

Allied Community Resources

Financial Management Services

Providing financial management services since 1999

*As a Financial Management Services Agency,
Allied provides...*

BUDGET MANAGEMENT

- ◆ Documentation of funds and expenditures through monthly and quarterly reports.
- ◆ Payment processing in accordance to individualized plans.
- ◆ Notification to Case Manager when budgets are exceeded or need to be adjusted.
- ◆ Monthly and quarterly reports to you, as well as your DDS representative.
- ◆ Privacy through HIPPA compliance.

PERSONALIZED CUSTOMER SERVICE

- ◆ Welcome phone call by your assigned customer service representative and receipt of a “Welcome Letter” outlining the provision of services you have requested.
- ◆ Prompt, courteous customer service with individualized attention.

EMPLOYER ASSISTANCE

- ◆ Training and assistance with paperwork to all new and existing employers in their own home.
- ◆ Background and DDS registry checks as required.
- ◆ Responsible for all documentation & records related to tax withholdings and Dept. of Labor law compliance.
- ◆ Assistance with obtaining Workman’s Compensation Insurance and payment of premiums.
- ◆ Process Employee timesheets and issue paychecks.

EXPERIENCE

- ◆ Allied has been the sole, state-wide fiscal intermediary for CT’s Elder PCA Pilot, ABI Medicaid Waiver and PCA Medicaid Waiver Programs starting in 1998.
- ◆ Last Year ALLIED Processed over **\$128 million** in payments and payroll for over **5,800** individuals & families.

Creating Opportunities for People

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About Our Organization...

Allied Community Resources has provided payroll and vendor payment services for since 1998. We are located in East Windsor, Connecticut and part of an organization that began as an ARC over forty-five years ago providing direct support services to families.

Allied Community Resources provides financial management services for Medicaid Waiver and Pilot Programs administered by the CT Department of Social Services, the CT Department of Developmental Services, and the Alabama Department of Senior Services. Allied Community Resources is a not-for-profit, tax-exempt subsidiary of Allied Community Services, our parent company, a not-for-profit, tax-exempt corporation located in CT, providing overall management, financial services, human resources, marketing and administrative support. *Allied Rehabilitation Centers, Inc.*, our not-for-profit, tax-exempt sister-subsiary in Enfield provides program services and residential support to consumers through contracts and grants awarded by DDS, various state and federal agencies and local businesses.

As a community-based provider of both financial management and direct support disability services, we will provide you with personalized service that not only meet your requirements but also exceed your expectations.

Allied's Financial Management Services Division has a staff of professional employees intent on providing you with the quality of service you deserve and maintaining the highest possible levels of overall customer satisfaction. Allied calls every new customer to introduce ourselves and verify information. We also **provide in-home training** for individuals who will be household employers. As a provider of financial management services for four other State programs besides the DDS, Allied has experience working with social workers, case managers, consumers, family members, representatives, providers and employees. Allied provides vendor payment and payroll for over 4,000 individuals monthly. We look forward to working with you as your financial management services provider.



How to Contact Allied Financial Management Services

Our website: www.alliedgroup.org

Located at: 6 Craftsman Road, East Windsor, CT 06088

Office Hours: Monday – Friday 8:00 am – 5:00 pm

Mail to: P.O. BOX 509, East Windsor, CT 06088-0509

Telephone

(860) 627-9500 (V/TTY)

Toll Free: (866) 275-1358

24hr FAX : (860) 627-0330

Toll Free FAX: (866) 598-2ACR (2227)

Voice Mail System

2 – Dial by Name Directory (for after hours)

3 – Information in English

4 - Information in Spanish