



Provider Profile

State of Connecticut
Department of Developmental Services
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes
Accepting individuals to Day Programs? **Yes**
Accepting individuals to Residential Programs? **Yes**

Project SEARCH Internship Program: **No**

Corporation Type: Not for Profit Corp

People Served: 200 or more people

Viability, Inc.

PIN: 29

50 Griffin Road S

Bloomfield

CT 06002

Phone: (860) 683-2178

Fax : (860) 683-2497

Toll Free:

Web Address: www.viability.org

TD Phone:

Contact Information

	<u>Contact Name</u>	<u>Telephone Number - Extension</u>	<u>Email Address</u>
Director:		-	
Main Contact:	Susan Cauley	(413) 437-5096	scauley@viability.org
Medicaid:	Debra Suiter	(860) 282-8349	dsuiter@viability.org
Provider Admin:	Jennifer Pisano	(860) 857-1153	jpisano@viability.org
EVV Contact:	Susan Cauley	(413) 437-5096	scauley@viability.org
CE Contact:	Morgan Dominguez	(860) 707-2914	mdominguez@viability.org

Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.

Qualified to provide the following services to individuals with intellectual disability:

Family Supports	<input type="checkbox"/> Blended Supports <input checked="" type="checkbox"/> Companion Supports <input checked="" type="checkbox"/> Individualized Day Support	<input checked="" type="checkbox"/> Personal Supports <input checked="" type="checkbox"/> Respite <input checked="" type="checkbox"/> Transportation
Individualized Home Supports	<input checked="" type="checkbox"/> Individualized Home Supports (IHS) <input type="checkbox"/> Individualized Home Supports (IHS) - 2 <input type="checkbox"/> Individualized Home Supports (IHS) - 3	
Supports in a Day Program	<input checked="" type="checkbox"/> Customized Employment Supports <input checked="" type="checkbox"/> Group Day Services (DSO) <input checked="" type="checkbox"/> EES <input checked="" type="checkbox"/> EEO <input checked="" type="checkbox"/> Group Supported Employment	<input checked="" type="checkbox"/> Individualized Supported Employment <input type="checkbox"/> Prevocational Services <input checked="" type="checkbox"/> Senior Supports <input checked="" type="checkbox"/> Employment Transitional Services
Supports in a Residential Facility	<input type="checkbox"/> Community Companion Home <input type="checkbox"/> Community Living Arrangement <input checked="" type="checkbox"/> Continuous Residential Support	<input type="checkbox"/> Live-in Caregiver <input type="checkbox"/> Shared Living <input type="checkbox"/> Remote Supports <input type="checkbox"/> V <input type="checkbox"/> O
Consultant Services	<input type="checkbox"/> Health Care Coordination <input checked="" type="checkbox"/> Behavioral Support Services <input checked="" type="checkbox"/> Positive Behavior Support (PBS) <input type="checkbox"/> Applied Behavior Analysis (ABA)	<input type="checkbox"/> Interpreter Services <input type="checkbox"/> Nutrition
Other Services	<input type="checkbox"/> Assisted Living <input checked="" type="checkbox"/> Assistive Technology <input type="checkbox"/> Adult Day Health <input type="checkbox"/> Camp <input type="checkbox"/> Home Delivered Meals	<input type="checkbox"/> Parenting Support <input type="checkbox"/> Independent Support Broker (FICS) <input type="checkbox"/> Peer Support <input type="checkbox"/> Contracting Provider for Nursing Supports

Report Run Date:

3/6/2025



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Towns Served

AVON	BERLIN	BLOOMFIELD	BOZRAH	BRISTOL	COLCHESTER	COLUMBIA
COVENTRY	EAST GRANBY	EAST HARTFORD	EAST LYME	EAST WINDSOR	ELLINGTON	ENFIELD
FARMINGTON	FRANKLIN	GLASTONBURY	GRANBY	GROTON	HARTFORD	HEBRON
LEBANON	LEDYARD	LYME	MANCHESTER	MONTVILLE	NEW BRITAIN	NEW LONDON
NEWINGTON	NORTH STONINGTON	NORWICH	OLD LYME	OLD SAYBROOK	PLAINFIELD	PORTLAND
PRESTON	PUTNAM	ROCKY HILL	SALEM	SIMSBURY	SOMERS	SOUTH WINDSOR
SOUTHINGTON	STAFFORD	STONINGTON	SUFFIELD	TOLLAND	VERNON	WATERFORD
WEST HARTFORD	WETHERSFIELD	WILLINGTON	WINDHAM	WINDSOR	WINDSOR LOCKS	

Provider Description

Information provided by the provider describing their agency:

Viability has over 40 years of experience providing supported employment, community integration/day services, and supported living services. Viability's services are driven by our Mission/Vision statement. We believe that individuals with disabilities are an essential resource for our country's future and see our role as guides and support to help individuals with disabilities achieve their full potential. Viability strives to be a positive disruptive force leading with innovative service delivery designs for individuals with disabilities supporting them to achieve the life they want in the community of their choice.

Viability is committed to providing supports based on the individuals' needs and wants rather than using a cookie cutter approach to services. Using person centered planning; we help our individuals identify their goals, strengths and needs for supports. From this assessment, a plan is developed that is tailored to the individual outlining steps to move them forward in their journey toward achieving their goals. Plans are fluid to address change and growth in individuals ensuring that they are continually moving toward achieving the goals they set for themselves.

Our partnership extends from the individuals we serve and their families to the community and employers within the community. Not only is it vital for individuals with disabilities to be a part of the community, actively participating and working in integrated settings, it is vital to the diversity of the community itself. Our programs are designed to be integrated exposing individuals to employment and community experience options that may have been previously closed to them.

Viability places the utmost value in gathering feedback from the individuals we serve, their families, our funders and community employers. While we have a formal survey system in place, we welcome regular contact and suggestions from the individuals we serve and our stakeholders as we continually evaluate our services.

Profile Last Update: 3/6/2025

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Quality Profile

Link to Quality Profile [Quality Profile](#)