreed with that idea.

7. Consumer Engagement Update

Mr. Karp is leading an event on asthma to take place in October or November. He said there is an allergist interested in co-sponsoring. Ms. Guzzo is working on the caregiver event. Mr. Galvin said there are activities in the works and they are trying to simplify the process. They are looking for members to bring forward ideas. Dr. Schaefer suggested organizing an Arab American event as there is an identified gap with that community. Mr. Galvin said it was a possibility and that both he and Ms. Truong had contacts that could help.

Theanvy Kuoch said that Southeast Asian American Health Coalition is hosting a town hall event in West Hartford on October 7th that is seeking to mobilize people for change. She will share additional information with the Board.

8. SIM Update

This was not discussed due to lack of time.

9. Next Steps and Other Business

Motion: to adjourn – Kevin Galvin; seconded by Jeffrey Beadle.

Discussion: none.

Vote: all in favor.

The meeting adjourned at 3:03 p.m.