



State of Connecticut
Department of Developmental Services

DDS

Jordan A. Scheff
Commissioner

Elisa F. Velardo
Deputy Commissioner

Operations Memo 2024-20

TO: DDS Qualified Providers

FROM: Sean Bannon, Director, Operations Center

CC: Jordan Scheff, Commissioner, Elisa Velardo, Deputy Commissioner, Katie Rock-Burns, Chief of Staff, Nicholas Jerard, CFO, Regional Directors, Private ARDs, Resource Administrators, The Alliance, The ARC CT

DATE: May 2, 2024

SUBJECT: Electronic Visit Verification Alternate EVV Provider – Vendor Registration

The purpose of this memo is to provide updates on Electronic Visit Verification (EVV) for DDS providers choosing an alternate EVV vendor solution.

Please note, NO action is required for DDS providers who choose to stay with Sandata as their EVV solution.

DDS Providers interested in transitioning to an alternate EVV vendor can complete a registration webform created by Sandata to begin the process. It is important to note that a provider with multiple Automated Voice Response System (AVRS) IDs will need to register under each unique ID number. A link to the webform and other informational materials about alternate EVV are available below.

- Click [CT ALT EVV Provider web form](#) to formally indicate your intent to use an alternate EVV vendor solution.
 - For a visual guide on completion of the registration link [Visual Guide to DDS Webform](#)
- We encourage DDS providers to complete additional training on the alternate EVV process provided by Sandata. “Aggregator LMS Sessions for those using Alt EVV” training link: <https://www.sandatalearn.com?KeyName=CTAGGREGATOR>
- To access a step-by step overview of the Alt EVV Open Model Process for DDS providers and alternate EVV vendors including the registration, credentialing, and certification process: <https://portal.ct.gov/dds/-/media/dds/evv/dds-alt-evv-open-model-overview.pdf>

Additional information is forthcoming on directions to manage your agency’s EVV mode in WebResDay.

Questions should be directed to DDS.EVV@ct.gov.

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