



## Provider Profile

State of Connecticut  
Department of Developmental Services  
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes  
Accepting individuals to Day Programs? Yes  
Accepting individuals to Residential Programs? Yes

Project SEARCH Internship Program:  No

**Corporation Type:** Not for Profit Corp

**People Served:** 200 or more people

**Viability, Inc.**

**PIN: 29**

50 Griffin Road S

Bloomfield

CT 06002

**Phone:** (860) 683-2178

**Fax :** (860) 683-2497

**Toll Free:**

**Web Address:** [www.viability.org](http://www.viability.org)

**TD Phone:**

### Contact Information

Contact Name

Telephone Number - Extension

Email Address

**Director:**

**Main Contact:** Susan Cauley

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scauley@viability.org

**Medicaid:** Debra Suiter

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**Provider Admin:** Jennifer Pisano

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**EVV Contact:** Susan Cauley

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**CE Contact:** Morgan Dominguez

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***Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.***

### Qualified to provide the following services to individuals with intellectual disability:

Family Supports

Blended Supports  
 Companion Supports  
 Individualized Day Support  
 Personal Supports  
 Respite  
 Transportation

Individualized Home Supports

Individualized Home Supports (IHS)  
 Individualized Home Supports (IHS) - 2  
 Individualized Home Supports (IHS) - 3

Customized Employment Supports  
 Group Day Services (DSO)  
 Individualized Supported Employment  
 Prevocational Services  
 Senior Supports  
 Employment Transitional Services

Supports in a Day Program

Group Supported Employment

Prevocational Services

Supports in a Residential Facility

Community Companion Home  
 Community Living Arrangement  
 Continuous Residential Support  
 Live-in Caregiver  
 Shared Living  
 Remote Supports  V  O

Consultant Services

Health Care Coordination  
 Behavioral Support Services  
 Positive Behavior Support (PBS)  
 Applied Behavior Analysis (ABA)

Interpreter Services  
 Nutrition

Other Services

Assisted Living  
 Assistive Technology  
 Adult Day Health  
 Camp  
 Home Delivered Meals  
 Parenting Support  
 Independent Support Broker (FICS)  
 Peer Support  
 Contracting Provider for Nursing Supports



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### Towns Served

AVON	BERLIN	BLOOMFIELD	BOZRAH	BRISTOL	COLCHESTER	COLUMBIA
COVENTRY	EAST GRANBY	EAST HARTFORD	EAST LYME	EAST WINDSOR	ELLINGTON	ENFIELD
FARMINGTON	FRANKLIN	GLASTONBURY	GRANBY	GROTON	HARTFORD	HEBRON
LEBANON	LEDYARD	LYME	MANCHESTER	MONTVILLE	NEW BRITAIN	NEW LONDON
NEWINGTON	NORTH STONINGTCNORWICH		OLD LYME	OLD SAYBROOK	PLAINFIELD	PORTLAND
PRESTON	PUTNAM	ROCKY HILL	SALEM	SIMSBURY	SOMERS	SOUTH WINDSOR
SOUTHINGTON	STAFFORD	STONINGTON	SUFFIELD	TOLLAND	VERNON	WATERFORD
WEST HARTFORD	WETHERSFIELD	WILLINGTON	WINDHAM	WINDSOR		WINDSOR LOCKS

### Provider Description

#### Information provided by the provider describing their agency:

Viability has over 40 years of experience providing supported employment, community integration/day services, and supported living services. Viability's services are driven by our Mission/Vision statement. We believe that individuals with disabilities are an essential resource for our country's future and see our role as guides and support to help individuals with disabilities achieve their full potential. Viability strives to be a positive disruptive force leading with innovative service delivery designs for individuals with disabilities supporting them to achieve the life they want in the community of their choice.

Viability is committed to providing supports based on the individuals' needs and wants rather than using a cookie cutter approach to services. Using person centered planning; we help our individuals identify their goals, strengths and needs for supports. From this assessment, a plan is developed that is tailored to the individual outlining steps to move them forward in their journey toward achieving their goals. Plans are fluid to address change and growth in individuals ensuring that they are continually moving toward achieving the goals they set for themselves.

Our partnership extends from the individuals we serve and their families to the community and employers within the community. Not only is it vital for individuals with disabilities to be a part of the community, actively participating and working in integrated settings, it is vital to the diversity of the community itself. Our programs are designed to be integrated exposing individuals to employment and community experience options that may have been previously closed to them.

Viability places the utmost value in gathering feedback from the individuals we serve, their families, our funders and community employers. While we have a formal survey system in place, we welcome regular contact and suggestions from the individuals we serve and our stakeholders as we continually evaluate our services.

Profile Last Update: 3/6/2025



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### Quality Profile

Link to Quality Profile [Quality Profile](#)