



# Provider Profile

State of Connecticut  
Department of Developmental Services  
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes  
Accepting individuals to Day Programs? **Yes**  
Accepting individuals to Residential Programs? **Yes**

Project SEARCH Internship Program: **No**  
**Corporation Type:** Not for Profit Corp

**People Served:**

**Guide Inc.**

**PIN: 1480**

129 Asylum Street Norwich CT 06360

**Phone:** (860) 887-9383 **Fax :** (860) 237-5358 **Toll Free:**

**Web Address:** **TD Phone:**

## Contact Information

	<u>Contact Name</u>	<u>Telephone Number - Extension</u>	<u>Email Address</u>
<b>Director:</b>	Lena Bean	-	guide@guidect.org
<b>Main Contact:</b>	Lena Bean	(860) 887-9383	guide@guidect.org
<b>Medicaid:</b>	Lena Bean	(860) 887-9383	guide@guidect.org
<b>Provider Admin:</b>	Lena Bean	(860) 887-9383	guide@guidect.org
<b>EVV Contact:</b>	Lena Bean	(860) 887-9383	guide@guidect.org
<b>CE Contact:</b>			

**Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.**

## Qualified to provide the following services to individuals with intellectual disability:

Family Supports	<input type="checkbox"/> Blended Supports <input checked="" type="checkbox"/> Companion Supports <input checked="" type="checkbox"/> Individualized Day Support	<input checked="" type="checkbox"/> Personal Supports <input type="checkbox"/> Respite <input checked="" type="checkbox"/> Transportation
Individualized Home Supports	<input checked="" type="checkbox"/> Individualized Home Supports (IHS) <input type="checkbox"/> Individualized Home Supports (IHS) - 2 <input type="checkbox"/> Individualized Home Supports (IHS) - 3	
Supports in a Day Program	<input type="checkbox"/> Customized Employment Supports <input type="checkbox"/> Group Day Services (DSO) <input checked="" type="checkbox"/> Group Supported Employment <input checked="" type="checkbox"/> Individualized Supported Employment	<input type="checkbox"/> Prevocational Services <input type="checkbox"/> Senior Supports <input type="checkbox"/> Employment Transitional Services
Supports in a Residential Facility	<input type="checkbox"/> Community Companion Home <input type="checkbox"/> Community Living Arrangement <input type="checkbox"/> Continuous Residential Support	<input type="checkbox"/> Live-in Caregiver <input type="checkbox"/> Shared Living <input type="checkbox"/> Remote Supports
Consultant Services	<input type="checkbox"/> Health Care Coordination <input type="checkbox"/> Behavioral Support Services <input type="checkbox"/> Positive Behavior Support (PBS) <input type="checkbox"/> Applied Behavior Analysis (ABA)	<input type="checkbox"/> Interpreter Services <input type="checkbox"/> Nutrition
Other Services	<input type="checkbox"/> Assisted Living <input type="checkbox"/> Assistive Technology <input type="checkbox"/> Adult Day Health <input type="checkbox"/> Camp <input type="checkbox"/> Home Delivered Meals	<input type="checkbox"/> Parenting Support <input type="checkbox"/> Independent Support Broker (FICS) <input type="checkbox"/> Peer Support <input type="checkbox"/> Contracting Provider for Nursing Supports



## Provider Profile

### Towns Served

BOZRAH  
NORWICH

COLCHESTER

GROTON

LEDYARD

LISBON

MONTVILLE

NEW LONDON

### Provider Description

#### Information provided by the provider describing their agency:

Guide Inc. was organized in 1994 for the primary purpose of providing the services of a Supported Living services. Over the years, the agency has expanded services to individualized Day Supports and Employment.

The Supported Living Programs and Day Service Programs are designed to provide guidance to the participants that enable independent living and participation. This is accomplished by counselors assisting and training in the fundamentals of daily living and community participation. Supports encourage healthy lifestyles, including areas of nutrition, active living, clean environments, and community involvement.

The service and teaching strategies are designed for each individual based on their current abilities, needs, and goals. The plan is reviewed and revised at team meetings. Teams consist of the participant, their counselors, family members, case managers, social workers, and medical personnel as needed and invited by the individual.

Ultimately, a successful plan with effective teaching strategies results in enabling the participant to live and work independently in the community of their choice. They may choose to live alone, with a roommate or a partner. Successful plans develop and encourage the use of good judgment in making choices and performing the tasks of their individual daily needs and desires. Guide believes that living with self worth, personal pride, and personal choice are valued rights and necessities for quality of life.

Guide takes pride in offering a unique and personalized approach to services. Team members and individuals are provided with 24-hour communication for emergencies and an open door policy for communication and involvement.

Profile Last Update: 5/17/2021

### Quality Profile

Link to Quality Profile [Quality Profile](#)