



# Provider Profile

State of Connecticut  
Department of Developmental Services  
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes  
Accepting individuals to Day Programs? **Yes**  
Accepting individuals to Residential Programs? **Yes**

Project SEARCH Internship Program: **No**  
**Corporation Type:** LLC (For Profit)  
**People Served:** 25 to 100 people

**Behavioral Management, LLC**

**PIN: 2192**

33 Bernhard Road North Haven CT 06419

**Phone:** (203) 785-9110 **Fax :** (203) 785-9338 **Toll Free:**

**Web Address:** [www.behavioralmanagement.org](http://www.behavioralmanagement.org)

**TD Phone:**

## Contact Information

	<u>Contact Name</u>	<u>Telephone Number - Extension</u>	<u>Email Address</u>
<b>Director:</b>	Lisa Marie Ortega	-	lortega@bmlc.org
<b>Main Contact:</b>	Neil Quatrano	(203) 785-9110 112	nquatrano@bmlc.org
<b>Medicaid:</b>	Tammy Matthieu	(203) 641-8979	Tmathieu@bmlc.org
<b>Provider Admin:</b>	Lisa Marie Ortega	(203) 785-9110 115	lortega@bmlc.org
<b>EVV Contact:</b>	Deb Perez	(203) 901-4754	Dperez@bmlc.org
<b>CE Contact:</b>			

**Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.**

### Qualified to provide the following services to individuals with intellectual disability:

Family Supports	<input type="checkbox"/> Blended Supports <input type="checkbox"/> Companion Supports <input checked="" type="checkbox"/> Individualized Day Support	<input checked="" type="checkbox"/> Personal Supports <input checked="" type="checkbox"/> Respite <input checked="" type="checkbox"/> Transportation
Individualized Home Supports	<input checked="" type="checkbox"/> Individualized Home Supports (IHS) <input type="checkbox"/> Individualized Home Supports (IHS) - 2 <input type="checkbox"/> Individualized Home Supports (IHS) - 3	
Supports in a Day Program	<input type="checkbox"/> Customized Employment Supports <input checked="" type="checkbox"/> Group Day Services (DSO) <input checked="" type="checkbox"/> Group Supported Employment <input checked="" type="checkbox"/> Individualized Supported Employment	<input type="checkbox"/> Prevocational Services <input checked="" type="checkbox"/> Senior Supports <input type="checkbox"/> Employment Transitional Services
Supports in a Residential Facility	<input type="checkbox"/> Community Companion Home <input type="checkbox"/> Community Living Arrangement <input type="checkbox"/> Continuous Residential Support	<input type="checkbox"/> Live-in Caregiver <input type="checkbox"/> Shared Living <input type="checkbox"/> Remote Supports
Consultant Services	<input type="checkbox"/> Health Care Coordination <input checked="" type="checkbox"/> Behavioral Support Services <input checked="" type="checkbox"/> Positive Behavior Support (PBS) <input type="checkbox"/> Applied Behavior Analysis (ABA)	<input type="checkbox"/> Interpreter Services <input type="checkbox"/> Nutrition
Other Services	<input type="checkbox"/> Assisted Living <input checked="" type="checkbox"/> Assistive Technology <input type="checkbox"/> Adult Day Health <input type="checkbox"/> Camp <input type="checkbox"/> Home Delivered Meals	<input type="checkbox"/> Parenting Support <input type="checkbox"/> Independent Support Broker (FICS) <input type="checkbox"/> Peer Support <input type="checkbox"/> Contracting Provider for Nursing Supports



## Provider Profile

### Towns Served

BRANFORD	CLINTON	DEEP RIVER	EAST HAVEN	EAST LYME	ESSEX	GUILFORD
KILLINGWORTH	LYME	MADISON	MERIDEN	NEW HAVEN	NEW LONDON	NORTH BRANFORD
NORTH HAVEN	OLD LYME	OLD SAYBROOK	WEST HAVEN	WESTBROOK		

### Provider Description

**Information provided by the provider describing their agency:**

We are committed to professional integrity and hold our employees in highest regards of standards of practice and overall competencies. Upon hiring, and throughout employment, employees are extensively screened through various background checks to ensure the safety of our clients. Observational and hands on training are provided throughout employment. In addition, employees receive ongoing clinical supervision from licensed staff and supervisors as well as monthly training on pertinent topics related to their work.

Neil is owner and founder of Behavioral Management. He has 17 years of mental health experience working with adults,, adolescents and children. He is trained in Cognitive Behavioral Therapy and co-author of the “Tool Box Approach”. Neil has done many public speaking engagements on parenting skills and managing escalating behaviors.

Neil has served on the Board for Families United both as and member and President. He also served on the Children’s Behavioral Health Advisory Committee. He has been married for 17 years with three biological children. He and his wife have been foster parents for the last 6 years providing a loving home to dozens of children in need.

Behavioral Management has been recognized by Families United for Children’s Mental Health as an agency devoted to family driven values, practices & beliefs.

Behavioral Management can offer workshops and seminars for providers and caregivers designed to meet specific needs. For more information about what topics and seminars are currently offered call our main number or visit our website.

Profile Last Update: 4/4/2023

### Quality Profile

Link to Quality Profile [Quality Profile](#)