



# Provider Profile

State of Connecticut  
Department of Developmental Services  
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes  
Accepting individuals to Day Programs? **Yes**  
Accepting individuals to Residential Programs? **Yes**

Project SEARCH Internship Program: **No**

**Corporation Type:**

**People Served:** 10 to 25 people

**Merciful Homecare Services, LLC**

**PIN: 4411**

843 Main Street, Suite 1

Manchester

CT 06040

**Phone:** (860) 964-7986

**Fax :**

**Toll Free:**

**Web Address:** [www.mercifulhomecareservices.com](http://www.mercifulhomecareservices.com)

**TD Phone:**

## Contact Information

|                        | <u>Contact Name</u> | <u>Telephone Number - Extension</u> | <u>Email Address</u>                      |
|------------------------|---------------------|-------------------------------------|---|
| <b>Director:</b>       | Ibrahim Kyei        | -                                   | ibrahim.kyei@mercifulhomecareservices.com |
| <b>Main Contact:</b>   | Ibrahim Kyei        | (860) 964-7986                      | ikyei.mercifulhomecare@outlook.com        |
| <b>Medicaid:</b>       | Ibrahim Kyei        | (860) 964-7986                      | ikyei.mercifulhomecare@outlook.com        |
| <b>Provider Admin:</b> | Ibrahim Kyei        | (860) 964-7986                      | ikyei.mercifulhomecare@outlook.com        |
| <b>EVV Contact:</b>    | Ibrahim Kyei        | (860) 964-7986                      | ikyei.mercifulhomecare@outlook.com        |
| <b>CE Contact:</b>     |                     |                                     |   |

**Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.**

## Qualified to provide the following services to individuals with intellectual disability:

|                                    |  |   |
|------------------------------------|--|---|
| Family Supports                    | <input checked="" type="checkbox"/> Blended Supports<br><input checked="" type="checkbox"/> Companion Supports<br><input checked="" type="checkbox"/> Individualized Day Support   | <input checked="" type="checkbox"/> Personal Supports<br><input checked="" type="checkbox"/> Respite<br><input checked="" type="checkbox"/> Transportation  |
| Individualized Home Supports       | <input checked="" type="checkbox"/> Individualized Home Supports (IHS)<br><input type="checkbox"/> Individualized Home Supports (IHS) - 2<br><input type="checkbox"/> Individualized Home Supports (IHS) - 3   |   |
| Supports in a Day Program          | <input type="checkbox"/> Customized Employment Supports<br><input checked="" type="checkbox"/> Group Day Services (DSO)<br><input type="checkbox"/> EES <input type="checkbox"/> EEO<br><input checked="" type="checkbox"/> Group Supported Employment (GSE) | <input checked="" type="checkbox"/> Individualized Supported Employment (ISE)<br><input type="checkbox"/> Prevocational Services<br><input type="checkbox"/> Senior Supports<br><input type="checkbox"/> Employment Transitional Services   |
| Supports in a Residential Facility | <input type="checkbox"/> Community Companion Home (CCH)<br><input type="checkbox"/> Community Living Arrangement (CLA)<br><input type="checkbox"/> Continuous Residential Support (CRS)  | <input type="checkbox"/> Live-in Caregiver<br><input type="checkbox"/> Shared Living<br><input type="checkbox"/> Remote Supports <input type="checkbox"/> V <input type="checkbox"/> O  |
| Consultant Services                | <input type="checkbox"/> Health Care Coordination (HCC)<br><input type="checkbox"/> Behavioral Support Services<br><input type="checkbox"/> Positive Behavior Support (PBS)<br><input type="checkbox"/> Applied Behavior Analysis (ABA)                      | <input type="checkbox"/> Interpreter Services<br><input type="checkbox"/> Nutrition   |
| Other Services                     | <input type="checkbox"/> Assisted Living<br><input type="checkbox"/> Assistive Technology<br><input type="checkbox"/> Adult Day Health<br><input type="checkbox"/> Camp<br><input type="checkbox"/> Home Delivered Meals                                     | <input type="checkbox"/> Parenting Support<br><input type="checkbox"/> Independent Support Broker (FICS)<br><input type="checkbox"/> Peer Support<br><input type="checkbox"/> Contracting Provider for Nursing Supports<br><input type="checkbox"/> Fiscal Account Management (FAM) |



## Provider Profile

### Towns Served

|               |              |               |            |               |             |           |
|---------------|--------------|---------------|------------|---------------|-------------|-----------|
| ANDOVER       | BERLIN       | BLOOMFIELD    | BOLTON     | COLCHESTER    | COLUMBIA    | COVENTRY  |
| EAST HARTFORD | EAST WINDSOR | ELLINGTON     | FARMINGTON | GLASTONBURY   | GRANBY      | HARTFORD  |
| HEBRON        | LEBANON      | MANCHESTER    | MANSFIELD  | MARLBOROUGH   | NEW BRITAIN | NEWINGTON |
| ROCKY HILL    | SOMERS       | SOUTH WINDSOR | STAFFORD   | SUFFIELD      | TOLLAND     | VERNON    |
| WEST HARTFORD | WETHERSFIELD | WINDHAM       | WINDSOR    | WINDSOR LOCKS |             |           |

### Provider Description

**Information provided by the provider describing their agency:**

Merciful Homecare Services was created to provide quality services for individuals with disabilities. Its owners have over 25 years of combined work experience. We are currently providing individual home support services. We believe that every individual is unique and deserves an opportunity to participate in an organization dedicated to improving the lives of those with disabilities.

Profile Last Update: 3/11/2026

### Quality Profile

[Link to Quality Profile](#)