



DOCKET NO. 2510-N-107-L

RE: APPLICATION OF RAPIDLIFT MEDICAL TRANSPORTATION LLC TO OPERATE ELEVEN (11) MOTOR VEHICLES, HAVING A PASSENGER SEATING CAPACITY OF TEN (10) PASSENGERS OR LESS, IN GENERAL LIVERY SERVICE BETWEEN ALL POINTS IN CONNECTICUT FROM A HEADQUARTERS IN WATERBURY.

AMENDED AND REISSUED FINAL DECISION  
TO CORRECT PERMIT NUMBER

May 26, 2026

2800 Berlin Turnpike  
P.O. Box 317546  
Newington, CT 06131-7546  
860-594-2000

**CT.GOV/DOT**

## I. INTRODUCTION

### A. APPLICATION

On October 28, 2025, Rapidlift Medical Transportation LLC (hereinafter “applicant”) filed an application with the Department of Transportation (hereinafter “department”), seeking authorization to operate eleven (11) motor vehicles having a seating capacity of ten (10) passengers or less in general livery service from a headquarters in Waterbury pursuant to Section 13b-103 of the Connecticut General Statutes, as amended.

### B. HEARING

Pursuant to Connecticut General Statutes Section 13b-103, as amended, a public hearing was held on this application on January 7, 2026.

Notice of the application and of the hearing to be held thereon was given to the applicant and to such other parties as required pursuant to Connecticut General Statutes Section 13b-103, as amended. Legal notice to the public was given by publication on the department’s website.

Sharon Peters, a hearing officer designated by the Commissioner pursuant to Connecticut General Statutes Section 13b-17 conducted the hearing on this matter.

### C. APPEARANCES

Jason Mervin appeared pro se on behalf of Rapidlift Medical Transportation LLC. Mr. Mervin has a mailing address of 45 Avalon Circle, Waterbury, Connecticut 06710.

## II. FINDINGS OF FACT

1. The applicant seeks to operate eleven (11) motor vehicles in general livery service from a headquarters in Waterbury.
2. All of the vehicles the applicant will operate are wheelchair accessible.
3. Mr. Mervin has no previous experience in the livery business.
4. Mr. Mervin formerly worked as the Regional Director of nursing homes in Massachusetts and Connecticut with a capacity for 270 patients.
5. In his role as Regional Director, Mr. Mervin was responsible for the operation of the nursing homes and business development.

6. Wheelchair accessible transportation was difficult to find for the nursing home patients.
7. Mr. Mervin currently holds a Connecticut driver's license without the necessary endorsement to drive livery vehicles.
8. Mr. Mervin will manage and run the business.
9. The applicant intends to hire livery drivers as soon as its permit is approved.
10. Mr. Mervin works as a consultant to nursing homes between 10 and 20 hours per week.
11. The applicant has \$384,045.75 in its business bank account as of January 7, 2026
12. The first six months of the applicant's expenses include car loan payments of \$70,664.70, insurance costs of \$93,480.00, property tax of \$4658.62, maintenance and repair costs of \$6000.00, advertising and marketing of \$8,500.00 and communication and software costs of \$4330.00, which total \$187,634.26.
13. The applicant has \$196,411.49 after the above expenses to meet any payroll expenses during the first six months of operation.
14. There is great need for nonemergency wheelchair medical transportation in the Waterbury area.
15. The applicant intends to contract with MTM.
16. Mr. Mervin will use his nursing home contacts to market the business.
17. The applicant has no criminal history.
18. The application was not opposed.

### III. DISCUSSION

The department has jurisdiction over each person, association, limited liability company or corporation owning or operating a motor vehicle in livery service, pursuant to Connecticut General Statutes Section 13b-102, as amended.

