

Operations Memo 2025-05

To: DDS Qualified Providers
From: Sean Bannon, Director, Operations Center
CC: Jordan Scheff, Commissioner, Elisa Velardo, Deputy Commissioner, Katie Rock-Burns, Chief of Staff, Nicholas Jerard, CFO, Regional Directors, Private ARDs, PRAT Managers, Resource Administrators, The Alliance, The ARC CT

Date: October 7, 2024

Subject: Updated Funding Guidelines

The Department of Developmental Services (DDS) has implemented several changes to service rates over the past few months. This memo is to assist with communicating all such changes.

With the implementation of the two additional vacation days and twelve additional training hours for Day services, as described in the FY25-FY 27 POS contract, most day services rates and CLA/CRS rates have been increased to mitigate any hardship to providers. Other rate changes include:

- The **new Project Search Rate**, as described in [Operations Memo FY25-01](#).
- The **new Remote Supports hourly and per diem rates**.
- Updated format for self-directed supports rates to show current rate and upcoming rate on 1/1/2025.

Please direct any questions to your Regional Resource Management contact.