



State of Connecticut
Department of Developmental Services

DDS

Jordan A. Scheff
Commissioner

Elisa F. Velardo
Deputy Commissioner

Date: December 16, 2023

To: All DDS Qualified Providers

From: Jackson Pierre-Louis, Division Director of Quality and Systems Improvement

cc: Jordan Scheff, Commissioner; Elisa Velardo, Deputy Commissioner; Kathryn Rock-Burns, Chief of Staff; Sean Bannon, Division Director of Operations; Krista Ostaszewski, Health Management Administrator; Jacob Manke, Director of Strategic Planning and Emergency Services; Claudine Testani, DDS Manager of Licensed Programs; Regional Directors, Assistant Regional Directors, Regional Quality Directors, Regional Resource Administrators

RE: Bed Bug Infestation Notification

Previously, the Connecticut Department of Developmental Services (DDS) issued an alert regarding the ongoing public health problem of bed bug infestation across the United States.

See the web link below for further information from the Connecticut Department of Public Health: [Bed Bugs \(ct.gov\)](#)

The Department continues to provide Qualified Providers (via the suggested web link noted above) with important information regarding the identification of and appropriate treatment response to infestations.

In order for DDS to monitor infestation occurrences, service providers must notify their Regional Resource Manager and the Quality and Systems Improvement email (DDS.QSI@ct.gov) of the following:

- **The date of and location of the initial infestation;**
- **All actions to address the infestation;**
- **Final verification of resolution of the infestation problem.**

Main Phone: 860-418-6000

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