



DIVISION OF STATEWIDE EMERGENCY TELECOMMUNICATIONS



DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION

Percentage of 911 Calls Answered within 10 Seconds Report – 2nd Quarter 2025

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 2nd Quarter 2025							
Danbury ECC	98.78	Darien PD	96.75	CSP BIA	94.20	Manchester PD	90.64
Madison PD	98.56	Northwest CT Public Safety	96.64	Farmington PD	94.20	Seymour PD	90.61
Greenwich PD	98.52	Litchfield County Dispatch	96.62	CSP Troop B	93.69	Cheshire PD	90.46
Groton ECC	98.35	Stonington PD	96.47	Orange PD	93.66	Trumbull PD	90.20
Mohegan Tribal PD	98.17	Waterford ECC	96.37	East Windsor PD	93.59	New Haven ERC	90.17
East Lyme ECC	98.02	Wilton PD	96.35	All PSAPs - Average	93.56	Simsbury PD	90.11
Old Saybrook PD	98.00	Uconn PD	96.25	Stamford ECC	93.51	Windsor Locks PD	89.83
Wallingford PD	97.99	Ridgefield PD	96.16	Southbury PD	93.43	Shelton PD	88.82
QVECC	97.87	Windsor PD	96.11	Berlin PD	93.37	Derby PD	88.81
Mashantucket PS	97.82	Milford PD	95.93	Enfield ECC	93.19	Norwalk PD	88.47
East Haven PD	97.51	Stratford ECC	95.92	Ansonia PD	93.16	Guilford ECC	88.42
CSP Troop E	97.49	Rocky Hill PD	95.87	Valley Shore ECC	93.02	New Britain ERC	88.39
South Windsor PD	97.42	West Hartford PD	95.81	Suffield PD	93.00	Cromwell PD	87.81
Southington PD	97.38	North Haven PD	95.78	New Fairfield PD	92.92	Redding PD	86.46
Bristol PD	97.36	CSP Troop C (Secondary)	95.67	Granby PD	92.77	Avon PD	85.51
Clinton ECC	97.33	CSP Troop I	95.64	Vernon PD	92.67	Thomaston PD	85.50
Branford PD	97.24	Watertown PD	95.53	Norwich PD	92.43	Weston ECC	84.76
Montville ECC	97.19	CSP Troop L	95.41	Plainville PD	91.89	Woodbridge PD	83.93
CSP Troop A	97.16	Meriden PD	95.37	Bloomfield PD	91.75	New Canaan PD	83.84
Willimantic SB ECC	97.10	Naugatuck PD	95.14	Monroe PD	91.60	Canton PD	81.99
New Milford PD	97.07	Newington PD	95.13	CSP Troop H	91.52	Hartford ECC	81.52
Brookfield PD	97.07	Tolland County ECC	95.12	Hamden ECC	91.40	Putnam PD	80.93
New London PD	97.01	Bridgeport ECC	95.04	Wolcott PD	91.39		
West Haven ERS	96.96	Bethel PD	94.91	Glastonbury PD	91.28		
CSP Troop K (Secondary)	96.94	Ledyard ECC	94.67	Wethersfield PD	91.25		
CSP Troop F (Secondary)	96.93	Middletown CC	94.56	CSP Troop G	91.09		
Newtown PD	96.88	North Branford PD	94.32	Easton PD	90.99		
CSP Troop D (Secondary)	96.85	East Hartford PD	94.22	Fairfield ECC	90.84		