Operations Memo 2026-29

To: DDS Qualified Providers Working Through Individual Budgets

From: Sean Bannon, Director, Operations Center

CC: Jordan Scheff, Commissioner, Elisa Velardo, Deputy Commissioner, Katie Rock-Burns, Chief of Staff, Nicholas Jerard, CFO, Regional Directors, Private ARDs, Resource Administrators, The Alliance, The ARC CT

Date: April 23, 2026

Subject: Outstanding Invoices from Previous Fiscal Intermediary

DDS is aware that there may be invoices that were submitted to the previous Fiscal Intermediaries (FIs), Allied and Sunset Shores, that still have not been paid. Recognizing that the transition to the new FI has created payment delays for those invoices, DDS is allowing providers to resubmit legitimate, unpaid invoices for Allied or Sunset Shores through June 30, 2026.

Providers who have unpaid invoices should submit them to their Regional FI Liaison (list below) to assist with getting them processed through the current FI (GT Independence). If you have unpaid invoices from the prior FI that were resubmitted to GT Independence, but payment has not yet been made, please resubmit to the FI liaison and note the date that the invoice was submitted to the new FI. Any eligible invoices submitted to a previous FI that is not received by the regional FI Liaison by June 30, 2026, will not be eligible for payment.

North Region -	Angela Beebe,	Angela.Beebe@ct.gov
South Region –	John Rispoli,	John.Rispoli@ct.gov (Through May 28, 2026)
South Region -	David David,	David.David@ct.gov (After May 28, 2026)
West Region –	Carolyn McIntosh,	Carolyn.McIntosh@ct.gov

Please reach out to the Regional FI Liaison listed above with any questions.