



## AUXILIARY AIDS AND SERVICES FOR PERSONS WITH DISABILITIES

DEPARTMENT OF DEVELOPMENTAL SERVICES (DDS)  
COMPLIES WITH THE REQUIREMENTS OF  
***THE AMERICANS WITH DISABILITIES ACT (ADA)***  
IN THEIR FACILITIES, ACTIVITIES, PROGRAMS AND SERVICES.

DDS can provide auxiliary aids and services such as assistive listening devices, TTY and ASL/ESL interpreters, etc., at no charge for persons with disabilities.

**IF YOU ARE A PERSON WITH A DISABILITY, YOU MUST ASK FOR AN ACCOMMODATION, HELP, OR SERVICES THAT YOU NEED. IT IS HELPFUL TO ASK IN WRITING.**

**Please contact your case manager or the ADA Coordinator, Ed Mambruno:**

**Ed Mambruno, 460 Capitol Avenue, Hartford, CT 06106**

**or**

**[ed.mambruno@ct.gov](mailto:ed.mambruno@ct.gov)**

If you have a **disability based** grievance, you can file it with: **The ADA Coordinator** using the Grievance Procedure and begin an investigation of your complaint.

**The ADA Coordinator may be reached at (860) 418-6047**

The Americans with Disabilities Act of 1990 (28 CFR § 35.160) requires us to take necessary steps to effectively communicate with the disabled.

