



## Provider Profile

State of Connecticut  
Department of Developmental Services  
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes  
Accepting individuals to Day Programs? Yes  
Accepting individuals to Residential Programs? Yes

Project SEARCH Internship Program:  No

**Corporation Type:** Not for Profit Corp  
**People Served:** 25 to 100 people

### Futures, Incorporated

**PIN: 1850**

902 South Quaker Lane

West Hartford

CT 06110

**Phone:** (860) 347-5099

**Fax :** (860) 519-0273

**Toll Free:**

**Web Address:** [www.futures-ct.org](http://www.futures-ct.org)

**TD Phone:**

### Contact Information

	<u>Contact Name</u>	<u>Telephone Number - Extension</u>	<u>Email Address</u>
<b>Director:</b>	Pamela Don Aroma	-	pdonaroma@futures-ct.org
<b>Main Contact:</b>	Jo-Ann Flynn	(860) 347-5099 231	jflynn@futures-ct.org
<b>Medicaid:</b>	Jo-Ann Flynn	(860) 347-5099 231	jflynn@futures-ct.org
<b>Provider Admin:</b>	Jo-Ann Flynn	(860) 347-5099 231	jflynn@futures-ct.org
<b>EVV Contact:</b>	Jo-Ann Flynn	(860) 347-5099 231	jflynn@futures-ct.org

**CE Contact:**

*Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.*

### Qualified to provide the following services to individuals with intellectual disability:

<b>Family Supports</b>	<input checked="" type="checkbox"/> Blended Supports <input type="checkbox"/> Companion Supports <input checked="" type="checkbox"/> Individualized Day Support	<input checked="" type="checkbox"/> Personal Supports <input type="checkbox"/> Respite <input checked="" type="checkbox"/> Transportation
<b>Individualized Home Supports</b>	<input checked="" type="checkbox"/> Individualized Home Supports (IHS) <input type="checkbox"/> Individualized Home Supports (IHS) - 2 <input type="checkbox"/> Individualized Home Supports (IHS) - 3	
<b>Supports in a Day Program</b>	<input type="checkbox"/> Customized Employment Supports <input checked="" type="checkbox"/> Group Day Services (DSO) <input type="checkbox"/> Group Supported Employment <input checked="" type="checkbox"/> Individualized Supported Employment	<input type="checkbox"/> Prevocational Services <input type="checkbox"/> Senior Supports <input checked="" type="checkbox"/> Employment Transitional Services
<b>Supports in a Residential Facility</b>	<input type="checkbox"/> Community Companion Home <input type="checkbox"/> Community Living Arrangement <input type="checkbox"/> Continuous Residential Support	<input type="checkbox"/> Live-in Caregiver <input type="checkbox"/> Shared Living <input type="checkbox"/> Remote Supports
<b>Consultant Services</b>	<input type="checkbox"/> Health Care Coordination <input checked="" type="checkbox"/> Behavioral Support Services <input checked="" type="checkbox"/> Positive Behavior Support (PBS) <input checked="" type="checkbox"/> Applied Behavior Analysis (ABA)	<input type="checkbox"/> Interpreter Services <input type="checkbox"/> Nutrition
<b>Other Services</b>	<input type="checkbox"/> Assisted Living <input checked="" type="checkbox"/> Assistive Technology <input type="checkbox"/> Adult Day Health <input type="checkbox"/> Camp <input type="checkbox"/> Home Delivered Meals	<input type="checkbox"/> Parenting Support <input checked="" type="checkbox"/> Independent Support Broker (FICS) <input type="checkbox"/> Peer Support <input type="checkbox"/> Contracting Provider for Nursing Supports <input checked="" type="checkbox"/> Fiscal Account Management (FAM)



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### Towns Served

BERLIN	BLOOMFIELD	BOZRAH	BRISTOL	CHESHIRE	CLINTON	COLCHESTER
EAST HADDAM	EAST HARTFORD	EAST LYME	GLASTONBURY	GRISWOLD	GROTON	HARTFORD
LEDYARD	MANCHESTER	MARLBOROUGH	MERIDEN	MIDDLETOWN	MONTVILLE	NEW BRITAIN
NEW LONDON	NORTH STONINGTC NORWICH		PLAINFIELD	ROCKY HILL	SALEM	VOLUNTOWN
WALLINGFORD	WATERBURY	WATERFORD	WEST HARTFORD	WESTBROOK	WETHERSFIELD	WINDSOR

### Provider Description

#### Information provided by the provider describing their agency:

Futures, Inc. (Directions program) is a state-wide non-profit agency that provides Individualized Day Programs. All programs are community based and individualized to the consumers needs. We specialize in providing 1:1 support services to those individuals who may have more specific needs due to behaviors or those who are non-verbal.

Profile Last Update: 6/16/2025

### Quality Profile

Link to Quality Profile [Quality Profile](#)