

NCI Adult Consumer Survey - 2013
Data Analysis Results
CT Compared to National Data

Overview

The tables below show the major areas of the NCI Consumer Survey with specific NCI Indicators under each. For the areas of Choice and Decision Making and Community Inclusion HSRI included “scales” which combine the individual indicator scoring. The following is a description of those scales from the NCI Final Report:

“Scales are used to combine similar responses from multiple questions into one outcome. Scales are only used for two domains for the Adult Consumer Survey -- Community Inclusion and Choice. By using scales, it is possible to create a measure of an overarching concept rather than specific elements of the concept. In order to create a scale, statistical tests are required to ensure that the multiple items share common properties.”

For each Indicator CT data and the number of respondents (the “N”) are listed along with the corresponding National data and number of respondents. The differences between CT and National data are in the last column (Diff). In most cases a negative difference is not desirable however for some indicators a negative difference should be considered positive (ex. Others read mail without permission).

For most tables HSRI put the States into one of three categories based on statistical analysis:

1. Significantly Above Average
2. Average
3. Significantly Below Average

Where this occurred it is referenced in the Notes column next to the related indicator.

The text below each table contains a brief analytical statement based on the data shown.

Key Findings for CT

Work, Employment and Day Programs

- Although CT is ranked first in percentage of people in Community Employment, most of those are in Group Supported Employment and relatively fewer in either Individual Supported or Competitive Employment.
- In the related area of Satisfaction, CT is significantly above average for the indicator of Wanting to Live Somewhere which suggests some dissatisfaction with their current residence.
- CT is ranked first in the percentage of people who receive benefits in their Community Employment.

Choice and Decision Making

- CT falls below the National averages in almost all aspects of Choice and Decision Making. It is especially significant in the areas of individuals knowing whether or not they had input in their work situation or day support staff and ability to request a change in Case Manager.

Health

- CT is significantly above average in the percentage of respondents having a primary care doctor as well as those having appointments for hearing exams and flu vaccines. CT ranks within the average range for all other health related indicators.

Choice and Decision Making

Choices	CT		National		Diff	Notes
	Value	N	Value	N		
Chose (or had input in) where they live	43%	294	50%	8,044	-7%	
Chose (or had input in) their roommates	40%	296	43%	7,689	-3%	
Chose (or had input in) where they work	76%	120	83%	1,337	-7%	
chose (or had input in) where they go during the day (day program or activity)	61%	299	58%	9,199	3%	
chose (or help decide) their daily schedule	80%	387	81%	12,202	-1%	
Chose (or were aware) they could request to change their staff (work, home, day program or activity)	43%	338	62%	10,886	-19%	
Chose or help decide how to spend free time	91%	382	91%	12,209	0%	
Chose or help decide what to buy with their spending money	86%	382	87%	12,156	-1%	
Life Decisions Scale	50%	390	56%	12,098	-6%	
Everyday Choices Scale	85%	396	86%	12,365	-1%	
Chose (or were aware) they could request to change their Case Manager	34%	361	60%	11,706	-26%	CT significantly below average

CT falls below the National averages on in almost all aspects of Choice and Decision Making. It is especially significant in the areas of individuals knowing whether or not they had input in their work or day support staff and ability to request a change in Case Manager. In the two scale areas individuals from CT fell 6% behind the National average in Life Decisions and 1% behind in Everyday Choices.

