CC SOP-19 - QC Protocol - Forensic Computer

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Approved by Director: Dr. Guy Vallaro

A. Purpose:

To outline the steps taken to ensure that a forensic computer being used to examine and store digital evidence is secure and working properly.

B. Responsibility:

Forensic examiners

C. Definitions/Abbreviations:

Refer to CC SOP-26 - Definitions and Abbreviations

- D. Procedure:
 - 1. Turn on the forensic computer and verify that the POST / boot sequence executes properly.
 - 2. Ensure that the forensic computer requires a logon password for access.
 - 3. Ensure that there is no case related material opened or accessible on the system and temporarily enable the internet network connection:

Review operating system updates available and install if necessary.

Update anti-virus and malware definitions.

NOTE: If an internal target partition containing case data is still in use and accessible, then stored current anti-virus definitions can be accessed on the iso folder on the server for updating; alternatively the internal drive can be temporarily taken offline using computer manager before enabling the internet connection.

- 4. Restart the system and verify that the POST/boot sequence executes properly; also verify that the operating system updates installed properly by reviewing the update history.
- 5. Disable the internet network connection on the forensic system.
- 6. In the event that verification of the system fails, resolve the issue before proceeding with any examinations using this computer.
- 7. Troubleshooting procedures include, but are not limited to the following:
 - a. Training, knowledge and experience.
 - b. Technical references.
 - c. Consulting with co-workers and technical support.
- 8. If the issue cannot be resolved, the computer cannot be used for digital evidence analysis and a "Out of Service" sticker should be placed on the computer.
- 9. Document the verification process using QR-CC-25 QC Check Sheet Forensic Computer.
- 10. A notation that software and/or hardware maintenance was performed on the system is to be recorded in the individual examiner's maintenance log book.
- 11. The system POST / boot sequence check, any necessary operating system updates and antivirus updates must be performed prior to starting a new case and/or following system repairs.

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12. Retain the QR-CC-25 - QC Check Sheet - Forensic Computer record in a binder or other appropriate means.

E. References:

1. Technical references

