



# Provider Profile

State of Connecticut  
Department of Developmental Services  
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes  
Accepting individuals to Day Programs? **Yes**  
Accepting individuals to Residential Programs? **Yes**

Project SEARCH Internship Program: **No**

**Corporation Type:**

**People Served:** 0 to 10 people

**Ferrara, Heather**

**PIN: 4113**

57 Twining Street

Plainville

CT 06062

**Phone:** (203) 886-6125

**Fax :**

**Toll Free:**

**Web Address:**

**TD Phone:**

## Contact Information

Contact Name

Telephone Number - Extension

Email Address

**Director:** Heather Ferrara

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heather.ferrara.pbs@gmail.com

**Main Contact:**

**Medicaid:**

**Provider Admin:**

**EVV Contact:**

**CE Contact:**

**Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.**

### Qualified to provide the following services to individuals with intellectual disability:

Family Supports

Blended Supports

Companion Supports

Individualized Day Support

Personal Supports

Respite

Transportation

Individualized Home Supports

Individualized Home Supports (IHS)

Individualized Home Supports (IHS) - 2

Individualized Home Supports (IHS) - 3

Supports in a Day Program

Customized Employment Supports

Group Day Services (DSO)

Group Supported Employment

Individualized Supported Employment

Prevocational Services

Senior Supports

Employment Transitional Services

Supports in a Residential Facility

Community Companion Home

Community Living Arrangement

Continuous Residential Support

Live-in Caregiver

Shared Living

Remote Supports

Consultant Services

Health Care Coordination

Behavioral Support Services

Positive Behavior Support (PBS)

Applied Behavior Analysis (ABA)

Interpreter Services

Nutrition

Other Services

Assisted Living

Assistive Technology

Adult Day Health

Camp

Home Delivered Meals

Parenting Support

Independent Support Broker (FICS)

Peer Support

Contracting Provider for Nursing Supports

Report Run Date:

9/19/2023



## Provider Profile

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### Towns Served

|            |             |           |            |             |         |             |
|------------|-------------|-----------|------------|-------------|---------|-------------|
| BERLIN     | BRISTOL     | CHESHIRE  | CROMWELL   | FARMINGTON  | MERIDEN | MIDDLEFIELD |
| MIDDLETOWN | NEW BRITAIN | NEWINGTON | PLAINVILLE | SOUTHINGTON |         |             |

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### Provider Description

#### Information provided by the provider describing their agency:

I am a Licensed Masters Social Worker who specializes in casework with individuals, groups, and families. I earned my bachelor's degree in social work from Southern Connecticut State University, and graduate degree in social work from The University of Connecticut. I have provided ABA services in home settings with adolescents and their families and currently provide positive behavioral supports in group supported employment, day and leisure services, and residential settings working with individuals with intellectual and developmental disabilities.

I aim to improve the level of fit between personal and environmental strengths and limitations. I provide support services and consultation for children and adults using functional behavioral assessments, helping individuals identify goals that are important to them, building skills to manage interfering behaviors, parent education and support, and empowering and training caregivers, family, support staff, teachers, etc. to manage crisis situations effectively. I am also skilled in treating comorbid psychiatric disorders such as depression and anxiety using cognitive behavioral therapy techniques.

Profile Last Update: 6/18/2021

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### Quality Profile

[Link to Quality Profile](#)