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JAN 7 2025

DEPT. OF SOCIAL SERVICES
OFFICE OF LICENSING AND RATE SETTINGS

December 24, 2024

Nicole Godburn
Department of Social Services
55 Farmington Avenue
Hartford, CT 06105

Dear Nicole Godburn,

Enclosed please find the cost report filing due December 31, 2024 for the fiscal year ended June 30, 2024. As noted in our discussions at the CHCACT CFO meetings in years past with Christopher LaVigne, the report that you are using for the submission does not, in our opinion, accurately reflect the "reasonable" cost of providing Medicaid covered services - the standard for setting and adjusting the Medicaid PPS rate. Accordingly, we do not agree or acquiesce to the concept that these reports will result in an accurate measure of the reasonable cost of providing Medicaid covered services by our member FQHCs.

As such, our submission should not be construed as and does not represent an agreement to the concept that the State's cost report accurately measures the reasonable cost of providing Medicaid covered services by an FQHC in Connecticut.

We look forward to working with you and your office in the future, please do not hesitate to call if you have any questions.

Sincerely,

John J. Gettings III
Chief Financial Officer



RECEIVED
CUT 06105

JAN 7 2025

DEPT. OF SOCIAL SERVICES
OFFICE OF CON AND RATE SETTINGS

12/24/2024

Reporting Period:	From <u>7/1/2023</u>	To <u>6/30/2024</u>
FQHC Name:	Norwalk Community Health Center, Inc.	

[illegible]

Select One:	
C. Not applicable. The FQHC does not have any related party individuals or organizations.	

STATE OF CONNECTICUT
DEPARTMENT OF SOCIAL SERVICES
ANNUAL REPORT
FEDERALLY QUALIFIED HEALTH CENTER (FQHC)

Reporting Period:	From <u>7/1/2023</u>	To <u>6/30/2024</u>
FQHC Name: <u>Norwalk Community Health Center, Inc.</u>		

Form A-2 (Direct Dental Care Cost)

RECLASSIFICATIONS AND ADJUSTMENTS OF TRIAL BALANCE OF EXPENSES								
COST CENTER		Salaried Personnel	Other Costs	Total	Reclassifications	Reclassified Trial Balance (Col 3 & 4)	Adjustments Increase (Decrease)	Net Expenses (Col 5 & 6)
		I	II	III	IV	V	VI	VII
B. DIRECT DENTAL CARE COST								
1. Staff Cost								
a. Dentist		194,137	0	194,137	37,694	231,832		231,832
b. Dental Hygienist		79,107		79,107	15,360	94,467		94,467
c. Other - Specify								
Dental Assistant		100,825		100,825	19,576	120,401		120,401
				0		0		0
				0		0		0
				0		0		0
				0		0		0
				0		0		0
				0		0		0
				0		0		0
				0		0		0
d. Subtotal Direct Dental Care Cost		374,070	0	374,070	72,630	446,700	0	446,700
2 Other Direct Dental Care Cost								
a. Dental Supplies			41,865	41,865		41,865		41,865
b. Transportation				0		0		0
c. Depreciation - Dental Equipment			13,037	13,037		13,037		13,037
d. Professional Liability Insurance				0		0		0
e. Other - Specify								
Payroll Services			1,305	1,305		1,305		1,305
Dental Equip. Repair & Maintenance			0	0		0		0
Telephone			3,306	3,306		3,306		3,306
Dentrix/ECW Software Provider Licensing			20,726	20,726		20,726		20,726
Office Supplies			0	0		0		0
Minor Office			0	0		0		0
Minor Dental Equipment			0	0		0		0
Printing			0	0		0		0
Provider/Clinical CME Training			424	424		424		424
Provider Licensing			1,568	1,568		1,568		1,568
				0		0		0
f. Subtotal Other Direct Dental Care Cost		0	82,231	82,231	0	82,231	0	82,231
3 TOTAL DIRECT DENTAL CARE COST (1d & 2f)		374,070	82,231	456,301	72,630	528,931	0	528,931

Reporting Period:	From 7/1/2023	To 6/30/2024
FQHC Name:	Norwalk Community Health Center, Inc.	

RECLASSIFICATIONS AND ADJUSTMENTS OF TRIAL BALANCE OF EXPENSES

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Reporting Period:	From 7/1/2023	To 6/30/2024
FQHC Name:	Norwalk Community Health Center, Inc.	