In determining whether a livery permit should be granted, the department shall take into consideration the present or future public convenience and necessity. The applicant must prove that the public's convenience and necessity will be improved by the proposed service. Additionally, the applicant must show the suitability of the applicant or the suitability of the management if the applicant is a limited liability company or corporation, the financial responsibility of the applicant, the ability of the applicant efficiently and properly to perform the service for which authority is requested and the fitness, willingness and ability of the applicant to conform to the provisions of the

statutes and the requirements and regulations of the department thereunder, in accordance with Connecticut General Statutes Section 13b-103.

Regarding the applicant's suitability, Mr. Mervin submitted a criminal record check which disclosed no criminal convictions. He has business experience as a regional director of nursing homes with 270 patient capacity. His role as regional director also provides him with knowledge of the needs of the population the applicant is looking to serve. The applicant has purchased software for dispatching and scheduling. Based on the evidence presented, the applicant is suitable to conduct the proposed intrastate livery business.

As far as the applicant's financial ability is concerned, the first six months of the applicant's expenses include car loan payments of \$70,664.70, insurance costs of \$93,480.00, property tax of \$4658.62, maintenance and repair costs of \$6000.00, advertising and marketing of \$8,500.00 and communication and software costs of \$4330.00, which totals \$187,634.26. The business has \$384,045.75 in its bank account which is sufficient to meet these expenses and provide \$196,411.49 to cover employee expenses as they arise during this time.

On the issue of public convenience and necessity, Mr. Mervin has first-hand knowledge of the need for wheelchair accessible nonemergency medical transportation through his role in the nursing home business. All of the applicant's vehicles have the capacity for wheelchair transportation. The applicant intends to contract with MTM as well as use the connections he has with nursing homes to market the business. Based upon the entirety of the evidence, the applicant's proposed service will help to address this need and would improve public convenience and necessity. The applicant will receive authorization for eleven (11) general livery vehicles.

#### IV. ORDER

Based upon the above and pursuant to Connecticut General Statute Section 13b-103, as amended, the application in the name of Rapidlift Medical Transportation LLC is hereby granted, and Livery Permit Number 3878 is hereby issued as follows:

#### **LIVERY PERMIT NUMBER 3878<sup>1</sup>**

Rapidlift Medical Transportation LLC is authorized to operate eleven (11) motor vehicles, with a seating capacity of ten (10) passengers or less, in general livery service from a headquarters in Waterbury.

#### **RESTRICTIONS:**

The applicant must register and insure the eleven (11) motor vehicles granted in this decision within one hundred and twenty (120) days. Failure to do so may result in revocation of the

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<sup>1</sup> The only change in this Amended decision was to correct the permit number. In all other respects the decision is the same.

general livery authority.

The authority granted under this permit may not be sold or transferred until it has been operational, i.e. a vehicle registered with livery plates thereunder for not less than twenty-four (24) months.

This permit shall remain in effect until it is amended, suspended or revoked by the department.

Failure of the permit holder to maintain proper insurance and/or comply with all pertinent motor vehicle laws and other state statutes and/or rules, regulations and orders of the department shall be considered sufficient cause to amend, suspend or revoke said permit.

Dated at Newington, Connecticut on the twenty-sixth day of May 2026.

CONNECTICUT DEPARTMENT OF TRANSPORTATION

*Sharon A Peters*

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Sharon A. Peters  
Staff Attorney II  
Office of Legal Affairs

**CERTIFICATION**  
**DOCKET NO. 2510-N-107-L**

I hereby certify that true and correct copies of the decision in the above-entitled matter were mailed to the following parties on May 26, 2026.

**APPLICANT:**

Rapidlift Medical Transportation LLC  
45 Avalon Circle  
Waterbury CT 06710

**CERTIFIED MAIL:**

**APPLICANT'S COUNSEL:**

NA

**INTERVENORS:**

NA

**OTHERS:**

Regulatory & Compliance

CERTIFIED BY:

*Sharon A Peters*

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Sharon A Peters  
Staff Attorney II  
Office of Legal Affairs