

CONNECTICUT SITING COUNCIL

DOCKET NO. 426 – Third Taxing	:	DOCKET 426
District Electric Department	:	
application for a Certificate of	:	
Environmental Compatibility and	:	
Public Need for the construction,	:	
maintenance, and operation of a	:	
proposed 115-kV transmission	:	
connection and expansion of the East	:	
Avenue Substation located at 6 Fitch	:	
Street, Norwalk, Connecticut	:	June 12, 2012

**PRE-FILED TESTIMONY OF BOWIN M. LINDGREN ON BEHALF OF
THE CONNECTICUT LIGHT AND POWER COMPANY**

Q: Please state your name, position and business address.

A: Bowin M. Lindgren
Contract Project Manager for
Northeast Utilities Service Company
107 Selden St.
Berlin, CT 06037

Q: Please describe your current work responsibilities and briefly describe your work experience and educational background.

A: As a contract project manager, I am currently responsible to plan, schedule and manage various projects for Northeast Utilities Service Company. My resume (attached below) provides additional information concerning my work experience and education.

Q: Please provide a list of the proposed components of the interconnection facilities for the Third Taxing District Electric Department's proposed expanded substation.

A: Two steel angle monopole transmission structures would be added to CL&P's existing 115-kV circuit (1416 Line) in order to provide service to the Third Taxing District Electric Department's (TDD's) expanded substation. CL&P would install the 115-kV conductors and fiber optic shield wire connecting these two new structures to TDD's terminal structures in the expanded substation. The existing circuit will be separated into two new circuits. An existing steel pole transmission structure will either be removed or relocated depending on the load bearing capability of the existing catenary structure directly east of the steel pole structure.

Q: Does this conclude you testimony?

A: Yes.

BOWIN M. LINDGREN

EXPERIENCE

2006 – present

BML Enterprises
President and CEO

Wilmington, NC

Management Consultant specializing in organizational development, process improvement, strategic planning and project management. Clients include Northeast Utilities (under sub-contract), George Mason University, and the BPG Group.

Prepared client for four consecutive NERC Audits with excellent audit results. Managed multiple multimillion dollar projects.

2004 – present

Chateau Rollat Winery
Owner and Winemaker

Walla Walla, WA

Launched a new ultra premium winery in Walla Walla, Washington, one of the premier wine-making regions of the country. Developed the business plan, designed the project, arranged financing, purchased equipment and managed production for five vintages to date.

2004 – 2004

aaiPharma

Wilmington, NC

An international pharmaceutical and drug development company with operations in the US, Canada, Germany, France, The Netherlands, and China

Senior Vice President – Human Resources and Strategic Planning

Led strategic planning for the company. Provided leadership and direction to the Human Resources Department worldwide. Led process improvement. Led Merger and Acquisition integration team.

2002 – 2004

Vice President – Human Resources

Staffed a new Pharmaceutical Products division with over 100 people within a year. Appointed integration team leader for a major merger. Created a succession planning process. Launched the Leadership Academy. Established Master Degree programs in Chemistry and Business Administration taught on-site to select high potential candidates. Instituted a new performance management system. Voluntary turnover declined from 12% to 7.7%.

2001 – 2002

Senior Director – Human Resources

Recruited a leadership team for a new Pharmaceutical Products division. Led an integration team for the acquisition of a company. Implemented the QuEST program, a proprietary career development tool for line organizations. Successfully designed and presented to employees of an acquired company

compensation and benefit programs integrated with those of the parent company. Streamlined human resources processes to enhance customer satisfaction. Voluntary turnover declined from 16% to 12%

1999 – 2001

Director – Human Resources

Established human resources fundamentals throughout the corporation. Led the integration of companies that had been acquired previously but had not been integrated. Designed and administered the first employee satisfaction survey in the history of the company. Began annual executive compensation reviews to assure that the leadership of the company had competitive compensation and equity packages. Made major improvements to the 401K plan and other benefits. Put in place HR processes and controls to assure fair and equitable administration of policy. Created a Total Rewards program for employee recognition. Voluntary turnover which was at 24% when I began declined to 16%

Carolina Power & Light Southport and Pinehurst, NC

1996 - 1999

Section Manager - Support Services

Provided leadership and direction to the financial, budgeting, document management, information technology, materials management, purchasing and plant personnel groups. Implemented improved financial reporting systems. Established an electronic document management system. Implemented a new materials management system. Installed new software and completed the Y2K readiness project. Achieved lowest cost operations in the history of the business unit. Attained a total cost reduction of \$50,000,000 over three years. Achieved budget under runs for three consecutive years, helping the company meet its earnings targets. Reduced capital expenditures by \$20,000,000 over three years.

1995 - 1996

District Manager

Responsible for customer service, line and service, public affairs, and meter reading operations for ten counties in North and South Carolina. Executed numerous changes in the customer service area assuring high levels of customer satisfaction, sales, and employee morale. Maintained an excellent customer satisfaction rating. Transitioned from company meter readers to contract personnel, realizing major savings. Initiated frequent site visits with industrial customers, greatly improving customer relations. Decreased cost of operations while maintaining high customer satisfaction.

1994 - 1995

Director - Human Resources

Provided human resources services for a 1,200 employee facility. Oversaw all phases of management consulting, recruiting, equal employment opportunity/affirmative action (EEO/AA), succession planning, outplacement, benefits, organizational design, industrial safety, performance management, and incentive programs. Rolled out a "choice" benefits program. Redesigned the performance management program. Implemented a site succession plan. Provided outplacement services to people impacted by downsizing. Increased industrial

safety awareness on site, resulting in a reduction in accidents. Improved employee satisfaction within the HR group.

Consolidated Edison

Buchanan, NY

1989 - 1994

General Manager, Administrative Services

Managed human resources, finance, document management, and training at a single unit nuclear power plant. Improved financial performance each year for four consecutive years. Achieved accreditation of all training programs and upgraded training facilities. Implemented a choice benefits program and managed attrition. Instituted cost tracking and cost analysis moving the station from last to forth in the nation in financial performance.

**ADDITIONAL
EXPERIENCE**

*Manager, Emergency Planning, Environ'tal Monitoring & Public Affairs, 1984-89
Manager, Nuclear Information, 1981 - 1984.*

New York Power Authority, New York, NY: Public Information Officer, 1976 - 1981.

Fort Covington Sun, Fort Covington, New York: Editor, 1975 - 1976.

Massena Observer, Massena, NY: Acting Managing Editor/Reporter, 1974-75.

EDUCATION

Pace University, Westchester, New York

– M.B.A., Finance

State University of New York, Potsdam, New York

– B.A.