Commissioner Jordan A. Scheff
Department of Developmental Services

CONNECTICUT

Operations Memo 2026-33

To: DDS Qualified Private Providers

From: Sean Bannon, Director, Operations Center

CC: Jordan Scheff, Commissioner, Elisa Velardo, Deputy Commissioner, Katie Rock-Burns, Chief of Staff, Nicholas Jerard, CFO, Gloria Jones, Director of Health and Clinical Services, Regional Directors, Private ARDs, Resource Administrators, The Alliance, The ARC CT

Date: June 4, 2026

Subject: Medicaid Reenrollment

All DDS Qualified Providers are required to enroll and maintain active status as a CT Medical Assistance Program Provider under Medicaid through the Department of Social Services (DSS). As part of this requirement, DDS Qualified Providers must obtain and maintain Medicaid IDs for their agencies' non-licensed services and for each licensed setting (CLA) that they operate.

While this requirement has not changed, the Medicaid enrollment/re-enrollment process had been placed on pause while DSS made some updates to the Medicaid enrollment process. Over the next several months, DSS will reach out to providers to give them a brief window for reenrollment. **It is very important that providers prioritize enrollment/re-enrollment in Medicaid.**

In preparation for provider re-enrollment, DDS has made two reports available on the DDS Gateway which will show the specific Medicaid IDs that providers are responsible for. DDS will update info in these reports to reflect updates in Medicaid IDs.

As an additional resource to assist providers with navigating this process, a guide for re-enrollment containing step by step instructions and screenshots is available on the DDS Website. The "Re-enrolling Providers" guide should be used. You will need your Medicaid ID (AVRS ID) and Application Tracking Number (ATN) to re-enroll, which will be found in the reports available on the DDS Gateway once available.

Please reach out to Karolina Myca at Karolina.Myca@ct.gov with any questions.