



## Provider Profile

State of Connecticut  
Department of Developmental Services  
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes  
Accepting individuals to Day Programs? **Yes**  
Accepting individuals to Residential Programs? **No**

Project SEARCH Internship Program: **No**

**Corporation Type:** Not for Profit Corp

**People Served:** 200 or more people

**Center of Hope Foundation, Incorporated**

**PIN: 278**

100 Foster Street, PO Box 66

Southbridge

MA 01550

**Phone:** (508) 764-4085 **Fax :** (508) 765-0255 **Toll Free:**

**Web Address:** [www.thecenterofhope.org](http://www.thecenterofhope.org)

**TD Phone:**

### Contact Information

	<u>Contact Name</u>	<u>Telephone Number - Extension</u>	<u>Email Address</u>
<b>Director:</b>	Cynthia Howard	-	cindy@thecenterofhope.org
<b>Main Contact:</b>	Kelly Hutton	(508) 764-4085 654	khutton@thecenterofhope.org
<b>Medicaid:</b>	Liana Bourque	(508) 764-4085 610	lbouque@thecenterofhope.org
<b>Provider Admin:</b>	Renee Moynagh	(508) 764-4085 757	rmoynagh@thecenterofhope.org

**EVV Contact:**

**CE Contact:**

*Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.*

### Qualified to provide the following services to individuals with intellectual disability:

Family Supports	<input type="checkbox"/> Blended Supports	<input type="checkbox"/> Personal Supports
	<input checked="" type="checkbox"/> Companion Supports	<input type="checkbox"/> Respite
	<input checked="" type="checkbox"/> Individualized Day Support	<input checked="" type="checkbox"/> Transportation
Individualized Home Supports	<input type="checkbox"/> Individualized Home Supports (IHS)	
	<input type="checkbox"/> Individualized Home Supports (IHS) - 2	
	<input type="checkbox"/> Individualized Home Supports (IHS) - 3	
Supports in a Day Program	<input type="checkbox"/> Customized Employment Supports	<input type="checkbox"/> Prevocational Services
	<input checked="" type="checkbox"/> Group Day Services (DSO)	<input type="checkbox"/> Senior Supports
	<input checked="" type="checkbox"/> Group Supported Employment	<input checked="" type="checkbox"/> Employment Transitional Services
	<input checked="" type="checkbox"/> Individualized Supported Employment	
Supports in a Residential Facility	<input type="checkbox"/> Community Companion Home	<input type="checkbox"/> Live-in Caregiver
	<input type="checkbox"/> Community Living Arrangement	<input type="checkbox"/> Shared Living
	<input type="checkbox"/> Continuous Residential Support	<input type="checkbox"/> Remote Supports
Consultant Services	<input type="checkbox"/> Health Care Coordination	<input type="checkbox"/> Interpreter Services
	<input type="checkbox"/> Behavioral Support Services	<input type="checkbox"/> Nutrition
	<input type="checkbox"/> Positive Behavior Support (PBS)	
	<input type="checkbox"/> Applied Behavior Analysis (ABA)	
Other Services	<input type="checkbox"/> Assisted Living	<input type="checkbox"/> Parenting Support
	<input type="checkbox"/> Assistive Technology	<input type="checkbox"/> Independent Support Broker (FICS)
	<input type="checkbox"/> Adult Day Health	<input type="checkbox"/> Peer Support
	<input type="checkbox"/> Camp	<input type="checkbox"/> Contracting Provider for Nursing Supports
	<input type="checkbox"/> Home Delivered Meals	

Report Run Date:

5/30/2024



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### Towns Served

ASHFORD	BROOKLYN	EASTFORD	KILLINGLY	MANSFIELD	PLAINFIELD	POMFRET
PUTNAM	SOUTH WINDSOR	THOMPSON	THOMPSON	WILLINGTON	WOODSTOCK	

### Provider Description

#### Information provided by the provider describing their agency:

Center of Hope Inc. provides people with disabilities and their families the resources, services, and opportunities to be contributing members of their communities and to achieve the most fulfilling and meaningful lives possible. The agency is located in Southbridge and Sturbridge, MA. The Southbridge location borders Woodstock, CT and the Sturbridge location borders Union, CT. Transportation to and from North East CT towns is provided by the Center of Hope. The Center of Hope has three-day habilitation (DSO) programs that are open. These DSO programs follow a skills training model with medical and behavioral supports that are individualized for each person. Skills training within each site teach individuals about areas of independence such as money skills, social skills, health skills, coping skills and community safety. Community access trips allow people to be able to put the skills to practice that they learn within the program. The Agency also has an Employment Services program (GSE and ISE) that provides vocational and employment skills training, direct job placement, on the job support services, and work evaluations. Center of Hope has created small businesses to provide training and employment. Some examples of the small businesses are Hope's Treasures (a thrift store) Just the Details (auto detailing), and our newest venture Scoops of Hope (serving ice cream). This program also provides a variety of volunteer opportunities and job readiness trainings that assist people as they build their resume. Some of the volunteer sites are at local elementary schools, local food shares, local churches, UMASS Harrington Hospital, Capen Hill Nature Sanctuary, Brimfield Public Library, 4H in Spencer, and pet shelters. Center of Hope has a peer philosophy where everyone is equal. The agency also instills an atmosphere that is centered around Positive Behavior Supports, Trauma Informed Care, and Equity, diversity, Inclusion, and Belonging.

Profile Last Update: 5/30/2024

### Quality Profile

Link to Quality Profile [Quality Profile](#)

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