

STATE OF CONNECTICUT

DEPARTMENT OF TRANSPORTATION



NONEWINGTON, CONNECTICUT 06131-546 ARING

AUGUST 21, 2024 AT 10:00 AM

DOCKET NO. 2201-C-6-HG

Worldwide Moving and Storage, Inc dba Father and Sons Moving and Storage 346 Quinnipiac Street
Wallingford, CT 06492

The records of the Department of Transportation (Department) indicate that you are the holder of Household Goods Carrier Certificate No. HG1719. On August 2, 2022, the Administrative Law Unit issued a final decision for citation Docket Number 2201-C-6-HG against Worldwide Moving and Storage, Inc. In this decision's order, the respondent was required to comply with the following requirements:

- 1. The respondent will reimburse Mr. Ivitible \$6,200 which is to be paid by the respondent to Mr. Ivitible within thirty (30) days from the execution of a release by Mr. Ivitible.
- 2. In addition, the respondent will be assessed a civil penalty of \$1,500 to be paid to the "Treasurer State of Connecticut" within thirty (30) days from the date of this decision.
- 3. The respondent will develop a more detailed claims process for customer complaints and will submit a draft to the department for approval within forty-five (45) days from the date of this decision.
- 4. The respondent will make thirty-six (36) months of quarterly compliance reporting under the new claims process beginning from the date of approval of the new claims process.

As of July 11, 2024, the Regulatory & Compliance Unit has not received this year's claims binders for quarter one and quarter two. Numerous attempts using different communication mechanisms were made to contact the respondent, but were unsuccessful. Consequently, the department requests that this citation be reopened for failure to comply with requirement four of the order.

As a result, you are subject to a hearing and potential penalties pursuant to CGS 13b-410 and 13b-414. Your certificate is also subject to a possible revocation pursuant to CGS 13b-407.

Pursuant to Connecticut General Statutes Section 4-182, as amended, you are hereby directed to appear by telephone for a hearing on August 21, 2024 at 10:00 AM for a Show Cause hearing as to why this Certificate should not be revoked, suspended and/or the imposition of an additional civil penalty for failure to comply with the applicable provisions of the Connecticut General Statutes and Regulations of Connecticut State Agencies, as stated above.

Please call 1-866-617-1525 and enter participant code 95750880 to attend the hearing. If you have any problems accessing the hearing, please call me 860-594-2864. Please accept the

outlook invite emailed to you or send me a conformation email so I know that you plan to attend the hearing.

Dated at Newington, Connecticut on this 16th day of July 2024.

CONNECTICUT DEPARTMENT OF TRANSPORTATION

Judith Almeida Staff Attorney 3

Administrative Law Unit

Bureau of Finance and Administration