

E-RESPONSE FACT SHEET FOR EMPLOYERS



HOW IT WORKS

SIDES E-Response is a website that allows employers to quickly and easily manage unemployment claims. No special software is required. Let SIDES handle the details so you can focus on business:



REDUCE PAPERWORK

Shorten staff time and lessen administrative stress.



IMPROVE ACCURACY

Prevent overpayments and minimize potential penalties or adjustments.



SPEED UP RESPONSE TIMES

Respond quickly to claim notices and provide all information electronically.



SAVE MONEY

Reduce your manual data entry and printing and mailing expenses by using a secure online tool.

SIDES is secure, confidential, and includes robust security measures to protect sensitive employer data.



GET STARTED TODAY

Visit portal.ct.gov/DOL/Divisions/Unemployment-Insurance-Benefits/SIDES/SIDES-Eresponse to register for SIDES E-Response.

SIDES E-Response is free for employers, but there may be associated system development costs.

Questions?

Web: portal.ct.gov/DOL/Divisions/Unemployment-Insurance-Benefits/SIDES/

Email: DOL.SIDESadmin@ct.gov

Phone: 860-263-6779