COST CENTER								
E.	NON-ALLOWABLE DIRECT OTHER SERVICE COST	Salaried Personnel I	Other Costs II	Total III	Reclassification IV	Reclassified Trial Balance (Col 3 & 4) V	Adjustments Increase (Decrease) VI	Net Expenses (Col 5 & 6) VII
1. Service								
a. Clinical Diagnostic Lab				0		0		0
b. Radiology				0		0		0
c. Prescription Drugs/Pharmacy				0		0		0
d. Battered Women				0		0		0
e. Homeless				0		0		0
f. WIC				0		0		0
g. Non-FQHC Sites				0		0		0
h. Other - Specify				0		0		0
				0		0		0
				0		0		0
				0		0		0
				0		0		0
				0		0		0
				0		0		0
				0		0		0
i. Total Non-Allowable Direct Other Service Cost		0	0	0	0	0	0	0
F.	TOTAL DIRECT COST (D+E1i)	5,573,788	2,923,833	8,497,621	1,082,221	9,579,842	(962,204)	8,617,638

Reporting Period:	From 7/1/2023	To 6/30/2024
FQHC Name: Norwalk Community Health Center, Inc.		

✓ Reconciliation schedule is required if Line J, Column III does not agree to the Audited Financial Statements

STATE OF CONNECTICUT
DEPARTMENT OF SOCIAL SERVICES
ANNUAL REPORT
FEDERALLY QUALIFIED HEALTH CENTER (FQHC)

Reporting Period:	From 7/1/2023	To 6/30/2024
FQHC Name:	Norwalk Community Health Center, Inc.	

Form B-1 (Compensation, Encounters, Hours, FTEs - Health Care)

HEALTH CARE COMPENSATION, ENCOUNTERS, HOURS, AND FTEs BY PRACTITIONER					
HEALTH CARE COMPENSATION, ENCOUNTERS, HOURS, & FTEs (Excluding Dental, Mental Health, and Other)		Specialty I	Compensation II	Encounters III	Total Employee Hours and FTEs Employee Total Hours IV FTEs (2080 hrs = 1 FTE) V
Provide itemized de-identified list (e.g., Physician 1)		General Practitioner	125,000	1,500	1,040 0.50
A. PHYSICIAN					
1.	Please See Form B4				0.00
2.					0.00
3.					0.00
4.					0.00
5.					0.00
6.					0.00
7.					0.00
8.					0.00
9.					0.00
10.					0.00
Total Physician Encounters, Staff Hours and FTEs			0	0	0 0.00
B. PHYSICIAN ASSISTANT					
1.					0.00
2.					0.00
3.					0.00
4.					0.00
5.					0.00
Total Physician Assistant Encounters, Hours and FTEs			0	0	0 0.00

STATE OF CONNECTICUT
DEPARTMENT OF SOCIAL SERVICES
ANNUAL REPORT
FEDERALLY QUALIFIED HEALTH CENTER (FQHC)

Reporting Period:	From 7/1/2023	To 6/30/2024
FQHC Name:	Norwalk Community Health Center, Inc.	

Form B-1 Continued (Compensation, Encounters, Hours, FTEs - Health Care)

HEALTH CARE COMPENSATION, ENCOUNTERS, HOURS, AND FTEs BY PRACTITIONER					
HEALTH CARE COMPENSATION, ENCOUNTERS, HOURS, & FTEs (Excluding Dental, Mental Health, and Other)	Specialty I	Compensation II	Encounters III	Total Employee Hours and FTEs	
				Employee Total Hours IV	FTEs (2080 hrs = 1 FTE) V
Provide itemized de-identified list (e.g., Physician 1)					
C. NURSE (APRN, MIDWIFE, RN)	General Practitioner	125,000	1,500	1,040	0.50
1. Please See Form B4					0.00
2.					0.00
3.					0.00
4.					0.00
5.					0.00
Total Nurse Practitioner		0	0	0	0.00
PHYSICIAN SERVICES UNDER CONTRACT					
D. 1.					0.00
2.					0.00
3.					0.00
4.					0.00
5.					0.00
Total Physician Services Under Contract		0	0	0	0.00
OTHER HEALTH CARE PRACTITIONER					
E. 1.					0.00
2.					0.00
3.					0.00
Total Other Health Care Practitioner		0	0	0	0.00

STATE OF CONNECTICUT
DEPARTMENT OF SOCIAL SERVICES
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Reporting Period:	From <u>7/1/2023</u>	To <u>6/30/2024</u>
FQHC Name:	Norwalk Community Health Center, Inc.	

