

To: Attorney Kimberly Graham

Dear Attorney Graham,

Thank you for the opportunity to comment on the towing and storage rate proposal. I've been in the towing business for over 15 years, and I can say firsthand that our costs have gone up far faster than 4.5% per year. Insurance, payroll, parts, and trucks have all skyrocketed.

We're not asking for anything excessive, just fair compensation for the work, liability, and investment this job requires. The proposed storage rate also needs adjustment. It costs us real money to hold vehicles on our property, and property taxes, electricity, and security all keep rising.

Please consider a more realistic increase that reflects today's operating costs and helps us stay in compliance while serving the public safely.

Sincerely,
Scott Dolan
Glastonbury Auto Body LLC
Glastonbury, CT