



**STATE OF CONNECTICUT  
DEPARTMENT OF TRANSPORTATION  
BUREAU OF PUBLIC TRANSPORTATION  
OFFICE OF PROGRAM MANAGEMENT**



**APPLICATION NO. 2305-TH-81-L**  
APPLICATION OF HELPING HANDS TRANSPORTATION LLC HOLDER OF  
LIVERY PERMIT NO. 3687, TO TRANSFER ITS HEADQUARTERS  
FROM NORWICH TO FRANKLIN

DECISION

July 31, 2023

Regulatory and Compliance Unit  
2800 Berlin Turnpike, Unit 57941, P.O. Box 317546, Newington, CT 06131-7546  
Website: CT.GOV/DOT, Fax: 860-594-2859

*An Affirmative Action/Equal Employment Opportunity Employer*

I. APPLICANT'S PROPOSAL

By application 2305-TH-81-L filed on May 23, 2023, pursuant to Section 13b-103 of the Connecticut General Statutes (CGS), Helping Hands Transportation LLC (hereinafter "applicant"), holder of Livery Permit Number 3687, seeks authorization from the Connecticut Department of Transportation (hereinafter "Department"), to transfer its Norwich headquarters to Franklin, and close the Norwich headquarters. Specifically, to transfer:

1. Five (5) motor vehicles with a passenger capacity of ten (10) passengers or less in general livery service.

II. DEPARTMENT ANALYSIS

The Department's staff has analyzed the evidence presented in this instant application and finds that it should be granted without a hearing.

III. FINDINGS OF FACT

1. The applicant has submitted the proper application before this Department.
2. The Department finds that the applicant's records indicate all its vehicles have been in use and are available for transfer.
3. No opposition was filed by existing operators in the headquarters town.

IV. CONCLUSION AND ORDER

Based on the above and pursuant to Section 13b-103, the instant application, given Application Number 2305-TH-81-L, filed by Helping Hands Transportation LLC is approved and Livery Permit Number 3687 is amended and reissued as follows:

**LIVERY PERMIT NUMBER 3687**  
**FOR THE OPERATION OF MOTOR VEHICLES IN LIVERY SERVICE**

Helping Hands Transportation LLC is hereby permitted to operate five (5) motor vehicles with a passenger seating capacity of less than eleven (11) passengers in general livery service to all points in Connecticut from a headquarters in Franklin.

This permit shall remain in effect until it is amended, suspended, or revoked by the Department. Failure of the permit holder to maintain proper insurance and/or to comply with all pertinent motor vehicle laws and other State statutes and/or the rules, regulations, and orders of the Department, shall be considered sufficient cause to amend, suspend, or revoke this permit. This permit is transferrable only with the approval of the Department.

A memorandum of the permit bearing the seal of the Department shall be kept conspicuously posted in the motor vehicles operated hereunder.

Dated at Newington, Connecticut, this 31<sup>st</sup> day of July 2023.

CONNECTICUT DEPARTMENT OF TRANSPORTATION.

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Lisa A. Rivers  
Transit Administrator  
Bureau of Public Transportation