CC SOP-30 - QC Protocol - File Viewer Software Document ID: 1077

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A. Purpose:

To outline the steps taken to ensure that secondary viewer software used to analyze digital media is functioning properly.

B. Responsibility:

Forensic examiners

C. Definitions/Abbreviations:

Refer to CC SOP-26 - Definitions and Abbreviations

D. Procedure:

- 1. When a file needs to be examined, the examiner may use available secondary viewer software that supports viewing the contents of that file type.
- 2. As a verification check, another software application, should also be used to examine the file type for its' contents.
- 3. If both software packages display the same information to the examiner and it is reproducible, the viewer software is considered performance checked. This should be documented in "QC Protocol-File Viewers" (QR-CC-28) and a copy should be retained by the examiner in a record format. The records may also be archived electronically in PDF format in the designated examiner folder located in the "iso directory" of the unit server.
- 4. When a secondary viewing software is used in an examination, the name and version number of the software should be noted in the examiners Analysis Notes (QR-CC-6).