Work

Work	CT		National		Diff	Notes
	Value	N	Value	N		
Paid Job in Community	37%	368	15%	12,392	22%	CT significantly above average (Ranked nbr 1)
Type of Community Job						
Individual Support	23%		35%		-12%	
Group Supported	66%		32%		34%	Most of Community Jobs for CT are in Group Supp Emp.
Competitive	11%		33%		-22%	
Average # of biweekly hours worked						
Individual Support	29		25		4	
Group Supported	29		27		2	
Competitive	23		27		-4	
Average Biweekly Wage						
Individual Support	\$189.58		\$186.37		\$3.21	
Group Supported	\$201.99		\$148.35		\$53.64	
Competitive	\$201.06		\$207.62		-\$6.56	
Average Hourly Wage						

Individual Support	\$6.68		\$8.48		-\$1.80	
Group Supported	\$7.25		\$6.44		\$0.81	
Competitive	\$9.30		\$8.15		\$1.15	
Worked 10 out 12 months in community job	87%	130	81%	1657	6%	CT within average range
Average Months at Community Job	72	102	66	1352	6	
Received Benefits at Community Job	67%	105	26%	1,397	41%	CT significantly above average (Ranked nbr 1)
Community Job Industry (Top 4)						
Food Prep	17%		20%		-3%	
Cleaning/Maintenance	44%		32%		12%	
Retail	18%		15%		3%	
Assembly/Manufacturing	6%		7%		-1%	
No Community Job but Wants One	39%	66	49%	5,222	-10%	CT within average range (last in the range)
Community Employment as Goal in Plan	36%	385	24%	12,467	12%	CT significantly above average
Has a Day Program or Regular Activity	57%	277	72%	8,813	-15%	CT significantly below average
Does Volunteer Work	34%	277	34%	8,521	0%	CT within average range

CT is ranked number 1 in the states surveyed in percent of respondents who have a job in the community; however the majority of those individuals are in Group Supported Employment compared to other states (34% above the National Average). Less people are in either Individual Supported (-12%) or Competitive (-22%) Employment compared to the National average.

Wages are higher (except average hour wage of individuals who are individually supported (-\$1.80)) than the National average and CT is ranked number one among responding states in the percentage of people receiving benefits at their community job. Jobs entailing cleaning/maintenance and retail are higher than the National average while Food Prep (-3%) and Assembly/Manufacturing (-1%) jobs are lower than the National average.

CT is significantly above the National average in the percent of respondents who have community employment as a goal within individual plan. CT is significantly below average in the number of people who have a Day Program or Regular Activity (Non-Community Employment).

Self-Directed Services

Self-Directed Services	CT		National		Diff	
	Value	N	Value	N		
Uses Self-Directed Supports	12%	400	11%	12,631	1%	CT within average range
Someone talked with them about Individual Budget	84%	25	77%	439	7%	CT within average range
Has help in deciding how to use Individual Budget	91%	22	88%	396	3%	CT within average range
Can make changes to Individual Budget	86%	22	81%	358	5%	CT within average range
Need more help in deciding how to use Individual Budget	48%	23	38%	379	10%	CT within average range

Receive Info about their Individual Budget/Svcs	70%	23	78%	324	-8%	CT within average range
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CT falls within the average range in all areas of Self-Directed services.

CT is behind the national average in the percentage of individuals who received information about their individual budget/services (-8%).

Community Inclusion

Community Inclusion	CT		National		Diff	
	Value	N	Value	N		
Went Shopping in past month (nbr of times - Adj Average)	4.5	368	4.1	11,695	0.4	
Went out on Errands in past month (nbr of times - Adj Average)	4.4	371	2.9	11,605	1.5	
Went out for entertainment in past month (nbr of times - Adj Average)	3.4	381	2.6	11,692	0.8	
Went out to eat in past month (nbr of times - Adj Average)	4.6	373	3.8	11,657	0.8	
Went out to religious services in past month (nbr of times - Adj Avg)	1.3	385	1.8	11,717	-0.5	
Went out for exercise in past month (nbr of times - Adj Avg)	6.3	371	6.9	11,838	-0.6	
Went on vacation in past year (nbr of times - Adj Avg)	1.2	380	0.8	11,779	0.4	
Community Inclusion Scale Score	16.6	335	13.5	10,917	3.1	

CT is close to the National averages in all of the indicators for Community Inclusion. CT is above the National average for:

