



DIVISION OF STATEWIDE EMERGENCY TELECOMMUNICATIONS



DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION

Percentage of 911 Calls Answered within 10 Seconds Report – 1st Quarter 2025

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 1st Quarter 2025							
Greenwich PD	98.99	Wilton PD	96.72	CSP Troop C (Secondary)	94.16	Glastonbury PD	91.13
Danbury ECC	98.80	CSP Troop E	96.61	Meriden PD	94.11	Hamden ECC	91.08
QVECC	98.24	East Haven PD	96.57	Ridgefield PD	94.02	Weston ECC	90.79
Wallingford PD	98.21	CSP Troop D (Secondary)	96.42	Trumbull PD	93.94	Norwalk PD	90.56
New Milford PD	98.20	Rocky Hill PD	96.42	All PSAPs - Average	93.92	Avon PD	90.51
Branford PD	98.10	West Hartford PD	96.35	Cheshire PD	93.91	Wolcott PD	90.30
Newtown PD	98.00	North Haven PD	96.21	Enfield ECC	93.90	Easton PD	90.02
Litchfield County Dispatch	97.98	Tolland County ECC	96.18	Farmington PD	93.90	Guilford ECC	90.00
Groton ECC	97.90	West Haven ERS	95.92	Southbury PD	93.84	Norwich PD	89.90
Montville ECC	97.87	Milford PD	95.91	Naugatuck PD	93.82	Monroe PD	89.89
South Windsor PD	97.71	Waterford ECC	95.91	North Branford PD	93.76	Simsbury PD	89.59
Mohegan Tribal PD	97.70	Bridgeport ECC	95.86	Orange PD	93.75	Derby PD	89.25
East Lyme ECC	97.69	Brookfield PD	95.84	Vernon PD	93.64	Redding PD	88.82
Bethel PD	97.68	Berlin PD	95.69	Valley Shore ECC	93.63	New Britain ERC	88.65
Madison PD	97.63	Newington PD	95.52	Plainville PD	93.34	Cromwell PD	88.04
Bristol PD	97.51	CSP Troop A	95.30	Stamford ECC	93.08	Shelton PD	87.92
Southington PD	97.51	Middletown CC	95.23	Seymour PD	92.87	Putnam PD	86.91
Uconn PD	97.50	Watertown PD	95.20	New Fairfield PD	92.80	Hartford ECC	86.73
New London PD	97.28	Windsor PD	95.04	CSP BIA	92.62	Woodbridge PD	85.21
CSP Troop F (Secondary)	97.26	Darien PD	95.04	Granby PD	92.46	New Canaan PD	83.06
Old Saybrook PD	97.15	Suffield PD	94.80	Fairfield ECC	92.32	Canton PD	82.68
Willimantic SB ECC	97.10	Ledyard ECC	94.64	Windsor Locks PD	91.90	Thomaston PD	81.04
CSP Troop K (Secondary)	97.08	Stratford ECC	94.63	Wethersfield PD	91.86		
Mashantucket PS	97.04	CSP Troop I	94.58	CSP Troop H	91.80		
CSP Troop L	97.01	CSP Troop B	94.56	CSP Troop G	91.47		
Clinton ECC	96.97	Ansonia PD	94.45	Manchester PD	91.46		
Stonington PD	96.88	East Windsor PD	94.45	New Haven ERC	91.40		
Northwest CT Public Safety	96.81	East Hartford PD	94.28	Bloomfield PD	91.31		