

Operations Center Memo FY2025-07

To: DDS Qualified Providers

From: Sean Bannon, Operations Center Director

CC: Jordan Scheff, Commissioner, Elisa Velardo, Deputy Commissioner, Katie Rock-Burns, Chief of Staff, Nicholas Jerard, CFO, Regional Directors, Private ARDs, Resource Administrators, The Alliance, The Arc CT

Date: October 23, 2024

RE: New Placement Enhancement Corrections and Recoupments

As noted in [Operation Center Memo FY2024-17 Employment and Day Initiatives](#), the Department of Developmental Services (DDS) implemented a “New Placement Enhancement” to the rates for new Day services. The intent of the enhanced rate is to facilitate increased capacity and utilization for Day providers.

DDS has become aware of authorizations that were increased in error. DDS will be recouping FY 2025 overpayments due to these errors in provider’s regular December 2024 payments and correcting the authorizations in the coming weeks.

To further clarify the intent of the New Placement Enhancement, the following situations would be eligible for the enhanced rate:

- Starting services with a new provider
- Service changes with the same provider.
- Frequency changes which result in an increase of days/hours of support in that service.

Situations that would not qualify for the New Placement Enhancement include:

- LON changes.
- Rate changes.
- Moving from VSA to CSA.
- Reducing the number of days/hours in a service with the same provider.
- Moving back to the same service (at the same or reduced hours) within a 3-month period.

Please direct any questions to your Resource Manager.