- Community Inclusion Scale Score (+3.1)
- number of times respondent went shopping in the past month (+0.4)
- number of times respondent went out on errands in the past month (+1.5)
- number of times respondent went out for entertainment in the past month (+0.8)
- number of times respondent went out to eat in the past month (+0.8)
- number of times respondent went on vacation in past year (+0.4)

Relationships

Relationships	CT		National		Diff	
	Value	N	Value	N		
Has Friends	77%	281	77%	8,731	0%	CT within average range
Has a Best Friend	81%	270	80%	8,476	1%	CT within average range
Can see Family	80%	265	79%	7,993	1%	CT within average range
Can see Friends	81%	252	78%	7,934	3%	CT within average range
Talk with their neighbors	66%	287	68%	8,644	-2%	CT within average range
Can Date	82%	222	84%	6,826	-2%	CT within average range

Feels Lonely	36%	272	41%	8,486	-5%	CT within average range
Helps Others	90%	271	86%	8,571	4%	CT within average range

CT is within the average range for all indicators in the Relationships area. CT is slightly above the National averages in areas of being able to see Friends and Family and slightly below average in being able to date. The negative rating in feeling lonely is a positive in that there is a smaller group of CT respondents who feel lonely compared to the National average. CT is also significantly higher than the National average in the percent of respondents who report that they help others.

Satisfaction

Satisfaction	CT		National		Diff	
	Value	N	Value	N		
Likes Home	88%	290	90%	8,857	-2%	CT within average range
Likes Neighborhood	87%	285	88%	8,668	-1%	CT within average range
Wants to live somewhere else	34%	286	26%	8,658	8%	CT significantly above average
Likes Work	88%	117	92%	1,307	-4%	CT within average range
Wants to work somewhere else	33%	113	28%	1,292	5%	CT within average range
Likes Day Program or Activity	96%	157	90%	6,136	6%	CT significantly above average
Wants to do something different during the day	35%	153	31%	5,900	4%	CT within average range

CT is within the average range or significantly above average in all areas of Satisfaction. CT is slightly below the National averages for the indicators of Liking Home, Neighborhood or Work and slightly higher in the area of wanting to work somewhere else, wanting to live somewhere else and wanting to do something different during the day, suggesting some dissatisfaction with their current Job or Day Program or residence.

Service Coordination

Service Coordination	CT		National		Diff	
	Value	N	Value	N		
Met Case Manager	95%	282	94%	8,432	1%	CT within average range
Case Manager asks what person wants	84%	263	87%	7,814	-3%	CT within average range
Case Manager helps get what person needs	85%	253	88%	7,454	-3%	CT within average range
Case Manager calls back right away	76%	192	75%	5,322	1%	CT within average range
Staff come when they are supposed to	92%	248	93%	7,237	-1%	CT within average range
Gets help to fix problems with staff	89%	209	91%	6,185	-2%	CT within average range
Person helped make Service Plan	82%	233	85%	7,485	-3%	CT within average range; towards the bottom of range

CT is at the bottom of the average range for respondents reporting that their case manager asks the person what they want. CT falls within the average range for majority of the indicators in the service coordination section.

Access

Access	CT		National		Diff	
	Value	N	Value	N		
Gets Needed Services	83%	372	82%	12,412	1%	CT within average range
Has a way to get places	84%	286	83%	8,614	1%	CT within average range
Types of Transportation					0%	
Ride from staff in provider vehicle	62%		50%		12%	
Specialized Transport	5%		11%		-6%	
Ride from staff in staff's car	35%		39%		-4%	
Uses Taxi Services	5%		4%		1%	
Family and Friends	43%		52%		-9%	
Public Transportation	18%		14%		4%	
Transfers Self	20%		19%		1%	
Staff have adequate Training	93%	345	92%	10,545	1%	CT within average range

CT is within the average range in most areas of Access. In terms of types of transportation, CT respondents were more likely to utilize transportation in provider vehicles, transferring themselves, taxis or public transportation than the National averages.