Form B-2 (Compensation, Encounters, Hours, FTEs - Dental Care)

DENTAL SERVICES COMPENSATION, ENCOUNTERS, HOURS, AND FTEs BY PRACTITIONER				
DENTAL CARE COMPENSATION, ENCOUNTERS, HOURS, & FTEs	Compensation II	Encounters III	Total Employee Total Hours IV	Total Employee Hours and FTEs FTEs (2080 hrs = 1 FTE) V
<i>Provide itemized de-identified list (e.g., Dentist 1)</i>				
A.				
DENTIST				
1. Please See Form B4				0.00
2.				0.00
3.				0.00
4.				0.00
5.				0.00
Total Dentist Encounters, Staff Hours and FTEs	0	0	0	0.00
B.				
DENTAL HYGIENIST				
1.				0.00
2.				0.00
3.				0.00
4.				0.00
5.				0.00
Total Dental Hygienist Encounters, Hours and FTEs	0	0	0	0.00
C.				
OTHER DENTAL PRACTITIONER				
1.				0.00
2.				0.00
3.				0.00
4.				0.00
5.				0.00
Total Other Dental Practitioner Encounters, Hours and FTEs	0	0	0	0.00

STATE OF CONNECTICUT
DEPARTMENT OF SOCIAL SERVICES
ANNUAL REPORT
FEDERALLY QUALIFIED HEALTH CENTER (FQHC)

Reporting Period:	From <u>7/1/2023</u>	To <u>6/30/2024</u>
FQHC Name:	Norwalk Community Health Center, Inc.	

Form B-3 (Compensation, Encounters, Hours, FTEs - Mental Health Care)

MENTAL HEALTH SERVICES COMPENSATION, ENCOUNTERS, HOURS, AND FTEs BY PRACTITIONER					
MENTAL HEALTH SERVICES COMPENSATION, ENCOUNTERS, HOURS, & FTEs		Compensation	Encounters	Total Employee Hours and FTEs	
Provide itemized de-identified list (e.g., Psychologist 1)		125,000	1,500	Employee Total Hours	FTEs (2080 hrs = 1 FTE)
A. PSYCHOLOGIST					
1.	Please See Form B4				0.00
2.					0.00
3.					0.00
4.					0.00
5.					0.00
Total Psychologist Encounters, Staff Hours and FTEs		0	0	0	0.00
B. SOCIAL WORKER					
1.					0.00
2.					0.00
3.					0.00
4.					0.00
5.					0.00
Total Social Worker Encounters, Hours and FTEs		0	0	0	0.00
C. OTHER MENTAL HEALTH PRACTITIONER					
1.					0.00
2.					0.00
3.					0.00
4.					0.00
5.					0.00
Total Other Mental Health Practitioner Encounters, Hours and FTEs		0	0	0	0.00

STATE OF CONNECTICUT
DEPARTMENT OF SOCIAL SERVICES
ANNUAL REPORT
FEDERALLY QUALIFIED HEALTH CENTER (FQHC)

Reporting Period:	From <u>7/1/2023</u>	To <u>6/30/2024</u>
FQHC Name:	Norwalk Community Health Center, Inc.	

Form B-4 (Summary Compensation, Encounters, Hours, FTEs)

SUMMARY COMPENSATION, ENCOUNTERS, HOURS, AND FTEs BY PRACTITIONER TYPE										
SUMMARY COMPENSATION, ENCOUNTERS, HOURS, AND FTEs BY PRACTITIONER TYPE	Number of Practitioners	Total Compensation	Compensation Range		Turnover			Encounters	Employee Hours and FTEs	
			High	Low	Hires	Departures			Employee Total Hours	FTEs (2,080 hrs = 1 FTE)
A. HEALTH CARE PRACTITIONERS	4	500,000	150,000	100,000	2	1		10,000	8,320	4.00
1. PHYSICIAN	8	1,063,058	235,000	190,000	2	0		13,113	9,234	4.44
2. PHYSICIAN ASSISTANT										0.00
3. NURSE (APRN, MIDWIFE, RN)	20	2,170,444	198,000	80,000	2	2		17,775	30,424	14.63
4. PHYSICIAN SERVICES UNDER CONTRACT	8	823,581	260,000	187,500	2	0		13,147	7,403	3.56
5. OTHER HEALTH PROFESSIONALS										0.00
6. OTHER ALLIED HEALTH PROFESSIONALS										0.00
7. OTHER HEALTH CARE PRACTITIONERS										0.00
Total Health Care	36	4,057,083			6	2		44,035	47,061	22.63
B. DENTAL PRACTITIONERS										
1. DENTIST	1	194,137	195,000	160,000				1,659	2,080	1.00
2. DENTAL HYGIENIST	1	79,107	90,000	75,000				1,441	1,680	0.81
3. OTHER DENTAL PRACTITIONERS										0.00
Total Dental	2	273,245			0	0		3,100	3,760	1.81
C. MENTAL HEALTH PRACTITIONERS										
1. PSYCHIATRIST	2	123,765	375,000	220,000	0	0		368	694	0.33
2. PSYCHOLOGIST										0.00
3. LICENSED CLINICAL SOCIAL WORKER	8	474,173	80,000	65,000	2	0		4,774	12,028	5.78
4. PSYCHIATRIC APRN	1	110,783	200,000	145,000	0	0		767	793	0.38
5. OTHER MENTAL HEALTH PRACTITIONERS										0.00
Total Mental Health	11	708,720			2	0		5,909	13,515	6.49

