



# Provider Profile

State of Connecticut  
Department of Developmental Services  
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes  
Accepting individuals to Day Programs? **Yes**  
Accepting individuals to Residential Programs? **Yes**

Project SEARCH Internship Program: **No**  
**Corporation Type:** Not for Profit Corp  
**People Served:** 25 to 100 people

**Resources for Human Development Inc. PIN: 1770**

43 R. Marne Street Hamden CT 06514  
**Phone:** (475) 441-7787 **Fax :** (203) 774-7517 **Toll Free:**  
**Web Address:** [www.rhd.org](http://www.rhd.org) **TD Phone:**

## Contact Information

	<u>Contact Name</u>	<u>Telephone Number - Extension</u>	<u>Email Address</u>
<b>Director:</b>	Carmen Santiago-Dennison	-	Carmen@rhd.org
<b>Main Contact:</b>	Carmen Santiago-Dennison	(203) 774-7516 103	Carmen@rhd.org
<b>Medicaid:</b>	Carmen Santiago-Dennison	Carmen Santiag 103	Carmen@rhd.org
<b>Provider Admin:</b>	Joseph DiPasquale	(215) 951-0327 1161	Joseph.DiPasquale@rhd.org
<b>EVV Contact:</b>	Carmen Santiago-Dennison	Carmen Santiag 103	Carmen@rhd.org
<b>CE Contact:</b>			

**Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.**

## Qualified to provide the following services to individuals with intellectual disability:

Family Supports	<input type="checkbox"/> Blended Supports <input type="checkbox"/> Companion Supports <input checked="" type="checkbox"/> Individualized Day Support	<input checked="" type="checkbox"/> Personal Supports <input checked="" type="checkbox"/> Respite <input checked="" type="checkbox"/> Transportation
Individualized Home Supports	<input checked="" type="checkbox"/> Individualized Home Supports (IHS) <input type="checkbox"/> Individualized Home Supports (IHS) - 2 <input type="checkbox"/> Individualized Home Supports (IHS) - 3	
Supports in a Day Program	<input type="checkbox"/> Customized Employment Supports <input checked="" type="checkbox"/> Group Day Services (DSO) <input checked="" type="checkbox"/> Group Supported Employment <input checked="" type="checkbox"/> Individualized Supported Employment	<input type="checkbox"/> Prevocational Services <input checked="" type="checkbox"/> Senior Supports <input checked="" type="checkbox"/> Employment Transitional Services
Supports in a Residential Facility	<input type="checkbox"/> Community Companion Home <input checked="" type="checkbox"/> Community Living Arrangement <input checked="" type="checkbox"/> Continuous Residential Support	<input type="checkbox"/> Live-in Caregiver <input type="checkbox"/> Shared Living <input type="checkbox"/> Remote Supports
Consultant Services	<input type="checkbox"/> Health Care Coordination <input checked="" type="checkbox"/> Behavioral Support Services <input checked="" type="checkbox"/> Positive Behavior Support (PBS) <input checked="" type="checkbox"/> Applied Behavior Analysis (ABA)	<input type="checkbox"/> Interpreter Services <input type="checkbox"/> Nutrition
Other Services	<input type="checkbox"/> Assisted Living <input type="checkbox"/> Assistive Technology <input type="checkbox"/> Adult Day Health <input type="checkbox"/> Camp <input type="checkbox"/> Home Delivered Meals	<input type="checkbox"/> Parenting Support <input checked="" type="checkbox"/> Independent Support Broker (FICS) <input type="checkbox"/> Peer Support <input type="checkbox"/> Contracting Provider for Nursing Supports



## Provider Profile

### Towns Served

ANSONIA	BEACON FALLS	BETHEL	BRANFORD	BRIDGEPORT	CHESHIRE	CLINTON
CROMWELL	DERBY	DURHAM	EAST HARTFORD	EAST HAVEN	GLASTONBURY	GUILFORD
HAMDEN	MADISON	MANCHESTER	MERIDEN	MIDDLEBURY	MIDDLEFIELD	MIDDLETOWN
MILFORD	MONROE	NAUGATUCK	NEWINGTON	NORTH BRANFORD	NORTH HAVEN	ORANGE
OXFORD	PROSPECT	ROCKY HILL	SEYMOUR	SHELTON	SOUTH WINDSOR	STRATFORD
TOLLAND	TRUMBULL	VERNON	WALLINGFORD	WATERBURY	WATERTOWN	WEST HAVEN
WETHERSFIELD	WOODBIDGE					

### Provider Description

#### Information provided by the provider describing their agency:

Resources for Human Development (RHD) has extensive experience in a wide range of human services, including the development of community-based programs for individuals who have been previously institutionalized and who have multiple diagnoses. Established in 1970, RHD programs include community residences and other community-based services for people with intellectual disabilities, mental illness, and substance abuse disorders, and people who are homeless and includes contracts with federal, state, county, and city agencies to operate programs in fourteen states.

RHD is a values-driven organization. We do not merely encourage all members of the corporation to support the organizational values—instead these values guide our program decisions, and our employees try to remain mindful of them at all times. Although there are a number of values that are important to the organization, the following values are considered to be “cornerstone values”:

We believe that by responding to the basic good and strength in people we have the best chance of maximizing positive individual commitment and responsibility. We find this applicable when dealing with employees, recipients of services and other individuals with whom we are in contact through our many corporate activities. In practice, this philosophy translates into encouraging, assisting, supporting, educating and allowing a person to make commitments and take responsibilities. It means trusting employees to do their jobs or believing in their potential to take on more difficult tasks. It means allowing a client of one of our programs to do things that may at times seem risky, knowing that the gains from the attempt (success or failure) will outweigh the stagnation of the status quo.

RHD/Connecticut opened its first program in 1997 and currently operates 10 DDS licensed Community Living Arrangements (CLA’s). There are two CLA’s and one day program in the South Region. There is one CLA and one consumer supported in a Continuous Residential Support environment in the North Region. There are seven CLA’s, one day program and a Supported Living program in the West Region.

Profile Last Update: 10/19/2021

### Quality Profile

Link to Quality Profile [Quality Profile](#)