Health

Health	CT		National		Diff	Notes
	Value	N	Value	N		
Has a Primary Care Doctor	100%	404	98%	12,853	2%	CT significantly above average
Poor Health	6%	403	4%	12,406	2%	CT within average range
Last Physical Exam in past year	92%	376	89%	12,180	3%	CT within average range
Last Dental Visit in past year	94%	365	80%	11,073	14%	CT within average range
Last Eye Exam in past year	58%	302	57%	10,007	1%	CT within average range
Last Hearing Test in past five years	71%	195	56%	7,626	15%	CT significantly above average
Last Pap Test in past three years	74%	117	68%	3,797	6%	CT within average range
Last Mammogram in past two years (women over 40)	90%	69	74%	2,168	16%	CT significantly above average
Last PSA Test in past year	56%	48	47%	1,390	9%	CT within average range
Last Colorectal Screening in past year (people over 50)	23%	99	22%	2,527	1%	CT within average range
Had a Flu Vaccine in past 12 months	87%	288	76%	9,411	11%	CT significantly above average
Has had a Pneumonia vaccination	42%	146	36%	7,205	6%	CT within average range

CT is significantly above average in the percent of respondents having a primary care doctor as well as those having appointments for hearing and mammogram exams and flu vaccinations. CT ranks within the average range for all other health related indicators.

In the Overall Health data (part of the demographic pre-survey information) CT is comparable with National percentages of people experiencing either Excellent/Very Good or Fairly Good health (CT 94%/Natl. 95%).

Medication

Medication	CT		National		Diff	Notes
	Value	N	Value	N		
Takes medication for mood, anxiety, behavior or psychotic disorders	56%	395	53%	12,445	3%	CT within average range

CT is 3% higher than the National average for percentage of respondents taking medication for mood, anxiety, behavior or psychotic disorders.

Wellness

Wellness	CT		National		Diff	Notes
	Value	N	Value	N		
Engages in Physical Activity	16%	385	22%	12,212	-6%	CT significantly below average
Body Mass Index						CT within average range
Underweight	5%		6%		-1%	
Normal Weight	31%		31%		0%	
Overweight	31%		29%		2%	
Obese	32%		34%		-2%	
Uses Tobacco	6%	387	7%	12,597	-1%	CT within average range

CT is significantly below average for percentage of respondents engaging in physical activity. CT respondents are slightly less likely to be either underweight or obese and slightly more likely to be overweight than the National averages.

Rights and Respect

Respect and Rights	CT		National		Diff	Notes
	Value	N	Value	N		
People knock before entering Home	85%	282	89%	8,548	-4%	CT within average range
People knock before entering Bedroom	79%	273	82%	8,252	-3%	CT within average range
Can be alone with Visitors	80%	341	80%	11,307	0%	CT within average range
Has enough Privacy	91%	269	91%	8,124	0%	CT within average range
Others never read Mail without permission	80%	312	85%	10,626	-5%	CT within average range; last in range
Can use Phone and Internet	92%	313	90%	9,807	2%	CT within average range
Staff at Home/Work are Respectful	91%	254	93%	7,507	-2%	CT within average range
Participated in a Self-Advocacy Event	40%	331	31%	9,746	9%	CT significantly above average

CT is within the average for most indicators in the Respect and Rights area and significantly above average in the percentages of respondents who said that they participated in a self-advocacy event.

Safety

Safety	CT		National		Diff	
	Value	N	Value	N		
Never Feels scared at Home	78%	282	81%	8,723	-3%	CT within average range
Never Feels scared in Neighborhood	83%	277	85%	8,592	-2%	CT within average range
Never Feels scared at Work or Day Program Activity	89%	251	87%	7,026	2%	CT within average range
Has someone to go to for Help if Scared	92%	251	92%	6,760	0%	CT within average range

CT is within the average range for indicators on safety. CT falls below the National averages in never feeling scared at home or within neighborhood. This suggests some dissatisfaction with their current residence.