STATE OF CONNECTICUT
DEPARTMENT OF SOCIAL SERVICES
ANNUAL REPORT
FEDERALLY QUALIFIED HEALTH CENTER (FQHC)

Reporting Period:	From	7/1/2023	To	6/30/2024
FQHC Name:	Norwalk Community Health Center, Inc.			

Form C (Cost Adjustment & Allocation)

COST ADJUSTMENT AND ALLOCATION		
A.	Direct Cost Title XIX Services (P5 - Form A-3, Line D, Col. VII)	8,617,638
B.	Direct Cost Other Services (P6 - Form A-4, Line E.1.i, Col. VII)	-
C.	Total Direct Costs (A+B)	8,617,638
D.	Portion of Title XIX Services (A/C)	100.00%
E.	Total Overhead Cost (P7 - Form A-5, Line I, Col. VII)	5,513,280
F.	Overhead Cost Applicable to Title XIX Services (DxE)	5,513,280
G.	Total Title XIX Services Cost (A+F)	14,130,918
H.	Thirty Percent (30%) of Total Title XIX Svc Cost (Gx.30)	4,239,275
I.	Cost Adjustment (Lower of H-F or Zero)	(1,274,005)
J.	Allowable Title XIX Overhead Cost (F+I)	4,239,275
K.	Direct Costs	
	1. Health Care Services (P3 - Form A-1, Line A3, Col. VII)	7,198,688
	2. Dental Services (P4 - Form A-2, Line B3, Col. VII)	528,931
	3. Mental Health Services (P5 - Form A-3, Line C3, Col. VII)	890,019
	4. Total Direct Costs (K1 thru K3)	8,617,638
L.	Direct Costs as a % of Total	
	1. Health Care Services (K1/K4)	83.53%
	2. Dental Services (K2/K4)	6.14%
	3. Mental Health Services (K3/K4)	10.33%
M.	Allocated Allowable Overhead Cost	
	1. Health Care Services (JxL1)	3,541,066
	2. Dental Services (JxL2)	260,291
	3. Mental Health Services (JxL3)	437,917
	4. Total Allowable Title XIX Overhead Cost (M1 thru M3)	4,239,274

STATE OF CONNECTICUT
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ANNUAL REPORT
FEDERALLY QUALIFIED HEALTH CENTER (FQHC)

Reporting Period: From 7/1/2023 To 6/30/2024
FQHC Name: Norwalk Community Health Center, Inc.

Form D (Allowable Cost per Encounter)

ALLOWABLE COST PER ENCOUNTER

I. Health Care Cost (Excluding Dental and Mental Health)

A. Direct Health Care Cost (P3 - Form A-1, Line A3, Col. VII)	7,198,688
B. Allowable Overhead Cost (P13 - Form C, Line M1)	3,541,066
C. Total Allowable Health Care Cost (A+B)	10,739,754
D. Encounters (P12 - Form B-4, Health Care Total)	44,035
E. Allowable Health Care Cost Per Encounter (C/D)	243.89

II. Dental

A. Direct Dental Care Cost (P4 - Form A-2, Line B3, Col. VII)	528,931
B. Allowable Overhead Cost (P13 - Form C, Line M2)	260,291
C. Total Allowable Dental Cost (A+B)	789,222
D. Encounters (P12 - Form B-4, Dental Total)	3,100
E. Allowable Dental Cost Per Encounter (C/D)	254.59

III. Mental Health

A. Direct Mental Health Care Cost (P5 - Form A-3, Line C3, Col. VII)	890,019
B. Allowable Overhead Cost (P13 - Form C, Line M3)	437,917
C. Total Allowable Mental Health Cost (A+B)	1,327,936
D. Encounters (P12 - Form B-4, Mental Health Total)	5,909
E. Allowable Mental Health Cost Per Encounter (C/D)	224.73

STATE OF CONNECTICUT
DEPARTMENT OF SOCIAL SERVICES
ANNUAL REPORT
FEDERALLY QUALIFIED HEALTH CENTER (FQHC)

Reporting Period:	From <u>7/1/2023</u>	To <u>6/30/2024</u>
FQHC Name:	Norwalk Community Health Center, Inc.	

REVENUES						Form E (Revenues)	
		I Services Excluding Dental, Mental Health &	II Dental	III Mental Health	IV Other	V Total (Col. I thru IV)	
A.	Operating Revenue						
1.	Medicaid	4,751,101				4,751,101	
2.	Private	454,209				454,209	
3.	Medicare	1,172,431				1,172,431	
4.	Patient Cash/Self Pay	969,236				969,236	
5.	Other - Specify	0				0	
6.	Total (1 thru 5)	7,346,977	0	0	0	7,346,977	
B.	Other Revenue						
1.	Contributions	68,052				68,052	
2.	Grants	5,381,925				5,381,925	
3.	Interest	4,089				4,089	
4.	Donations	0				0	
5.	Other - Specify	0				0	
6.	Other - Specify	612,683				612,683	
7.	Other - Specify	78,970				78,970	
8.	Other - Specify	1,882,353				1,882,353	
9.	Other - Specify					0	
10.	Other - Specify					0	
11.	Total (1 thru 10)	8,028,073	0	0	0	8,028,073	
C.	Other Revenue (Include revenue generated by non-approved FQHC sites)						
1.	Other - Specify					0	
2.	Other - Specify					0	
3.	Other - Specify					0	
4.	Other - Specify					0	
5.	Other - Specify					0	
6.	Other - Specify					0	
7.	Total (1 thru 7)	0	0	0	0	0	
D.	Total Revenue (A6+B11+C7)	15,375,050	0	0	0	15,375,050	

STATE OF CONNECTICUT
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ANNUAL REPORT
FEDERALLY QUALIFIED HEALTH CENTER (FQHC)

Reporting Period:	From	7/1/2023	To	6/30/2024
FQHC Name:	Norwalk Community Health Center, Inc.			

Form F (Grants and Contributions)

GRANTS AND CONTRIBUTIONS (EXCLUDING THE PUBLIC HEALTH SERVICES GRANTS)		
A.	Contributions	ACTUAL
1.	Services (<u>Excluding</u> Dental, Mental Health and Other)	68,052
2.	Dental	
3.	Mental Health	
4.	Other - Specify _____	
	Other - Specify _____	
	Other - Specify _____	
	Other - Specify _____	
	Other - Specify _____	
5.	Total (1 thru 4)	68,052

B.	Grants (Excluding PHS)	
1.	Services (<u>Excluding</u> Dental, Mental Health and Other)	1,846,383
2.	Dental	
3.	Mental Health	
4.	Other - Specify _____	
	Other - Specify _____	
	Other - Specify _____	
	Other - Specify _____	
	Other - Specify _____	
5.	Total (1 thru 4)	1,846,383

STATE OF CONNECTICUT
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FEDERALLY QUALIFIED HEALTH CENTER (FQHC)

Reporting Period:	From	7/1/2023	To	6/30/2024
FQHC Name:	Norwalk Community Health Center, Inc.			

Form G (Cost Disallowance and Offset)

COST DISALLOWANCE AND OFFSET

A.	Cost Disallowance		
	1. Entertainment		
	2. Fines and penalties		
	3. Bad debt	317,919	
	4. Cost of actions to collect receivables		
	5. Advertising, except for recruitment of personnel	73,500	
	6. Contingent reserves		
	7. Legal, Accounting and professional services incurred in connection with rehearing, arbitration, or judicial proceedings pertaining to the reimbursement approved by the Commissioner		
	8. Fundraising		
	9. Amortization of goodwill		
	10. Directors fees		
	11. Contributions		
	12. Membership dues for public relations		
	13. Cost not related to patient care		
	14. 340B	31,603	
	15. Straight Line Lease Accounting Method	(16,846)	
	16. Total (1 thru 15)		406,176
B.	Cost Offset (Expense Recovery)		
	1. Refunds - Medicaid Outreach		
	2. Rent Income	78,970	
	3. In-Kind Medical Supplies	612,683	
	4. In-Kind Dental Supplies		
	5. In-Kind Computer Supplies		
	6. In-Kind Advertising		
	7. Total (1 thru 6)		691,653
C.	Total Cost Disallowance and Offset (A16+B7)		1,097,828